

September 27, 2004

VIA ELECTRONIC MAIL

Ms. Carole Washburn, Secretary  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Drive SW  
Olympia, Washington 98504-7250

Re: Alternative Measures Report per Docket Nos:  
Docket No. UT-031459  
Docket No. UT-031626  
Comcast Phone of Washington, LLC

Dear Ms. Washburn:

Comcast Phone of Washington, LLC (“Comcast”) respectfully submits the Alternative Measures Report for the month of August 2004. Comcast submits this data pursuant to the Commission’s Order in consolidated Docket Nos: UT-031459 and UT-031626, dated July 8<sup>th</sup>, 2004, granting Comcast’s petition to report its service quality performance by alternative means.

Comcast will continue to provide this service quality data on a monthly basis. If there should be any questions, please contact the undersigned at (215) 320-8667.

Respectfully submitted,

Lisa L. Moglia  
Director, Telephony Regulation

Enclosures