



Qwest Corporation
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Mark S. Reynolds
Senior Director – Regulatory
Policy and Law

March 30, 2010

David Danner, Secretary & Executive Director
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Dr. SW
Olympia, Washington 98504-7250

Attention: Kristen Russell
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the February 2010 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger
Ron L. Trullinger for
Mark Reynolds

Enclosures

cc: Lisa Anderl

2010 MAR 31 AM 11:54
STATE OF WASHINGTON
UTILITY AND TRANSPORTATION COMMISSION

Washington Service Quality Summary Report - FEBRUARY 2010

METRIC DESCRIPTION	JANUARY 2010			FEBRUARY 2010		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8486	9311	91.14%	6655	6756	98.51%
OOS Tickets Not Cleared Within 48 Hrs	825	1	825	101	1	101
Number of OOS Exemptions	218	1	218	99	1	99
All Other Repairs Cleared LT < 72 Hrs	2971	3120	95.22%	2372	2386	99.41%
All Other Troubles Cleared GTR > 72 Hrs	149	1	149	14	1	14
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	3	1	3	0	1	0
Physically Obstructed All Other Troubles Cleared > 72 Hrs	38	1	38	16	1	16
Repair Force Majeure Exclusions	53	1	53	24	1	24
Repair Physically Obstructed Exclusions	46	1	46	45	1	45
Installation Appointments Met	7039	7542	93.33%	6811	7191	94.72%
Repair Appointments Met	3196	3796	84.19%	3029	3456	87.64%
Provisioning Missed for Company Reasons	187	1	187	131	1	131
Provisioning Missed for Customer Reasons	908	1	908	817	1	817
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - FEBRUARY 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUJAM		112	3	73.67	0	100.00%	0	100.00%	
AUBURN		213	4	5.00	0	100.00%	0	100.00%	
BAINBRIDGE ISLAND		66	2	3.00	1	98.48%	0	100.00%	
BATTLEGROUND		85	0		2	97.65%	0	100.00%	
BELFAIR		42	0		0	100.00%	0	100.00%	
BELLEVUE		260	4	56.50	2	99.23%	0	100.00%	
BELLEVUE GLENCOURT		103	2	42.00	0	100.00%	0	100.00%	
BELLEVUE-SHERWOOD		157	2	71.00	2	98.73%	0	100.00%	
BELLINGHAM		259	5	30.40	2	99.23%	0	100.00%	
BELLINGHAM LUMMI		22	0		0	100.00%	0	100.00%	
BELLINGHAM REGENT		237	5	30.40	2	99.16%	0	100.00%	
BLACK DIAMOND		18	1	17.00	2	88.89%	0	100.00%	
BREMERTON		267	3	51.67	10	96.25%	0	100.00%	
BREMERTON CROSBY		18	0		1	94.44%	0	100.00%	
BREMERTON ESSEX		246	2	76.00	9	96.34%	0	100.00%	
BREMERTON SUNNYSLOPE		3	1	3.00	0	100.00%	0	100.00%	
BUCKLEY		23	1	0.00	0	100.00%	0	100.00%	
CASTLE ROCK		28	1	38.00	0	100.00%	0	100.00%	
CENTRALIA		93	2	45.50	1	98.92%	0	100.00%	
CHEHALIS		84	0		1	98.81%	0	100.00%	
CHEHALIS		65	0		1	98.46%	0	100.00%	
CHEHALIS NAPAVINE		19	0		0	100.00%	0	100.00%	
CLE-ELUM		22	1	0.00	0	100.00%	0	100.00%	
COLFAX		13	0		1	92.31%	0	100.00%	
COLVILLE		52	0		1	98.08%	0	100.00%	
COPALIS(OCEAN SHORES)		37	1	17.00	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
180 day data from OP15A pending orders
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - FEBRUARY 2010
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD									
COULEE DAM		12	2	41.00	1	91.67%	0	100.00%	
CRYSTAL MTN.			0						
DAYTON		11	2	40.50	0	100.00%	0	100.00%	
DEER PARK		46	0		0	100.00%	0	100.00%	
DES MOINES		335	1	25.00	2	99.40%	0	100.00%	
	DES MOINES	128	0		1	99.22%	0	100.00%	
	DES MOINES FEDERAL WAY	207	1	25.00	1	99.52%	0	100.00%	
EASTON		1	0		0	100.00%	0	100.00%	
ELK		24	1	1.00	1	95.83%	0	100.00%	
ENJUMCLAW		34	2	37.00	0	100.00%	0	100.00%	
EPHIRATA		30	0		1	96.67%	0	100.00%	
GRAHAM		137	1	15.00	4	97.08%	0	100.00%	
GREEN BLUFF		9	1	7.00	0	100.00%	0	100.00%	
HOODSPORT		11	0		1	90.91%	0	100.00%	
ISSAQUAH		94	5	18.00	2	97.87%	0	100.00%	
KENT		434	5	19.20	4	99.06%	0	100.00%	
	KENT MERIDIAN	97	1	9.00	2	97.94%	0	100.00%	
	KENT O BRIEN	38	0		1	97.37%	0	100.00%	
	KENT ULRICH	299	4	21.75	1	99.67%	0	100.00%	
LIBERTY LAKE		3	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		326	2	17.50	2	99.39%	0	100.00%	
LOON LAKE		8	0		0	100.00%	0	100.00%	
MAPLE VALLEY		45	0		1	97.78%	0	100.00%	
MOSES LAKE		158	6	52.17	0	100.00%	0	100.00%	
	MOSES LAKE AFB	34	0		0	100.00%	0	100.00%	
	MOSES LAKE ALDER	124	6	52.17	0	100.00%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders
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STANDARD									
NEWMAN LAKE		3	0		0	90.00%	0	99.00%	
NORTHPORT		5	0		0	100.00%	0	100.00%	
OLYMPIA		494	8	51.25	7	98.58%	0	100.00%	1
	OLYMPIA EVERGREEN	39	0		1	97.44%	0	100.00%	
	OLYMPIA LACEY	220	4	78.75	3	98.64%	0	100.00%	1
	OLYMPIA WHITEHALL	235	4	23.75	3	98.72%	0	100.00%	
OMAK-OKANOGAN		63	3	2.00	0	100.00%	0	100.00%	
OROVILLE		26	1	66.00	0	100.00%	0	100.00%	
OTHELLO		58	3	16.87	1	98.28%	0	100.00%	
PASCO		247	4	18.00	1	99.60%	0	100.00%	
PATEROS		2	1	15.00	0	100.00%	0	100.00%	
POMEROY		14	0		0	100.00%	0	100.00%	
PT. ANGELES		92	2	33.50	0	100.00%	0	100.00%	
	PT ANGELES JOYCE	4	1	13.00	0	100.00%	0	100.00%	
	PT. ANGELES	88	1	54.00	0	100.00%	0	100.00%	
PT. LUDLOW		14	0		0	100.00%	0	100.00%	
PT. ORCHARD		127	0		3	97.64%	0	100.00%	
	PORT ORCHARD COLBY	44	0		0	100.00%	0	100.00%	
	PT. ORCHARD	83	0		3	96.39%	0	100.00%	
PT. TOWNSEND		94	0		1	98.94%	0	100.00%	
PUYALLAP		234	2	40.50	2	99.15%	0	100.00%	
RENTON		394	7	32.00	3	99.24%	0	100.00%	
RIDGEFIELD		23	0		0	100.00%	0	100.00%	
ROCHESTER		48	3	34.33	0	100.00%	0	100.00%	
ROY		28	1	11.00	1	96.43%	0	100.00%	
SEATTLE		2194	35	27.60	10	99.54%	0	100.00%	

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STANDARD	SEATTLE ATWATER	111	1	82.00	0	99.00%	0	100.00%	
	SEATTLE CAMPUS	76	1	43.00	0	100.00%	0	100.00%	
	SEATTLE CHERRY	368	6	41.00	0	100.00%	0	100.00%	
	SEATTLE DUWAMISH	125	5	29.80	0	100.00%	0	100.00%	
	SEATTLE EAST	270	3	6.67	2	99.26%	0	100.00%	
	SEATTLE ELLIOT	75	1	17.00	2	97.33%	0	100.00%	
	SEATTLE EMERSON	245	4	11.75	3	98.78%	0	100.00%	
	SEATTLE LAKEVIEW	131	2	34.50	0	100.00%	0	100.00%	
	SEATTLE MAIN	265	5	8.00	1	99.62%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	56	0		0	100.00%	0	100.00%	
	SEATTLE PARKWAY	232	3	18.33	0	100.00%	0	100.00%	
	SEATTLE SUNSET	117	0		0	100.00%	0	100.00%	
	SEATTLE WEST	123	4	49.50	2	98.37%	0	100.00%	
SEQUIM		96	3	39.00	1	98.96%	0	100.00%	
SHELTON		132	4	63.00	2	98.48%	0	100.00%	
SILVERDALE		89	0		1	98.88%	0	100.00%	
SPOKANE		1180	16	49.38	8	99.32%	0	100.00%	
	SPOKANE CHESTNUT	19	1	140.00	0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	207	3	33.00	0	100.00%	0	100.00%	
	SPOKANE HUDSON	203	1	50.00	0	100.00%	0	100.00%	
	SPOKANE KEYSTONE	118	1	1.00	3	97.46%	0	100.00%	
	SPOKANE MORAN	38	0		0	100.00%	0	100.00%	
	SPOKANE RIVERSIDE	208	3	69.00	3	98.56%	0	100.00%	
	SPOKANE WALNUT	263	5	39.00	1	99.62%	0	100.00%	
	SPOKANE WHITWORTH	124	2	49.00	1	99.19%	0	100.00%	
SPRINGDALE		20	1	9.00	2	90.00%	0	100.00%	

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STANDARD									
SUMNER (BONNEYLAKE)		113	2	44.50	0	100.00%	0	100.00%	
TACOMA		1447	7	43.29	8	99.45%	0	100.00%	1
	TACOMA FORT LEWIS	35	0		1	97.14%	0	100.00%	
	TACOMA GREENFIELD	257	2	3.50	3	98.83%	0	100.00%	
	TACOMA JUNIPER	268	0		2	99.25%	0	100.00%	
	TACOMA LENNOX	243	2	9.00	1	99.59%	0	100.00%	
	TACOMA LOGAN	107	1	100.00	0	100.00%	0	100.00%	
	TACOMA MARKET (FAWCETT)	176	0		0	100.00%	0	100.00%	
	TACOMA SKYLINE	89	1	27.00	0	100.00%	0	100.00%	
	TACOMA WAVERLY-2	54	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	218	1	151.00	1	99.54%	0	100.00%	1
VANCOUVER		748	10	35.30	2	99.73%	0	100.00%	1
	VANCOUVER ORCHARDS	361	5	48.60	2	99.45%	0	100.00%	1
	VANCOUVER OXFORD	270	3	29.00	0	100.00%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	117	2	11.50	0	100.00%	0	100.00%	
WAITSBURG		8	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		130	3	24.00	0	100.00%	0	100.00%	
WARDEN		17	0		0	100.00%	0	100.00%	
WINLOCK		22	0		0	100.00%	0	100.00%	
YAKIMA		553	5	25.60	2	99.64%	0	100.00%	
	YAKIMA CHESTNUT	438	3	33.67	1	99.77%	0	100.00%	
	YAKIMA WEST	115	2	13.50	1	99.13%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		45	0		0	100.00%	0	100.00%	

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STANDARD									
TOTALS		12152	177	33.59	97	99.00% 99.20%	0	99.00% 100.00%	3
Black Diamond percent inward orders completed in 5 days missed standard due to low volumes.									
Olympia Evergreen, Tacoma Waverly and Vancouver Orchards orders not completed > 180 days all due to customer reasons.									

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WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	10368	87	0.84	1.24	1.12	1.94	1.14	0.85	0.69	0.73	0.92	1.15	0.86	0.65
AUBURN	0	18810	154	0.82	1.18	0.94	0.99	0.91	0.77	1.06	0.72	1.06	0.73	0.74	0.79
BAINBRIDGE ISLAND	0	9872	87	0.88	1.32	1.07	1.30	0.96	0.56	0.92	0.79	0.75	1.30	0.63	0.56
BATTLEGROUND	0	8825	67	0.76	0.96	0.76	1.26	0.64	0.86	0.74	0.98	0.87	0.60	0.72	0.85
BELFAIR	0	6278	39	0.62	1.16	1.72	1.00	1.16	1.22	1.27	1.87	1.38	1.09	1.29	0.81
BELLEVUE	0	38647	219	0.57	0.64	0.67	0.74	0.83	0.64	0.64	0.67	0.53	0.57	0.56	0.56
BELLEVUE GLENCOURT	0	15964	86	0.54	0.49	0.48	0.69	0.71	0.48	0.41	0.42	0.49	0.39	0.48	0.57
BELLEVUE-SHERWOOD	0	22683	133	0.59	0.75	0.81	0.78	0.90	0.75	0.79	0.84	0.55	0.69	0.61	0.55
BELLINGHAM	0	26559	93	0.35	0.44	0.49	0.66	0.47	0.39	0.40	0.46	0.44	0.38	0.49	0.42
BELLINGHAM LUMMI	0	1261	6	0.48	0.39	1.18	1.34	0.47	0.69	0.70	0.69	0.45	0.76	0.97	0.68
BELLINGHAM REGENT	0	25298	87	0.34	0.44	0.46	0.62	0.47	0.37	0.38	0.44	0.44	0.36	0.47	0.41
BLACK DIAMOND	0	2391	38	1.59	1.74	0.98	1.86	2.09	1.20	1.23	0.90	1.08	0.77	0.80	1.46
BREMERTON	0	30055	200	0.67	0.73	0.65	0.74	0.61	0.50	0.65	0.54	0.49	0.52	0.53	0.46
BREMERTON CROSBY	0	2946	66	2.24	2.10	1.68	1.31	1.20	1.27	1.80	0.83	1.19	1.48	0.95	0.91
BREMERTON ESSEX	0	26461	125	0.47	0.58	0.52	0.67	0.54	0.42	0.51	0.48	0.40	0.41	0.48	0.41
BREMERTON SUNNYSLOPE	0	648	9	1.39	0.46	1.23	1.24	0.77	0.30	1.35	1.80	1.19	0.74	0.60	0.74
BUCKLEY	0	1989	30	1.51	2.00	1.38	2.00	1.51	2.06	1.35	1.51	1.40	1.16	1.71	1.57
CASTLE ROCK	0	3579	139	3.88	3.09	1.87	2.89	1.82	1.07	1.19	1.50	1.42	0.93	1.43	1.76
CENTRALIA	0	6763	68	1.01	1.30	1.13	1.11	1.38	1.03	0.79	0.90	0.99	0.97	0.95	1.32
CHEHALIS	0	8586	101	1.18	1.60	1.38	1.21	1.08	1.82	0.73	1.05	1.46	1.04	0.84	1.06
CHEHALIS	0	6202	75	1.21	1.18	0.92	1.18	1.14	1.96	0.65	1.10	1.78	0.88	0.78	1.07
CHEHALIS NAPAVINE	0	2384	26	1.09	2.71	2.57	1.29	0.91	1.47	0.94	0.93	0.60	1.48	1.00	1.04
CHEHALIS	0	2685	13	0.48	0.85	0.70	1.02	0.58	0.86	0.85	0.78	1.61	0.69	0.71	0.91
CHEHALIS	0	2176	25	1.15	1.05	1.18	1.54	1.49	0.76	2.01	1.34	1.42	0.31	1.19	1.14
COLVILLE	0	6512	51	0.78	1.03	0.69	0.52	0.82	0.80	0.98	1.52	1.56	0.70	0.92	0.68
COPALIS(OCEAN SHORES)	0	3312	40	1.21	1.38	1.79	3.08	2.02	0.96	1.99	1.49	1.62	0.94	0.74	1.42
COULEE DAM	0	2001	27	1.35	2.19	1.24	1.63	2.07	1.02	0.88	1.11	1.10	1.01	2.33	1.56
CRYSTAL MTN.	0	594	2	0.34	1.00	1.66	0.50	1.67	2.16	0.16	0.33	1.98	0.83	1.32	1.13
DAYTON	0	1732	19	1.10	0.69	1.26	1.37	1.26	2.06	2.23	0.75	0.46	0.97	1.93	1.14
DEER PARK	0	5821	43	0.74	0.68	1.02	0.64	0.88	0.96	2.99	1.60	1.09	1.02	2.31	1.03
DES MOINES	0	19268	179	0.93	0.98	0.86	1.08	0.97	0.72	0.83	0.67	0.97	0.80	0.81	0.89
DES MOINES	0	7478	58	0.78	0.86	0.96	1.15	0.87	0.68	1.01	0.78	1.07	0.94	1.00	0.73
DES MOINES FEDERAL WAY	0	11790	121	1.03	1.06	0.80	1.04	1.03	0.74	0.72	0.60	0.91	0.72	0.69	1.00

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	567	6	1.06	1.06	1.22	0.52	3.45	1.54	1.36	1.35	1.00	0.99	0.32	0.00
ELK	0	2465	28	1.14	1.29	1.68	1.44	1.52	1.07	2.53	1.85	2.66	1.56	1.24	1.30
ENUMCLAW	0	6095	50	0.82	1.17	1.14	1.29	0.99	1.53	1.19	0.92	1.44	0.88	1.10	1.12
EPHRATA	0	2870	29	1.01	1.17	0.69	0.99	0.99	0.98	0.88	0.67	0.91	0.33	0.56	0.56
GRAHAM	0	11175	125	1.12	1.58	1.21	0.85	1.16	1.26	0.78	1.13	1.08	0.67	0.74	1.19
GREEN BLUFF	0	2405	11	0.46	0.87	0.66	0.74	0.69	1.05	1.53	1.23	0.90	0.71	0.86	1.00
HOODSPORT	0	1972	14	0.71	1.55	0.90	0.99	0.93	0.78	1.50	2.29	0.95	0.94	1.55	1.40
ISSAQUAH	0	16098	70	0.43	1.15	0.62	0.75	0.87	0.68	0.60	0.55	0.81	0.85	0.62	0.54
KENT	0	35504	236	0.66	0.87	0.75	0.75	0.84	0.61	0.70	0.69	0.69	0.62	0.59	0.70
	0	12108	94	0.78	1.09	0.91	0.88	1.14	0.76	0.85	0.93	0.84	0.87	0.79	1.01
KENT O BRIEN	0	7558	17	0.22	0.28	0.38	0.23	0.29	0.17	0.21	0.33	0.34	0.25	0.16	0.35
KENT ULRICH	0	15838	125	0.79	0.97	0.80	0.90	0.86	0.71	0.81	0.67	0.75	0.59	0.64	0.63
LIBERTY LAKE	0	892	3	0.34	0.33	0.44	0.42	0.11	0.21	0.61	1.10	0.56	0.36	1.36	0.09
LONGVIEW-KELSO	0	21169	223	1.05	1.67	1.18	1.22	1.02	1.14	1.29	1.13	1.03	0.90	1.04	0.82
LOON LAKE	0	1147	5	0.44	0.69	1.47	0.43	0.68	0.58	0.66	1.14	1.71	1.07	0.91	1.15
MAPLE VALLEY	0	7859	49	0.62	0.76	0.89	0.88	0.85	0.72	0.85	0.63	0.71	0.62	0.84	0.81
MOSES LAKE	0	11743	88	0.75	1.25	0.96	0.93	1.19	1.01	1.15	0.94	0.98	0.80	1.02	0.97
MOSES LAKE AFB	0	1932	11	0.57	0.98	0.87	0.82	0.92	1.05	1.49	0.89	0.83	0.93	0.73	1.12
MOSES LAKE ALDER	0	9811	77	0.78	1.30	0.97	0.95	1.24	1.00	1.08	0.95	1.01	0.77	1.08	0.94
NEWMAN LAKE	0	1544	6	0.39	0.45	0.95	0.32	1.01	1.06	0.99	0.98	1.09	1.25	0.65	1.75
NORTHPORT	0	997	8	0.80	1.60	0.89	3.16	0.88	1.46	1.45	1.66	2.33	1.56	1.37	0.49
OLYMPIA	0	54521	320	0.59	0.96	0.71	0.76	0.68	0.60	0.76	0.71	0.58	0.66	0.58	0.56
OLYMPIA EVERGREEN	0	4250	43	1.01	1.31	1.11	1.19	0.91	0.65	2.57	1.31	0.96	0.88	0.89	0.55
OLYMPIA LACEY	0	23868	135	0.57	0.87	0.66	0.68	0.57	0.56	0.73	0.70	0.59	0.55	0.65	0.53
OLYMPIA WHITEHALL	0	26403	142	0.54	0.99	0.69	0.77	0.76	0.63	0.50	0.62	0.52	0.71	0.46	0.58
OMAK-OKANOGAN	0	6799	116	1.71	2.46	1.05	1.05	1.49	1.33	2.12	1.97	1.77	1.18	0.91	1.07
OROVILLE	0	1733	25	1.44	2.41	1.78	2.62	2.12	1.93	2.44	1.75	1.91	2.23	1.46	1.18
OTHELLO	0	4076	106	2.60	2.17	1.47	1.24	1.70	2.32	2.31	1.76	1.36	1.91	1.11	1.20
PASCO	0	15089	140	0.93	1.33	0.77	0.57	0.81	0.60	0.80	0.95	0.95	0.91	1.24	0.84
PATEROS	0	723	9	1.24	1.23	1.92	1.36	1.60	1.20	0.53	2.11	1.58	1.84	1.45	2.10
POMEROY	0	1243	12	0.97	2.48	1.44	2.07	1.67	0.94	1.57	1.72	1.24	1.16	3.34	1.27
PT. ANGELES	0	14487	98	0.68	1.20	1.13	1.29	0.94	0.67	0.74	1.20	1.16	0.58	0.61	0.68
PT ANGELES JOYCE	0	1067	16	1.50	0.93	1.94	3.04	1.84	1.92	1.45	1.45	6.21	1.89	0.81	2.06

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	13420	82	0.61	1.22	1.06	1.15	0.87	0.57	0.69	1.18	0.76	0.48	0.59	0.57
PT. LUDLOW	0	2394	12	0.50	1.25	0.87	0.83	0.37	0.65	0.89	0.56	1.12	1.03	0.78	0.43
PT. ORCHARD	0	16413	138	0.84	1.26	1.22	1.16	1.05	0.93	0.94	1.02	1.00	0.78	0.63	0.97
PORT ORCHARD COLBY	0	6157	53	0.86	1.14	0.97	1.12	1.04	1.14	0.95	0.95	0.98	0.80	0.45	0.58
PT. ORCHARD	0	10256	85	0.83	1.33	1.37	1.19	1.06	0.80	0.93	1.07	1.02	0.76	0.74	1.19
PT. TOWNSEND	0	10381	100	0.96	0.72	0.86	0.86	0.85	0.63	0.76	0.88	0.94	0.74	0.78	0.64
PUYALLAP	0	20391	186	0.91	1.19	0.93	1.04	0.96	0.57	0.82	0.75	0.99	0.68	0.82	0.72
RENTON	0	32592	229	0.70	0.95	0.86	1.05	0.93	0.78	0.95	0.97	0.78	0.91	0.88	0.75
RIDGEFIELD	0	3009	29	0.96	1.79	1.41	0.88	1.03	0.80	2.03	1.10	1.71	1.95	1.53	0.91
ROCHESTER	0	4281	64	1.49	1.79	1.95	2.67	1.33	1.35	0.82	1.69	1.18	1.09	1.50	0.92
ROY	0	2152	23	1.07	2.00	0.51	1.34	1.42	0.73	1.80	1.03	1.16	0.75	0.80	0.75
SEATTLE	0	237162	1267	0.53	0.72	0.62	0.83	0.67	0.52	0.58	0.54	0.58	0.65	0.62	0.59
SEATTLE ATWATER	0	17073	74	0.43	0.71	0.59	0.68	0.59	0.30	0.40	0.41	0.35	0.47	0.65	0.34
SEATTLE CAMPUS	0	8900	38	0.43	0.67	0.35	0.81	0.45	0.33	0.45	0.42	0.59	0.58	0.42	0.48
SEATTLE CHERRY	0	26980	222	0.82	0.95	1.06	1.03	0.90	0.69	0.84	0.75	0.70	0.87	0.99	0.97
SEATTLE DUWAMISH	0	11227	95	0.85	0.93	0.88	1.36	0.84	0.56	0.64	0.57	0.65	0.79	0.62	0.54
SEATTLE EAST	0	25585	134	0.52	0.72	0.63	1.02	0.73	0.72	0.64	0.61	0.65	0.70	0.55	0.54
SEATTLE ELLIOT	0	6730	21	0.31	0.28	0.28	0.46	0.27	0.21	0.19	0.20	0.21	0.22	0.30	0.16
SEATTLE EMERSON	0	24898	141	0.57	0.68	0.70	0.84	0.76	0.57	0.69	0.57	0.77	0.84	0.60	0.53
SEATTLE LAKEVIEW	0	21796	102	0.47	0.79	0.55	0.86	0.90	0.60	0.73	0.83	0.69	0.61	0.59	0.77
SEATTLE MAIN	0	34066	53	0.16	0.17	0.21	0.16	0.17	0.16	0.15	0.16	0.24	0.19	0.13	0.20
SEATTLE MERCER ISLAND (ADAMS)	0	7945	54	0.68	0.95	0.68	0.92	0.74	0.67	0.73	0.49	0.72	0.49	0.79	0.69
SEATTLE PARKWAY	0	16249	188	1.16	1.33	0.95	1.19	0.97	0.84	0.85	0.76	0.97	0.84	1.05	1.22
SEATTLE SUNSET	0	18254	73	0.40	0.79	0.52	0.99	0.63	0.49	0.51	0.49	0.47	0.71	0.59	0.53
SEATTLE WEST	0	17459	72	0.41	0.76	0.58	0.85	0.69	0.56	0.68	0.58	0.52	0.98	0.85	0.56
SEQUIM	0	12380	94	0.76	0.93	0.86	0.95	0.94	0.76	0.61	0.85	0.81	0.76	0.71	1.03
SHELTON	0	12574	127	1.01	1.38	1.31	0.84	1.12	1.08	0.96	0.96	0.89	0.80	0.83	0.73
SILVERDALE	0	11468	94	0.82	0.91	0.54	0.74	0.65	0.56	0.62	0.69	0.65	1.00	0.72	0.69
SPOKANE	0	105621	917	0.87	1.06	1.01	0.73	1.06	0.77	0.89	0.93	0.96	0.83	0.85	0.95
SPOKANE CHESTNUT	0	2362	32	1.35	2.43	3.63	1.03	0.90	1.13	1.53	1.00	1.23	1.06	0.86	1.21
SPOKANE FAIRFAX	0	14935	192	1.29	1.53	1.13	0.91	1.36	0.90	0.87	1.05	1.20	1.58	1.12	1.19
SPOKANE HUDSON	0	11748	141	1.20	1.20	1.07	0.85	1.05	0.82	0.93	0.77	0.96	0.75	0.78	0.89
SPOKANE KEYSTONE	0	10480	82	0.78	0.95	1.18	0.73	1.27	0.74	0.85	0.89	0.95	0.79	0.81	1.63

WASHINGTON TROUBLE REPORT RATE - FEBRUARY 2010

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE FEB-10	RATE JAN-10	RATE DEC-09	RATE NOV-09	RATE OCT-09	RATE SEP-09	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
	0	6604	46	0.70	1.03	0.76	0.62	0.62	0.61	0.79	0.55	0.84	0.57	0.63	0.55
SPOKANE MORAN				0.94	1.09	0.92	0.75	1.09	0.61	0.76	0.79	0.73	0.66	0.74	0.81
SPOKANE RIVERSIDE	0	14927	140	0.62	0.71	0.83	0.60	1.04	0.79	0.87	1.06	0.90	0.70	0.81	0.82
SPOKANE WALNUT	0	28883	180	0.66	1.02	0.84	0.71	0.89	0.76	1.05	1.02	1.11	0.69	0.95	0.83
SPOKANE WHITWORTH	0	15682	104	2.27	3.71	4.27	1.70	1.93	2.03	1.68	4.15	2.29	1.56	0.69	1.21
SPRINGDALE	2	1676	38	0.84	1.09	1.03	0.84	0.92	0.74	0.84	0.75	0.96	0.74	0.94	0.74
SUMNER (BONNEYLAKE)	0	12408	104	0.72	1.04	0.82	0.95	0.86	0.77	0.83	0.79	0.72	0.72	0.68	0.75
TACOMA	0	113945	824	0.94	0.50	0.53	0.83	0.46	0.52	0.72	1.04	0.36	0.53	0.55	0.54
TACOMA FORT LEWIS	0	2560	24	0.80	1.33	1.04	1.23	0.99	0.95	0.94	0.70	0.64	0.73	0.74	1.00
TACOMA GREENFIELD	0	15667	126	0.88	1.11	0.93	0.89	1.04	0.78	1.03	1.19	0.79	0.68	0.69	0.88
TACOMA JUNIPER	0	15506	136	0.77	1.17	0.79	1.14	1.07	1.07	1.07	0.84	0.96	0.94	0.82	0.79
TACOMA LENNOX	0	18806	144	0.65	1.05	0.81	0.90	0.80	0.83	0.66	0.65	0.73	1.04	0.78	0.71
TACOMA LOGAN	0	11317	73	0.50	0.63	0.62	0.86	0.69	0.46	0.57	0.51	0.59	0.52	0.53	0.72
TACOMA MARKET (FAWCETT)	0	13482	67	0.69	0.86	0.58	1.01	0.65	0.63	0.65	0.78	0.65	0.79	0.62	0.53
TACOMA SKYLINE	0	11050	76	0.90	1.36	1.92	0.86	1.00	0.70	0.79	0.85	0.65	0.59	0.77	0.72
TACOMA WAVERLY-2	0	5089	46	0.64	1.02	0.60	0.70	0.70	0.65	0.74	0.70	0.70	0.54	0.59	0.61
TACOMA WAVERLY-7	0	20468	132	0.85	1.09	1.09	1.09	0.95	0.91	0.87	0.87	1.18	0.85	0.84	0.83
VANCOUVER	0	64194	543	0.77	0.96	1.01	1.25	1.00	0.96	0.82	0.89	1.26	0.72	0.72	0.78
VANCOUVER ORCHARDS	0	32125	247	0.90	1.22	1.19	0.98	0.99	0.95	0.76	0.91	1.12	0.90	1.00	0.85
VANCOUVER OXFORD	0	18713	169	0.95	1.23	1.14	0.86	0.78	0.76	1.16	0.76	1.08	1.08	0.91	0.91
VANCOUVER SALMON CRK(NORTH)	0	13356	127	1.13	1.13	0.00	0.75	2.23	1.09	1.08	2.71	1.62	1.62	3.40	1.42
WAITSBURG	0	531	6	0.70	1.26	0.71	0.75	0.92	0.59	1.14	1.06	0.71	0.89	0.58	0.85
WALLA WALLA (INCL TOUCHET)	0	13931	98	1.66	2.20	1.00	1.71	2.14	0.78	1.12	1.10	1.68	1.00	1.24	1.07
WARDEN	0	1086	18	1.16	1.80	1.69	1.54	2.08	1.13	1.07	1.41	0.82	0.96	1.20	1.24
WINLOCK	0	1990	23	0.75	1.11	0.64	0.57	0.68	0.83	0.78	0.77	0.71	0.67	0.62	0.65
YAKIMA	0	38190	287	0.76	1.19	0.68	0.62	0.70	0.82	0.76	0.65	0.80	0.67	0.61	0.70
YAKIMA CHESTNUT	0	25542	195	0.73	0.95	0.55	0.49	0.65	0.85	0.80	1.01	0.52	0.66	0.65	0.55
YAKIMA WEST	0	12648	92												
Exchanges in Neighboring States															
CLARKSTON	0	5880	42	0.71	1.39	0.87	0.84	1.00	1.02	1.20	1.18	1.22	0.99	0.91	1.02
TOTALS	0	1164645	8761	0.75	1.02	0.85	0.92	0.88	0.74	0.83	0.81	0.82	0.75	0.75	0.75

WASHINGTON TRUNK BLOCKING SUMMARY - FEBRUARY 2010

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	119	0	0.00%
LOCAL	359	0	0.00%
TOLL	371	1	0.27%

WASHINGTON TRUNK BLOCKING - FEBRUARY 2010

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP072406	216			TOLL	TWO_WAY	0.93%	Blocked hour 19 week of 2/15/10 due to spikes in pc sa issued

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