

July 27, 2022

Mark L. Johnson - Executive Director and Secretary
Washington Utilities & Transportation Commission
P.O. Box 47250
Olympia, Washington 98504-7250

Received
Records Management
07/27/22 10:04:46
State Of WASH.
UTIL. AND TRANSP.
COMMISSION

**RE: SUPPLEMENTAL FILING - Viasat Carrier Services, Inc. – 2021 FCC Form 481 –
Annual Lifeline and High Cost Recertification Filing – SAC 529028**

Dear Staff,

As a supplement to the original filing submitted on behalf of Viasat Carrier Services, Inc. that was completed on June 29, 2022, please accept this supplemental filing to provide a certified copy of Viasat's FCC Form 481. As you know, USAC delayed the filing deadline for ETC's 2022 FCC Form 481 until July 29, 2022, so the FCC Form 481 that was originally submitted to the Commission did not include the required officer certification.

As the filing indicates, the company has not yet begun providing service to Washington subscribers.

If you have any questions regarding this filing, please contact me at (703) 714-1324 or map@compliancegroup.com.

Respectfully Submitted,



Marsha A. Pokorny
Senior Managing Consultant on behalf of Viasat Carrier Services, Inc.



**FCC Form 481 - Carrier Annual Reporting
Data Collection Form**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020

<010> Study Area Code	529028
<015> Study Area Name	Viasat
<020> Program Year	2023
<030> Contact Name: Person USAC should contact with questions about this data	Shelby Striegel
<035> Contact Telephone Number: Number of the person identified in data line <030>	8554639333 ext.
<039> Contact Email Address: Email of the person identified in data line <030>	viasatcarrierservices@viasat.com
Form Type	54.313 and 54.422

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
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<010>	Study Area Code	529028
<015>	Study Area Name	Viasat
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<210> For the prior calendar year, were there any reportable voice service outages? _____

<220>	<a>	<b1>	<b2>	<b3>	<b4>	<c1>	<c2>	<d>	<e>	<f>	<g>	<h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	Outage End Time	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures

(400) Number of Complaints per 1,000 customers
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020

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<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035>	Contact Telephone Number - Number of person identified in data line	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line	viasatcarrierservices@viasat.com
<400>	Select from the drop-down list to indicate how you would like to report voice complaints (zero or greater) for voice telephony service in the prior calendar year for each service area in which you are designated an ETC for any facilities you own, operate, lease, or otherwise utilize.	
<410>	Complaints per 1000 customers for fixed voice	
<420>	Complaints per 1000 customers for mobile voice	

(500) Compliance With Service Quality Standards and Consumer Protection Rules
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020

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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com
<515>	Certify compliance with applicable minimum service standards	

**(600) Functionality in Emergency Situations
Data Collection Form**FCC Form 481
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<039> Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com
<600> Certify compliance regarding ability to function in emergency situations	Yes
<610> Descriptive document for Functionality in Emergency Situations	529028 WASHINGTON(610) Functionality in Emergency Situations.pdf

**(900) Tribal Lands Reporting
Data Collection Form**

**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020**

<010> Study Area Code	529028
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<030> Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035> Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039> Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<900> Does the filing entity offer tribal land services? (Y/N) Yes

<910> Tribal Land(s) on which ETC Serves

Chehalis Confederated Tribes
 Colville Confederated Tribes
 Hoh Tribe
 Kalispel Tribe
 Lower Elwha Klallam Tribe
 Lummi Nation
 Makah Tribe
 Puyallup Tribe
 Quileute Tribe
 Quinault Nation
 Samish Nation
 Spokane Tribe
 Stillaguamish Tribe

<920> Tribal Government Engagement Obligation

529028 WASHINGTON (920) Tribal Government Engagement Obligation.pdf

Name of Attached Document

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(5) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions.
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

Select Yes or No or Not Applicable
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes
Yes

**(1000) Voice and Broadband Service Rate Comparability
Data Collection Form**
**FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020**

<010>	Study Area Code	529028
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<1000> Voice services rate comparability certification Yes

<1010> Attach detailed description for voice services rate comparability compliance

529028 WASHINGTON (1010) Voice Service Rate Comparability Compliance.pdf

Name of Attached Document

<1020> Broadband comparability certification

Yes - Pricing is no more than the most recent applicable benchmark announced by the Wireline Competition Bureau

<1030> Attach detailed description for broadband comparability compliance

529028 WASHINGTON (1030) Broadband Service Rate Comparability Compliance.pdf

Name of Attached Document

(1100) No Terrestrial Backhaul Reporting Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
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<010>	Study Area Code	529028
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<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<1100> Certify whether terrestrial backhaul options exist (Y/N)

<1130> Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g).

<1140> Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan.

(1200) Terms and Condition for Lifeline Customers Lifeline Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
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<010>	Study Area Code	529028
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans	529028 WASHINGTON (1210) Terms & Conditions of Voice Telephony Lifeline Plans.pdf Name of Attached Document
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<1220> Link to Public Website	HTTP www.viasat.com/CAF
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“Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | |
|--|-------------------------------------|
| <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
|--|-------------------------------------|
- | | |
|---|-------------------------------------|
| <1222> Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
|---|-------------------------------------|
- | | |
|---|-------------------------------------|
| <1223> Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |
|---|-------------------------------------|

(2005) Price Cap Carrier Additional Documentation Data Collection Form <i>Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481
	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	December 2020

<010> Study Area Code	529028
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<039> Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

<2015> 2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

<2016> Certification support used to build broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

<2017A> Connect America Fund Phase II recipient?

<2017C> Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2021.

<2018> Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)

Name of Attached Document Listing Required Information

Connect America Phase II – FCC Form 470 Postings

<2019> For the filing due July 1 following full implementation of this requirement, answer yes, no, or not applicable to this certification request

(3005) Rate Of Return Carrier Additional Documentation
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020

<010>	Study Area Code	529028
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

(3007) Does this filing retain a Cost Consultant and/or Firm, or other Third Party to prepare financial and operations data disclosures submitted to the National Exchange Carrier Association (NECA), USAC, or the Administrator?

(3007a)	(3007b)
Name of Consultant	Name of Consultant Firm/Third Party

<010>	Study Area Code	529028
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<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
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Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(3009)	Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii)			
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}			
(3010B)	Please Provide Attachment Rate-of-Return Community Anchor Institutions	Name of Attached Document Listing Required Information		<input type="text"/>
(3012A)	Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.			
(3012B)	Please Provide Attachment Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(f)(1)(ii)	Name of Attached Document Listing Required Information		<input type="text"/>
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	(Yes/No)	<input type="radio"/> <input type="radio"/>	
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	(Yes/No)	<input type="radio"/> <input type="radio"/>	
(3015)	Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input type="checkbox"/>	
(3016)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information		<input type="text"/>
(3018)	If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:	(Yes/No)	<input type="radio"/> <input type="radio"/>	
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>	
(3020)	Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3021)	Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		<input type="checkbox"/>	
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		<input type="checkbox"/>	
(3023)	Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>	
(3024)	Underlying information subjected to an officer certification.		<input type="checkbox"/>	
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>	
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information		<input type="text"/>

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
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<010> Study Area Code	529028
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<039> Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

Financial Data Summary

(3027) Revenue	
(3028) Operating Expenses	
(3029) Net Income	
(3030) Telephone Plant In Service(TPIS)	
(3031) Total Assets	
(3032) Total Debt	
(3033) Total Equity	
(3034) Dividends	

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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations – FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

RBE Community Anchor Institutions

<4003a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year

<4003b> Please Provide Attachment: Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79)

Name of Attached Document Listing Required Information

<010>	Study Area Code	529028
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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<6010> Enter the total amount of Phase II Auction Support, if any, the carrier used for capital expenditures. 703186.44

Phase II Auction and New York Funds Certification

<6011> Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support. (Yes/No) Yes

Phase II Auction Community Anchor Institutions

<6012a> Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year. No - No New Community Anchors

<6012b> Please Provide Attachment Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by FCC 14-98 (paragraph 79). Name of Attached Document Listing Required Information

Phase II Auction FCC Form 470 Postings

<6013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request. Not Applicable

Phase II Auction Post-Final Deployment Milestone Performance Certification

<6014> Starting the first July 1st after meeting the final service milestone, certify (yes, no, or not applicable) that the Phase II-funded network that the Phase II auction recipient operated in the prior year meets the relevant performance requirements in § 54.309. Not Applicable

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<7010> Phase II Auction recipient performance requirements certification (Yes/No)

<010>	Study Area Code	529028
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<035>	Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<8010> Uniendo a Puerto Rico Stage 2 Fixed – Capital Expenditures

Enter the total amount of Uniendo a Puerto Rico Stage 2 fixed support, if any, the carrier used for capital expenditures.

<8011> Uniendo a Puerto Rico Stage 2 Fixed – Available Funds Certification

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient’s penultimate year of support.

<8012a> Uniendo a Puerto Rico Stage 2 Fixed – Community Anchor Institutions

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Please Provide Attachment

<8012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(A). Allowable File Types.

Name of Attached Document Listing Required Information

Uniendo a Puerto Rico Stage 2 Fixed – FCC Form 470 Postings

<8013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

<8014> Uniendo a Puerto Rico Stage 2 Fixed – Post-Final Deployment Milestone Performance Certification

Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Uniendo a Puerto Rico Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

<8020> Uniendo a Puerto Rico Stage 2 Fixed – Support Reimbursement Certification

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

<8030> Uniendo a Puerto Rico Stage 2 Fixed – Disaster Preparedness and Response Documentation

54.313(n): Recipients of fixed support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

<8040> Uniendo a Puerto Rico Stage 2 Mobile – Support Reimbursement

54.313(n): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Uniendo a Puerto Rico Fund.

<8050> Uniendo a Puerto Rico Stage 2 Mobile – Disaster Preparedness and Response Documentation

54.313(n): Recipients of mobile support from Stage 2 of the Uniendo a Puerto Rico Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation

<8060> Uniendo a Puerto Rico Stage 2 Mobile – Mobile Disbursements Certification

54.313(o): Recipients of Uniendo a Puerto Rico Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements

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<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

<9010> Connect USVI Stage 2 Fixed – Capital Expenditures

Enter the total amount of Connect USVI Fund Stage 2 fixed support, if any, the carrier used for capital expenditures.

<9011> Connect USVI Stage 2 Fixed – Available Funds Certification

Certify (either yes or no) regarding whether the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support.

<9012a> Connect USVI Stage 2 Fixed – Community Anchor Institutions

Indicate if the carrier newly deployed broadband service to community anchor institution(s) in the previous calendar year.

Please Provide Attachment

<9012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(i)(A). Name of Attached Document Listing Required Information

Connect USVI Stage 2 Fixed – FCC Form 470 Postings

<9013> For the filing due July 1 following full implementation of this requirement answer yes, no, or not applicable to this certification request.

Connect USVI Stage 2 Fixed – Post-Final Deployment Milestone Performance Certification

<9014> Starting the first July 1st after meeting the final service milestone, certify (yes or no) that the Connect USVI Fund Stage 2-funded network that the Stage 2 recipient operated in the prior year meets the relevant performance requirements in § 54.309.

Connect USVI Stage 2 Fixed – Support Reimbursement Certification

<9020> 54.313(n): Recipients of Connect USVI Fund Stage 2 fixed support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund.

Connect USVI Stage 2 Fixed – Disaster Preparedness and Response Documentation

<9030> 54.313(n): Recipients of fixed support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Connect USVI Fund Stage 2 Mobile - Support Reimbursement Certification

<9040> 54.313(n): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that such support was not used for costs that are (or will be) reimbursed by other sources of support, including of federal or local government aid or insurance reimbursements; and that support was not used for other purposes, such as the retirement of company debt unrelated to eligible expenditures, or other expenses not directly related to network restoration, hardening, and expansion consistent with the framework of the Connect USVI Fund. Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and recovery documentation.

Connect USVI Fund Stage 2 Mobile - Disaster Preparedness and Response Documentation

<9050> 54.313(n): Recipients of mobile support from Stage 2 of the Connect USVI Fund shall certify that they have conducted an annual review of the documentation required by section 54.1515(a)-(c) to determine the need for and to implement changes or revisions to disaster preparation and response documentation.

Connect USVI Fund Stage 2 Mobile - Mobile Disbursements Certification

<9060> 54.313(o): Recipients of Connect USVI Fund Stage 2 mobile support shall certify that they are in compliance with all requirements for receipt of such support to continue receiving Stage 2 mobile disbursements.

<010>	Study Area Code	529028
<015>	Study Area Name	Viasat
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035>	Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

RDOF Capital Expenditures

- <10010> Starting the first July 1st after receiving support until the July 1st after the recipient's support term has ended, recipients of Rural Digital Opportunity Fund support must submit the total amount of support, if any, the recipient used for capital expenditures in the previous calendar year. This is required by 47 C.F.R. § 54.313(e)(2)(i)(B).

RDOF Available Funds Certification

- <10011> Please provide a response (either yes or no) to this certification request for any recipient of Rural Digital Opportunity Fund support that the recipient has available funds for all project costs that will exceed the amount of support that will be received for the next calendar year. This certification must be provided starting the first July 1st after receiving support until the recipient's penultimate year of support, as required by required by 47 C.F.R. § 54.313(e)(2)(ii).

RDOF Community Anchor Institutions

- <10012a> Recipients of Rural Digital Opportunity Fund support must attach a list containing the number, names, and addresses of community anchor institutions to which the eligible telecommunications carrier newly began providing access to broadband service in the preceding calendar year. This filing is required by 47 C.F.R. § 54.313(e)(2)(i)(A).

Please Provide Attachment

- <10012b> Using link, download template and list the number, name and address for each community anchor institution. Attach the document which contains the community anchor institution details as required by 47 C.F.R. § 54.313(e)(2)(i)(A).
- Name of Attached
Document Listing
Required Information

RDOF FCC Form 470 Postings

- <10013> For the filing due July 1st following full implementation of this requirement, please provide a response (either yes, no, or not applicable) to this certification request. Recipients of Rural Digital Opportunity Fund must respond affirmatively that they bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries (as described in § 54.501) located within any area in a census block where the carrier is receiving Rural Digital Opportunity Fund, and that such bids were at rates reasonable comparable to rates charged to eligible schools and libraries in urban areas for Instructions for Completing FCC Form 481 OMB Control No. 3060-0986 (High-Cost) OMB Control No. 3060-0819 (Low-Income) November 2020 Page 44 comparable offerings. This filing is required by 47 C.F.R. § 54.313(e)(2)(i)(C). This certification will not be required until the July 1st following the E-Rate program year that this obligation has been fully implemented. Modernizing the E-Rate Program for Schools and Libraries et al., WC Docket. Nos. 13-184, 10-90, 29 FCC Rcd 15538, 15566-67, para. 72 (2014).

RDOF Post-Final Deployment Milestone Performance Certification

- <10014> Starting the first July 1st after a Rural Digital Opportunity Fund recipient meets its final service milestone until the July 1st after the support recipient's support term has ended, please provide a response (either yes, no, or not applicable) that the Rural Digital Opportunity Fund-funded network that the support recipient operated in the prior year meets the relevant performance requirements in 47 C.F.R. § 54.309. This filing is required by 47 C.F.R. § 54.313(e)(2)(iii).

Certification - Reporting Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
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<010>	Study Area Code	529028
<015>	Study Area Name	Viasat
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035>	Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier:	Viasat
Signature of Authorized Officer:	CERTIFIED ONLINE Date 07/15/2022
Printed name of Authorized Officer:	Robert Blair
Title or position of Authorized Officer:	President and Secretary
Telephone number of Authorized Officer:	8554639333 ext.
Study Area Code of Reporting Carrier:	529028 Filing Due Date for this form: 07/29/2022
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Certification - Agent / Carrier Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 December 2020
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<010>	Study Area Code	529028
<015>	Study Area Name	Viasat
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035>	Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.</p>	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
<p>I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.</p>	
Name of Reporting Carrier:	
Name of Authorized Agent Firm:	
Signature of Authorized Agent or Employee of Agent:	Date:
Name of Authorized Agent Employee:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
<small>Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.</small>	

Certify Filing
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
December 2020

<010>	Study Area Code	529028
<015>	Study Area Name	Viasat
<020>	Program Year	2023
<030>	Contact Name - Person USAC should contact regarding this data	Shelby Striegel
<035>	Contact Telephone Number - Number of person identified in data line <030>	8554639333 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	viasatcarrierservices@viasat.com

I certify under penalty of perjury that no universal service support has been or will be used to purchase, obtain, maintain, improve, modify, or otherwise support any equipment or services produced or provided by any company designated by the Federal Communications Commission as posing a national security threat to the integrity of communications networks or the communications supply chain since the effective date of the designations.

Yes

Please Provide Waiver Document
Allowable File Type (pdf only)

Name of Attached Document Listing Required
Information

I certify that no Federal subsidy made available through a program administered by the Commission that provides funds to be used for the capital expenditures necessary for the provision of advanced communications services has been or will be used to purchase, rent, lease, or otherwise obtain, any covered communications equipment or service, or maintain any covered communications equipment or service previously purchased, rented, leased, or otherwise obtained, as required by 47 C.F.R. § 54.10.

Yes

Please Provide Waiver Document
Allowable File Type (pdf only)

Name of Attached Document Listing Required
Information

Attachments

(610) Descriptive document for Functionality in Emergency Situations

Viasat has in place contingency plans for credible emergency situations for each of the major network facilities that are geographically distributed across the United States. These plans contain activation, required staffing, escalation, and communication procedures to deal with such emergencies. Additionally, all of the company's ground-based facilities are equipped with independent power generators and sufficient fuel to operate for several days so as to mitigate power outages. The design of these facilities contains multiple levels of redundancy and autonomy that also mitigate the need for dedicated human interaction.

(920) Tribal Government Engagement Obligation

Viasat Carrier Services, Inc. (“Viasat”) is committed to engaging directly and substantively with Tribal governments regarding its planned offering of services supported through the Connect America Fund (“CAF”) program on Tribal lands. Viasat is keenly aware of the difficulties faced by Tribal communities in accessing robust broadband and voice services. As the Commission correctly noted in its latest *Broadband Deployment Report*, “[t]he remote, isolated nature of these areas, combined with challenging terrain and lower incomes, increase the cost of network deployment and entry” on Tribal lands, particularly for terrestrial technologies.¹ As a result of these challenges, that *Report* found that only “79% of Tribal lands are covered by fixed terrestrial 25/3 Mbps services and mobile 4G LTE with a speed of 5/1 Mbps.”²

As a provider of satellite broadband services—which are well suited for areas where terrestrial deployments may be cost-prohibitive—Viasat recognizes and embraces its responsibility to promote improved connectivity for Tribal populations. And as a recipient of federal support through the CAF Phase II auction, Viasat is particularly cognizant of its Tribal engagement obligations under Section 54.313(a)(5) of the Commission’s rules in connection with its planned offering of CAF-supported services on covered Tribal lands.³ That rule requires that the scope of a CAF recipient’s engagement with relevant Tribal governments encompass: (i) a needs assessment and deployment planning with a focus on Tribal community anchor institutions; (ii) feasibility and sustainability planning; (iii) marketing services in a culturally sensitive manner; (iv) rights of way processes, land use permitting, facilities siting, environmental and cultural preservation review processes; and (v) compliance with Tribal business and licensing requirements.⁴

Viasat has developed and is implementing a comprehensive strategy to engage with Tribal leaders across all these topic areas, in a manner designed to foster dialogue, tailor its services and marketing efforts appropriately, and promote partnering and employment opportunities as Viasat prepares to launch CAF-supported services in the relevant Tribal areas. These and other engagement initiatives are central to Viasat’s “Tribal Connect” program, established in part to ensure compliance with Viasat’s CAF obligations. Viasat also hired a senior individual to help spearhead these initiatives, further promote these important programs, expand Tribal outreach, and enhance the Tribal Connect program to bring heightened awareness of service options to Tribal communities. Below is an overview of Viasat’s Tribal engagement efforts and planned initiatives with respect to the five areas specified in Section 54.313(a)(5).

¹ *Inquiry Concerning Deployment of Advanced Telecommunications Capability to All Americans in a Reasonable and Timely Fashion*, Fourteenth Broadband Deployment Report, 36 FCC Rcd 836 ¶ 20 (2021).

² *Id.* ¶ 43.

³ 47 C.F.R. § 54.313(a)(5).

⁴ *See id.*

Needs Assessment and Deployment Planning. As the Commission is aware, Viasat, Inc.'s satellite infrastructure already provides nationwide coverage—including in areas deemed 'unserved' by the Commission. As such, Viasat has not engaged in CAF-specific infrastructure deployment to the extent of other operators. Nevertheless, soon after the CAF Phase II auction, during the period in which Viasat was preparing its initial eligible telecommunications carrier ("ETC") applications, Viasat began developing a comprehensive contact list for Tribal authorities on all of the Tribal lands included within census blocks awarded to Viasat in the auction. Using that list, Viasat reached out to Tribal authorities in an effort to establish a dialogue regarding its planned deployment of CAF-supported services. As the Commission is aware, Viasat had extensive communications with the Office of Native Affairs and Policy and with Tribal leaders in Oregon regarding Viasat's desire to work together to bring Viasat's CAF-supported services to those areas. Further, now that Viasat is preparing to launch CAF-supported services in all twenty of the states in which it was awarded CAF funding, Viasat is expanding its efforts to reach out to individual Tribal governments in applicable areas to establish a dialogue and to discuss how, when, and where Viasat plans to launch those services—including by determining specific Tribal service needs, the locations of anchor institutions such as schools, libraries, and hospitals on Tribal lands, Viasat's proposals for the various initiatives described herein, and its hopes for future collaboration. For example, Viasat presented to several different tribal leaders regarding its CAF program, and the Tribal Connect program in general, at the recent Reservation Economic Summit: Res2022 Convention ("Res2022 Convention"), where Viasat sponsored its own booth.

Feasibility and Sustainability Planning. Satellite broadband operators have obvious advantages over terrestrial operators in deploying services to remote Tribal areas in a feasible and sustainable manner, and Viasat is confident in its ability to make CAF-supported services available efficiently and cost-effectively in these areas. Viasat's Tribal engagement initiatives on this front therefore focus on promoting adoption—including by educating Tribal authorities about the availability and benefits of its planned offerings and by seeking to integrate members of Tribal communities as partners in the rollout of these services. For example, Viasat developed a relationship with a third-party expert, Sovereign Resiliency Partners, to craft an online seminar dedicated to educating Tribal leaders and communities regarding Viasat's communication services and the available opportunities to partner. As mentioned above, Viasat presented its Tribal Connect program, including information regarding Viasat's partnership opportunities on tribal lands for CAF and other programs, at the Res2022 Convention. Viasat was able to speak with several different tribal leaders at the convention and is working to schedule new conversations with other tribes. Viasat also is working to create Tribal-specific online materials for Tribal leaders and community members who seek information and resources about Viasat's planned offerings. Viasat will continue to use these methods as a platform for seeking input from Tribal leaders and communities regarding the best ways to offer service on Tribal lands in a manner that maximizes feasibility and sustainability. Furthermore, Viasat hopes to implement a program, with the support and assistance of Tribal leaders, to partner with individual Tribal communities on educating and training community members as technicians and installers of Viasat equipment, thus creating employment opportunities directly within the communities, and encouraging even closer collaboration between the Tribal communities and Viasat.

Marketing Services in a Culturally Sensitive Manner. Viasat, Inc., Viasat's parent company, has offered services to Tribal populations across the country for many years, and is attuned to the need to ensure that services are marketed in a manner that will resonate with Tribal communities and stimulate adoption. Drawing from this experience, Viasat has begun to develop custom marketing and informational content dedicated to Tribal areas regarding its

planned CAF-supported services. These efforts include leveraging the aforementioned online seminars as both an educational tool and a platform for feedback and communication about marketing efforts, in addition to targeted direct, digital, and out-of-home marketing options. For example, subject to consultation with specific Tribal leaders, Viasat currently plans to deliver targeted mail to individuals that reside on Tribal lands within its service areas and provide collateral (one-sheeters, brochures) describing the CAF and Lifeline/Link Up options for distribution on Tribal lands via human services offices. In addition, Viasat intends to use digital display advertising such as targeted advertisements based on the geographic location of each Tribal area and location-based paid search ads on Google for searchers in geographic locations of each Tribal area based on keywords such as “CAF,” “Connect America,” “Lifeline,” “Linkup,” etc. Viasat also intends to explore the efficacy of available outdoor advertising units in high-traffic zones within Tribal areas to build awareness of CAF-supported services. Viasat’s direct outreach efforts to Tribal leaders are intended to explore these options and refine them as Viasat receives feedback and suggestions.

Rights of Way and Other Permitting and Review Processes. Due to the nature of its satellite network, Viasat typically does not need to obtain access to rights-of-way in local communities in order to deliver communications services to end users in those communities, and the placement of small satellite antennas at end-user locations also does not typically trigger other permitting or review processes. That said, to the extent that any Tribal authority identifies any permitting or review processes relevant to the deployment of satellite services in the course of further engagement with Viasat, Viasat will of course abide by such processes as it makes CAF-supported offerings available on Tribal lands.

Compliance with Tribal Business and Licensing Requirements. During Viasat’s initial ETC application process, Viasat’s attempts at outreach to Tribal representatives included efforts to obtain information about any specific business licenses, certificates of authority, or other Tribal requirements necessary to conduct business on Tribal lands. For any Tribes that responded with any such requirements, Viasat promptly initiated the licensing processes. Viasat’s further initiatives to reach out to Tribal leaders as it prepares to launch CAF-supported services will include a renewed effort to ascertain whether any additional Tribal business and licensing obligations exist in the relevant areas.

(1010) Detailed Description for Voice Services Rate Comparability Compliance

Viasat did not provide the supported services in 2021. As Viasat continues to develop its service offers for 2022 and subsequent years, it will comply with all Commission requirements, including that voice service rates are no more than two standard deviations above the applicable national average urban rate.

(1030) Detailed Description for Broadband Service Rate Comparability Compliance

Viasat did not provide the supported services in 2021. As Viasat continues to develop its service offers for 2022 and subsequent years, it will comply with all Commission requirements, including that the rates will be consistent with the FCC's urban rate benchmarks for broadband service.

(1210) Terms & Conditions of Voice Telephony Lifeline Plans

The following is an excerpt from Viasat's Customer Agreement, the CAF-II Lifeline Addendum:

This Addendum for Viasat's Lifeline Program only applies to customers who are qualified for, and are receiving, Viasat Internet or Voice Service through the Connect America Fund program (such as the Connection 25 or Voice-Only Connection Plans), or other similar program as designated by Viasat, and through a state or federal lifeline program ("Lifeline Service"). For Lifeline Service, all terms and conditions of the Customer Agreement apply, except as noted herein, as well as these supplemental terms:

1. **Lifeline Program.** Lifeline is a federal government-assistance program dedicated to making phone and internet service more affordable for low-income households. This benefit provides eligible households with a monthly discount of either \$5.25 for Voice-Only service or \$9.25 for Internet, but not both. Qualifying households living on Tribal lands are eligible for an enhanced discount of up to \$34.25 per month, and they may also qualify for a one-time \$100 discount on their installation fees. As part of your receiving Lifeline Service, Viasat will discount your monthly Service fee for your Internet or Voice Service the amount of the then current federal or state discount (as applicable). The Lifeline Service discount will appear on your bill as a separate line item. The Lifeline discounts, and the related Connection 25 and Voice-Only Connection Plans, are provided by Viasat's subsidiary Viasat Carrier Services, Inc. Your acceptance of the Lifeline discount on your account means that you agree with and understand the terms herein.
2. **Eligibility Requirements.**
 - a. You understand that Lifeline is a government assistance program, that the service is non-transferrable, that only eligible consumers may enroll in the program, and the program is limited to one discount per household.
 - b. You are only eligible for Lifeline Service if you (or your dependent or other person in your household) currently get benefits from the government program(s) listed on the Lifeline Program Application Form (FCC Form 5629) or your annual household income is 135% or less than the Federal Poverty Guidelines (the amount listed in the Federal Poverty Guidelines table on the Lifeline Program Application Form (FCC Form 5629)).
 - c. You understand that your household can only get one Lifeline Service benefit, and, to the best of your knowledge, your household is not getting more than one Lifeline Service benefit. A "household" is any individual or group of individuals who are living together at the same address as one economic unit. A household may include related and unrelated persons. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household. An adult is any person eighteen years or older. If an adult has no or minimal income, and lives with someone who provides financial support to him/her, both people shall be considered part of the same household. Children under the age of eighteen living with their parents or guardians are considered to be part of the same household as their parents or guardians.
 - d. You agree that if you move or have a change in any of the information associated with your Lifeline benefit (e.g., household information, contact information), you will provide Viasat with your new information within 30 days.
 - e. You understand that you must notify Viasat within 30 days if you do not qualify for Lifeline Service anymore, including if:
 - i. You, or the person in your household that qualified, no longer qualify for any reason (such as, no longer qualifying through a government program or based on household income level).
 - ii. Either you or someone in your household gets more than one Lifeline Service benefit (including, more than one lifeline broadband internet service, more than one lifeline telephone service, or both lifeline telephone and lifeline broadband internet services).
 - f. You agree that Viasat can give the Lifeline Service program administrator ("Administrator") all of the information you provided on the Lifeline Program Application Form (FCC Form 5629). You understand that this information is meant to help run the Lifeline Service program and that if you do not let Viasat give it to the Administrator, you will not be able to receive Lifeline Service benefits. You can also apply for Lifeline Service directly with the Administrator through the National Verifier, available at <https://www.lifelinesupport.org/national-verifier/>.
 - g. You agree that Viasat may enter information in the National Lifeline Accountability Database (NLAD) system for purposes of enrollment, reverification, status updates, and any other required process for you to receive the Lifeline discount. You understand Viasat is required to enter the same personal information you entered in the National Verifier to qualify you for the Lifeline discount. The discount cannot be applied to your Viasat account until you have been successfully enrolled into the NLAD system.
 - h. You agree that all the answers and agreements that you provided on Lifeline Program Application Form (FCC Form 5629) are true and correct to the best of your knowledge. You understand that willingly giving false or fraudulent information to get Lifeline Service program benefits is punishable by law and can result in fines, jail time, de-enrollment, or being barred from the program.
 - i. You agree that you were truthful about whether or not you are a resident of Tribal lands, as defined in section 2 of the Lifeline Program Application Form (FCC Form 5629).
3. **Reverification.** Viasat or the National Verifier may have to check whether you still qualify at any time. If you need to recertify or renew your Lifeline Service benefit, you understand that you have to respond by the applicable deadline communicated to you or you will be removed from the Lifeline Service program and your Lifeline Service benefit will stop.
4. **Transferability.** You may transfer your Lifeline benefit to another Lifeline service provider at no charge for the transfer of benefits to another provider.

5. **De-enrollment.** If you become ineligible for the Lifeline Program, you have an obligation to contact Viasat directly and de-enroll from the Lifeline-supported service. Further, the following situations might result in your being de-enrolled from Lifeline Discounts:
 - a. If Viasat has a reasonable basis to believe that you are no longer eligible, Viasat will send you a notice of impending termination of the Lifeline benefit. You will have 30 days from the date of the impending termination letter to demonstrate continued eligibility by re-certifying your continued eligibility. Viasat must terminate your Lifeline benefit if you fail to demonstrate continued eligibility within the 30-day time period.
 - b. If the Universal Service Administrative Company (USAC), the administrator of universal service, provides notification to Viasat that you have more than one discounted account, or that more than one member of your household is receiving the Lifeline discount, Viasat must de-enroll you from the Lifeline program within five business days.
 - c. You have an obligation to re-certify annually that only one member of your household receives program-supported service and that you continue to be eligible. If you fail to respond to Viasat's or the National Verifier's request for certification, Viasat or the National Verifier will provide you with notification that you have 60 days from the date of the notification to provide the requested certification. If you fail to provide the requested certification within the 60-day notification period, Viasat will de-enroll you from the Lifeline program within five business days from the end of the 60-day notification period.
6. **Viasat Voice and Lifeline.** If you subscribe to Viasat Voice (which provides unlimited local and long distance calling to destinations in all 50 states plus Canada) and receive the Lifeline discount, you may contact Viasat at 855-851-7419 to block calls or other calling services that may result in additional fees. Call blocking, also known as toll limitation, is offered at no charge to Lifeline customers. Further, you may purchase a battery backup option. Details are available at <https://www.viasat.com/home-internet/battery-backup/>.
7. **Early Termination Fees and Lifeline.** As a Lifeline customer, early termination fees do not apply to you, and you may terminate your service with Viasat at any time, without penalty. However, you must still comply with your other obligations pursuant to the Customer Agreement, including payment of any remaining balance due and timely return of your equipment.
8. **Usage Requirement.** If, as a result of discounts or other adjustments, you do not pay a fee for your Lifeline-covered services, you must use your internet service at least once every consecutive 30 days during which you are enrolled in Lifeline in order to receive the Lifeline discount. If, for any reason you do not use your Internet Service at least once every consecutive 30 days, you may not receive the Lifeline discount for that month; however, you may receive it in subsequent months so long as you cure your non-usage within 15 days. You will receive a notice if your account does not show usage for any consecutive 30-day period, and you must cure your non-usage within 15 days of that notice, or Viasat is required to de-enroll you from Lifeline and remove your discount.
9. **Voice-Only Discount End-Date.** The Voice-Only Lifeline discount of \$5.25 will be ending as of November 30, 2022 in most locations. If you are receiving the Voice-Only Lifeline discount, beginning on December 1, 2022, it will be removed from your account. The Lifeline discount of \$9.25 per month for eligible customers who purchase Internet is not currently scheduled to expire. You may transition to the Connection 25 Internet plan, or the Connection 25 Internet plan with a Voice Add-On at any time, so long as you remain Lifeline eligible.
10. **Disputes.** If you are unable to resolve a dispute with Viasat, you may contact your local Public Utilities Commission ("PUC"). Contact information is below. The PUC will address Lifeline-related issues that include (1) eligibility disputes; (2) program offering issues; and (3) limited equipment-related issues. Contact the PUC or submit a complaint form.
[Name and Contact Information of State Public Utility Commission]
11. **Conflict.** If there is a conflict between the terms of the Customer Agreement and this Addendum, the terms of this Addendum shall control.