

BEFORE THE
WASHINGTON UTILITIES AND TRANSPORTATION COMMISSION

GENERAL RATE APPLICATION
OF



DECEMBER 11, 1995

Prepared Direct Testimony of

Jon T. Stoltz

Policy Statement
Summary of Rate Application
Industrial Special Contract Adjustments
Estimated Rate Case Expense
Removal of Certain Promotional & Non-Recurring Expenses
Revenues Under Proposed Rates
Tariffs

WUTC	<i>UG-950326,</i>	
DOCKET NO.	<i>951415</i>	
EXHIBIT #	<i>T-9</i>	
ADMIT	W/D	REJECT
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

1 **PREPARED TESTIMONY OF JON T. STOLTZ**
2 **(Summary Exhibit, Pro forma Industrial Contract Changes,**
3 **Estimated Rate Case Expense, Removal of Certain Promotional and**
4 **Non-Recurring Expenses, and Revenue Requirements)**

5 Q. Please state your name and address for the record.

6 A. Jon T. Stoltz, 222 Fairview Avenue North, Seattle, Washington.

7 Q. By whom are you employed and what is your title?

8 A. I am employed by Cascade Natural Gas Corporation ("Cascade" or the "Company")
9 as Senior Vice President of Planning and Rates.

10 Q. Would you identify your responsibilities with the Company?

11 A. As Senior Vice President - Planning and Rates, I am responsible for the Special
12 Studies and Rates Departments of Cascade. The Special Studies Department is
13 responsible for the development of the Company's Integrated Least Cost Planning
14 function. Least Cost Planning involves long-range market forecasts, evaluation of the
15 costs and availabilities of demand-side and supply-side resources to meet such
16 forecasted markets, as well as the development of written Integrated Resource Plans
17 for submittal before the Washington Utilities and Transportation Commission and the
18 Oregon Public Utility Commission.

19 The Rate Department is responsible for the preparation of all rate related
20 exhibits in "tracking" and general rate relief filings.

21 I am also the liaison for the Company with the state utility commissions of

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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SEATTLE, WASHINGTON 98109

(206) 624-3900

1 Washington and Oregon for all rate related matters. I have the responsibility of
2 maintaining Cascade's tariffs.

3 Q. Please describe your educational background and previous experience.

4 A. I am a graduate of the University of Texas at El Paso with a degree in electrical
5 engineering. My post graduate studies include courses in utility economics,
6 management and accounting.

7 Prior to joining Cascade, I was employed by El Paso Electric Company as a
8 Rate Engineer with the title of Special Projects Engineer. My responsibilities while
9 with El Paso Electric were quite similar to those rate analysts have with Cascade.
10 My tenure with El Paso Electric was approximately three years.

11 Q. Have you previously sponsored testimony?

12 A. Yes, I have sponsored testimony before the Public Utility Commission of Oregon,
13 before the Washington Utilities and Transportation Commission, before the New
14 Mexico Public Utility Commission, and before FERC.

15 Q. Has the Company actively undertaken cost containment steps so that its revenue requirement
16 will be minimized?

17 A. Yes, it has. Cascade continuously strives to improve its systems of doing business to
18 minimize costs of providing service.

19 Q. Please give some examples.

20 A. Cascade has always recognized that its most significant cost other than gas cost is

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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(206) 624-3900

1 personnel cost. The control over this cost has primarily been exercised by controlling
2 the number of employees. Cascade adds additional people only when there is clear
3 evidence that there is meaningful, productive work of a long-term nature.

4 Q. Does Cascade have any objective evidence of the effectiveness of its continuing efforts at
5 personnel cost containment?

6 A. Yes. Cascade's ratio of the number of customers per employee has seen a substantial
7 increase. Based on year end 1990 figures there were 227 customers for each Cascade
8 employee. As of the end of 1994, this number had increased to 300 customers per
9 employee.

10 Q. What other areas of cost containment has Cascade undertaken?

11 A. During the past year Cascade has begun implementation of a new management information
12 system (MIS) the purpose of which is to help management control the cost of doing business.
13 It should provide more complete, meaningful and timely information for decision making.
14 Initially the MIS consists of a new general ledger system with reporting capabilities, and an
15 accounts payable system. Other functions can and will be added to the MIS in the future for
16 more complete information reporting. One of the next steps is development of a budget
17 capability at department and district levels. Cascade has traditionally been tightly controlled
18 from top management. With growth carries the recognition for a different control system
19 that involves departments and districts more heavily in the process.

20 Q. What other steps is Cascade taking toward cost containment?

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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1 A. Cascade is investigating its internal processes with a view toward streamlining them as much
2 as possible. Examples follow:

3 EXPENDITURE REQUISITION SYSTEM:

4 Cascade is presently focusing on its expenditure requisition system to try to reduce
5 the number of steps in processing documentation for construction of additional
6 facilities. When completed this streamlining is not only anticipated to reduce costs,
7 but it should also improve service to customers by shortening the turn around time for
8 new projects.

9 PERIODIC METER CHANGEOUTS:

10 Until late in 1995 Cascade changed out each residential meter in Washington every 10
11 years. We are now entering into a statistical sampling program. Each meter that is
12 sent through the meter shop for other reasons will be run through a statistical analysis
13 to determine if the family of meters that it came from is still statistically sound.

14 Depending on the number of meters coming into the shop, and the results of the tests,
15 additional meters may need to be pulled on a random basis to prove the reliability of
16 the family. This method should provide a great reduction of meter changeouts per
17 year. Conservative projections indicate an annual savings of 19% can be realized in
18 the costs associated with removal and testing of residential meters.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 ELECTRONIC BILLING:

2 Approximately half of Cascade's customers that are currently billed based on chart
3 recorders are noncore customers. At each of those customers' meters, we have
4 installed an automatic meter reading system which is used for the nominating and
5 monitoring of the loads. We are planning to make some revisions to the system and
6 then start billing based on this system. This will eliminate the requirement to have
7 the chart recorders at these meters. These steps will reduce expenses by eliminating:
8 the calibration of the charts; changing the charts; analyzing and editing the charts; and
9 the cost of the charts.

10 CONSTRUCTION COSTS:

11 We are constantly looking at our construction techniques to try to find alternatives
12 which are less expensive, while retaining the high quality that is required. One of the
13 best methods so far has been the use of provided trench in new developments. This
14 gives the developer the advantage of having all of the utilities installed in a well-
15 coordinated manner where the developer is in reasonable control. It also gives the
16 utilities the advantage of lower construction costs since the trench is provided plus
17 reduces the location conflicts between utilities.

18 Q. Please continue.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 A. Cascade is examining its main extension policy to make sure that the facilities required to
2 serve new customers are constructed on an economic basis, and that they do not require
3 subsidization from existing ratepayers.

4 Cascade is also evaluating ways to change its medical benefit program without substantially
5 diminishing benefits. It intends to present some ideas on this subject to the union in the
6 context of the spring 1996 contract negotiations (Cascade's present union agreement runs
7 through March 1996).

8 Q. Do you sponsor exhibits in this filing?

9 A. Yes, I sponsor five exhibits. These exhibits are marked as follows: Exhibit __ (JTS-
10 1), containing the summary schedule of all adjustments contained in this application;
11 Exhibit __ (JTS-2), Pro forma adjustment to reflect Industrial Customers Contract
12 Changes; Exhibit __ (JTS-3), Estimated Rate Case Expense; Exhibit __ (JTS-4),
13 Adjustments to reflect the removal of certain promotional and non-recurring expenses
14 that occurred during the Test Period; and Exhibit __ (JTS-5), revenue requirements,
15 change in rate spread and design, and revenue under proposed rates.

16 Q. Were all of these exhibits prepared either by you or under your direction?

17 A. Yes.

18 **SUMMARY OF RATE CASE**

19 Q. What is the purpose of Exhibit __ (JTS-1)?

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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1 A. This exhibit is a summary of all the adjustments that are included in this rate
2 application. It consists of a three-page schedule. Page 1 begins with book figures for
3 the State of Washington for the test period, which is the twelve months ended
4 December 31, 1994 as displayed in detail in Exhibit __ (LLC-1). Column (c) of Page
5 1 displays the net restating adjustments set forth in this application. The individual
6 restating adjustments are set forth on Page 2 of this schedule. Column (d), Page 1,
7 indicates the statement of operations and rate of return as restated and is the result of
8 adding columns (b) and (c). Column (e) of Page 1 displays the net pro forma
9 adjustments. The individual pro forma adjustments are set forth on Page 3 of this
10 schedule. Column (f), Page 1, indicates the statement of operations and rate of return
11 as adjusted and is the result of adding Columns (d) and (e).

12 Q. How were the net restating adjustments listed in Column (c) determined?

13 A. The amounts appearing in this column are developed on Page 2 of this exhibit. The
14 net restating adjustments testified to by the various witnesses for Cascade are listed in
15 the appropriate columns on Page 2. Whenever an adjustment was a revenue
16 adjustment, the revenue sensitive cost factors as developed in Exhibit __ (LLC-3)
17 were applied. The appropriate federal income tax computation to each adjustment
18 was also made. Each column was totalled to determine the effect on net operating
19 income. The sum of Columns (b) through (l) on Page 2 is shown in Column (m) and
20 also in Column (c) of Page 1.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 Q. How were the net pro forma adjustments listed in Column (e) determined?

2 A. The amounts appearing in this column are developed on Page 3 of this exhibit. The
3 net pro forma adjustments testified to by the various witnesses are listed in the
4 appropriate columns on Page 3. As with the restating adjustments that appear on
5 Page 2, whenever the adjustment was a revenue adjustment, the revenue sensitive cost
6 factors were applied. The appropriate federal income tax computation to each
7 adjustment was also made. Each column was totalled to determine the effect on net
8 operating income. The sum of Columns (b) through (h), on Page 3 is shown in
9 Column (i) and also in Column (e) on Page 1.

10 Q. How did you determine which adjustments would be listed on the restating adjustment
11 page or the pro forma adjustment page?

12 A. In general, if the changed condition or level of cost occurred within the twelve
13 months ended December 31, 1994, the adjustment was called a restating adjustment.
14 If the changed condition or level of cost occurred after the end of the test period but
15 is known and measurable, the adjustment was called a pro forma adjustment.

16 Q. How was the remainder of Page 1 determined?

17 A. Column (f) shows the test period as adjusted. Upon computing column (f), Cascade's
18 revenue deficiency and the increased revenue required to produce the requested rate
19 of return were calculated. The revenue requirement and the revenue under proposed
20 rates are developed in Exhibit __ (JTS-5). The increased revenue requirement is

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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(206) 624-3900

1 carried forward to Column (g) of this Schedule 1, Page 1, which also includes the
2 application of revenue sensitive costs and federal income tax factors.

3 Column (h), the total of Columns (f) and (g), shows a pro forma twelve
4 months ended December 31, 1994, statement of operation which produces the 9.76%
5 rate of return.

6 **EXHIBIT __ (JTS-2)**

7 **Pro Forma Adjustment for Industrial Customer Contract Changes**

8 Q. Please describe the contents of Exhibit __ (JTS-2) and how it pertains to these
9 proceedings.

10 A. Exhibit __ (JTS-2) shows the Pro forma adjustments of Cascade's Special Contracts it
11 has with some of its large volume customers. This pro forma adjustment includes
12 reflecting the revenues and rate base associated with service to the Longview Fibre
13 Cogeneration facility, the annualization of the volumes delivered to the Tenaska
14 cogeneration facility, and the change in revenue that will occur as a result of the special
15 contract that Cascade has entered into with Boise Cascade. Cascade has completed the
16 construction of a new high pressure distribution pipeline to the Longview Fibre
17 generating facilities and the generating facility became fully operational on June 1, 1995.
18 The Tenaska cogeneration facility became operational in April, 1994. Therefore, this
19 adjustment also reflects the additional amount of gas that would have been delivered to
20 Tenaska if the facilities had been in service for the full test period.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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(206) 624-3900

1 Q. Are any restating adjustments for these Special Contracts or Cascade's other Special
2 Contract necessary?

3 A. Not in Exhibit ___ (JTS-2). All restating adjustments for the Special Contracts were
4 performed in Exhibit __ (PAS-1), the Company's restatement of all revenues and revenue
5 margins and revenue margins at rates which were in effect at the end of the Test Period.

6 Q. What is the amount of the adjustments contained in Exhibit ___ (JTS-2)?

7 A. The revenue adjustment for Longview Fibre, Tenaska and Boise Cascade of \$1,078,952
8 is shown on Exhibit ___ (JTS-2), Schedule 1, line 2, Column (b). This revenue
9 adjustment amount also appears on the Summary Exhibit __ (JTS-1), Schedule 1, Page
10 3, Line 1, Column (d). The rate base adjustment of \$6,724,097 is shown on Exhibit__
11 (JTS-2), Schedule 1, line 31, Column (b). This rate base amount also appears on the
12 Summary Exhibit __, (JTS-1), Schedule 1, Page 3, Line 21, Column (d).

13 **EXHIBIT __ (JTS-3)**

14 **Estimate of Rate Case Expenses**

15 Q. How does Exhibit __ (JTS-3) pertain to these proceedings?

16 A. This exhibit shows the estimate of rate case related costs which Cascade has and will
17 have incurred in processing this rate case.

18 At this time Cascade estimates the current case will involve costs totalling

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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SEATTLE, WASHINGTON 98109

(206) 624-3900

1 \$207,000. The Company will monitor actual rate case expense throughout these
2 proceedings and will change this estimate to actual at its conclusion.

3 Q. Have you shown the \$207,000 of rate case expense on Cascade's summary exhibit?

4 A. Yes. The \$207,000 appears on the summary exhibit, Exhibit __ (JTS-1), on Page 3,
5 Line 10, Column (d).

6 **EXHIBIT __ (JTS-4)**

7 **Removal of Certain Promotional Expenses and Non-Recurring Expenses**

8 Q. Please describe Exhibit __ (JTS-4) and how it pertains to these proceedings.

9 A. Exhibit __ (JTS-4) shows the adjustments necessary to remove certain expenses from the
10 Test Period. In conjunction with WUTC Staff, Cascade reviewed the advertising that
11 was booked to FERC Account 913. The Company found the \$65,565 of advertising
12 expenses booked to that account in 1994 would not qualify to rate treatment under
13 WAC 480-90-043. This amount appears on Ex__(JTS-4), Schedule 1, line 1, column (b)
14 and also on the summary exhibit, Exhibit__(JTS-1), on page 2, line 10, column(j).
15 Staff and the Company also reviewed two sales programs conducted by the Company
16 during the test period. The first was a High Efficiency Water Heater Rebate Program.
17 This program attempted to identify and evaluate "heat only" customers and to provide
18 a \$200 rebate, paid directly to each of these "heat only" customers that elected to install
19 a new high efficiency (.55 Energy Factor or higher) natural gas water heater in
20 replacement of some other energy source water heater. The Company felt that existing

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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SEATTLE, WASHINGTON 98109

(206) 624-3900

1 ratepayers would benefit from this program as these sales would result in increased
2 therms or billing units to spread embedded fixed cost with no increased investment in
3 plant and through the encouragement of high efficiency appliances.

4 The second program attempted to identify service lines where the meter had been
5 removed but the service line had not yet been retired. The Company's goal with the
6 program is to reestablish a customer and the associated revenues on such service lines.

7 The Company believes the existing ratepayers would benefit from this program as these
8 sales would result in increased therms or billing units to spread embedded fixed cost with
9 no increased investment in plant required other than the meter. Customers received a
10 rebate of \$100 for the installation of a new high efficiency space heater (AFUE 80% or
11 higher) or \$200 for the installation of a new high efficiency (.55 Energy Factor or
12 higher) natural gas water heater. If the customer installed both, the rebate was \$350.

13 Staff suggested that these programs were likely too promotional in nature and
14 recommended that the Company remove the rebates paid to these customers from the test
15 period. The \$225,050 amount shown of Exhibit __ (JTS-4), page 1, line 2, column (b)
16 represents those rebates booked in 1994. This amount also appears on the summary
17 exhibit, Exhibit __ (JTS-1), page 2, line 10, column (k).

18 Also during the test period, the Company booked the amount associated with a settlement
19 of a law suit. Exhibit __ (JTS-4), page 1, line 3, column (b) shows the \$80,000 which
20 represents a non-recurring type expense. This amount also appears on the summary

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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SEATTLE, WASHINGTON 98109

(206) 624-3900

1 exhibit, Exhibit _(JTS-1), page 2, line 10, column (l).

2 **EXHIBIT _ (JTS-5)**

3 **Calculation of Revenue Requirements and Revenues**

4 **Under Proposed Rates**

5 Q. Please describe the contents of Exhibit _ (JTS-5).

6 A. This exhibit is the development of the increased revenues required for Cascade to reach
7 the rate of return of 9.76%. This exhibit consists of six schedules. Schedule 1 is the
8 actual calculation of the revenue requirements. Schedule 2 shows what the revenue under
9 increased rates would have been if Cascade's proposed rate were based upon the
10 application of an equal percentage of the increase requested in this rate application. Page
11 1 of Schedule 3 shows the application of the Company's proposed rate design and rate
12 spread to the various customer groups. Page 2 shows the derivation of the percentage
13 change by customer group when gas cost is also included in the analysis. Page 3 shows
14 the proposed increase on the average monthly bill of the various customer groups.
15 Schedule 4 consists of a graph on page 1 entitled 1988-95 Non-Core Therm Consumption
16 and a table on Pages 2 and 3 which supports the page 1 graph. The Notice to the Public,
17 which has been posted in all Washington business offices and pay stations, is Schedule
18 5. The black line version of the proposed tariff sheets for Cascade's Washington tariffs,
19 WN U-3, are marked as Page 1 through Page 19 of Schedule 6.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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1 Q. Please explain Schedule 1.

2 A. Schedule 1 shows the rate base on Line 1, along with the rate of return on Line 2. When
3 multiplied, the total net operating income at this rate of return is determined and is the
4 amount displayed on Line 3. Line 4 displays the adjusted net operating income which
5 was developed in the summary exhibit, Exhibit __ (JTS-1), Schedule 1, Page 1, Line 19,
6 Column (f). This amount subtracted from Line 3 shows the increase in net operating
7 income required, shown on Line 5. By applying the revenue sensitive costs and FIT
8 conversion factor to Line 5, the total amount of the increased revenue requirement was
9 computed and is shown on Line 7. This number is carried forward to Page 1 of
10 Cascade's summary exhibit, Exhibit __ (JTS-1) on Line 3, Column (g). Line 8 shows
11 that the increased margin requirement is 12.26% of the total adjusted margins at rates
12 which were in effect at the end of the test period excluding Special Contract Revenue and
13 B & O Tax revenue. All of the Special Contracts contain an automatic escalation clause
14 which adjusts the rates annually to the Special Contract customers regardless of whether
15 Cascade seeks a general increase for its other customers. This clause was negotiated so
16 that the rates to these potential bypass customers would not change in a general rate case
17 setting, thereby preserving the benefits these contracts bestow upon the rest of Cascade's
18 customers, particularly as these contracts mature.

19 Q. Please describe Schedule 2 of this exhibit.

20 A. Schedule 2 of this exhibit shows the effect of applying an equal percentage increase to

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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(206) 624-3900

1 each customer group other than the Special Contracts. Column (f) is the dollar increase
2 by rate schedule. Column (g) shows the total margin by rate schedule if Cascade were
3 to apply the equal percentage rate spread to this rate application. Although the equal
4 percentage application is often used in general rate applications, Cascade believes that,
5 based upon the results of Cost of Service Study that is included in this application as
6 Exhibit __ (LMD-1), it is appropriate to depart from the equal percentage approach for
7 this rate application.

8 Q. Please describe Schedule 3 of this exhibit.

9 A. Schedule 3 shows the revenue impact and the derivation of the rate schedule charges that
10 result from the Company's proposed rate spread and rate design. The tariff revisions
11 that comprise this filing contain rates that will produce the same total revenues as were
12 developed on Schedule 2; however, they reflect changes in rate spread and rate design
13 based upon Mr. Dickey's recommendations based upon his Cost of Service Study.

14 Q. Why are these changes in the Company's rate structure necessary?

15 A. The primary reason is to move toward a fairer apportionment among the various
16 customer classes of the burden of meeting the Company's revenue requirements. The
17 cost of service study included as Exhibit __ (LMD-1) demonstrates a disturbing degree
18 of inequity in the amounts of revenue contributed by the various customer classes when
19 compared to the respective costs those classes impose upon the system. Moving toward
20 rates more reflective of these costs should reduce inequities that might otherwise be

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 considered as unduly discriminatory.

2 More nearly reflecting true costs in rates will assist in optimizing the efficient use
3 of gas by our customers. To the extent some customers are currently being subsidized
4 by others, the economic signals being conveyed fail to encourage the conservation that
5 should be practiced by some while inhibiting economically desirable gas use by others.
6 This latter factor has been especially troublesome to the Company and all its ratepayers,
7 since it has resulted in an inability to effectively compete in industrial markets. Although
8 this Commission has helped Cascade address this competitive problem in the past through
9 rate design and Special Contracts, failing to spread revenue requirements based upon the
10 Cost of Service Study or allocating any of the current rate increase to these industrial
11 customers would jeopardize much of the gains we have made.

12 Q. Please explain Schedule 3, Page 1.

13 A. It shows the percentage in margin that results from application rates and Cascade's
14 proposed rate spread application. Page 1 shows test year margins by rate schedule under
15 rates that were in effect at the end of the test period in Column (d), in the proposed
16 change in margin in column (e), the revised margins in column (f) and the percentage
17 change in margin in column (g).

18 Q. How was the proposed level of margin by rate schedule (Column (e)) determined for
19 each rate schedule under the Company's rate spread?

20 A. In general, the increase by rate schedule was calculated by applying the increased

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

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1 revenue requirement needed to bring each rate schedule and rate of return to a levelized
2 return that is reflected in Cascade's Cost of Service Study, Exhibit__(LMD-1) Page__.
3 Even though the Company is seeking an overall rate of return on 9.76%, it is not
4 necessary to levelize all rate schedules at a 9.76% return. This is because Rate Schedule
5 678, the Interruptible Electric Generation Gas Service Schedule and the Special Contract
6 Customer group, called Rate Schedule 901 in this application, have current returns well
7 in excess of the 9.76% overall return and the Company is not proposing to reduce their
8 returns to the levelized level. The Special Contracts have automatic cost of living
9 adjustment clauses built into the rate section of the agreements and should not be adjusted
10 in a general rate case. Although Rate Schedule 678 in itself is a cost based rate schedule
11 (rather than a special contract type of service), the only customer on 678 is Puget Power.
12 The Contracts with Puget for service are long-term contracts that contain a fixed monthly
13 facilities charge for the life of the agreement. Most of the revenues shown for 678
14 results from the monthly facilities charge. Because of these monthly facilities charges,
15 Rate Schedule 678 is now earning a return greater than the overall return because the
16 accumulated depreciation on the rate base is reaching a point where the facility charges
17 now are more than adequate to earn a return. The nature of fixed facility priced
18 contracts are to earn an adequate return over the life of the contract. This means that
19 in the early years of these contracts, when the facilities charges are not sufficient to earn
20 the desired return against the undepreciated rate base, the other ratepayers must make up

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 the difference. As the contracts mature and the net book value of the rate base declines,
2 the other ratepayers are entitled to enjoy the higher returns the fixed facilities charges
3 now generate. Therefore, neither Max Dickey nor Cascade is proposing a decrease in
4 678 revenues. If 678 and 901 were to be levelized at a 9.76% return, the Company
5 would have to decrease their combined revenues by over \$2,250,000. Since it is not
6 appropriate to decrease the return on 678 or 901, Cascade is able to levelize all of the
7 other schedules at an overall return of 8.62%, thereby reducing by \$2,250,000 the
8 amount of rate spread shift that would be required to levelize at 9.76%.

9 Q. In addition to the rate spread changes you have just described, is Cascade changing the
10 design of the rates in this application?

11 A. Yes, we are making adjustments in our rate design. Since a sizeable amount of the
12 Company's cost to serve customers does not vary from month-to-month nor vary with
13 the amount of gas purchased, Cascade charges a monthly service charge in a number of
14 rate schedules. Certain of these charges are currently inadequate and are being
15 increased.

16 The customer service charge in general service Rate, Schedule Nos. 504 and 505
17 are proposed to increase to \$20.00 per month. The current customer service charges are
18 \$2.00 per month for Commercial and Industrial General Service. The customer service
19 charge in General Residential Service Rate Schedule 501 is proposed to increase to
20 \$10.00 per month for the six heating season months of October through March, while

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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1 the customer service charge for the six remaining months, April through September, will
2 remain at the present \$1.50 per month. These changes result in an annual customer
3 charge for residential of \$69.00 and \$240.00 for commercial and industrial general
4 service customers. The Cost of Service Study indicates that the customer charge should
5 be at least \$164.00 per year for residential customers, \$637.00 per year for commercial
6 general service customers and \$2,412 per year for industrial general service customers.
7 Although the proposed customer service charges do not come close to recovering
8 customer charges as identified by the Cost of Service Study, the increased customer
9 service charge will provide greater revenue stability in the lower consumption months
10 when the revenue derived from gas sales does not cover the cost to serve the customers.
11 This increased customer service charge will also help eliminate the subsidization that
12 typical natural gas general service customers have had to bear in favor of partial
13 requirements customers (such as those who use natural gas as standby to other energy
14 sources).
15 Cascade is also proposing to consolidate residential rate schedules 501 and 503 and
16 eliminate 501. Although the cost of service study shows that it does cost less to serve
17 the higher load factor and increased annual volume resulting from the combined space
18 heat and water heat loads of customers served on Rate Schedule 503 than it does to serve
19 the general service customer on 501, the reduced cost of service can be reflected simply
20 by reducing the above 50 therm tail block on the revised residential rate schedule. Rate

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

222 FAIRVIEW AVENUE NORTH

SEATTLE, WASHINGTON 98109

(206) 624-3900

1 Schedule 503 previously required written application from the customer to qualify for
2 service and the Company had to routinely verify that the 503 customers still qualified for
3 the service and that 501 customers who might qualify for 503 service were given
4 adequate notice of the availability of that lower rate. Combining the two rate schedules
5 and taking care of the reduced cost to serve with a lower tail block should result in better
6 customer service at a lower cost. The lower tail block, combined with the increased
7 customer charge, should also provide less fluctuation in the monthly bills of the
8 customers in the winter time. This should reduce the hardship to customers from cold
9 weather.

10 Q. Please explain Schedule 3, Page 2 of this exhibit.

11 A. Page 2 shows the percentage change by customer group when gas cost is also reflected
12 in the analyses. These percentages are more reflective of the actual percentage change
13 customers would experience under the Company's proposed changes in rates. Page 3
14 shows the change in rates on the average monthly bills of each customer group.

15 Q. Please explain Schedule 4.

16 A. Schedule 4 contains a graph of the consumption history of Cascade's non-core customers
17 since the creation of the unbundled tariffs were placed into effect on December 1, 1989.
18 The monthly consumption of the non-core customers from January, 1988 (the start of the
19 Test Period for the December 1989 Unbundled Tariffs) through September, 1995 is
20 shown by non-core customer group. The groups were established as follows:

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

222 FAIRVIEW AVENUE NORTH

SEATTLE, WASHINGTON 98109

(206) 624-3900

1 Existing 663 Load - Those initial Rate Schedule 663 customers that are still 663
2 customers.

3 Existing 578 (now 678) Load - The two Puget Power turbine accounts.

4 Bypass Load - Volumes consumed by Weyerhaeuser, Nor Pac, ARCO and Intalco prior
5 to their bypass of Cascade's distribution system.

6 Existing 901 Load - The consumption history of ALCOA, Tosco, and Boise Cascade that
7 started out as 663 customers but have now become Special Contract (901) customers.

8 Incremental 663 Load - New customers that became non-core after December 1, 1989
9 and Incremental 901 customers - New Special Contract customers representing the four
10 cogeneration facilities located in Cascade's service area.

11 The intent of the graph is to show the success of the unbundled tariffs. The non-core
12 customers' annual consumption has grown from 272 million therms per year in 1988 to
13 729 million on a proforma 1994 basis. Much of the success that is indicated by this
14 increase in volume is due to the fact that this Commission allowed Cascade to offer
15 unbundled services to these large volume customers. Although it could be said that most
16 of the increase in volume is a result of the four cogeneration facilities, Cascade believes
17 that all of these cogeneration facilities would have bypassed Cascade's system if it did
18 not have unbundled services and the ability to develop rates competitive with each of
19 their bypass facility opportunities. If these cogenerators had bypassed Cascade, they
20 would have likely included the host industrial plant as part of their bypass, thereby

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CASCADE NATURAL GAS CORPORATION

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SEATTLE, WASHINGTON 98109

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1 reducing Cascade's number of large volume customers.

2 Even without counting the cogenerators' volume, the 663 customers are consuming more
3 now than they did before the tariffs were unbundled. Their consumption has increased
4 enough to replace the significant loss of volume experienced when Weyerhaeuser, Nor
5 Pac, ARCO and Intalco bypassed Cascade in November, 1990.

6 The unbundled tariffs are successful, but now without problem. Several of the non-core
7 customers are reviewing their opportunity to lower their cost with bypass facilities. To
8 retain these customers, Cascade has entered into Special Contracts with ALCOA, Tosco
9 and Boise Cascade. The Company is also in contract discussion with several other
10 customers concerning their bypass opportunities and the level of rates Cascade would
11 have to offer them in order to avert the bypass threat. Most of the problem appears to
12 be the rate level of the current 663 service. As indicated by the Cost of Service Study,
13 the rate level of 663 is significantly too high. If this allows Cascade to levelize the
14 return on 663, most of the economic incentive these current 663 customers have to
15 pursue their bypass opportunities will disappear.

16 As a result, Cascade is proposing to decrease the 663 revenues by \$5,200,000 in this rate
17 application.

18 Q. Please describe the rest of Exhibit __ (JTS-5).

19 A. Schedule 5 is a copy of the Notice to the Public which has been posted in each of the
20 Company's offices and pay stations in the State of Washington. Schedule 6 contains all

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

CASCADE NATURAL GAS CORPORATION

222 FAIRVIEW AVENUE NORTH

SEATTLE, WASHINGTON 98109

(206) 624-3900

1 of the revisions to various rate schedules required to implement Cascade's proposed rate
2 spread and rate design changes, as described above.

3 Q. Does this complete your testimony?

4 A. Yes, it does.

TESTIMONY OF JON T. STOLTZ - 1995 WA GENERAL RATE APPLICATION

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