

Public Comments by Case

Total Comments: 3**In Favor: 0****Opposed: 3****Undecided: 0**

Filing Support	Commenter	Source	Comments
No			
	Morgana Manley	E-mail	<p>Good afternoon,</p> <p>This comment is in regards to Washington Water Supply. Docket UW-230598 and UW-240079.</p> <p>I am disappointed and disheartened that a government organization that oversees well owners like John Poppe has failed to effect any change in our situation. I still don't believe we should be charged the \$60.00 surcharge so Mr. Poppe can recoup trucking expenses he had to pay to fulfill his responsibility to provide water service to his customers. It was clearly stated in a previous UTC zoom meeting that Mr. Poppe has mismanaged this water well.</p> <p>With the money he has collected, in the last 14 years alone, from everyone with a connection on this water well, roughly \$312,438.00, why is he not yet in compliance with installing meters on every home? I'd like to know how many of the 43 connections are metered? Is anyone holding Mr. Poppe accountable to complete that task? Are there any consequences for him? I doubt very much he has spent even a fraction of the money on water well maintenance, that he has collected from his customers.</p> <p>I have it written on my 2022 calendar that there was a water well meeting June 28, 2022. We were experiencing water shortages that summer too. Why didn't Mr. Poppe schedule a driller then? Instead, he procrastinated. The following year, 2023 we had to suffer through yet another summer of water shortages. As far as I know 2023 was the first year he's ever had water trucked in, probably because some of the residents on this well threatened to sue him.</p> <p>Why did Mr. Poppe not have a driller scheduled until the late spring of 2024? Was that the earliest he could have scheduled? I doubt it. Why did he put down a deposit for \$8,000.00 to a driller without any recourse if the driller could not complete the work as scheduled? So, as you know, the driller was injured and could not start the repairs until Sept 2024. Another summer of water issues.</p> <p>I believe Mr. Poppe has mismanaged this water well for many years. Clean water is a basic</p>

			<p>necessity that we shouldn't have to fight so hard for access to in this day and age. Please imagine what it's like waking up in the morning or coming home from work and you can't take a shower, flush the toilet, do dishes, wash your hands, do laundry, give water to your dog and cat, water your garden....the list goes on. Our water has gone out, without warning or explanation innumerable times over the years.</p> <p>I bet if Mr. Poppe lived in a home on this well, it would be more of a priority for him to keep it better maintained.</p> <p>Thank you, Morgana Manley Homeowner on this well since 1999</p>
	Melinda	E-mail	<p>I struggle with rates being raised only because John Poppe doesn't seem to know how to properly run a business.</p> <p>One small example: November 2023 my water shut off area was dug up without any communication. At first I thought it might be my neighbor since ours are side-by-side but then when I saw that he didn't have any work done I finally contacted John Poppe and I got some comment about parts being on order but that he wouldn't be doing anything with it till January. Fast-forward to the Jan 2025...still dug up. I finally contact him again and he says that something might be done in May. I finally filled in my hole.</p> <p>One more example was when we recently had a power outage and the water didn't come on, we thought maybe because it had been too dangerous to go out and turn on the generator. But by noon the next day, when we still didn't have water and I contacted John, he said Richard, the guy who helps out here was away. It was clear, had I not called we would not have had water. Shortly after contacting him, someone did come out and turn on our water. It was a parent from the electric company. This was going to be a long power outage and yet it's known that our reservoir only holds enough water for a couple days (1 in Summer.) Despite that John did not order water to fill the reservoir until after we were already out and then he could only get one batch delivered, which wasn't even enough to turn on the water until he was able to get enough another batch the next day. We were out of water for two days.</p> <p>And because of the potential of freezing pipes and the risk that somebody might bust a pipe and start draining water out of the well, we have the fear of having no water. If everyone had a meter on their property, it would be much more obvious if there was an issue. This is not an unwarranted fear as it has happened, at least three times.</p>

			Melinda
	Satomi Miyakawa	Web	Taken verbatim by Melissa Castaneda-Kerson Mr. Poppe has not managed things well and is maddening and gaslighting to the community.