

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Jan-10					Feb-10					Mar-10					1st Qtr 10				
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chimacum	CHMC	7	0	0	100%	100%	8	0	0	100%	100%	7	0	0	100%	100%	22	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%
Dallesport	DLPT	4	0	0	100%	100%	4	0	0	100%	100%	5	0	0	100%	100%	13	0	0	100%	100%
Grandview	GDVW	35	0	0	100%	100%	34	0	0	100%	100%	61	0	0	100%	100%	130	0	0	100%	100%
Goldendale	GLDL	40	0	0	100%	100%	33	0	0	100%	100%	32	0	0	100%	100%	105	0	0	100%	100%
Glenwood	GLWD	3	0	0	100%	100%	2	0	0	100%	100%	2	0	0	100%	100%	7	0	0	100%	100%
Granger	GRGR	23	0	0	100%	100%	20	0	0	100%	100%	17	0	0	100%	100%	60	0	0	100%	100%
Hood Canal	HDCL	13	0	0	100%	100%	16	0	0	100%	100%	19	0	0	100%	100%	48	0	0	100%	100%
Harrah	HRRH	14	0	0	100%	100%	12	0	0	100%	100%	19	0	0	100%	100%	45	0	0	100%	100%
Klickitat	KLCT	2	0	0	100%	100%	4	0	0	100%	100%	7	0	0	100%	100%	13	0	0	100%	100%
Lyle	LYLE	8	0	0	100%	100%	6	0	0	100%	100%	12	0	0	100%	100%	26	0	0	100%	100%
Mabton	MBTN	11	0	0	100%	100%	11	0	0	100%	100%	10	0	0	100%	100%	32	0	0	100%	100%
Mattawa	MTWA	22	0	0	100%	100%	37	0	0	100%	100%	32	0	0	100%	100%	91	0	0	100%	100%
Patterson	PASN	1	0	0	100%	100%	1	0	0	100%	100%	1	0	0	100%	100%	3	0	0	100%	100%
Poulsbo	PLSB	71	0	0	100%	100%	51	0	0	100%	100%	71	0	0	100%	100%	193	0	0	100%	100%
Prosser	PRSR	21	0	0	100%	100%	35	1	0	97%	100%	25	0	0	100%	100%	81	1	0	99%	100%
Port Angeles	PTAG	1	0	0	100%	100%	0	0	0	0%	0%	2	0	0	100%	100%	3	0	0	100%	100%
Roosevelt	RSVT	0	0	0	0%	0%	3	0	0	100%	100%	2	0	0	100%	100%	5	0	0	100%	100%
Sunnyside	SNSD	105	0	0	100%	100%	87	0	0	100%	100%	107	0	0	100%	100%	299	0	0	100%	100%
Stevenson	STSN	32	0	0	100%	100%	40	0	0	100%	100%	30	0	0	100%	100%	102	0	0	100%	100%
Toppenish	TPNS	74	0	0	100%	100%	65	0	0	100%	100%	79	0	0	100%	100%	218	0	0	100%	100%
Troutlake	TRLK	2	0	0	100%	100%	3	0	0	100%	100%	3	0	0	100%	100%	8	0	0	100%	100%
White Salmon	WHSL	24	0	0	100%	100%	26	0	0	100%	100%	34	0	0	100%	100%	84	0	0	100%	100%
WhiteSwan	WHSW	8	0	0	100%	100%	9	0	0	100%	100%	5	0	0	100%	100%	22	0	0	100%	100%
Whitstran	WHTS	7	0	0	100%	100%	2	0	0	100%	100%	8	0	0	100%	100%	17	0	0	100%	100%
Willard	WLRD	1	0	0	100%	100%	3	0	0	100%	100%	1	0	0	100%	100%	5	0	0	100%	100%
Wapato	WPAT	57	0	0	100%	100%	42	0	0	100%	100%	58	0	0	100%	100%	157	0	0	100%	100%
Washington		586	0	0	100%	100%	554	1	0	100%	100%	649	0	0	100%	100%	1,789	1	0	100%	100%

e: This report captures service order completion dates upon service activation.

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Apr-10					May-10					Jun-10					2nd Qtr 10								
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days				
Chimacum	CHMC	5	0	0	100%	100%								0%	0%						5	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%								0%	0%						0	0	0	0%	0%
Dallesport	DLPT	4	0	0	100%	100%								0%	0%						4	0	0	100%	100%
Grandview	GDVW	54	0	0	100%	100%								0%	0%						54	0	0	100%	100%
Goldendale	GLDL	34	0	0	100%	100%								0%	0%						34	0	0	100%	100%
Glenwood	GLWD	1	0	0	100%	100%								0%	0%						1	0	0	100%	100%
Granger	GRGR	22	0	0	100%	100%								0%	0%						22	0	0	100%	100%
Hood Canal	HDCL	15	0	0	100%	100%								0%	0%						15	0	0	100%	100%
Harrah	HRRH	12	0	0	100%	100%								0%	0%						12	0	0	100%	100%
Klickitat	KLCT	5	0	0	100%	100%								0%	0%						5	0	0	100%	100%
Lyle	LYLE	4	0	0	100%	100%								0%	0%						4	0	0	100%	100%
Mabton	MBTN	10	0	0	100%	100%								0%	0%						10	0	0	100%	100%
Mattawa	MTWA	38	0	0	100%	100%								0%	0%						38	0	0	100%	100%
Patterson	PASN	0	0	0	0%	0%								0%	0%						0	0	0	0%	0%
Poulsbo	PLSB	86	0	0	100%	100%								0%	0%						86	0	0	100%	100%
Prosser	PRSR	30	0	0	100%	100%								0%	0%						30	0	0	100%	100%
Port Angeles	PTAG	1	0	0	100%	100%								0%	0%						1	0	0	100%	100%
Roosevelt	RSVT	0	0	0	0%	0%								0%	0%						0	0	0	0%	0%
Sunnyside	SNSD	84	0	0	100%	100%								0%	0%						84	0	0	100%	100%
Stevenson	STSN	43	0	0	100%	100%								0%	0%						43	0	0	100%	100%
Toppenish	TPNS	66	0	0	100%	100%								0%	0%						66	0	0	100%	100%
Troutlake	TRLK	7	0	0	100%	100%								0%	0%						7	0	0	100%	100%
White Salmon	WHSL	35	0	0	100%	100%								0%	0%						35	0	0	100%	100%
WhiteSwan	WHSW	8	0	0	100%	100%								0%	0%						8	0	0	100%	100%
Whitstran	WHTS	3	0	0	100%	100%								0%	0%						3	0	0	100%	100%
Willard	WLRD	2	0	0	100%	100%								0%	0%						2	0	0	100%	100%
Wapato	WPAT	47	0	0	100%	100%								0%	0%						47	0	0	100%	100%
Washington		616	0	0	100%	100%	0	0	0	0%	0%	0	0	0	0%	0%	616	0	0	100%	100%				

e: This report captures service c

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Jan - Jun 10 (180 Day)				
		Total Orders Cmpitd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chimacum	CHMC	27	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%
Dallesport	DLPT	17	0	0	100%	100%
Grandview	GDVW	184	0	0	100%	100%
Goldendale	GLDL	139	0	0	100%	100%
Glenwood	GLWD	8	0	0	100%	100%
Granger	GRGR	82	0	0	100%	100%
Hood Canal	HDCL	63	0	0	100%	100%
Harrah	HRRH	57	0	0	100%	100%
Klickitat	KLCT	18	0	0	100%	100%
Lyle	LYLE	30	0	0	100%	100%
Mabton	MBTN	42	0	0	100%	100%
Mattawa	MTWA	129	0	0	100%	100%
Patterson	PASN	3	0	0	100%	100%
Poulsbo	PLSB	279	0	0	100%	100%
Prosser	PRSR	111	1	0	99%	100%
Port Angeles	PTAG	4	0	0	100%	100%
Roosevelt	RSVT	5	0	0	100%	100%
Sunnyside	SNSD	383	0	0	100%	100%
Stevenson	STSN	145	0	0	100%	100%
Toppenish	TPNS	284	0	0	100%	100%
Troutlake	TRLK	15	0	0	100%	100%
White Salmon	WHSL	119	0	0	100%	100%
WhiteSwan	WHSW	30	0	0	100%	100%
Whitstran	WHTS	20	0	0	100%	100%
Willard	WLRD	7	0	0	100%	100%
Wapato	WPAT	204	0	0	100%	100%
Washington		2,405	1	0	100%	100%

s: This report captures service c