



Issued: April 07, 2021

Account Number: 220020000000**DUE DATE**
TOTAL DUE**Past Due**
\$84.53

» Important Information

pse.com |

**ILDA PSE**

Serving: 1234 M ST SE , AUBURN, WA 98002

URGENT NOTICE**Assistance with your past due bill**

We're committed to working with you, keeping you connected is important to us. While we have suspended disconnections during the pandemic, beginning August 2, 2021 disconnections resume, by way of a field visit or automatically. You have options such as payment assistance, extended payment plans for residential and small commercial accounts, level payment plans, and the ability to choose your own due date. To learn more visit pse.com/payooptions or call us at **1-888-225-5773** today. Customers participating in a long-term payment arrangements, bill assistance programs, or medical certificate protection actively on file will not be disconnected.

Depending on your income and household size you may qualify for up to \$4,500 from one or all of our payment assistance programs: PSE HELP, Federal LIHEAP, CACAP-2. Visit pse.com/assistance to see if you qualify, or for LIHEAP and HELP contact your local Community Action Agency at **1-866-223-5425**.

Your Puget Sound Energy account remains past due for energy service at the service address above. A payment of \$84.53 must be received on or before April 26, 2021 to prevent a service disconnection.

Important: If your service is disconnected prior to January 2022, we will not be charging reconnect fees or deposits to get your service reconnected. After this date, fees will be assessed as normal going forward

Make your payment online at pse.com, in-person at your local Fred Meyer or Walmart, using the **myPSE mobile app**, by calling **1-888-225-5773** (TTY: **1-800-962-9498**) with translation services available, or by mailing your payment in the envelope provided. If you have already submitted a payment, please contact us to let us know about your pending payment. If you have already made your payment, thank you and please disregard this notice.

Puget Sound Energy's services in Washington State are regulated by the Utilities and Transportation Commission (UTC). You may also contact the UTC by dialing 1-888-333-9882, via email at Consumer@utc.wa.gov, or by mail at P.O. Box 47250, Olympia, WA 98504.

How to reach us: ✉ Email: customercare@pse.com | ☎ Customer Service: **1-888-225-5773** 7:30am - 6:30pm M-F

**Your Ways to Pay**

- 📄 pse.com to pay online or to find pay station locations
- ✉ Mail this coupon and make check payable to Puget Sound Energy

Account Number: 220020000000**TOTAL DUE \$84.53**

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ILDA PSE
1234 M ST SE
AUBURN WA 98002-8070



Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269



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» Important Information

pse.com |



Issued: April 07, 2021

Account Number: 220020000000

DUE DATE

Past Due

TOTAL DUE

\$110.56

TERRY J PSE

Serving: 1111 SOMESTREET DR SW , OLYMPIA, WA 98502

FINAL NOTICE

Action needed on your account today

We're committed to working with you, keeping you connected is important to us. While we have suspended disconnections during the pandemic, beginning August 2, 2021 disconnections resume, by way of a field visit or automatically. You have options such as payment assistance, extended payment plans for residential and small commercial accounts, level payment plans, and the ability to choose your own due date. To learn more visit pse.com/payoptions or call us at **1-888-225-5773** today. Customers participating in a long-term payment arrangements, bill assistance programs, or medical certificate protection actively on file will not be disconnected.

Depending on your income and household size you may qualify for up to \$4,500 from one or all of our payment assistance programs: PSE HELP, Federal LIHEAP, CACAP-2. Visit pse.com/assistance to see if you qualify, or for LIHEAP and HELP contact your local Community Action Agency at **1-866-223-5425**.

Your Puget Sound Energy account remains past due for energy service at the service address above. A payment of \$110.56 must be received on or before April 15, 2021 to prevent a service disconnection.

Important: If your service is disconnected prior to January 2022, we will not be charging reconnect fees or deposits to get your service reconnected. After this date, fees will be assessed as normal going forward

Make your payment online at pse.com, in-person at your local Fred Meyer or Walmart, using the **myPSE mobile app**, by calling **1-888-225-5773** (TTY: **1-800-962-9498**) with translation services available, or by mailing your payment in the envelope provided. If you have already submitted a payment, please contact us to let us know about your pending payment. If you have already made your payment, thank you and please disregard this notice.

Puget Sound Energy's services in Washington State are regulated by the Utilities and Transportation Commission (UTC). You may also contact the UTC by dialing 1-888-333-9882, via email at Consumer@utc.wa.gov, or by mail at P.O. Box 47250, Olympia, WA 98504.

How to reach us: ✉ Email: customercare@pse.com | ☎ Customer Service: **1-888-225-5773** 7:30am - 6:30pm M-F



Your Ways to Pay

- 📄 pse.com to pay online or to find pay station locations
- ✉ Mail this coupon and make check payable to Puget Sound Energy

Account Number: 220020000000

TOTAL DUE

\$110.56

000002



TERRY J PSE
1111 SOMESTREET DR SW
OLYMPIA WA 98502-5635

Puget Sound Energy
P.O. BOX 91269
Bellevue, WA 98009-9269



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Puget Sound Energy is here to help

Effective June 1, 2021, the Utilities and Transportation Commission (UTC) approved the resumption of collections activities, including the disconnection of service due to non-payment as early as August 2, 2021. With this change PSE can begin disconnecting electric and/or natural gas service for non-payment.

We are committed to working with you and can assist you regarding possible payment assistance, changing your preferred due date, extended payment plans, or enrolling in our level payment plan.

Depending on your income and household size you may qualify for one or all of our payment assistance programs, where you could get up to \$4,500 towards your energy bill. Visit pse.com/assistance to see if you qualify, or contact your local energy assistance agency at 1-866-223-5425.

For more information on which programs are available to you, visit pse.com/paymentoptions, myPSE mobile app, or call 1-888-225-5773 (TTY: 1-800-962-9498) to learn more. We have language translators available to assist you, please call us.

Please act on your account now to prevent a possible service interruption.

Thank you,
Puget Sound Energy

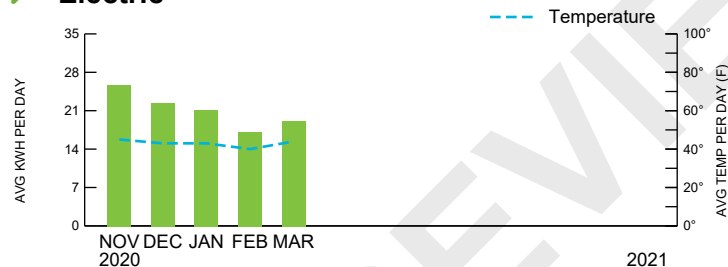
pse.com/paymentoptions


[Important Information](#)
pse.com


Issued: March 26, 2021

Account Number: 220024786687**DUE DATE April 15, 2021****TOTAL DUE \$57.88****ZACHARY PSE**

Serving: 3929 SE CASTLEWOOD DR, Port Orchard

Your Usage Information**Electric**

	Last Year	This Year
Average daily kilowatt hours	—	18.97
Average daily cost	—	\$2.00
Days in billing cycle	—	29
Average temperature	—	44°F

Your Account Summary**Previous Charges:**

Amount of Your Last Bill (dated 2/25/2021) \$ 52.38
 Payment received 3/17/2021 – Thank you! -52.38

Total Previous Charges \$ 0.00**Current Charges:**

Electric Charges \$ 57.88

Total Current Charges \$ 57.88

Total includes current and past due charges **Total \$ 57.88**

A bank withdrawal is scheduled for 4/15/2021 for charges due.

Late Payments | A late payment fee of 1% per month will apply to past due charges, if any, and amounts unpaid more than 10 business days after the statement due date. Amounts will be considered delinquent if payment is not received on or before the due date.

Effective June 1, 2021, the Utilities and Transportation Commission (UTC) approved the resumption of collections activities, including the disconnection of service due to non-payment as early as August 2, 2021. With this change PSE can begin disconnecting electric and/or natural gas service for non-payment. pse.com/mypse.

How to reach us

For self-service options visit our website at pse.com.

Email: customer@pse.com

Customer Service: 1-888-225-5773 | TTY: 1-800-962-9498
 Hours: 7:30 a.m. – 6:30 p.m. M – F | TRS: 1-866-831-5161
 Puget Sound Energy: P.O. Box 91269, Bellevue, WA 98009
24 Hour Emergency and Outage line: 1-888-225-5773

**Your Ways to Pay**

- pse.com to pay online or to find pay station locations
- Mail this coupon and make check payable to Puget Sound Energy

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ZACHARY PSE

 3929 SE CASTLEWOOD DR
 PORT ORCHARD WA 98366
**Account Number: 220024786687****AUTOMATIC WITHDRAWAL**

\$57.88 will be withdrawn from your bank account on 4/15/2021

Serving:

3929 SE CASTLEWOOD DR, Port Orchard

Puget Sound Energy
 P.O. BOX 91269
 Bellevue, WA 98009-9269

Your bill includes charges for electricity and/or natural gas, delivery services, general administration and overhead, metering, taxes, conservation expenses and other items.

Electric Detail Information: 3929 SE CASTLEWOOD DR, Port Orchard

Rate Schedule	Meter #	Start Date	End Date	Multiplier	Kilowatt Hours (kWh)	Electric Demand (kW)	Reactive Power (kVAR)	Meter Read Type
		Read	Read					
Residential 7	B030144190	2/24	3/25	10	550	—	—	Actual Read
		5285	5340					

Your Electric Charge Details (29 days)	Rate x Unit	=	Charge
550 kWh used for service 2/25/2021 - 3/25/2021			
Basic Charge	\$7.49 per month	\$	7.49
Electricity			
Tier 1 (First 600 kWh Used)	0.093697 550 kWh		51.53
Energy Exchange Credit	-0.007386 550 kWh		-4.06
Other Electric Charges & Credits	0.005311 550 kWh		2.92
Subtotal			57.88
Taxes			
State Utility Tax (\$2.24 included in above charges)	3.873%		
Current Electric Charges		\$	57.88

Definitions

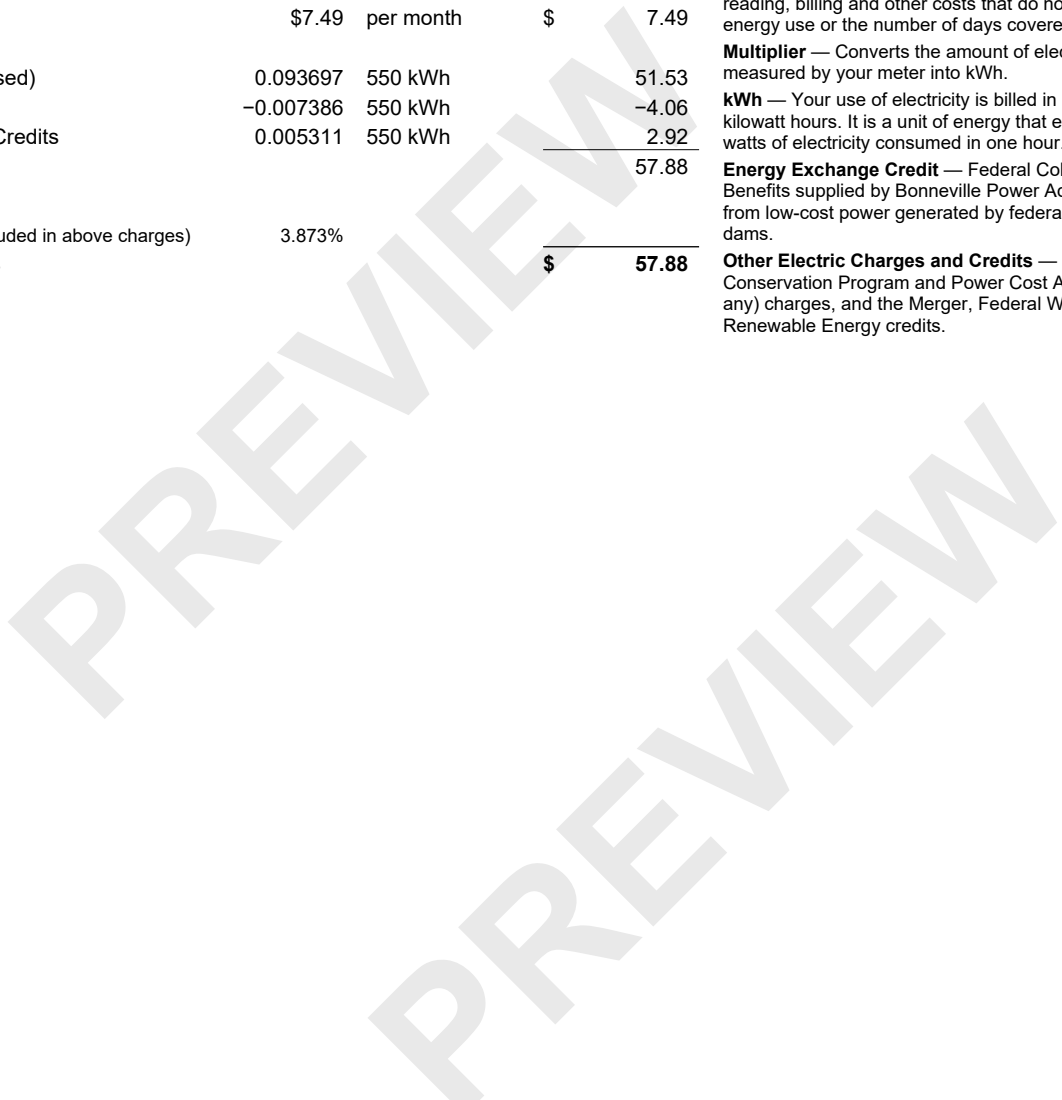
Basic Charge — Covers the costs for meters, meter reading, billing and other costs that do not vary with energy use or the number of days covered by the bill.

Multiplier — Converts the amount of electricity used as measured by your meter into kWh.

kWh — Your use of electricity is billed in units called kilowatt hours. It is a unit of energy that equals 1,000 watts of electricity consumed in one hour.

Energy Exchange Credit — Federal Columbia River Benefits supplied by Bonneville Power Administration from low-cost power generated by federal hydroelectric dams.

Other Electric Charges and Credits — Includes the Conservation Program and Power Cost Adjustment (if any) charges, and the Merger, Federal Wind Power, and Renewable Energy credits.



**Emergency or Power Outage
Dial 1-888-225-5773**

To report a natural gas or electric emergency or a power outage, 24 hours a day, call **1-888-225-5773**

Para informar sobre emergencias eléctricas, de gas o apagones 24 horas al día, llame al **1-888-225-5773**

若欲報告天然氣或電氣突發事件，或停電事故，每天 24 小時均可致電 **1-888-225-5773**

Чтобы сообщить об аварии, связанной с природным газом или электроэнергией, или о перерыве в подаче электроэнергии, звоните в любое время суток по номеру **1-888-225-5773**

We can translate for other languages. Call **1-888-225-5773**.

Keeping our word.

You will receive a \$50 credit on your PSE bill if we do not keep a set appointment to install new or reconnect existing service or inspect natural gas equipment. Exceptions apply during major storms or significant events beyond our control.

You deserve excellent service.

Every day we aim to give you clear, understandable answers to your questions about bills, credits, deposits and your energy service. If you have a complaint or dispute with your bill or service, please call us at **1-888-225-5773**.

If you are not satisfied with the response, ask to speak with a supervisor. If you are still not satisfied, you may contact the Consumer Affairs section of the Utilities and Transportation Commission at **1-888-333-WUTC (9882)** or complete an online complaint form at **www.utc.wa.gov**.



The latest news on what's powering our neighborhoods

We're here to help

It's been a tough year, and Puget Sound Energy recognizes that for many families, the financial struggles associated with COVID-19 are not by any means over. Soon Washington's utility moratorium will be ending, so disconnections that were suspended during the pandemic, will resume, by way of a field visit or automatically, beginning August 2, 2021.

If you are behind on your payments, you have options. These include payment assistance, extended payment plans for residential and small commercial accounts and level payment plans, with the ability to choose your own due date.

Depending on your income and size of your household, you may qualify for up to \$4,500 from one or all of our payment assistance programs: CACAP, PSE HELP and Federal LIHEAP. Visit pse.com/help to see if you qualify, or for LIHEAP and HELP contact your local Community Action Agency at 1-866-223-5425.

Customers participating in a long-term payment arrangement, bill assistance program, or have an active medical certificate on file will not be disconnected. If your service is disconnected prior to January 2022, we will not be charging reconnect fees or deposits to get your service reconnected. After this date and going forward, fees, including late fees, will be assessed.

To learn more visit pse.com/help or call us at (888) 225-5773 today. Make your payment online at pse.com, in-person at your local Fred Meyer or Walmart, using the myPSE mobile app, by calling 1-888-225-5773 (TTY: 1-800-962-9498) we have translation services available, or by mailing your payment in the envelope provided with your statement.

Puget Sound Energy's services in Washington State are regulated by the Utilities and Transportation Commission (UTC). You may also contact the UTC by dialing (888)333-9882, via email at Consumer@utc.wa.gov, or by mail at P.O. Box 47250, Olympia, WA 98504.