

**CERTIFICATE OF SERVICE**  
**Docket No. 190209**  
**Complaint Re 2017 911 Outage**

I certify that I have served or caused to be served copies of the following documents:

- EXH. SMB-12CX – Confidential Cross-Exhibits for Susan M. Baldwin and the Redacted version of the Confidential Cross-Exhibits for Susan M. Baldwin;
- EXH. SMB-13X – Nonconfidential Cross-Exhibits for Susan M. Baldwin; and
- EXH. MLT-4X – Cross-Exhibits for Michael L. Turcott.

via email on the following parties:

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DATED this 31<sup>st</sup> day of March 2020.

*/s/ Josie Addington*

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