

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless-1Q18  
 Docket: UT-121610

	Prior Ending Qtr	Oct-17	Nov-17	Dec-17	Total	Notes
<b>1. Total customers at end of period:</b>						<b>Category Line 1, Month 3 Column =Total (End of Qtr) column</b> (A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 1 - 500 Minute Plan	1,650	1,585	1,600	1,454	1,454	
Plan 2 - 500 MB Plan	110		-	-		
Plan 3 - Tribal Unlimited & 750 MB Plan	-	0	0	0	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	897	821	806	686	3,210	
<b>Total Washington customers:</b>	<b>2,657</b>	<b>2,406</b>	<b>2,406</b>	<b>2,140</b>	<b>9,380</b>	
<b>2. Total new customers enrolled:</b>						<b>Category Line 2, Sum of Months 1+2+3 = Total</b> (B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY</b> not include customers retained month to month, trueups and adjustments
Plan 1 - 500 Minutes Plan		17	17	16	50	
Plan 2 - 500 MB Plan		-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan		-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		-	1	1	2	
<b>3. Total customers de-enrolled due to 60 day inactivity:</b>						<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		41	40	31	112	
Plan 2 - 500 MB Plan		-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan		-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		28	17	23	68	
<b>4. Total customers de-enrolled due to failed annual verification:</b>						<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		1	1	3	5	
Plan 2 - 500 MB Plan		-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan		-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		19	13	34	66	
<b>5. Total customers who de-enrolled voluntarily:</b>						<b>Category Line 5, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		8	7	7	22	
Plan 2 - 500 MB Plan		-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan		22	2	3	27	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		-	-	-	-	