



Qwest Corporation (Qwest or CTL-Q) Performance Results

Washington July 2014 - July 2014

Statistical parameters used to calculate whether PAP standards have been met or missed, and any applicable PAP payments, are sometimes required to be different than those used to calculate performance in this report. See the Reading Reports link on CenturyLink's Wholesale Website for details.

September 10, 2014

CenturyLink Confidential

CenturyLink QC Performance Results – Current 271 PID

Qwest Corporation (Qwest or CTL-Q) Performance Results

| Month | State | Carrier | PID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard | Modified Z Score | Parity Score |
|-----------|-------|---------|--------------|-----------|--|------------------------|----------|-----------|----------------|------------------|-------------|---------------|-----------------|-------------------|--------------|----------------|------------------|--------------|
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | LNP Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP Benchmark | 95.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Parity | N/A | XXX | XXX | XXX | XXX | | 72,306 | 72,841 | 99.27% | 8.54% | -1.584721 | -1.963442 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | Residence Parity | N/A | XXX | XXX | XXX | XXX | | 4,512 | 449,853 | 1.00% | 9.97% | -0.100678 | -1.061208 |
| July 2014 | WA | XXX | Ordering | OP-3A | Dispatches within MSAs | Residence Parity | N/A | XXX | XXX | XXX | XXX | | 2,176 | 2,251 | 96.67% | 17.95% | -0.185611 | -1.112844 |
| July 2014 | WA | XXX | Ordering | OP-4A | Dispatches within MSAs | Residence Parity | N/A | XXX | XXX | XXX | XXX | | 7,230 | 1,950 | 3.71 | 2.67 | -0.265203 | -1.161232 |
| July 2014 | WA | XXX | Ordering | OP-5A | New Service Installation Quality | Residence Parity | N/A | XXX | XXX | XXX | XXX | | 4,368 | 4,830 | 90.43% | 29.41% | -0.325188 | -1.1977 |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | Resale Ag\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Ag\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Maintenance | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 153190.40 | 3,966 | 38.38 | 40.56 | -0.205551 | -1.124966 |
| July 2014 | WA | XXX | Maintenance | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 444 | 4,318 | 10.28% | 30.37% | -0.478659 | -1.291004 |
| July 2014 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Parity | N/A | XXX | XXX | XXX | XXX | | 72,306 | 72,841 | 99.27% | 8.54% | -1.276815 | -1.776249 |
| July 2014 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Maintenance | MR-5A | All Troubles Cleared w/4 Hours-Zone 1 | Unbundle\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Maintenance | MR-5A | All Troubles Cleared w/4 Hours-Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 18 | 22 | 81.82% | 38.57% | -0.098 | -2.05958 |
| July 2014 | WA | XXX | Maintenance | MR-5B | All Troubles Cleared w/4 Hours-Zone 2 | Enhanced\ Parity | N/A | XXX | XXX | XXX | XXX | | 20 | 25 | 80.00% | 40.00% | -1.360828 | -2.827324 |
| July 2014 | WA | XXX | Maintenance | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 1.20 | 1 | 1.20 | 0.00 | | |
| July 2014 | WA | XXX | Maintenance | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 73.49 | 20 | 3.41 | 3.14 | -0.475799 | -1.289265 |
| July 2014 | WA | XXX | Maintenance | MR-6D | Mean Time to Restore Interval Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 153190.40 | 3,966 | 38.38 | 40.56 | -2.119638 | -2.288648 |
| July 2014 | WA | XXX | Maintenance | MR-6E | Mean Time to Restore Interval Zone 2 | Enhanced\ Parity | N/A | XXX | XXX | XXX | XXX | | 63.43 | 21 | 3.02 | 2.14 | 0.345126 | -0.790179 |
| July 2014 | WA | XXX | Maintenance | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 0 | 2 | 0.00% | 0.00% | | |
| July 2014 | WA | XXX | Maintenance | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 6 | 22 | 27.27% | 44.54% | -0.123603 | -1.075145 |
| July 2014 | WA | XXX | Maintenance | MR-7D | Repair Repeat Report Rate-Zone 1 | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 444 | 4,318 | 10.28% | 30.37% | -1.171115 | -1.711988 |
| July 2014 | WA | XXX | Maintenance | MR-7E | Repair Repeat Report Rate-Zone 2 | Enhanced\ Parity | N/A | XXX | XXX | XXX | XXX | | 4 | 25 | 16.00% | 36.66% | -0.593914 | -1.361074 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | Enhanced\ Parity | N/A | XXX | XXX | XXX | XXX | | 45 | 3,961 | 1.14% | 10.60% | 0.645001 | -0.607867 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | LIS Trunk\ Parity | N/A | XXX | XXX | XXX | XXX | | 1 | 75,024 | 0.00% | 0.37% | -0.330761 | -1.201089 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | UNBUNDI\ Parity | N/A | XXX | XXX | XXX | XXX | | 2 | 1,529 | 0.13% | 3.61% | -0.708263 | -1.430593 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 2 | 1,529 | 0.13% | 3.61% | 4.675397 | 1.84244 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 47 | 3,847 | 1.22% | 10.99% | 0.659628 | -0.598975 |
| July 2014 | WA | XXX | Maintenance | MR-8 | Trouble Rate | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 5,404 | 642,627 | 0.84% | 9.13% | -1.558436 | -1.947462 |
| July 2014 | WA | XXX | Network P | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc w/ TGS | LIS Trunk\ Parity | N/A | XXX | XXX | XXX | XXX | | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1B | Trunk Blockage to CTL-Q End Ofc w/ TGS | LIS Trunk\ Parity | N/A | XXX | XXX | XXX | XXX | | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/ TGS | LIS Trunk\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Network P | NI-1D | Trunk Blockage to CTL-Q End Ofc w/ TGS | LIS Trunk\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-15A | Interval for Pending Orders Delayed Past Due | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-15B-RD | Pending Orders Delayed for Facilities | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-3D | Interval Zone 1 Areas | Enhanced\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-3D | Interval Zone 1 Areas | UNBUNDI\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-3D | Interval Zone 1 Areas | Unbundle\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-3D | Interval Zone 1 Areas | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 4 | 4 | 100.00% | 0.00% | -0.565949 | -1.344072 |
| July 2014 | WA | XXX | Ordering | OP-3D | Interval Zone 1 Areas | Unbundle\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-3E | Interval Zone 2 Areas | Enhanced\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4D | Interval Zone 1 Areas | Enhanced\ Benchmark | 6.00 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4D | Interval Zone 1 Areas | UNBUNDI\ Benchmark | 6.00 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4D | Interval Zone 1 Areas | Unbundle\ Benchmark | 6.00 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4D | Interval Zone 1 Areas | Unbundle\ Benchmark | 5.50 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4D | Interval Zone 1 Areas | Unbundle\ Benchmark | 6.00 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-4E | Interval Zone 2 Areas | Enhanced\ Benchmark | 6.00 | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-5A | New Service Installation Quality | UNBUNDI\ Parity | N/A | XXX | XXX | XXX | XXX | | 4 | 4 | 100.00% | 0.00% | | |
| July 2014 | WA | XXX | Ordering | OP-5A | New Service Installation Quality | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 4 | 4 | 100.00% | 0.00% | | |
| July 2014 | WA | XXX | Ordering | OP-5A | New Service Installation Quality | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 14 | 15 | 93.33% | 24.94% | -0.38532 | -1.234258 |
| July 2014 | WA | XXX | Ordering | OP-5A | New Service Installation Quality | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 3,106 | 3,364 | 92.33% | 26.61% | -1.252746 | -1.761615 |
| July 2014 | WA | XXX | Ordering | OP-8B | Number Portability Timeliness with Loop Coord | LNP Benchmark | 95.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Ordering | OP-8C | Number Portability Timeliness without Loop Coord | LNP Benchmark | 95.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | Unbundle\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | LNP Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | Unbundle\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundle\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP Benchmark | 95.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundle\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-9B | Unbundled Loops | Unbundle\ Parity | N/A | XXX | XXX | XXX | XXX | | 3 | 82 | 3.66% | 18.77% | -7.421119 | -5.51172 |
| July 2014 | WA | XXX | Billing | BI-3A | Billing Accuracy - Adjustments for Errors | UNEs and Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Parity | N/A | XXX | XXX | XXX | XXX | | 72,306 | 72,841 | 99.27% | 8.54% | -0.333112 | -1.202518 |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | Resale Ag\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | Resale Ag\ Diagnostic | N/A | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Ag\ Benchmark | 95.00% | XXX | XXX | XXX | XXX | | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Ag\ Benchmark | 90.00% | XXX | XXX | XXX | XXX | | | | | | | |

Qwest Corporation (Qwest or CTL-Q) Performance Results

| Month | State | Carrier | YID Category | PID | PID Title | Product Category | Standard | Benchmark | CLEC Numerator | CLEC Denominator | CLEC Result | CLEC Standard | CTL-Q Numerator | CTL-Q Denominator | CTL-Q Result | CTL-Q Standard | Modified Z Score | Parity Score |
|-----------|-------|---------|--------------|-----------|---|-----------------------|----------|-----------|----------------|------------------|-------------|---------------|-----------------|-------------------|--------------|----------------|------------------|--------------|
| July 2014 | WA | XXX | Billing | BI-3B | Billing Accuracy - Adjustments for Errors | Reciprocal Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Parity | N/A | N/A | XXX | XXX | XXX | XXX | 72,306 | 72,841 | 99.27% | 8.54% | -0.563892 | -1.342822 |
| July 2014 | WA | XXX | Billing | BI-4B | Reciprocal Compensation (MOU): | Reciprocal Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Collocation | CP-2B | Non-Forecasted and Late Forecasted Collocati | All Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Maintenan | MR-5B | All Troubles Cleared w/ 4 Hours-Zone 2 | Enhanced Parity | N/A | N/A | XXX | XXX | XXX | XXX | 20 | 25 | 80.00% | 40.00% | -0.98058 | -2.59615 |
| July 2014 | WA | XXX | Maintenan | MR-6E | Mean Time to Restore Interval Zone 2 | Enhanced Parity | N/A | N/A | XXX | XXX | XXX | XXX | 63.43 | 21 | 3.02 | 2.14 | -0.874912 | -1.531909 |
| July 2014 | WA | XXX | Maintenan | MR-7E | Repair Repeat Report Rate-Zone 2 | Enhanced Parity | N/A | N/A | XXX | XXX | XXX | XXX | 4 | 25 | 16.00% | 36.66% | -0.42796 | -1.260182 |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | Enhanced Parity | N/A | N/A | XXX | XXX | XXX | XXX | 45 | 3,961 | 1.14% | 10.60% | -0.221577 | -1.134709 |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | 1 | 75,024 | 0.00% | 0.37% | -0.137232 | -1.083431 |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | Unbundled Parity | N/A | N/A | XXX | XXX | XXX | XXX | 2 | 1,529 | 0.13% | 3.61% | -0.610759 | -1.371315 |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | Unbundled Parity | N/A | N/A | XXX | XXX | XXX | XXX | 47 | 3,847 | 1.22% | 10.99% | -0.543141 | -1.330206 |
| July 2014 | WA | XXX | Network P | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGS | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-3D | Interval Zone 1 Areas | Unbundled Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-3E | Interval Zone 2 Areas | Enhanced Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-4D | Interval Zone 1 Areas | Unbundled Benchmark | 6.00 | 6.00 | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-4E | Interval Zone 2 Areas | Enhanced Benchmark | 6.00 | 6.00 | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-5A | New Service Installation Quality | Unbundled Parity | N/A | N/A | XXX | XXX | XXX | XXX | 4 | 4 | 100.00% | 0.00% | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | Resale Ag Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | Unbundled Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | Resale Ag Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | Unbundled Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(a) | FOCs on Time for Fully Electronic LSRs | Resale Ag Benchmark | 95.00% | 95.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(b) | FOCs on Time for Fully Electronic LSRs | Unbundled Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP Benchmark | 95.00% | 95.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(a) | FOCs on Time for Electronic/Manual LSRs | Resale Ag Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(b) | FOCs on Time for Electronic/Manual LSRs | Unbundled Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | 1 | 75,024 | 0.00% | 0.37% | -0.149196 | -1.090705 |
| July 2014 | WA | XXX | Network P | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGS | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP Benchmark | 95.00% | 95.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | 1 | 75,024 | 0.00% | 0.37% | -0.145912 | -1.088708 |
| July 2014 | WA | XXX | Network P | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGS | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Maintenan | MR-8 | Trouble Rate | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | 1 | 75,024 | 0.00% | 0.37% | -0.102208 | -1.062138 |
| July 2014 | WA | XXX | Network P | NI-1A | Trunk Blockage to CTL-Q Tandem Ofc wi TGS | LIS Trunk Parity | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | -3 |
| July 2014 | WA | XXX | Network P | NI-1C | Trunk Blockage to CTL-Q Tandem Ofc w/o TGS | LIS Trunk Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Ordering a | OP-8C | Number Portability Timeliness without Loop Cc | LNP Benchmark | 95.00% | 95.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2A | All Electronic LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-2B | All Flow-through Eligible LSRs | LNP Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-3X | Electronic LSRs Rejected Manually | Product A Diagnostic | N/A | N/A | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5A-(c) | FOCs on Time for Fully Electronic LSRs | LNP Benchmark | 95.00% | 95.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Pre-Order | PO-5B-(c) | FOCs on Time for Electronic/Manual LSRs | LNP Benchmark | 90.00% | 90.00% | XXX | XXX | XXX | XXX | | | | | | |
| July 2014 | WA | XXX | Billing | BI-4A | UNEs and Resale Aggregate | UNEs and Parity | N/A | N/A | XXX | XXX | XXX | XXX | 72,306 | 72,841 | 99.27% | 8.54% | -0.192336 | -1.116932 |