

Verizon Northwest Inc.

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July 1, 2010

Advice No. 3300

Washington Utilities and Transportation Commission 1300 S. Evergreen Park Drive, S. W. Olympia, Washington 98504-7250

To whom it may concern:

This filing is made in compliance with Order No. 6 in Docket UT-090842.

Verizon Northwest Inc. submits Advice No. 3300, a tariff filing in the General and Local Exchange Tariff, WN U-xx, Sec. 2 Rules and Regulations. The purpose of this filing is to 1) increase the residential Service Performance Guarantee credit from \$25.00 to \$35.00 for qualifying customers, 2) offer alternate service if the Company fails to deliver basic service on time, 3) offer a \$5.00 flat rate credit to residential customers for out of service conditions greater than two days and 4) establish a \$75.00 credit available to any Washington Telephone Assistance Program (WTAP) -qualified customer that fails to receive the appropriate discount, credit, or waiver of the deposit within the first bill cycle after application, provided the application is received 10 calendar days prior to the end of the bill cycle for an existing customer.

No cost documentation is submitted with this filing, which does not affect existing rates. The effective date for this tariff filing is July 1, 2010.

Pursuant to WAC 480-80-103(4) and WAC 480-80-104(8), I certify that I am authorized to make this filing on behalf of the company. If you have questions regarding this filing, please contact Lin Fogg at (425) 261-6380.

Very truly yours,

Richard E. Sta

Richard E. Potter Director Public Affairs, Policy & Communications

Enclosures

cc. Service List w/ encl.

W.U.T.C. July 1, 2010 Advice No. 3300

Attachment A

General and Local Exchange Tariff, WN U-XX

Section 2

3rd Revised Sheet 26 3rd Revised Sheet 27 2nd Revised Sheet 37.5

VERIZON NORTHWEST INC. EVERETT, WASHINGTON

NOTICE

Verizon Northwest Inc. submits Advice No. 3300, a tariff filing in the Facilities for Intrastate Access Tariff, WN U-16. The purpose of this filing is to 1) increase the residential Service Performance Guarantee credit from \$25.00 to \$35.00 for qualifying customers, 2) offer alternate service if the Company fails to deliver basic service on time, 3) offer a \$5.00 flat rate credit to residential customers for out of service conditions greater than two days and 4) establish a \$75.00 credit available to any Washington Telephone Assistance Program (WTAP) -qualified customer that fails to receive the appropriate discount, credit, or waiver of the deposit within the first bill cycle after application, provided the application is received 10 calendar days prior to the end of the bill cycle for an existing customer.

No cost documentation is submitted with this filing, which does not affect existing rates. The effective date for this tariff filing is July 1, 2010.

A copy of this tariff is available for public inspection at the following Verizon Plus store locations:

1402 SE Everett Mall Way Everett Everett Verizon Plus

18700 33rd Ave. West, Suite D Lynnwood Alderwood Verizon Plus

Posted at

by _____

Post in above store location.