INLAND TELEPHONE COMPANY

Corporate Offices

103 South 2nd Street P.O. Box 171 Roslyn, WA 98941

INLAND TELEPHONE

Telephone: 509.649.2211 Fax: 509.649.3300

April 19, 2022

COMMISSION

Records Management

Via email to telecom-outage@utc.wa.gov

Mr. David W. Danner, Chairman Ms. Ann Rendahl, Commissioner Mr. Jay Balasbas, Commissioner

Washington Utilities and Transportation Commission 621 Woodland Square Loop SE Lacey, WA 98503

> 911 and Long Distance Outage of Inland Telephone Company Re:

Dear Chairman and Commissioners:

On May 5, 2022, at approximately 10:18 p.m., Inland Telephone Company ("Inland") experienced an outage that affected all of its customers' ability call 911 and to make long distance calls in its Dewatto exchange. Inland will dispatch a technician, Kevin Larimer, to assess the outage. Mr. Larimer discovered reported it to Lumen; creating trouble tickets within their system (Ticket numbers 23778392, 23778322, 23778433, and 23778461).

As of May 6, 2022, at 9:25 a.m., the outage has not been resolved by Lumen; approximately 253 customers are affected.

If you should have any questions, please call me at (509) 649-2211.

Sincerely.

James K. Brooks Treasurer/Controller