

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

In the Matter of the Regulated Utility
Response to the COVID-19 Pandemic

DOCKET U-200281

ATTACHMENT C

TO

SUPPLEMENTAL COMMENTS OF THE ENERGY PROJECT

MAY 7, 2021

Trends and Differences in Arrearage Data By Company Between December 2020 Data and March 2021 Data

Puget Sound Energy

- Total residential arrearages *grew*.
- *Fewer* customers hold arrearages.
- Arrearages shifted away from the 90+ day vintage for total residential customers but are still primarily in this vintage.
- *More* premises are receiving bill assistance.
- *Fewer* zip codes have a growth in arrearages > 50%.
- The top 10 zip codes hold *the same amount* of the total residential arrearages.
- The top 10 zip codes hold *more* of the Known Low Income (KLI) residential arrearages.
- The top 5 zip codes hold *the same amount* of the total residential arrearages.
- The top 5 zip codes hold *more* of the KLI residential arrearages.
- One new zip code made its way into the top 5 for residential arrearages (98092, NE Auburn replaced 98312, Bremerton).
- One new zip code is in the top 5 for KLI arrearages (98226, NE Bellingham).

Avista

- Total residential arrearages *grew*.
- *Fewer* customers hold arrearages.
- *More* arrearages shifted into the 90+ day vintage for total residential customers.
- *Decline* in the number of premises receiving bill assistance from prior quarter.
- *Decline* in number of premises receiving bill assistance for annual period ending March 2021.
- *More* zip codes have a growth in arrearages > 50%.
- The top 10 zip codes hold *more* of the total residential arrearages.
- The top 10 zip codes hold *less* of the KLI residential arrearages.
- The top 5 zip codes hold *more* of the total residential arrearages.
- The top 5 zip codes hold *less* of the KLI residential arrearages.
- Same top 5 zip codes for residential arrearages, just in a different order.
- Two new zip codes are in the top 5 for KLI arrearages (99201, NW Spokane & 99217, NE Spokane).

PacifiCorp

- Total residential arrearages *grew*.
- *More* customers hold arrearages.
- Arrearages shifted away from the 90+ day vintage for total residential customers but are still primarily in this vintage.
- *More* premises are receiving bill assistance.
- *Fewer* zip codes have a growth in arrearages > 50%.
- The top 10 zip codes hold *less* of the total residential arrearages.
- The top 10 zip codes hold *less* of the KLI residential arrearages.
- The top 5 zip codes hold *less* of the total residential arrearages.
- The top 5 zip codes hold *less* of the KLI residential arrearages.
- Same top 5 zip codes for residential arrearages, just in a different order.
- Two new zip codes are in the top 5 KLI arrearages (98951, Wapato & 98948, Toppenish).

Cascade

- Total residential arrearages *grew*.
- *Fewer* customers hold arrearages.
- Arrearages shifted away from the 90+ day vintage for total residential customers.
- *More* premises are receiving bill assistance.
- *More* zip codes have a growth in arrearages > 50%.
- The top 10 zip codes hold *less* of the total residential arrearages.
- The top 5 zip codes hold *the same amount* of the total residential arrearages.
- Same top 5 zip codes for residential arrearages, just in a different order.
- Two new zip codes are in the top 5 for KLI arrearages (98366, Port Orchard & 98284, Sedro-Woolley).

Northwest Natural

- Total residential arrearages *grew*.
- *More* customers hold arrearages.
- Arrearages shifted away from the 90+ day vintage for total residential customers.
- *Decline* in the number of premises receiving bill assistance from the prior quarter.
- *Increase* in premises receiving bill assistance for annual period ending March 2021.
- *More* zip codes have a growth in arrearages > 50%.
- The top 10 zip codes hold *more* of the total residential arrearages.
- The top 10 zip codes hold *more* of the KLI residential arrearages.
- The top 5 zip codes hold *more* of the total residential arrearages.
- The top 5 zip codes hold *more* of the KLI residential arrearages.
- One new zip code made its way into the top 5 for residential arrearages (98607, Camas replaced 98661, East Vancouver)
- Two new zip codes are in the top 5 for KLI arrearages (98671, Washougal & 98661, East Vancouver).