



# PUGET SOUND ENERGY

*The Energy To Do Great Things*

Puget Sound Energy  
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VIA ELECTRONIC FILING AND U.S. MAIL

May 26, 2011

Mr. Dave Danner, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
P.O. Box 47250  
Olympia, WA 98504-7250

**Re: Low Income Program Outcome Compliance Filing  
Docket Nos. UE-011570 & UG-011571 (consolidated)**

Dear Mr. Danner:

The purpose of this filing is to comply with the Commission's Twelfth Supplemental Order: Rejecting Tariff Filing; Approving and Adopting Settlement Stipulation Subject to Modifications, Clarifications, and Conditions; Authorizing and Requiring Compliance Filing in consolidated Docket Nos. UE-011570 and UG-011571 ("Twelfth Supplemental Order"). The attached report describes Puget Sound Energy's low income bill assistance program, the Home Energy Lifeline Program ("HELP"), for the 2009 program year (the 12-month period October 2009 through September 2010).

Puget Sound Energy first implemented the HELP program in accordance with the terms outlined in Exhibit G to Settlement Stipulation Agreement in Twelfth Supplemental Order dated June 20, 2002. Program details and funding level have since been modified in consolidated Dockets UE-060266 and UG-060267 and Docket Nos. UE-072300 and UG-072301. This annual report meets the Commission's requirements by providing the following HELP information: the number of participants, the total amount of assistance paid, and the average level of assistance per household.

Please contact Mei Cass at (425) 462-3800 for additional information about this filing. If you have any other questions please contact me at (425) 462-3495.

Sincerely,

Tom DeBoer  
Director, Federal & State Regulatory Affairs

Attachment