



## CHANGE OF SERVICE PROVIDER NOTIFICATION

<Sample A Sample>  
<1234 Main Street>  
<Anytown, US 12345>

### Welcome to the New Frontier!

Hi, we're excited to be your new communications company. One that provides you with High-Speed Internet, Telephone and Television. Frontier Communications can offer you:

- 24/7 all America-based technical support
- Dedicated High-Speed Internet Connection that is fast and is never shared
- UNLIMITED local and Long Distance voice-calling
- Satellite TV
- FiOS® Internet and FiOS® TV—available in select markets

### All of this at prices that deliver extra value with our Price Protection Plans.

One thing you should know is, Frontier is more than just a communications provider, we're a conversation company. What makes us different isn't that we talk, it's that we listen. So if you think that switching carriers is a hassle, know that we will work to ensure customers in each of our markets are as comfortable with the transition as possible.

- Verizon Long Distance customers will have until October 18th to change carriers without incurring a Primary Interexchange Carrier (PIC) change charge. The PIC charge is a \$4.35 fee for switching long distance companies.

We look forward to serving you, your business and your community. You will see us everywhere, as we partner with local community leaders, participate in community events and employ a local workforce.

Our goal has and always will be to keep the lines of communication open and the conversations flowing. After all, we're Frontier, The Conversation Company<sup>SM</sup>.

**Thanks for listening. We promise if you have any comments or concerns we'll listen.  
Because a good conversation is always a two-way street.**

**Talk with us at 1.877.462.8188 or visit us online at [www.Frontier.com](http://www.Frontier.com).**

Sincerely,

Denise Baumbach  
Senior Vice President/General Manager  
Washington Region