

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Regulated Utility
Response to the COVID-19 Pandemic

DOCKET U-200281

ATTACHMENT B

TO

SUPPLEMENTAL COMMENTS OF THE ENERGY PROJECT

MAY 7, 2021

Summary of Puget Sound Energy (PSE) Residential Arrearages as of March 2021

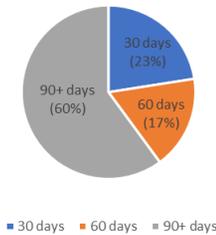
Summary

From March 2020 to March 2021, known low-income arrearages decreased by 17%, to reach \$10.7M. PSE's number of residential customers with arrearages in March 2021 decreased 19% from the prior year while total residential arrearages have grown 112%. Most past-due balances for residential customers (60%) and known low-income residential customers (60%) are over 90 days past-due. ^{1, 2}

Growth in Value of Residential Arrearages: 112%
Mar 2020: \$23,415,071 Mar 2021: \$49,663,080

Decline in Value of KLI Residential Arrearages: -17%
Mar 2020: \$12,828,721 Mar 2021: \$10,703,407

PSE Percentage of Residential Past-Due Balances by Vintage (March 2021)



Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 11,189,301	23%
60 days	\$ 8,641,983	17%
90+ days	\$ 29,831,796	60%
TOTAL	\$ 49,663,080	100%

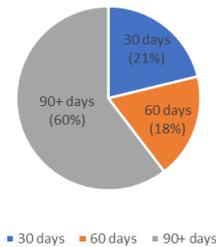
Discrepancy with Residential arrearage data ³

Decline in # of Residential Customers w/Arrearages: -19% ⁴

March 2020: 212,041

March 2021: 172,117

PSE Percentage of Known Low-Income Residential Past-Due Balances by Vintage (March 2021)



Known Low-Income Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 2,267,965	21%
60 days	\$ 1,974,545	18%
90+ days	\$ 6,460,897	60%
TOTAL	\$ 10,703,407	100%

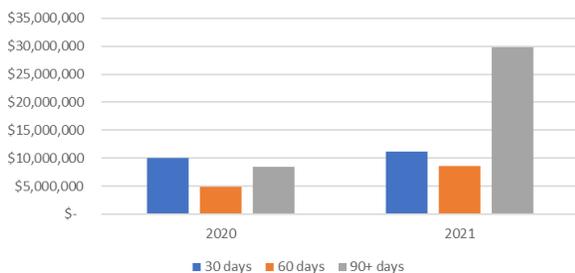
Discrepancy with Residential arrearage data ³

Growth in # of Premises Receiving Bill Assistance: 61%

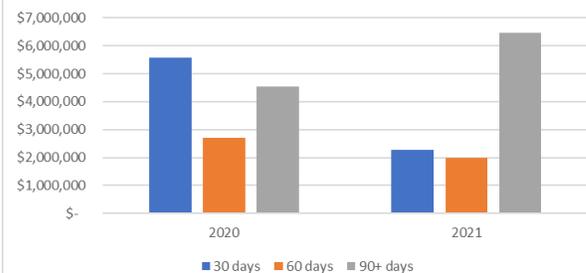
March 2020: 3,585

March 2021: 5,755

Residential Balances Past Due by Vintage (March 2020 & 2021)



Known Low-Income Residential Balances Past Due by Vintage (March 2020 & 2021)



¹ U-200281, Data Report Required by Order 01 for time period January 2021 to March 2021, PSE, (April 30, 2021), Sheets 8. Past Due Balances 2021 and 2020, Sheets 7. Bill Assistance 2021 and 2020.

² U-200281, Data Report Required by Order 01 for time period January 2020 to September 2020, PSE, (December 1, 2020), Sheet 8 Past Due Balances, Sheet 7. Bill Assistance 2020.

³ These amounts are the sums of the 30/60/90 total residential vintage data reported by PSE. We exclude the 'total arrearages' reported by PSE, because that figure includes balances owed for less than 30 days. Verified via e mail from Andrew Sellards of UTC Staff, April 2, 2021.

⁴ Data reported on customer counts appears to include all residential customers with balances less than 30 days due.

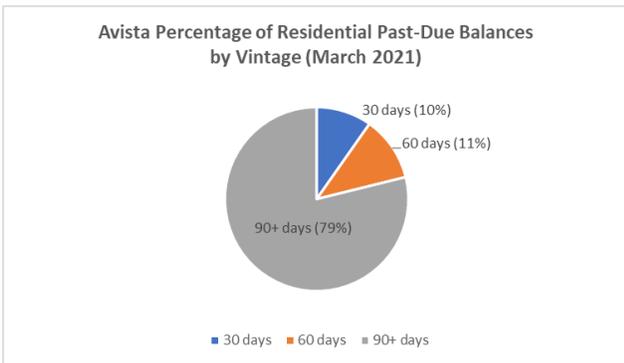
Summary of Avista Residential Arrearages as of March 2021

Summary

From March 2020 to March 2021, known low-income arrearages grew by 232%, to reach \$4.87M. Avista's number of residential customers with arrearages in March 2021 decreased 7% from the prior year while total residential arrearages have grown 131%. Most past-due balances for residential customers (79%) and known low-income residential customers (87%) are over 90 days past-due. ¹

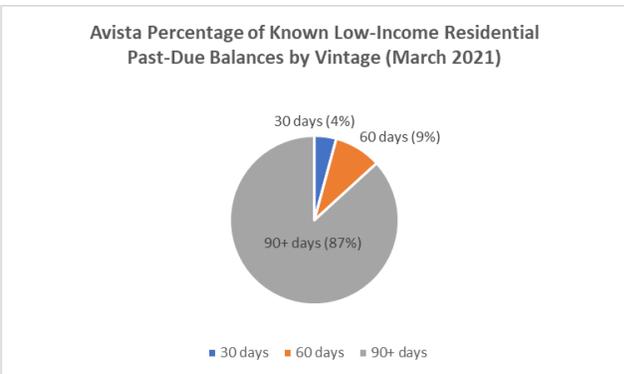
Growth in Value of Residential Arrearages: 131%
Mar 2020: \$5,641,851 Mar 2021: \$13,023,842

Growth in Value of KLI Residential Arrearages: 232%
Mar 2020: \$1,467,899 Mar 2021: \$4,867,259



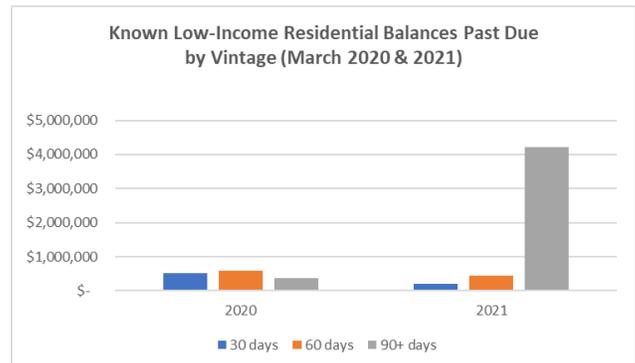
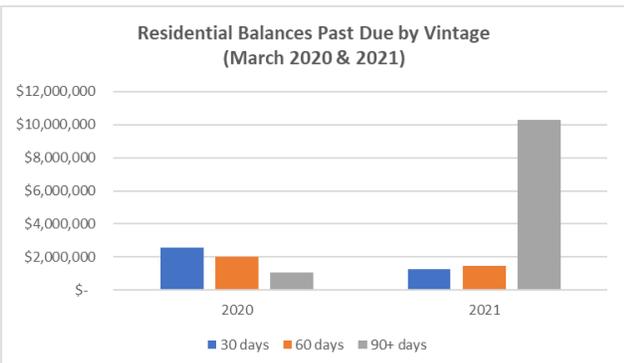
Residential Arrearages, March 2021		
Vintage	Past-Due Balance	Percentage
30 days	\$ 1,271,973	10%
60 days	\$ 1,482,815	11%
90+ days	\$ 10,269,054	79%
TOTAL	\$ 13,023,842	100%

Decline in # of Residential Customers w/Arrearages: -7%
March 2020: 30,455 March 2021: 28,437



Known Low-Income Residential Arrearages, March 2021		
Vintage	Past-Due Balance	Percentage
30 days	\$ 204,224	4%
60 days	\$ 438,727	9%
90+ days	\$ 4,224,309	87%
TOTAL	\$ 4,867,260	100%

Decline in # of Premises Receiving Bill Assistance: -27%
March 2020: 4,661 March 2021: 3,412



¹ U-200281, Data Report Required by Order 01 for time period January 2021 to March 2021, Avista, (April 30, 2021), Sheets 8. Past Due Balances 2021 and 2020, Sheets 7. Bill Assistance 2021 and 2020.

Summary of PacifiCorp Residential Arrearages as of March 2021

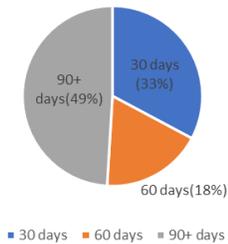
Summary

From March 2020 to March 2021, known low-income arrearages grew by 110%, to reach \$1.47M. PacifiCorp's number of residential customers with arrearages in March 2021 decreased 2% from the prior year while total residential arrearages have grown 76%. Most past-due balances for residential customers (49%) and known low-income residential customers (59%) are over 90 days past-due. ^{1, 2}

Growth in Value of Residential Arrearages: 76%
Mar 2020: \$5,814,962 Mar 2021: \$10,227,742

Growth in Value of KLI Residential Arrearages: 110%
Mar 2020: \$698,739 Mar 2021: \$1,465,498

PacifiCorp Percentage of Residential Past-Due Balances by Vintage (March 2021)

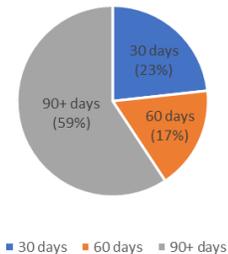


Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 3,352,412	33%
60 days	\$ 1,859,810	18%
90+ days	\$ 5,015,520	49%
TOTAL	\$ 10,227,742	100%

Decline in # of Residential Customers w/Arrearages: -2%
March 2020: 24,878 March 2021: 24,408

PacifiCorp Percentage of Known Low-Income Residential Past-Due Balances by Vintage (March 2021)

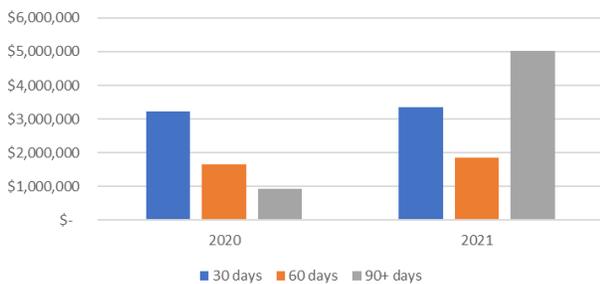


Known Low-Income Residential Arrearages, March 2021

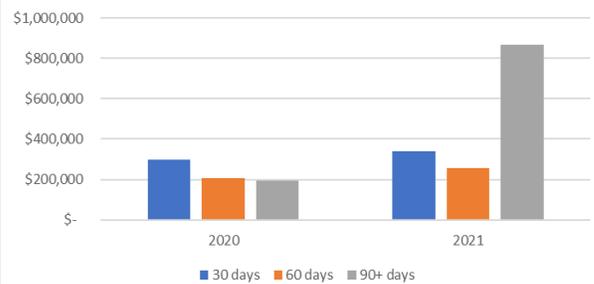
Vintage	Past-Due Balance	Percentage
30 days	\$ 340,771	23%
60 days	\$ 255,914	17%
90+ days	\$ 868,813	59%
TOTAL	\$ 1,465,498	100%

Growth in # of Premises Receiving Bill Assistance: 48%
March 2020: 416 March 2021: 614

Residential Balances Past Due by Vintage (March 2020 & 2021)



Known Low-Income Residential Balances Past Due by Vintage (March 2020 & 2021)



¹ U-200281, Data Report Required by Order 01 for time period January 2021 to March 2021, PacifiCorp, (April 30, 2021), Sheet 8 ARREARS NEW, Sheet 7. Bill Assistance 2021.

² U-200281, Data Report Required by Order 01 for time period January 2020 to September 2020, PacifiCorp, (December 1, 2020), Sheet 8 Past Due Balances, Sheet 7. Bill Assistance 2020.

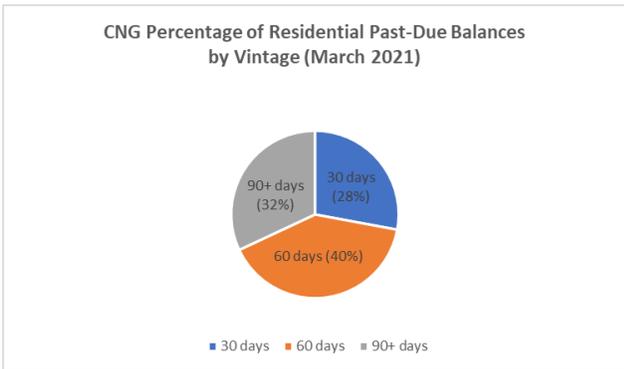
Summary of Cascade Natural Gas (CNG) Residential Arrearages

as of March 2021

Summary

From March 2020 to March 2021, known low-income arrearages grew by 424%, to reach \$424K. CNG's number of residential customers with arrearages in March 2021 decreased 10% from the prior year while total residential arrearages have grown 35%.¹

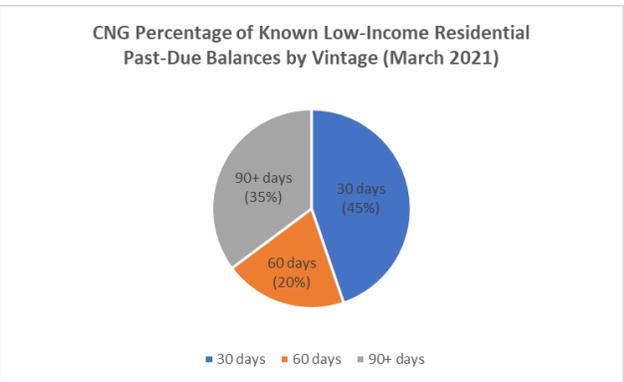
Growth in Value of Residential Arrearages: 35% Mar 2020: \$3,377,895 Mar 2021: \$4,553,384	Growth in Value of KLI Residential Arrearages: 424% Mar 2020: \$81,030 Mar 2021: \$424,496
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Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 1,271,182	28%
60 days	\$ 1,826,675	40%
90+ days	\$ 1,455,527	32%
TOTAL	\$ 4,553,384	100%

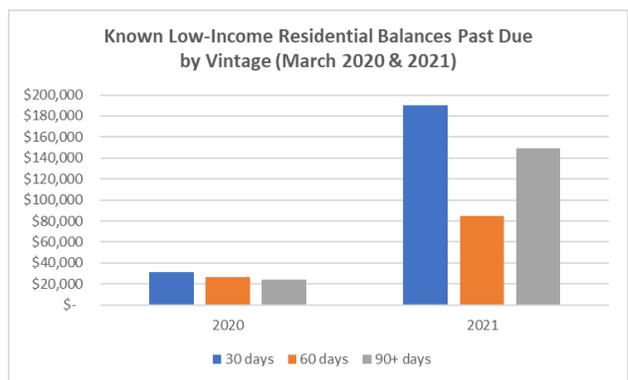
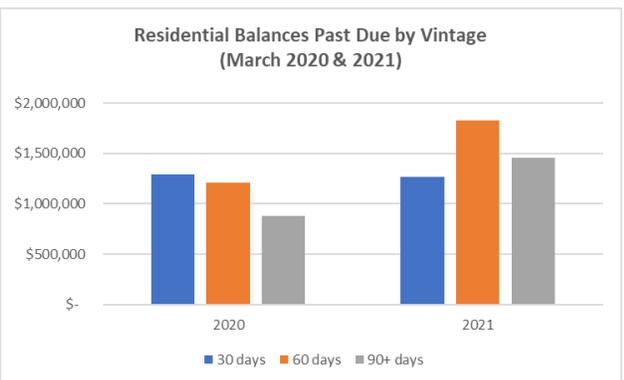
Decline in # of Residential Customers w/Arrearages: -10%
 March 2020: 15,975 March 2021: 14,374



Known Low-Income Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 190,003	45%
60 days	\$ 85,067	20%
90+ days	\$ 149,426	35%
TOTAL	\$ 424,496	100%

Growth in # of Premises Receiving Bill Assistance: 638%
 March 2020: 417 March 2021: 3,079



¹ U-200281, Data Report Required by Order 01 for time period January 2021 to March 2021, CNG, (April 30, 2021), Sheets 8. Past Due Balances 2021 and 2020, Sheets 7. Bill Assistance 2021 and 2020.

Summary of Northwest Natural Gas (NWN) Residential Arrearages as of March 2021

Summary

From March 2020 to March 2021, residential arrearages have grown 100% to reach \$1.8M. NWN's number of residential customers with arrearages in March 2021 increased 3% from the prior year while known low-income arrearages decreased by 39%.^{1, 2}

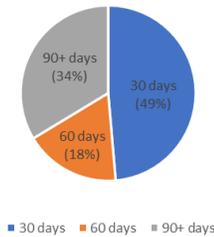
Growth in Value of Residential Arrearages: 100%

Mar 2020: \$921,160 Mar 2021: \$1,843,860

Decline in Value of KLI Residential Arrearages: -39%

Mar 2020: \$17,439 Mar 2021: \$10,622

NWN Percentage of Residential Past-Due Balances by Vintage (March 2021)



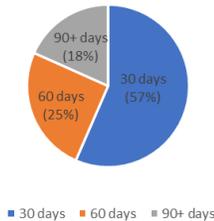
Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 896,743	49%
60 days	\$ 326,807	18%
90+ days	\$ 620,310	34%
TOTAL	\$ 1,843,860	100%

Growth in # of Residential Customers w/Arrearages: 3%

March 2020: 10,544 March 2021: 10,905

NWN Percentage of Known Low-Income Residential Past-Due Balances by Vintage (March 2021)



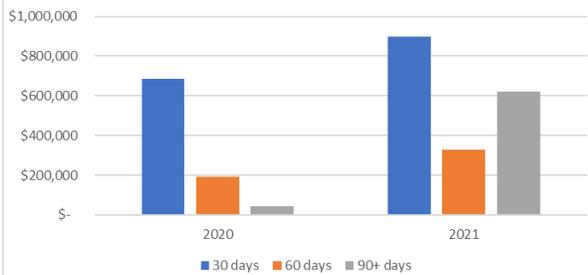
Known Low-Income Residential Arrearages, March 2021

Vintage	Past-Due Balance	Percentage
30 days	\$ 6,005	57%
60 days	\$ 2,669	25%
90+ days	\$ 1,948	18%
TOTAL	\$ 10,622	100%

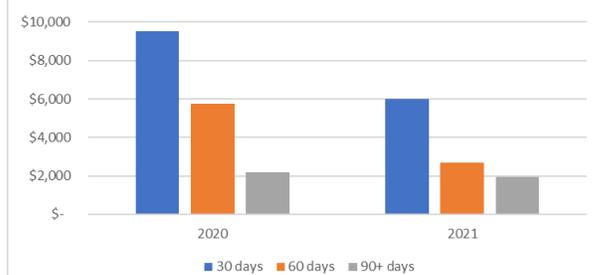
Growth in # of Premises Receiving Bill Assistance: 54%

March 2020: 71 March 2021: 109

Residential Balances Past Due by Vintage (March 2020 & 2021)



Known Low-Income Residential Balances Past Due by Vintage (March 2020 & 2021)



¹ U-200281, Data Report Required by Order 01 for time period January 2021 to March 2021, NWN, (April 30, 2021), Sheets 8. Past Due Balances 2021 and 2020, Sheets 7. Bill Assistance 2021 and 2020.

² U-200281, Data Report Required by Order 01 for time period January 2020 to September 2020, NWN, (December 1, 2020), Sheet 8 Past Due Balances, Sheet 7. Bill Assistance 2020.