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**AND TRANSP** COMMISSION

Records Managemen

May 27, 2021

## VIA ELECTRONIC FILING

Mark L. Johnson, Executive Director and Secretary Washington Utilities and Transportation Commission 621 Woodland Square Loop S.E. Lacey, Washington 98503

## U-200281—NW Natural April 2021 Data Report Required by Order 03 Re:

Northwest Natural Gas Company, dba NW Natural (NW Natural or Company), provides the enclosed data report in compliance with Order 03 in docket U-200281 and as outlined in the approved term sheet. Data is provided for the month of April, 2021.

Section K List of Requested Data to be filed Monthly:

1. Energy Assistance Disbursement in April 2021. Please note that NW Natural's COVID-19 Assistance Program began with the application of automatic grants starting May 3, 2021; there is no data to report for April.

|                    | COVID-19 Assistance Program |                     |       |             | Utility's<br>Current<br>Permanent |
|--------------------|-----------------------------|---------------------|-------|-------------|-----------------------------------|
|                    | Automatic<br>Grants         | New<br>Applications | Total | LIHEAP      | Bill Assistance Program (GREAT)   |
| Total Benefits     | N/A                         | N/A                 | N/A   | \$19,705.00 | \$38,821.00                       |
| Number of Accounts | N/A                         | N/A                 | N/A   | 106         | 69                                |
| Average Benefits   | N/A                         | N/A                 | N/A   | \$186       | \$563                             |

## 2. Past Due Balances

- a. The number of customers by customer class with past-due balances (arrearages):
- b. The amount of past-due balances, by customer class, that are 30, 60, 90, and more than 90 days past due, and the total amount of arrearages;
- c. The amount of past-due balances for known low-income households that are 30, 60, 90, and more than 90 days past due, and the total amount of these arrearages;

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Please see attached file for this data in the same format as NW Natural's quarterly reports filed in U-200281.

Please contact me at (503) 610-7074 if you have questions.

Sincerely,

/s/ Natasha Siores
Natasha Siores
Manager, Rates and Regulatory Affairs
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## Attachment:

200281-NWN-April-2021-COVID-Data-Rpt-05-27-2021 (PDF and Excel)