

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Jan-10					Feb-10					Mar-10					1st Qtr 10				
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chimacum	CHMC	7	0	0	100%	100%	8	0	0	100%	100%	7	0	0	100%	100%	22	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%
Dallesport	DLPT	4	0	0	100%	100%	4	0	0	100%	100%	5	0	0	100%	100%	13	0	0	100%	100%
Grandview	GDVW	35	0	0	100%	100%	34	0	0	100%	100%	61	0	0	100%	100%	130	0	0	100%	100%
Goldendale	GLDL	40	0	0	100%	100%	33	0	0	100%	100%	32	0	0	100%	100%	105	0	0	100%	100%
Glenwood	GLWD	3	0	0	100%	100%	2	0	0	100%	100%	2	0	0	100%	100%	7	0	0	100%	100%
Granger	GRGR	23	0	0	100%	100%	20	0	0	100%	100%	17	0	0	100%	100%	60	0	0	100%	100%
Hood Canal	HDCL	13	0	0	100%	100%	16	0	0	100%	100%	19	0	0	100%	100%	48	0	0	100%	100%
Harrah	HRRH	14	0	0	100%	100%	12	0	0	100%	100%	19	0	0	100%	100%	45	0	0	100%	100%
Klickitat	KLCT	2	0	0	100%	100%	4	0	0	100%	100%	7	0	0	100%	100%	13	0	0	100%	100%
Lyle	LYLE	8	0	0	100%	100%	6	0	0	100%	100%	12	0	0	100%	100%	26	0	0	100%	100%
Mabton	MBTN	11	0	0	100%	100%	11	0	0	100%	100%	10	0	0	100%	100%	32	0	0	100%	100%
Mattawa	MTWA	22	0	0	100%	100%	37	0	0	100%	100%	32	0	0	100%	100%	91	0	0	100%	100%
Patterson	PASN	1	0	0	100%	100%	1	0	0	100%	100%	1	0	0	100%	100%	3	0	0	100%	100%
Poulsbo	PLSB	71	0	0	100%	100%	51	0	0	100%	100%	71	0	0	100%	100%	193	0	0	100%	100%
Prosser	PRSR	21	0	0	100%	100%	35	1	0	97%	100%	25	0	0	100%	100%	81	1	0	99%	100%
Port Angeles	PTAG	1	0	0	100%	100%	0	0	0	0%	0%	2	0	0	100%	100%	3	0	0	100%	100%
Roosevelt	RSVT	0	0	0	0%	0%	3	0	0	100%	100%	2	0	0	100%	100%	5	0	0	100%	100%
Sunnyside	SNSD	105	0	0	100%	100%	87	0	0	100%	100%	107	0	0	100%	100%	299	0	0	100%	100%
Stevenson	STSN	32	0	0	100%	100%	40	0	0	100%	100%	30	0	0	100%	100%	102	0	0	100%	100%
Toppenish	TPNS	74	0	0	100%	100%	65	0	0	100%	100%	79	0	0	100%	100%	218	0	0	100%	100%
Troutlake	TRLK	2	0	0	100%	100%	3	0	0	100%	100%	3	0	0	100%	100%	8	0	0	100%	100%
White Salmon	WHSL	24	0	0	100%	100%	26	0	0	100%	100%	34	0	0	100%	100%	84	0	0	100%	100%
WhiteSwan	WHSW	8	0	0	100%	100%	9	0	0	100%	100%	5	0	0	100%	100%	22	0	0	100%	100%
Whitstran	WHTS	7	0	0	100%	100%	2	0	0	100%	100%	8	0	0	100%	100%	17	0	0	100%	100%
Willard	WLRD	1	0	0	100%	100%	3	0	0	100%	100%	1	0	0	100%	100%	5	0	0	100%	100%
Wapato	WPAT	57	0	0	100%	100%	42	0	0	100%	100%	58	0	0	100%	100%	157	0	0	100%	100%
Washington		586	0	0	100%	100%	554	1	0	100%	100%	649	0	0	100%	100%	1,789	1	0	100%	100%

s: This report captures service order completion dates upon service activation.

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Apr-10					May-10					Jun-10					2nd Qtr 10					
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days	
Chimacum	CHMC				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Columbia	CLMA				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Dallesport	DLPT				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Grandview	GDVW				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Goldendale	GLDL				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Glenwood	GLWD				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Granger	GRGR				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Hood Canal	HDCL				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Harrah	HRRH				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Klickitat	KLCT				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Lyle	LYLE				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Mabton	MBTN				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Mattawa	MTWA				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Patterson	PASN				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Poulsbo	PLSB				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Prosser	PRSR				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Port Angeles	PTAG				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Roosevelt	RSVT				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Sunnyside	SNSD				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Stevenson	STSN				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Toppenish	TPNS				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Troutlake	TRLK				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
White Salmon	WHSL				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
WhiteSwan	WHSW				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Whitstran	WHTS				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Willard	WLRD				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Wapato	WPAT				0%	0%					0%	0%				0%	0%	0	0	0	0%	0%
Washington		0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%	0	0	0	0%	0%	

e: This report captures service c

**WASHINGTON QUALITY OF SERVICE 180 DAY REPORT
SERVICE ACTIVATION DELAY**

EXCHANGE	CLLI	Jan - Jun 10 (180 Day)				
		Total Orders Cmpltd	Held >90 Days	Held >180 Days	%Held Orders >90 Days	%Held Orders >180 Days
Chimacum	CHMC	22	0	0	100%	100%
Columbia	CLMA	0	0	0	0%	0%
Dallesport	DLPT	13	0	0	100%	100%
Grandview	GDVW	130	0	0	100%	100%
Goldendale	GLDL	105	0	0	100%	100%
Glenwood	GLWD	7	0	0	100%	100%
Granger	GRGR	60	0	0	100%	100%
Hood Canal	HDCL	48	0	0	100%	100%
Harrah	HRRH	45	0	0	100%	100%
Klickitat	KLCT	13	0	0	100%	100%
Lyle	LYLE	26	0	0	100%	100%
Mabton	MBTN	32	0	0	100%	100%
Mattawa	MTWA	91	0	0	100%	100%
Patterson	PASN	3	0	0	100%	100%
Poulsbo	PLSB	193	0	0	100%	100%
Prosser	PRSR	81	1	0	99%	100%
Port Angeles	PTAG	3	0	0	100%	100%
Roosevelt	RSVT	5	0	0	100%	100%
Sunnyside	SNSD	299	0	0	100%	100%
Stevenson	STSN	102	0	0	100%	100%
Toppenish	TPNS	218	0	0	100%	100%
Troutlake	TRLK	8	0	0	100%	100%
White Salmon	WHSL	84	0	0	100%	100%
WhiteSwan	WHSW	22	0	0	100%	100%
Whitstran	WHTS	17	0	0	100%	100%
Willard	WLRD	5	0	0	100%	100%
Wapato	WPAT	157	0	0	100%	100%
Washington		1,789	1	0	100%	100%

a: This report captures service c