



Puget Sound Energy, Inc.
P.O. Box 97034
Bellevue, WA 98009-9734

VIA ELECTRONIC FILING AND OVERNIGHT MAIL

April 27, 2012

Mr. Dave Danner, Executive Director and Secretary
Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

**Re: Low Income Program Outcome Compliance Filing
Docket Nos. UE-011570 & UG-011571 (consolidated)**

Dear Mr. Danner:

The purpose of this filing is to comply with the Commission's Twelfth Supplemental Order: Rejecting Tariff Filing; Approving and Adopting Settlement Stipulation Subject to Modifications, Clarifications, and Conditions; Authorizing and Requiring Compliance Filing in consolidated Docket Nos. UE-011570 and UG-011571 ("Twelfth Supplemental Order"). The attached filing, an original report and twelve copies, describes Puget Sound Energy's low income bill assistance program, the Home Energy Lifeline Program ("HELP"), for the 2010 program year (the 12-month period October 2010 through September 2011).

Puget Sound Energy first implemented the HELP program in accordance with the terms outlined in Exhibit G to Settlement Stipulation Agreement in Twelfth Supplemental Order dated June 20, 2002. Program details and funding level have since been modified in consolidated Docket Nos. UE-060266 and UG-060267 and Docket Nos. UE-072300 and UG-072301. This annual report meets the Commission's requirements by providing the following HELP information: the number of participants, the total amount of assistance paid, and the average level of assistance per household.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions please contact me at (425) 462-3495.

Sincerely,

A handwritten signature in cursive script that reads 'Katherine Barand'.

Per Tom DeBoer
Director, Federal & State Regulatory Affairs

Enclosure