



Qwest Corporation
1600 7th Avenue, Room 3206
Seattle, Washington 98191
(206) 345-1568
Facsimile (206) 343-4040

Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

October 27, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the September 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report,

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

2010 OCT 29 AM 11:22

Washington Service Quality Summary Report - SEPTEMBER 2010

METRIC DESCRIPTION	JANUARY 2010			FEBRUARY 2010			MARCH 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8486	9311	91.14%	6655	6756	98.51%	6859	6918	99.15%
OOS Tickets Not Cleared Within 48 Hrs	825	1	825	101	1	101	59	1	59
Number of OOS Exemptions	218	1	218	99	1	99	99	1	99
All Other Repairs Cleared LT < 72 Hrs	2971	3120	95.22%	2372	2386	99.41%	2368	2376	99.66%
All Other Troubles Cleared GTR > 72 Hrs	149	1	149	14	1	14	8	1	8
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	3	1	3	0	1	0	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	38	1	38	16	1	16	16	1	16
Repair Force Majeure Exclusions	53	1	53	24	1	24	46	1	46
Repair Physically Obstructed Exclusions	46	1	46	45	1	45	34	1	34
Installation Appointments Met	7039	7542	93.33%	6811	7191	94.72%	7586	7976	95.11%
Repair Appointments Met	3196	3796	84.19%	3029	3456	87.64%	3102	3492	88.83%
Provisioning Missed for Company Reasons	187	1	187	131	1	131	146	1	146
Provisioning Missed for Customer Reasons	908	1	908	817	1	817	1006	1	1006
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - SEPTEMBER 2010

METRIC DESCRIPTION	APRIL 2010			MAY 2010			JUNE 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6280	6357	98.79%	7149	7256	98.53%	7339	7499	97.87%
OOS Tickets Not Cleared Within 48 Hrs	77	1	77	107	1	107	160	1	160
Number of OOS Exemptions	100	1	100	96	1	96	145	1	145
All Other Repairs Cleared LT < 72 Hrs	2239	2257	99.20%	2108	2117	99.57%	2314	2335	99.10%
All Other Troubles Cleared GTR > 72 Hrs	18	1	18	9	1	9	21	1	21
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	0	1	0	0	1	0	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	16	1	16	7	1	7	19	1	19
Repair Force Majeure Exclusions	24	1	24	40	1	40	49	1	49
Repair Physically Obstructed Exclusions	40	1	40	41	1	41	38	1	38
Installation Appointments Met	7346	7695	95.46%	6553	6911	94.82%	7172	7719	92.91%
Repair Appointments Met	2813	3218	87.41%	2880	3238	88.94%	3115	3706	84.05%
Provisioning Missed for Company Reasons	120	1	120	133	1	133	167	1	167
Provisioning Missed for Customer Reasons	907	1	907	880	1	880	962	1	962
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Washington Service Quality Summary Report - SEPTEMBER 2010

METRIC DESCRIPTION	JULY 2010			AUGUST 2010			SEPTEMBER 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	6681	6860	97.39%	6209	6482	95.79%	6797	7096	95.79%
OOS Tickets Not Cleared Within 48 Hrs	179	1	179	273	1	273	299	1	299
Number of OOS Exemptions	131	1	131	156	1	156	177	1	177
All Other Repairs Cleared LT < 72 Hrs	2005	2039	98.33%	2025	2072	97.73%	2046	2093	97.75%
All Other Troubles Cleared GTR > 72 Hrs	34	1	34	47	1	47	47	1	47
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	2	1	2	2	1	2	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	17	1	17	30	1	30	21	1	21
Repair Force Majeure Exclusions	21	1	21	19	1	19	20	1	20
Repair Physically Obstructed Exclusions	29	1	29	22	1	22	31	1	31
Installation Appointments Met	6554	7022	93.34%	6604	7070	93.41%	6399	6858	93.31%
Repair Appointments Met	2954	3522	83.87%	2934	3467	84.63%	3607	4356	82.81%
Provisioning Missed for Company Reasons	161	1	161	144	1	144	198	1	198
Provisioning Missed for Customer Reasons	979	1	979	904	1	904	905	1	905
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		125	0		0	100.00%	0	100.00%	
AUBURN		211	3	20.33	3	98.58%	0	100.00%	
BAINBRIDGE ISLAND		81	1	48.00	1	98.77%	0	100.00%	
BATTLEGROUND		64	1	9.00	0	100.00%	0	100.00%	
BELFAIR		47	1	22.00	0	100.00%	0	100.00%	
BELLEVUE		296	2	43.50	6	97.97%	0	100.00%	
	BELLEVUE GLENCOURT	137	2	43.50	5	96.35%	0	100.00%	
	BELLEVUE-SHERWOOD	159	0		1	99.37%	0	100.00%	
BELLINGHAM		313	3	40.00	1	99.68%	0	100.00%	
	BELLINGHAM LUMMI	31	0		0	100.00%	0	100.00%	
	BELLINGHAM REGENT	282	3	40.00	1	99.65%	0	100.00%	
BLACK DIAMOND		19	0		2	89.47%	0	100.00%	
BREMERTON		286	0		8	97.20%	0	100.00%	
	BREMERTON CROSBY	19	0		1	94.74%	0	100.00%	
	BREMERTON ESSEX	264	0		7	97.35%	0	100.00%	
	BREMERTON SUNNYSLOPE	3	0		0	100.00%	0	100.00%	
BUCKLEY		18	0		0	100.00%	0	100.00%	
CASTLE ROCK		36	0		0	100.00%	0	100.00%	
CENTRALIA		101	2	19.50	0	100.00%	0	100.00%	
CHEHALIS		90	1	35.00	2	97.78%	0	100.00%	
	CHEHALIS	73	1	35.00	2	97.26%	0	100.00%	
	CHEHALIS NAPAVINE	17	0		0	100.00%	0	100.00%	
CLE-ELUM		27	2	23.00	2	92.59%	0	100.00%	
COLFAX		21	0		0	100.00%	0	100.00%	
COLVILLE		73	0		1	98.63%	0	100.00%	
COPALIS(OCEAN SHORES)		26	0		0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
COULEE DAM		23	0		0	100.00%	0	100.00%	
CRYSTAL MTN.		6	0		0	100.00%	0	100.00%	
DAYTON		15	1	5.00	0	100.00%	0	100.00%	
DEER PARK		52	1	13.00	1	98.08%	0	100.00%	
DES MOINES		267	2	13.00	1	99.63%	0	100.00%	
	DES MOINES	100	0		1	99.00%	0	100.00%	
	DES MOINES FEDERAL WAY	167	2	13.00	0	100.00%	0	100.00%	
EASTON		6	0		0	100.00%	0	100.00%	
ELK		24	0		0	100.00%	0	100.00%	
ENUMCLAW		49	1	2.00	0	100.00%	0	100.00%	
EPHRATA		29	0		0	100.00%	0	100.00%	
GRAHAM		115	2	43.50	1	99.13%	0	100.00%	
GREEN BLUFF		9	0		0	100.00%	0	100.00%	
HOODSPORT		17	0		0	100.00%	0	100.00%	
ISSAQUAH		111	1	17.00	5	95.50%	0	100.00%	
KENT		396	3	26.67	5	98.74%	0	100.00%	
	KENT MERIDIAN	94	0		1	98.94%	0	100.00%	
	KENT O BRIEN	40	1	62.00	0	100.00%	0	100.00%	
	KENT ULRICH	262	2	9.00	4	98.47%	0	100.00%	
LIBERTY LAKE		9	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		262	1	4.00	1	99.62%	0	100.00%	
LOON LAKE		10	0		0	100.00%	0	100.00%	
MAPLE VALLEY		47	0		2	95.74%	0	100.00%	
MOSES LAKE		136	4	25.25	2	98.53%	0	100.00%	
	MOSES LAKE AFB	28	1	17.00	1	96.43%	0	100.00%	
	MOSES LAKE ALDER	108	3	28.00	1	99.07%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
NEWMAN LAKE		13	0		2	84.62%	0	100.00%	
NORTHPORT		10	0		0	100.00%	0	100.00%	
OLYMPIA		527	2	43.00	1	99.81%	0	100.00%	
	OLYMPIA EVERGREEN	47	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	249	1	83.00	1	99.60%	0	100.00%	
	OLYMPIA WHITEHALL	231	1	3.00	0	100.00%	0	100.00%	
OMAK-OKANOGAN		82	2	6.00	6	92.68%	0	100.00%	
OROVILLE		24	0		1	95.83%	0	100.00%	
OTHELLO		58	7	104.29	1	98.28%	0	100.00%	2
PASCO		202	3	29.67	2	99.01%	0	100.00%	
PATEROS		8	2	3.00	0	100.00%	0	100.00%	
POMEROY		11	0		1	90.91%	0	100.00%	
PT. ANGELES		100	2	22.00	1	99.00%	0	100.00%	
	PT ANGELES JOYCE	8	0		0	100.00%	0	100.00%	
	PT. ANGELES	92	2	22.00	1	98.91%	0	100.00%	
PT. LUDLOW		15	1	7.00	0	100.00%	0	100.00%	
PT. ORCHARD		129	0		3	97.67%	0	100.00%	
	PORT ORCHARD COLBY	45	0		1	97.78%	0	100.00%	
	PT. ORCHARD	84	0		2	97.62%	0	100.00%	
PT. TOWNSEND		98	0		1	98.98%	0	100.00%	
PUYALLAP		240	2	31.50	2	99.17%	0	100.00%	
RENTON		337	2	24.50	3	99.11%	0	100.00%	
RIDGEFIELD		25	2	50.00	0	100.00%	0	100.00%	
ROCHESTER		40	0		0	100.00%	0	100.00%	
ROY		30	1	2.00	1	96.67%	0	100.00%	
SEATTLE		2125	21	42.48	29	98.64%	0	100.00%	1

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
	SEATTLE ATWATER	102	1	38.00	1	99.02%	0	100.00%	
	SEATTLE CAMPUS	74	0		0	100.00%	0	100.00%	
	SEATTLE CHERRY	367	4	70.75	10	97.28%	0	100.00%	1
	SEATTLE DUWAMISH	113	1	42.00	4	96.46%	0	100.00%	
	SEATTLE EAST	254	1	129.00	3	98.82%	0	100.00%	
	SEATTLE ELLIOT	57	0		1	98.25%	0	100.00%	
	SEATTLE EMERSON	216	3	53.33	1	99.54%	0	100.00%	
	SEATTLE LAKEVIEW	166	2	12.50	2	98.80%	0	100.00%	
	SEATTLE MAIN	276	3	37.67	2	99.28%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	64	0		1	98.44%	0	100.00%	
	SEATTLE PARKWAY	197	4	16.25	1	99.49%	0	100.00%	
	SEATTLE SUNSET	130	0		2	98.46%	0	100.00%	
	SEATTLE WEST	109	2	18.50	1	99.08%	0	100.00%	
SEQUIM		90	3	91.00	1	98.89%	0	100.00%	1
SHELTON		160	4	99.50	3	98.13%	0	100.00%	1
SILVERDALE		91	0		0	100.00%	0	100.00%	
SPOKANE		1431	17	16.00	14	99.02%	0	100.00%	
	SPOKANE CHESTNUT	26	1	7.00	0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	208	4	6.25	0	100.00%	0	100.00%	
	SPOKANE HUDSON	273	3	6.33	3	98.90%	0	100.00%	
	SPOKANE KEYSTONE	163	1	15.00	2	98.77%	0	100.00%	
	SPOKANE MORAN	53	0		1	98.11%	0	100.00%	
	SPOKANE RIVERSIDE	224	4	48.75	2	99.11%	0	100.00%	
	SPOKANE WALNUT	329	4	2.75	2	99.39%	0	100.00%	
	SPOKANE WHITWORTH	155	0		4	97.42%	0	100.00%	
SPRINGDALE		19	1	1.00	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
SUMNER (BONNEYLAKE)		92	4	18.00	1	98.91%	0	100.00%	
TACOMA		1348	17	30.94	21	98.44%	0	100.00%	
	TACOMA FORT LEWIS	54	3	56.33	1	98.15%	0	100.00%	
	TACOMA GREENFIELD	212	0		3	98.58%	0	100.00%	
	TACOMA JUNIPER	245	3	20.33	4	98.37%	0	100.00%	
	TACOMA LENNOX	224	2	43.50	3	98.66%	0	100.00%	
	TACOMA LOGAN	94	0		1	98.94%	0	100.00%	
	TACOMA MARKET (FAWCETT)	197	2	48.00	3	98.48%	0	100.00%	
	TACOMA SKYLINE	92	0		4	95.65%	0	100.00%	
	TACOMA WAVERLY-2	52	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	178	7	16.14	2	98.88%	0	100.00%	
VANCOUVER		765	2	0.00	7	99.08%	0	100.00%	
	VANCOUVER ORCHARDS	374	1	0.00	5	98.66%	0	100.00%	
	VANCOUVER OXFORD	278	1	0.00	1	99.64%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	113	0		1	99.12%	0	100.00%	
WAITSBURG		6	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		166	1	195.00	1	99.40%	0	100.00%	1
WARDEN		13	2	25.50	0	100.00%	0	100.00%	
WINLOCK		30	1	28.00	0	100.00%	0	100.00%	
YAKIMA		501	10	29.20	2	99.60%	0	100.00%	
	YAKIMA CHESTNUT	377	10	29.20	2	99.47%	0	100.00%	
	YAKIMA WEST	124	0		0	100.00%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		56	1	7.00	1	98.21%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - SEPTEMBER 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
TOTALS		12259	142	35.19	149	98.78%	0	100.00%	6
Black Diamond orders not completed within 5 days due to low volume (2/19)									
Newman Lake orders not completed within 5 days due to low volume (2/13)									
Sequim order over 180 days was completed.									
Othello, Seattle Cherry, Shelton and Walla Walla orders over 180 days due to customer reason.									

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

WASHINGTON TROUBLE REPORT RATE - SEPTEMBER 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM		0	9711	91	0.94	0.96	0.62	0.76	0.61	0.63	0.80	0.84	1.24	1.12	1.94	1.14
AUBURN		0	17040	153	0.90	0.77	0.80	0.97	0.81	0.58	0.79	0.82	1.18	0.94	0.99	0.91
BAINBRIDGE ISLAND		0	9161	69	0.75	0.98	1.09	0.98	0.95	0.83	1.04	0.88	1.32	1.07	1.30	0.96
BATTLEGROUND		0	8283	75	0.91	0.59	0.75	1.03	0.88	0.65	0.60	0.76	0.96	0.76	1.26	0.64
BELFAIR		0	5961	79	1.33	0.71	1.21	1.09	0.73	0.76	1.06	0.62	1.16	1.72	1.00	1.16
BELLEVUE		0	35212	288	0.82	0.73	0.66	0.69	0.59	0.65	0.68	0.57	0.64	0.67	0.74	0.83
	BELLEVUE GLENCOURT	0	14821	124	0.84	0.59	0.63	0.57	0.43	0.56	0.53	0.54	0.49	0.48	0.69	0.71
	BELLEVUE-SHERWOOD	0	20391	164	0.80	0.83	0.69	0.78	0.70	0.72	0.78	0.59	0.75	0.81	0.78	0.90
BELLINGHAM		0	24350	131	0.54	0.41	0.48	0.46	0.41	0.44	0.48	0.35	0.44	0.49	0.66	0.47
	BELLINGHAM LUMMI	0	1246	12	0.96	0.56	0.49	0.96	0.88	0.72	0.48	0.48	0.39	1.18	1.34	0.47
	BELLINGHAM REGENT	0	23104	119	0.52	0.40	0.48	0.43	0.38	0.43	0.48	0.34	0.44	0.46	0.62	0.47
BLACK DIAMOND		0	2219	26	1.17	1.50	0.83	1.68	1.55	0.98	1.30	1.59	1.74	0.98	1.86	2.09
BREMERTON		0	27453	143	0.52	0.52	0.74	0.42	0.45	0.46	0.52	0.67	0.73	0.65	0.74	0.61
	BREMERTON CROSBY	0	2844	34	1.20	1.43	1.11	0.97	1.07	1.06	1.19	2.24	2.10	1.68	1.31	1.20
	BREMERTON ESSEX	0	23982	102	0.43	0.41	0.67	0.35	0.38	0.39	0.45	0.47	0.58	0.52	0.67	0.54
	BREMERTON SUNNYSLOPE	0	627	7	1.12	0.64	1.60	0.79	0.47	0.31	0.46	1.39	0.46	1.23	1.24	0.77
BUCKLEY		0	1863	63	3.38	2.24	3.27	1.41	1.04	1.02	1.16	1.51	2.00	1.38	2.00	1.51
CASTLE ROCK		0	3344	63	1.88	1.47	0.67	1.59	1.09	1.09	1.33	3.88	3.09	1.87	2.89	1.82
CENTRALIA		0	6228	66	1.06	0.67	1.16	0.76	0.60	0.84	0.77	1.01	1.30	1.13	1.11	1.38
CHEHALIS		0	8182	113	1.38	1.18	0.92	1.27	1.42	1.21	1.07	1.18	1.60	1.38	1.21	1.08
	CHEHALIS	0	5900	74	1.25	1.13	0.81	1.26	1.12	1.32	0.98	1.21	1.18	0.92	1.18	1.14
	CHEHALIS NAPAVINE	0	2282	39	1.71	1.30	1.21	1.29	2.18	0.94	1.31	1.09	2.71	2.57	1.29	0.91
CLE-ELUM		0	2595	13	0.50	0.88	0.54	0.76	0.41	0.53	0.67	0.48	0.85	0.70	1.02	0.58
COLFAX		0	2114	31	1.47	2.83	1.31	0.89	1.03	2.09	0.83	1.15	1.05	1.18	1.54	1.49
COLVILLE		0	6365	58	0.91	0.86	0.88	1.11	1.14	2.71	0.65	0.78	1.03	0.69	0.52	0.82
COPALIS(OCEAN SHORES)		0	3119	52	1.67	1.08	1.01	2.49	0.96	0.77	1.03	1.21	1.38	1.79	3.08	2.02
COULEE DAM		1	1962	21	1.07	1.16	2.22	2.57	1.10	0.95	4.99	1.35	2.19	1.24	1.63	2.07
CRYSTAL MTN.		0	563	3	0.53	0.00	0.35	1.05	0.87	0.86	0.51	0.34	1.00	1.66	0.50	1.67
DAYTON		0	1690	15	0.89	1.00	1.35	0.75	0.93	1.50	0.69	1.10	0.69	1.26	1.37	1.26
DEER PARK		0	5528	83	1.50	1.77	1.10	1.95	1.17	1.10	0.98	0.74	0.68	1.02	0.64	0.88
DES MOINES		0	17387	184	1.06	0.81	0.76	0.83	0.83	0.77	0.94	0.93	0.98	0.86	1.08	0.97
	DES MOINES	0	6778	87	1.28	0.90	0.79	0.89	1.05	0.83	0.76	0.78	0.86	0.96	1.15	0.87
	DES MOINES FEDERAL WAY	0	10609	97	0.91	0.75	0.74	0.79	0.70	0.73	1.06	1.03	1.06	0.80	1.04	1.03

WASHINGTON TROUBLE REPORT RATE - SEPTEMBER 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON		0	551	6	1.09	0.90	0.54	1.07	0.36	0.18	0.18	1.06	1.06	1.22	0.52	3.45
ELK		0	2301	24	1.04	1.25	3.01	1.52	1.17	1.16	1.59	1.14	1.29	1.68	1.44	1.52
ENUMCLAW		0	5667	104	1.84	0.96	1.71	1.59	1.10	0.87	1.09	0.82	1.17	1.14	1.29	0.99
EPHRATA		0	2702	23	0.85	0.66	0.69	1.36	2.18	0.49	1.65	1.01	1.17	0.69	0.99	0.99
GRAHAM		0	10182	104	1.02	0.92	0.69	0.93	0.82	0.56	1.02	1.12	1.58	1.21	0.85	1.16
GREEN BLUFF		0	2327	20	0.86	1.23	1.48	0.67	0.54	0.75	0.50	0.46	0.87	0.66	0.74	0.69
HOODSPORT		0	1909	16	0.84	0.72	1.03	1.03	1.28	1.48	0.56	0.71	1.55	0.90	0.99	0.93
ISSAQUAH		0	14641	94	0.64	0.60	0.61	0.77	0.53	0.62	0.57	0.43	1.15	0.62	0.75	0.87
KENT		0	32237	269	0.83	0.83	0.92	0.73	0.79	0.60	0.64	0.66	0.87	0.75	0.75	0.84
	KENT MERIDIAN	0	11065	139	1.26	1.11	1.31	0.90	0.97	0.65	0.79	0.78	1.09	0.91	0.88	1.14
	KENT O BRIEN	0	6971	17	0.24	0.23	0.34	0.32	0.29	0.35	0.27	0.22	0.28	0.38	0.23	0.29
	KENT ULRICH	0	14201	113	0.80	0.90	0.90	0.79	0.89	0.68	0.69	0.79	0.97	0.80	0.90	0.86
LIBERTY LAKE		0	822	6	0.73	0.47	0.70	0.46	0.57	0.34	0.34	0.34	0.33	0.44	0.42	0.11
LONGVIEW-KELSO		0	19384	277	1.43	1.05	1.09	1.16	1.00	1.21	0.98	1.05	1.67	1.18	1.22	1.02
LOON LAKE		0	1100	6	0.55	1.06	1.23	1.22	1.14	0.79	0.70	0.44	0.69	1.47	0.43	0.68
MAPLE VALLEY		0	7133	46	0.64	0.77	0.99	0.71	0.64	0.60	0.49	0.62	0.76	0.89	0.88	0.85
MOSES LAKE		0	11062	116	1.05	1.15	0.97	1.21	1.23	0.95	1.22	0.75	1.25	0.96	0.93	1.19
	MOSES LAKE AFB	0	1800	36	2.00	0.82	0.76	0.80	1.59	0.74	1.04	0.57	0.96	0.87	0.82	0.92
	MOSES LAKE ALDER	0	9262	80	0.86	1.22	1.01	1.29	1.16	0.99	1.26	0.78	1.30	0.97	0.95	1.24
NEWMAN LAKE		0	1413	9	0.64	1.40	0.42	0.74	1.00	0.86	0.26	0.39	0.45	0.95	0.32	1.01
NORTHPORT		0	992	6	0.60	0.99	1.09	1.50	0.80	0.80	0.80	0.80	1.60	0.89	3.16	0.88
OLYMPIA		0	50018	368	0.74	0.76	0.78	0.64	0.48	0.65	0.56	0.59	0.96	0.71	0.76	0.68
	OLYMPIA EVERGREEN	0	3914	52	1.33	0.95	1.94	0.96	0.90	1.40	0.90	1.01	1.31	1.11	1.19	0.91
	OLYMPIA LACEY	0	21920	146	0.67	0.69	0.52	0.56	0.40	0.49	0.50	0.57	0.87	0.66	0.68	0.57
	OLYMPIA WHITEHALL	0	24184	170	0.70	0.80	0.82	0.66	0.49	0.67	0.55	0.54	0.99	0.69	0.77	0.76
OMAK-OKANOGAN		0	6548	102	1.56	2.33	1.73	1.49	1.39	1.34	1.51	1.71	2.46	1.05	1.05	1.49
OROVILLE		0	1686	27	1.60	1.71	1.46	1.58	1.58	1.68	0.75	1.44	2.41	1.78	2.62	2.12
OTHELLO		0	3891	81	2.08	1.53	1.50	1.98	1.96	1.59	2.13	2.60	2.17	1.47	1.24	1.70
PASCO		0	14288	145	1.01	0.92	1.06	0.96	0.92	0.89	0.79	0.93	1.33	0.77	0.57	0.81
PATEROS		0	712	11	1.54	1.52	0.83	1.93	1.24	0.95	0.41	1.24	1.23	1.92	1.36	1.60
POMEROY		0	1223	27	2.21	2.05	2.44	2.60	2.76	0.97	2.02	0.97	2.48	1.44	2.07	1.67
PT. ANGELES		0	13713	111	0.81	0.79	0.65	0.85	0.74	0.97	0.80	0.68	1.20	1.13	1.29	0.94
	PT ANGELES JOYCE	0	1024	13	1.27	1.92	1.24	0.95	1.32	1.98	1.03	1.50	0.93	1.94	3.04	1.84

WASHINGTON TROUBLE REPORT RATE - SEPTEMBER 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	PT. ANGELES	0	12689	98	0.77	0.70	0.60	0.84	0.69	0.89	0.78	0.61	1.22	1.06	1.15	0.87
PT. LUDLOW		0	2277	8	0.35	0.91	0.69	1.07	0.38	0.59	0.59	0.50	1.25	0.87	0.83	0.37
PT. ORCHARD		0	15175	164	1.08	0.85	0.75	0.95	0.89	0.63	0.92	0.84	1.26	1.22	1.16	1.05
	PORT ORCHARD COLBY	0	5654	52	0.92	1.01	0.91	1.33	0.62	0.58	0.82	0.86	1.14	0.97	1.12	1.04
	PT. ORCHARD	0	9521	112	1.18	0.75	0.66	0.72	1.05	0.67	0.98	0.83	1.33	1.37	1.19	1.06
PT. TOWNSEND		0	10085	88	0.87	0.81	0.61	0.89	0.66	0.98	0.74	0.96	0.72	0.86	0.86	0.85
PUYALLAP		0	18539	166	0.90	0.74	0.56	0.90	0.80	0.61	0.73	0.91	1.19	0.93	1.04	0.96
RENTON		0	29715	281	0.95	0.72	0.58	0.75	0.66	0.69	0.83	0.70	0.95	0.86	1.05	0.93
RIDGEFIELD		0	2843	35	1.23	1.12	0.87	0.62	1.23	0.81	0.54	0.96	1.79	1.41	0.88	1.03
ROCHESTER		0	4038	65	1.61	1.32	1.31	0.91	1.27	0.74	0.94	1.49	1.79	1.95	2.67	1.33
ROY		0	2036	14	0.69	0.73	0.92	1.48	0.90	2.03	2.43	1.07	2.00	0.51	1.34	1.42
SEATTLE		0	217515	1229	0.57	0.52	0.54	0.57	0.59	0.56	0.59	0.53	0.72	0.62	0.83	0.67
	SEATTLE ATWATER	0	15542	60	0.39	0.40	0.36	0.46	0.43	0.46	0.53	0.43	0.71	0.59	0.68	0.59
	SEATTLE CAMPUS	0	8031	19	0.24	0.44	0.27	0.44	0.42	0.50	0.67	0.43	0.67	0.35	0.81	0.45
	SEATTLE CHERRY	0	24769	218	0.88	0.67	0.82	0.67	0.68	0.70	0.69	0.82	0.95	1.06	1.03	0.90
	SEATTLE DUWAMISH	0	10331	57	0.55	0.54	0.93	1.07	0.95	0.74	0.81	0.85	0.93	0.88	1.36	0.84
	SEATTLE EAST	0	23320	117	0.50	0.66	0.54	0.57	0.62	0.56	0.62	0.52	0.72	0.63	1.02	0.73
	SEATTLE ELLIOT	0	6102	16	0.26	0.21	0.17	0.11	0.25	0.17	0.20	0.31	0.28	0.28	0.46	0.27
	SEATTLE EMERSON	0	22837	173	0.76	0.83	0.69	0.98	0.78	0.58	0.54	0.57	0.68	0.70	0.84	0.76
	SEATTLE LAKEVIEW	0	19866	122	0.61	0.55	0.60	0.50	0.56	0.63	0.53	0.47	0.79	0.55	0.86	0.90
	SEATTLE MAIN	0	31907	40	0.13	0.13	0.15	0.15	0.18	0.16	0.17	0.16	0.17	0.21	0.16	0.17
	SEATTLE MERCER ISLAND (ADAMS)	0	7349	54	0.73	0.79	0.68	0.84	0.53	0.62	0.76	0.68	0.95	0.68	0.92	0.74
	SEATTLE PARKWAY	0	14934	113	0.76	0.65	0.81	0.73	0.96	0.93	1.27	1.16	1.33	0.95	1.19	0.97
	SEATTLE SUNSET	0	16600	133	0.80	0.40	0.49	0.44	0.52	0.51	0.61	0.40	0.79	0.52	0.99	0.63
	SEATTLE WEST	0	15927	107	0.67	0.49	0.60	0.61	0.85	0.80	0.61	0.41	0.76	0.58	0.85	0.69
SEQUIM		0	11782	95	0.81	1.21	0.85	0.68	0.55	0.64	0.78	0.76	0.93	0.86	0.95	0.94
SHELTON		0	11840	119	1.01	0.85	1.10	1.13	1.12	1.04	0.86	1.01	1.38	1.31	0.84	1.12
SILVERDALE		0	10622	61	0.57	0.88	0.62	0.71	0.61	0.58	0.71	0.82	0.91	0.54	0.74	0.65
SPOKANE		0	96817	780	0.81	0.85	0.95	0.99	0.87	0.82	0.75	0.87	1.06	1.01	0.73	1.06
	SPOKANE CHESTNUT	0	2164	19	0.88	0.82	0.85	1.16	1.09	1.29	1.53	1.35	2.43	3.63	1.03	0.90
	SPOKANE FAIRFAX	0	13555	98	0.72	0.92	0.73	1.23	1.29	1.01	0.84	1.29	1.53	1.13	0.91	1.36
	SPOKANE HUDSON	0	10658	94	0.88	1.02	1.01	0.96	0.71	0.91	1.06	1.20	1.20	1.07	0.85	1.05
	SPOKANE KEYSTONE	0	9592	68	0.71	0.62	0.69	1.20	0.83	0.91	0.57	0.78	0.95	1.18	0.73	1.27

WASHINGTON TROUBLE REPORT RATE - SEPTEMBER 2010

WIRECENTER		STD EXD CNT	LINES	RPTS	RATE SEP-10	RATE AUG-10	RATE JUL-10	RATE JUN-10	RATE MAY-10	RATE APR-10	RATE MAR-10	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09
STANDARD					4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	SPOKANE MORAN	0	6160	41	0.67	0.67	0.60	0.59	0.83	0.67	0.58	0.70	1.03	0.76	0.62	0.62
	SPOKANE RIVERSIDE	0	13894	173	1.25	0.77	1.49	1.28	0.76	0.70	0.69	0.94	1.09	0.92	0.75	1.09
	SPOKANE WALNUT	0	26396	190	0.72	0.99	0.88	0.81	0.85	0.75	0.66	0.62	0.71	0.83	0.60	1.04
	SPOKANE WHITWORTH	0	14398	97	0.67	0.75	1.06	0.86	0.74	0.73	0.75	0.66	1.02	0.84	0.71	0.89
SPRINGDALE		3	1631	44	2.70	4.32	3.66	1.56	5.10	1.62	0.78	2.27	3.71	4.27	1.70	1.93
SUMNER (BONNEYLAKE)		0	11124	93	0.84	0.93	0.75	1.17	0.81	0.90	1.39	0.84	1.09	1.03	0.84	0.92
TACOMA		0	104400	820	0.79	0.67	0.73	0.84	0.86	0.76	0.77	0.72	1.04	0.82	0.95	0.86
	TACOMA FORT LEWIS	0	2319	14	0.60	0.60	0.60	0.45	0.41	0.28	0.67	0.94	0.50	0.53	0.83	0.46
	TACOMA GREENFIELD	0	14088	137	0.97	0.73	1.05	0.93	1.24	1.10	0.93	0.80	1.33	1.04	1.23	0.99
	TACOMA JUNIPER	0	14283	116	0.81	0.79	0.85	0.82	1.13	0.83	0.70	0.88	1.11	0.93	0.89	1.04
	TACOMA LENNOX	0	17168	156	0.91	0.85	0.71	1.16	0.80	0.83	0.99	0.77	1.17	0.79	1.14	1.07
	TACOMA LOGAN	0	10386	80	0.77	0.55	0.60	0.57	0.52	0.61	0.95	0.65	1.05	0.81	0.90	0.80
	TACOMA MARKET (FAWCETT)	0	12513	70	0.56	0.51	0.59	0.48	0.70	0.65	0.57	0.50	0.63	0.62	0.86	0.69
	TACOMA SKYLINE	0	10317	82	0.79	0.62	0.67	0.92	1.15	0.86	0.65	0.69	0.86	0.58	1.01	0.65
	TACOMA WAVERLY-2	0	4653	28	0.60	0.46	0.38	1.32	0.96	0.90	0.71	0.90	1.36	1.92	0.86	1.00
	TACOMA WAVERLY-7	0	18673	137	0.73	0.61	0.70	0.74	0.60	0.51	0.65	0.64	1.02	0.60	0.70	0.70
VANCOUVER		0	59248	550	0.93	0.66	0.83	0.87	0.81	0.81	0.86	0.85	1.09	1.09	1.09	0.95
	VANCOUVER ORCHARDS	0	29609	300	1.01	0.71	0.75	0.87	0.74	0.68	0.81	0.77	0.96	1.01	1.25	1.00
	VANCOUVER OXFORD	0	17340	158	0.91	0.63	1.02	0.97	1.09	1.00	0.92	0.90	1.22	1.19	0.98	0.99
	VANCOUVER SALMON CRK(NORTH)	0	12299	92	0.75	0.56	0.77	0.75	0.57	0.86	0.88	0.95	1.23	1.14	0.86	0.78
WAITSBURG		0	491	7	1.43	1.21	1.39	0.79	0.20	0.19	0.38	1.13	1.13	0.00	0.75	2.23
WALLA WALLA (INCL TOUCHET)		0	12985	89	0.69	0.60	0.78	1.24	0.73	0.63	1.01	0.70	1.26	0.71	0.75	0.92
WARDEN		0	1039	11	1.06	1.04	0.85	1.29	1.56	0.83	1.11	1.66	2.20	1.00	1.71	2.14
WINLOCK		0	1924	21	1.09	0.88	1.74	1.48	2.03	0.81	0.90	1.16	1.80	1.69	1.54	2.08
YAKIMA		0	35592	277	0.78	0.67	0.67	0.70	0.78	0.64	0.68	0.75	1.11	0.64	0.57	0.68
	YAKIMA CHESTNUT	0	23672	197	0.83	0.66	0.67	0.71	0.77	0.62	0.67	0.76	1.19	0.68	0.62	0.70
	YAKIMA WEST	0	11920	80	0.67	0.69	0.66	0.66	0.79	0.69	0.70	0.73	0.95	0.55	0.49	0.65
Exchanges in Neighboring States																
CLARKSTON		0	5361	59	1.10	0.88	1.00	1.53	0.67	0.85	0.77	0.71	1.39	0.87	0.84	1.00
TOTALS		0	1073911	8894	0.83	0.76	0.78	0.83	0.77	0.73	0.76	0.75	1.02	0.85	0.92	0.86

WASHINGTON TRUNK BLOCKING SUMMARY - SEPTEMBER 2010

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	118	0	0.00%
LOCAL	367	0	0.00%
TOLL	368	0	0.00%

WASHINGTON TRUNK BLOCKING - SEPTEMBER 2010

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
							No Trunk Groups Exceeding Standards