

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

C. General Regulations (Continued)

11. Lifeline/Washington Telephone Assistance Program (WTAP) (Continued)

d. Rates and Charges (Continued)

With the exception of the initial installation charges, (see Washington Telephone Assistance Program (WTAP), Section 2.b, and Link Up Service, Section 5.D) all recurring and nonrecurring charges for any service ordered by the customer shall be billed at the tariffed rates.

When a customer is no longer eligible for Lifeline Service/Washington Telephone Assistance Program (WTAP), the credit amounts specified previously will be discontinued, and regular tariffed rates and charges will apply.

For any WTAP application made from August 12, 2010 through August 12, 2013, the Company will provide a one time \$75 credit to any WTAP-qualified customer that fails to receive the appropriate discount, credit, or waiver of the deposit within the first bill cycle after application, provided that for existing customers the application is received ten or more calendar days prior to the end of the customer's bill cycle.

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