



Avista Corp.

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Toll Free 800-727-9170

September 17, 2019

Via UTC Portal

Mark L. Johnson
Executive Director and Secretary
Washington Utilities & Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Re: Docket Nos. UE-190334 and UG-190335 – Customer Notice

Dear Mr. King:

In compliance with WAC 480-100-198 and 480-90-198, Avista Corporation dba Avista Utilities (Avista or Company) submits for filing a copy of the customer notice in the above referenced Dockets. The notice was prepared consistent with WAC 480-100-197 and includes the information required by WAC 480-100-194(4). Avista serves approximately 248,000 electric and 160,000 natural gas customers in the state of Washington that may be affected by the proposed rate increase. The customer notice will be posted to the Company's website, and will be provided to customers via mail or electronically per customer preference, starting no later than September 20, 2019.

All customers will have received the bill insert after the 30-day bill cycle is complete. The Company will release to the media (radio, television, and newspapers) the information related to the public hearing on October 28, 2019. The attached notice has been reviewed by Commission Staff and Public Counsel Unit of the Attorney General's office.

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COMMISSION

Please direct any questions on this matter to myself at (509) 495-4975 or Patrick Ehrbar at (509) 495-8620.

Sincerely,

A handwritten signature in cursive script that reads "Linda Gervais".

Senior Manager, Regulatory Policy & Strategy
Avista Utilities
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509-495-4975