Attachment 3
Staff Summary of Energy Assistance Disbursement in April 2021

		Avista Corporation	Cascade Natural Gas	Puget Sound Energy ¹	Northwest Natural Gas ²	PacifiCorp ³	Total
	Dollar Amount	\$2,884,773	\$480,112	\$5,120,286	\$42,735	\$ 991,791	\$9,519,697
Automatic Grants	Number of Grants	4,872	1,129	4,148	93	2,203	12,445
	Average Benefits	\$592	\$425	\$1,234	\$460	\$450	\$765
Customer Applications	Dollar Amount	\$160,914	\$488,587	N/A	\$124	\$105,255	\$754,880
	Number of Grants	144	1,216	N/A	1	138	1,499
	Average Benefits	\$1,117	\$402	N/A	\$124	\$763	\$504
	Dollar Amount	\$3,045,686	\$968,699	\$5,120,286	\$42,859	\$1,097,046	\$10,274,575
Total COVID Assistance Program	Number of Grants	5,016	2,345	4,148	94	2,341	13,944
	Average Benefits	\$607	\$413	\$1,23	\$456	\$469	\$737
LIHEAP	Dollar Amount	\$1,142,304	\$65,099	\$2,329,508	\$19,705	\$587,332	\$4,143,948
	Number of Grants	1,772	223	5,560	106	699	8,360
	Average Benefits	\$645	\$292	\$419	\$186	\$840	\$496
	Dollar Amount	\$1,481,958	\$4,136	\$1,300,754	N/A	\$137,456	\$2,924,304
Permanent Bill Assistance Program	Number of Grants	3,560	19	2,253	N/A	284	6,116
	Average Benefits	\$416	\$218	\$577	N/A	\$484	\$478

Notes:

- 1. Puget Sound Energy will open the on-line applications for its temporary COVID assistance program, CACAP2, on May 10, 2021.
- 2. As of May 10, 2021, Northwest Natural Gas has not received the data from its community action agencies on the disbursement of its permanent bill assistance program. The Company's data for its COVID Assistance Program is as of May 3, 2021.
- 3. PacifiCorp's "average benefits" per customer for its permanent bill assistance program, Low Income Bill Assistance (LIBA) program is based on prior-year annual average; the "dollar amount of grants" is an estimate of annualized LIBA benefits based on the average benefits per customer and the number of enrollees. An estimate is necessary because LIBA is a bill discount program, not a grant program.