

**Carlson, Joni (UTC)**

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**From:** Kim Havins [khavins@diversifiedconsulting.net]  
**Sent:** Monday, December 10, 2007 9:14 AM  
**To:** UTC DL Records Center  
**Subject:** Re: UT-072149 Emergency Contact Info for Broadband Dynamics, LLC  
**Attachments:** Washington Emergency Contact Information 12.10.07.doc

Hello,

Please see attached list of Broadband Dynamics, LLC employees responsible for outages and emergency coordination for our Washington customers.

Please contact us if any further information is needed in order to fulfill the UTC's request.

Thank you,  
**Kim Havins**  
Accounting Assistant  
Broadband Dynamics, LLC  
Diversified Telecommunications Consulting, LLC  
[khavins@diversifiedconsulting.net](mailto:khavins@diversifiedconsulting.net)  
480.941.0444 voice  
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12/10/2007



**Technical Support:  
Trouble Reporting, Provisioning, Outages or Emergency Coordination**

**Level 1:**

Corporate Office

Technical Service Department

800.277.1580

After Hours and Weekend Pager:

800.768.3990

All support at these numbers is 24/7/365 days per year.

**Level 2:**

Ruth Mascardo

Director, Diversified Client Support

800.277.1580

**Level 3:**

Stephanie Price

Vice President, Diversified Client Support:

800.277.2407 office

**Level 3:**

Bob Rife

CEO and President

800.277.1580 office

602.300.3881 cell

480.342.8378 home