

Exh. MSN-3
Docket UE-19____
Witness: Melissa S. Nottingham

**BEFORE THE WASHINGTON
UTILITIES AND TRANSPORTATION COMMISSION**

WASHINGTON UTILITIES AND
TRANSPORTATION COMMISSION,

Complainant,

v.

PACIFICORP dba
PACIFIC POWER & LIGHT COMPANY

Respondent.

Docket UE-19____

**PACIFICORP
EXHIBIT OF MELISSA S. NOTTINGHAM**

Bill Credit Calculation

December 2019

Proposed Automatic Electronic Payment Credit Calculation

Payment Type	Incremental		Volume w/ Forecast Change	Forecast Change Factor	Payment Volume ¹
	Cost to Process Payment	Percent of Total Volumes			
Credit Card	\$1.85	24%	308,688	2.00	154,344
Paystation	\$1.50	14%	175,903	1.00	175,903
Check in the Mail	\$0.22	22%	284,475	0.80	355,594
Weighted Average of Other Payment Options	\$1.17	61%			
Electronic Payments	\$0.06	39%	<u>501,554</u>	0.86	<u>584,779</u>
Difference in Incremental Cost	<u>-\$1.11</u>				
Proposed Automatic Electronic Payment Credit	<u>-\$1.00</u>				
Total Payment Volume			1,270,620		1,270,620

¹Payment volumes provided by IT for the 12 months ending June 2019

Proposed Paperless Credit Calculation

Average Cost of One Sheet Paper Bill

Paper	\$0.0107
Envelope	\$0.0382
Printing and Mailing	\$0.0562
Postage	\$0.3910
Total Cost	\$0.4961

Proposed Paperless Credit

(\$0.50)
