

EXHIBIT NO. ___(SML-10)
DOCKET NO. PG-041624
WITNESS: SUSAN MCLAIN

**BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION**

**WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,**

Complainant,

v.

PUGET SOUND ENERGY, INC.,

Respondent.

Docket No. PG-041624

**NINTH EXHIBIT TO THE PREFILED DIRECT TESTIMONY OF
SUSAN MCLAIN (NONCONFIDENTIAL)
ON BEHALF OF PUGET SOUND ENERGY, INC.**

AUGUST 15, 2005

Natural Gas Explosion Messaging for PAR3

9/2/04

This morning, Puget Sound Energy crews responded to an incident in your neighborhood that involved a house fire.

The cause of the fire has not yet been determined. However, a PSE technician was in the neighborhood investigating a gas odor. PSE is working with the fire department to help determine the exact cause.

PSE has shut off natural gas to the effected home and we don't expect any disruption of service to other houses in your neighborhood.

PSE will continue to monitor the area to ensure there are no natural-gas leaks.

As always, if you smell a natural gas odor, immediately contact PSE's Customer Access Center at 1-888-225-5773.

PAR3 Message: Update on Explosion Investigate
9/5/04

This is Puget Sound Energy calling with an update on the fire that burned a home on Southeast 26th Place in Bellevue last Thursday. A gas leak was found near the meter on that home, leading investigators to conclude the problem was an isolated case, and that the rest of the gas system is safe. To be doubly certain, this weekend PSE will be checking all gas main lines and connections to homes in neighborhoods bordered by Southeast 8th Street to the north, I-90 to the south, Lake Sammamish to the east and 156th avenue Southeast to the west. We wanted you to know why you may be seeing more PSE trucks and personnel in your neighborhood than normal over the holiday weekend.

For more information about the fire investigation, please check the Bellevue Fire Department's news release on the City of Bellevue's website under the "News Release" section. That web address is [www dot city of bellevue dot org](http://www.cityofbellevue.org).

All of us at PSE appreciate your patience and understanding as the cause of last week's fire was investigated over the past four days.

**PAR 3 outbound telephone message on Sept. 2 Bellevue house fire
Sept. 14, 2004 – DRAFT 3**

This is Puget Sound Energy calling with an update on the fire that burned an east Bellevue home on September 2nd. As we reported to you earlier, investigators believe the fire resulted from a corroded natural-gas line that leaked gas into the residence. The steel pipe's corrosion is thought to be an isolated incident and PSE is investigating a number of potential causes. These include a long-term drainage problem at the home and the protective system used on the gas pipe. In cooperation with the Washington Utilities and Transportation Commission and others, PSE is implementing additional remediation steps to ensure that its gas-distribution system remains safe.

If you would like to see the current elements of this draft remediation plan, which is being finalized in consultation with the WUTC, please go to "What's New at PSE" section of Puget Sound Energy's Web site, at www.pse.com. You also may find some good safety tips about natural gas under the "Your Home" section of our Web site.

PAR 3 message re: Spiritridge fire
Sent May 2, 2005 (April 26, 2005 approved copy)

(Intro here)

This is Puget Sound Energy calling with an update on last fall's natural-gas leak and fire at a home in southeast Bellevue's Spiritridge neighborhood. We recently completed the replacement of our steel natural-gas lines in and around Spiritridge. We undertook this effort to give our Spiritridge customers peace of mind about the safety of our gas system. Ahead of schedule, we replaced 40,000 feet of steel gas mains with corrosion-proof plastic piping, and installed plastic gas-service lines at 431 southeast Bellevue residences. We'd like to thank our customers for all the patience and understanding they showed us during the project.

Meanwhile, independent experts are continuing to investigate the cause of the gas leak and fire. When it is complete, we'll report the results to you right away. We can report at this time that the pieces of the PSE investigation that are complete indicate the problem was very isolated.

If you would like further information on gas safety or the Bellevue fire investigation, please go to PSE's Web site, at www.pse.com. Just click on home-page link entitled "Important Natural Gas Safety Information." If you have comments or questions, send your e-mail to feedback@PSE.com. That's feedback@pse.com.

Spiritridge PAR 3 outbound telephone message
Re: WUTC staff filing its investigation report
FINAL – July 21, 2005
approximately 70 seconds

This is Puget Sound Energy calling with an update on last fall's natural-gas leak and explosion at a southeast Bellevue home. Staff with the Washington Utilities and Transportation Commission today filed their conclusions about what may have caused the fatal accident. Within a few weeks, Puget Sound Energy will submit its own conclusions to the commission. The commission will review both filings – together with studies done by independent experts – before issuing a final determination on the fire's cause later this fall.

WUTC staff and outside experts have concluded that the incident was caused primarily by long term corrosion build-up on the gas line at the Spiritridge residence. They found that a miswired device for preventing pipe corrosion in that neighborhood was not a primary cause.

If you'd like further information on natural-gas safety or the Bellevue fire investigation, please go to PSE's Web site, at www.pse.com. Just click on the home-page link entitled "Important Natural Gas Safety Information." If you have comments or questions, send your e-mail to feedback@PSE.com. That's feedback@pse.com.

Thank you ... and good-bye.