



Puget Sound Energy  
P.O. Box 97034  
Bellevue, WA 98009-9734  
PSE.com

April 30, 2021

***Filed Via Web Portal***

Mark L. Johnson, Executive Director and Secretary  
Washington Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, Washington 98503

**Re: U-200281: Corrected Responses to Commission Request for  
COVID-19 related data pursuant to Order 01 – Items 4a and 5a Only**

Dear Mr. Johnson:

Attached please find Puget Sound Energy’s (“PSE”) corrected responses to Questions 4a and 5a of the COVID-19 Response Term Sheet (“Term Sheet”) originally provided on December 1, 2020 and February 1, 2021. The December 1, 2021 filing (covering the period of January through December 2019, and March through September 2020) was subsequently updated on January 20, 2021 to correct the data filed specific to question 6 regarding security deposits. On February 1, 2021, PSE filed another correction to this data specific to question 8c regarding arrearages for known low-income households. On February 1, 2021, PSE filed its quarterly data for the period of October through December 2020. In this filing, PSE is correcting both of these two prior quarterly filings for Question 4a and 5a.

Questions 4a and 5a both essentially ask the same question regarding the number of customers with active payment arrangements at the beginning of each month. Question 5a is specific to only payment arrangements categorized as medical emergencies, while question 4a encompasses all other payment arrangement types. PSE has discovered that the filters on the original data took into account the **start date**, the **end date**, and the **deactivation date** of payment plans to determine which customers had active plans at the beginning of each month during the requested time period. The formula used to pull the original data was flawed in that it excluded plans without **deactivation dates** (which show up in the data as 00000000 and do not read as a normal date data type). This means a large number of payment arrangements were incorrectly excluded from the data (e.g. plans that were still active without deactivation dates, or plans that were paid off entirely, and as such never had deactivation dates). This has been corrected in the attached files for Questions 4a and 5a.

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Please contact Carol Wallace at (425) 424-7351 for additional information about these responses. If you have any other questions, please contact me at (425) 456-2142.

Sincerely,

*/s/ Jon Piliaris*

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Director, Regulatory Affairs  
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cc: Lisa Gafken, Public Counsel

Attachments:

Attachment A – Corrected December 1, 2020 filing

Attachment B – Corrected February 1, 2021 filing