1.0 Unbundled Loops, Line Sharing and Line Splitting Service Interval Table:

(a) Established Service Intervals 2/4 Wire Analog (Voice Grade), 2-Wire Analog Distribution Loop:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(b) Established Service Intervals for 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, DS1 Capable Loops, and ADSL Compatible Loops that do not require conditioning:

a)	1-8 lines	5 Business days
b)	9-16 lines	6 Business days
c)	17-24 lines	7 Business days
d)	25 or more	ICB

(c) Established Service Intervals for xDSL-I/ BRI ISDN Capable Loops that do not require conditioning:

a)	1-8 lines	5 Business days	
b)	9-16 lines	6 Business days	
c)	17-24 lines	7 Business days	

(d) Established Service Intervals for existing DS-1 Capable Loops, DS1 Capable Feeder Loop:

a)	1 – 24 lines	9 Business days
b)	25 or More	ICB

(e) Established Service Intervals for existing DS3 Capable Loops:

a)	1-3 lines	7 Business days	
b)	4 or more	ICB	

(f) Established Service Intervals for Line Sharing and Line Splitting that do not require conditioning:

a)	1-24 lines	3 Business days
d)	25 or More	ICB

Reflects the intervals outlined on p. 30 of the 20th Supplemental Order in docket UT-003022 and UT-003040.

(g) Conditioned Loops for 2/4 Wire Non-Loaded Loops, ADSL Compatible, Basic Rate ISDN Capable, xDSL-I Capable Loops, Line Sharing and Line Splitting:

a)	1-8 lines	15 Business days
b)	9 or more	ICB

(h) Established Repair Intervals for Basic 2-wire Analog Loops, Line Sharing, Line Splitting, and Shared Distribution Loop:

24 Hours OSS	
48 Hours AS	

(i) Established Repair Intervals for 4-wire Analog Loops, 2/4 Wire Non-Loaded Loops, Basic Rate ISDN Capable Loops, and ADSL Compatible Loops, xDSL-I Capable Loops, DS1 Capable Loops, DS3 Capable Loops, and Ocn Capable Loops:

4 Hours

(j) Quick Loop

a)	1 to 8 Lines	Three (3) Business Days
b)	9 to 16 Lines	Three (3) Business Days
c)	17 to 24 Lines	Three (3) Business Days
d)	25 or more Lines	ICB

(k) OCn Loop

1 1 or more Lines	CB
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(I) Shared Distribution Loop

1 or more Lines	Five (5) Business Days	

Unbundled Dedicated Interoffice Transport (UDIT) Service Interval Table: 2.0

		Installation	Repair
Product	Services Ordered	Commitments	Commitments
UDIT, EUDIT, UCCRE			
DS0	1 to 8	High Density: Five (5) Business Days	4 hrs. High Density
		Low Density: Six (6) Business Days	4 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs. High Density
		Low Density: Seven (7) Business Days	4 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs. High Density
		Low Density: Eight (8) Business Days	4 hrs. Low Density
	25 or more	ICB	ICB
DS1	1 to 8	High Density: Five (5) Business Days	4 hrs High Density
		Low Density: Eight (8) Business Days	4 hrs Low Density
	9 to 16	High Density: Six (6) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	17 to 24	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Ten (10) Business Days	4 hrs Low Density
	25 or more	ICB	4 hrs
DS3	1 to 3 Circuits	High Density: Seven (7) Business Days	4 hrs High Density
		Low Density: Nine (9) Business Days	4 hrs Low Density
	4 or more Circuits	ICB	4 hrs
OC3 and Higher	1 or more Circuits	ICB	4 hrs
UDIT AND EUDIT ³ -Facility	Single Band Width	UDIT Interval + 3 days	

Twenty-Fourth Supplemental Order (Issue WA-TR-2) pages 10-11, paras 38, 40.

ld.

3.0 Unbundled Local Switching Service Interval Table:

	_	Installation	Repair
Product	Services Ordered	Commitments	Commitments
Unbundled Switching			
Unbundled Switching – Line Side Analog With Line Class Code (LCC) already supported in requested	1 to 8	High Density: Five (5) Business Days	24 hrs. High Density
switch.		Low Density: Six (6) Business Days	24 hrs. Low Density
	9 to 16	High Density: Six (6) Business Days	24 hrs. High Density
		Low Density: Seven (7) Business Days	24 hrs. Low Density
	17 to 24	High Density: Seven (7) Business Days	24 hrs. High Density
		Low Density: Eight (8) Business Days	24 hrs. Low Density
	25 or more	ICB	24 hrs.
Unbundled Switching – Line Side Analog – Existing – Vertical	1 to 19	Two (2) Business Days	24 hrs. OOS 48 hrs. AS
Feature(s) (Features change without inward line activity and not impacting	20 to 39	Four (4) Business Days	24 hrs. OOS 48 hrs. AS
the design of the circuit.)	40 or more	ICB	24 hrs. OOS 48 hrs. AS
Unbundled Switching – Line Side Analog New Line Class Code (LCC) ordered through customized routing		ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With a US WEST standard configuration and Line	1 to 3 Lines	High Density: Seven (7) Business Days	24 hrs. High Density
Class Code (LCC) already supported in the requested switch		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. With non-standard configuration and Line Class Code (LCC) already supported in the requested switch	1 to 3 Lines	High Density: Seventeen (17) Business Days (includes 10 days for complex translations.)	24 hrs. High Density
		Low Density: ICB	24 hrs. Low Density
	4 or more	ICB	24 hrs.
Unbundled Switching – BRI-ISDN Line-side Port. Non supported Line Class Code (LCC) ordered through Customized Routing		ICB	24 hrs.

Unbundled Switching – DS1 Trunk	1 to 8 Ports	High Density: Five (5)	24 hrs. High
Port	TIOOFOILS	Business Days	Density
		Business Days	Density
		Low Density: Six (6)	24 hrs. Low
	O to 40 Dorto	Business Days	Density
	9 to 16 Ports	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Donaity: Soven (7)	24 hrs. Low
		Low Density: Seven (7)	
	471.045.4	Business Days	Density
	17 to 24 Ports	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Donaity: Fight (9)	24 hrs. Low
		Low Density: Eight (8)	
	OF an income Donte	Business Days	Density 24 hrs.
Unbundled Switching Message	25 or more Ports	ICB	
Unbundled Switching – Message	High Density	Seven (7) Business	24 hrs.
Trunk Groups	1 to 24	Days	
Translation questionnaire required	1 to 24 25 to 48	Fight (9) Pusings Days	24 hrs.
required	49 to 72	Eight (8) Business Days	
Routing to trunks is ordered		Ten (10) Business Days	24 hrs.
separately as Customized Routing	73 to 96	Twelve (12) Business	24 hrs.
	07 to 400	Days	04 h
DS1 trunk port & UDIT in place.	97 to 120	Fourteen (14) Business	24 hrs.
	121 to 144	Days Fifteen (15) Business	24 hrs.
	121 10 144	Days	24 1115.
	145 to 168	Sixteen (16) Business	24 hrs.
	143 to 100	Days	241113.
	169 to 240	Eighteen (18) Business	24 hrs.
	103 to 240	Days	241113.
	241 or more	ICB	24 hrs.
	Low Density	Eighteen (18) Business	24 hrs.
	1 to 24	Days	2 T 1110.
	25 to 72	Nineteen (19) Business	24 hrs.
		Days	
	73 to 120	Twenty (20) Business	24 hrs.
	. 5 15 125	Days	
	121 or more	ICB	24 hrs.
Unbundled Switching – Two Way	1 to 8 Trunks	High Density: Five (5)	24 hrs. High
and DID Equivalent Group		Business Days	Density
(add/change/increase)			
DS1 trunk port in place		Low Density: Six (6)	24 hrs. Low
		Business Days	Density
	9 to 16 Trunks	High Density: Six (6)	24 hrs. High
		Business Days	Density
		Low Density: Seven (7)	24 hrs. Low
		Business Days	Density

II			
	17 to 24 Trunks	High Density: Seven (7)	24 hrs. High
		Business Days	Density
		Low Density: Eight (8)	24 hrs. Low
		Business Days	Density
	25 or more Trunks	ICB	24 hrs.
Unbundled Switching – PRI-ISDN	1 to 8	High Density: Five (5)	4 hrs. High
Capable Trunk-Side	1 10 0		•
II -		Business Days	Density
DS1 Trunk port in place			4.1
		Low Density: Six (6)	4 hrs. Low
		Business Days	Density
	9 to 16	High Density: Six (6)	4 hrs. High
		Business Days	Density
		-	
		Low Density: Seven (7)	4 hrs. Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs. High
	17 10 24	Business Days	Density
		Dusiness Days	Delisity
		Low Donaity: Fight (9)	4 hrs. Low
		Low Density: Eight (8)	
		Business Days	Density
	25 or more	ICB	4 hrs.
Unbundled Packet Switching	 Design changes – 	New service request –	24 hrs
	8 Business days	10 Business days	
	Non-design		
	changes – 5		
	Business days		
	Service changes –		
	5 Business days		

4.0 Unbundled Dark Fiber Interval Table:

Product	Activity/ Features	Services Ordered	FOC Guidelines	Installation Guidelines	Repair Guidelines
Dark Fiber					
Initial Records Inquiry (IRI) (simple & complex)			N/A	Ten (10) Business Days	N/A
Field Verification And Quote Preparation (FVOP)			N/A	Twenty (20) Business Days	N/A
Provisioning (non- FVOP requests)			N/A	Twenty (20) Business Days	
OC3 and Higher			N/A	ICB	

5.0 **Unbundled Network Elements Platform (UNE-P) Service Interval Table:**

Product	Services Ordered	Installation Commitments	Repair Commitments
UNE-P POTS 'New'- Soft Dial Tone (SDT) [Where available] Facility Check indicates "AVAILABLE (SDT)" and		Two (2) Business Days (regardless of the time of day the request is received)	24 hrs OOS 48 hrs AS
DISPATCH "NO" UNE-P POTS 'New'-Residence Flow Through, Fully Electronic (N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH	1 to 39 Lines 40 or more Lines	Three (3) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
"NO" UNE-P POTS 'New'-Business Flow Through, Fully Electronic (N, T Orders) Facility Check indicates "AVAILABLE" and DISPATCH "NO"	1 to 19 Lines 20-39 Lines	Three (3) Business Days Four (4) Business Days or next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence	40 or more Lines 1 to 39 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS 24 hrs OOS
Simple CO Features, or Number Changes without inward line activity, or Hunting changes without inward line activity	40 or more Lines	ICB	48 hrs AS 24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Business Simple CO Features, or Number	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
Changes without inward line activity, or Hunting changes	20-39 Lines	Four (4) Business Days	24 hrs OOS 48 hrs AS
without inward line activity	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'- Suspend/Restore	Customers with service placed on "vacation"	Next Business Day	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-Residence New Installs, Address Changes, Changes with inward line activity Facility Check indicates "AVAILABLE DISP. REQ" and DISPATCH "YES"	Treatment for Non-payment issues 1 to 39 Lines	Same Business Day as payment receipt validated Next available due date as indicated by Appointment Scheduler Note: Appointment Scheduler minimum default interval is 3 (Three) Business Days.	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P POTS 'New'-Business	1 to 19 Lines	Next available due date as	24 hrs OOS
New Installs, Address Changes,	. to to Linou	indicated by Appointment	48 hrs AS
Changes with inward line activity		Scheduler	.5157.15
Facility Check indicates		Note: Appointment Scheduler	
"AVAILABLE DISP. REQ" and		minimum default interval is 3	
DISPATCH "YES"		(Three) Business Days.	
	20-39 Lines	Four (4) Business Days or	24 hrs OOS
		next available due date	48 hrs AS
		thereafter as indicated by	
		Appointment Scheduler.	
	40 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P POTS 'New'-	1-10 Listings	Two (2) Business Days	
 Directory Listings Changes 	11 to 20 Listings	Five (5) Business Days	
(R Orders)	21-50 Listings	Ten (10) Business Days	
	51-100 Listings	Thirty (30) Business Days	
	Over 100 Listings	Sixty (60) Business Days	
	Add Voice Mail to	Three (3) Business Days	
- Voice Mail	POTS line		
Voice MailConversions to UNE-P POTS-	1 to 39 Lines	Three (3) Business days	24 hrs OOS
POTS Residence to UNE-P	1 10 33 LINES	Tillee (5) Busiliess days	48 hrs AS
- Conversion as Specified	40 or more lines	ICB	24 hrs OOS
- Simple CO Features	40 of filore lines	ICD	48 hrs AS
ompie ee reatares			401113710
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Residence		Next Business Day if received	
- Conversion as Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
Conversions to UNE-P POTS-	1 to 19 Lines	Three (3) Business days	24 hrs OOS
POTS Business to UNE-P	00 to 00 Lin	Faur (4) Duains - Davis	48 hrs AS
- Conversion As Specified	20 to 39 Lines	Four (4) Business Days	24 hrs OOS
- Simple CO Features	40 or more Line	ICP	48 hrs AS 24 hrs OOS
	40 OF THOSE LINE	ICB	48 hrs AS
Conversions to UNE-P POTS-	1 to 39 Lines	Same Business Day if	24 hrs OOS
UNE-P to UNE-P POTS		received before 12:00 p.m., or,	48 hrs AS
Business		Next Business Day if received	
- Conversion As Is		later than 12:00 p.m.	
	40 or more Lines	ICB	24 hrs OOS
			48 hrs AS
UNE-P Line Splitting –	1 to 8 Lines	High Density: Five (5)	24 hrs OOS
UNE-P POTS to UNE-P POTS		Business Days	48 hrs AS
with Line Splitting		Law Danaita Ci (C) Dania	
- Conversion As Specified		Low Density: Six (6) Business	
		Days	

	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Low Donaity (0) Business	
		Low Density: (9) Business Days	
	17 to 24 Lines	High Density: (7) Business	24 hrs OOS
		Days	48 hrs AS
	25-39 Lines	ICB	24 hrs OOS
			48 hrs AS
	40 or more Lines or	ICB High Density: Five (5)	24 hrs OOS
	if Conditioning is	Business Days	48 hrs AS
UNE-P Line Splitting –	required 1 to 8 Lines	High Density: Six (5) Business	24 hrs OOS
POTS Residence or POTS	I to o Lines	days	48 hrs AS
Business with Line Sharing to		days	4011137.0
UNE-P POTS with Line Splitting		Low Density: Six (6) Business	
- Conversion as Specified		Days	
	9 to 16 Lines	High Density: Six (6) Business	24 hrs OOS
		days	48 hrs AS
		Law Danaita Nina (0)	
		Low Density: Nine (9) Business Days	
	17 to 24 Lines	High Density: Seven (7)	24 hrs OOS
	17 to 24 Lines	Business Days	48 hrs AS
		Low Density: Ten (10)	
		Business Days	
	25-39 Lines	ICB	24 hrs OOS
	40 or more Lines	ICB	48 hrs AS 24 hrs OOS
	40 of more Lines	ICB	48 hrs AS
UNE-P PBX 'New'-	1 to 8 Trunks	Five (5) Business Days	4 hrs
		(0,	
	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
	25 or more Trunks	ICB	4 hrs
Conversions to UNE-P PBX –	1 to 8 Trunks	Five (5) Business Days	4 hrs
Conversion As Specified or	1 to 0 Truinto	1 170 (0) Dusiness Days	7 1113
Conversion As Is	9 to 16 Trunks	Six (6) Business Days	4 hrs
	17 to 24 Trunks	Seven (7) Business Days	4 hrs
LINE D DOC (Now)	25 or more Trunks	ICB	4 hrs
UNE-P DSS 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility UNE-P DSS 'New'-	4 or more	ICB	4 hrs
Trunks	1 to 3 Lines 4 to 6 Lines	Twelve (12) Business Days Sixteen (16) Business Days	4 hrs 4 hrs
TIUINS	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	1 10 3 LITIES	I wonty (20) Dusiness Days	T 1113

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversions to UNE-P DSS-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
Conversions to UNE-P DSS-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Thirteen (13) Business Days	24 hrs
New Installs, Address Changes, Change to add Loop (N2Q)	11 or more Lines	ICB	24 hrs
UNE-P ISDN BRI 'New'-	1 to 10 Lines	Three (3) Business Days	24 hrs
Add or Change Feature(s), Add Primary Directory Number (PDN) to established Loop (N2Q), Add Call Appearance	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN	1 to 10 Lines	Three (3) Business Days	24 hrs
BRI- Conversion As Is	11 or more Lines	ICB	24 hrs
Conversion to UNE-P ISDN BRI- Conversion As Specified	1 to 10 Lines	Three (3) Business Days if a Loop is not involved (or) Thirteen (13) Business Days if a Loop is added or changed	24 hrs
	11 or more Lines	ICB	24 hrs
UNE-P ISDN PRI 'New'-	1 to 3	Nine (9) Business Days	4 hrs
T1 Facility	4 or more	ICB	4 hrs
UNE-P ISDN PRI 'New'-	1 to 3 Lines	Twelve (12) Business Days	4 hrs
Trunks	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
	7 to 9 Lines	Twenty (20) Business Days	4 hrs
	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3	Nine (9) Business Days	4 hrs
PRI- T1 Facility	4 or more	ICB	4 hrs
Conversion to UNE-P ISDN	1 to 3 Lines	Twelve (12) Business Days	4 hrs
PRI-	4 to 6 Lines	Sixteen (16) Business Days	4 hrs
Trunks	7 to 9 Lines	Twenty (20) Business Days	4 hrs

	10 to 12 Lines	Twenty four (24) Business Days	4 hrs
	13 or more Lines	ICB	4 hrs
UNE-P Centrex 21 - Non Designed-	1 to 10 Lines	Five (5) Business Days	24 hrs OOS 48 hrs AS
Conversions as Specified	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex 21 - Non Designed- New Installations	1 to 10 Lines [Facility check indicates "Available Dispatch Required"	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	and Dispatch "Yes".] 11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Establish Common Block	1 to 10 Lines - No Optional Features 1 to 10 Lines - w/ Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)	Twenty (20) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS 48 hrs AS
	11-21 Lines – No Optional Features 11 to 21 Lines –	Twenty (20) Business Days ICB	24 hrs OOS 48 hrs AS 24 hrs OOS
	w/Optional Features (i.e., ARS, DFIs, SMDR, UCD, etc.)		48 hrs AS
	22 or more Lines with or without Optional Features	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 10 Lines	Twenty (20) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] Common Block Configuration Required - Feature Additions requiring Common Block activity per Common Block	11 or more Lines	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Line Class Codes (LCCs)/ CAT/NCOS/DPAT additions/changes requiring Common Block work.	Per Common Block (must be existing Line Class Codes(LCCs)/ CAT/NCOS/DPAT)	Five (5) Business Days	24 hrs OOS 48 hrs AS
	If new LCC/CAT/NCOS or DPAT	Twenty (20) Business Days	24 hrs OOS 48 hrs AS

UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Centrex Management System (CMS) UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] Common Block Configuration Required - Designed Services subsequent to initial Common Block	New Common Blocks & Cust ID's (lines installed at the same time the Common Block is installed) Tie Lines/DFI/FX	Twenty (20) Business Days (after the initial Common Block & associated lines are installed) Thirteen (13) Business Days (may be longer due to facility due date requirements)	N/A 24 hrs OOS 48 hrs AS
installation UNE-P Centrex Plus / UNE-P Centron [Centron is MN only]	Additional/New Station Lines to be added to CMS	Five (5) Business Days after line is installed	N/A
No Common Block Configuration Required - Centrex Management System (CMS) Network Access Registers (NARs)	Additions Change from Non Blocked to Blocked Service	Five (5) Business Days ICB	N/A N/A
UNE-P Centrex Plus / UNE-P Centron [Centron is MN only] No Common Block Configuration Required - Station Lines (subsequent to the establishment of the Common Block) Includes:	1 to 10 Lines per location	Five (5) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
NOTE: On conversions, numbers are "chipped" into the Common Block at the time of installation.	11 to 20 Lines per location	Ten (10) Business Days or Next available due date thereafter as indicated by Appointment Scheduler.	24 hrs OOS 48 hrs AS
	21 or more Lines per location	ICB	24 hrs OOS 48 hrs AS
UNE-P Centrex Plus / UNE-P Centron	1 to 19 Lines	Three (3) Business Days	24 hrs OOS 48 hrs AS
[Centron is MN only] No Common Block Configuration Required Line Feature changes/additions/ Removals	20 or more Lines	ICB	24 hrs OOS 48 hrs AS

UNE-P Centrex Plus / UNE-P	Tie Lines/DFI/FX	Thirteen (13) Business Days	24 hrs OOS
Centron	110 211100/21 1/17	(may be longer due to facility	48 hrs AS
[Centron is MN only]		due date requirements)	
No Common Block			
Configuration Required			
Designed Services subsequent			
to initial Common Block			
installation			
UNE-P Centrex Plus / UNE-P	Subsequent to	Twenty (20) Business Days	24 hrs OOS
Centron	Common Block	(may be longer if the activation	48 hrs AS
[Centron is MN only]	Installation	of ARS is tied to a Private Line	
No Common Block		facility installation)	
Configuration Required	Changes to	Business Days:	24 hrs OOS
Automatic Route Selection	Patterns:	Five (5) days	48 hrs AS
(ARS)	1 to 25 changes	Ten (10) days	
	26 to 50 changes	Twenty (20) days	
	51 or more changes		
	Adding new Patterns	Twenty (20) Business Days	24 hrs OOS
			48 hrs AS
UNE-P Centrex Plus / UNE-P	Per Request	Thirteen (13) Business Days	24 hrs OOS
Centron			48 hrs AS
[Centron is MN only]			
No Common Block			
Configuration Required			
Uniform Call Distribution (UCD)			
UNE-P Centrex Plus / UNE-P	Blocks	Five (5) Business Days	N/A
Centron	(No limit on amount		
[Centron is MN only]	of numbers.)		
No Common Block			
Configuration Required			
Additional Numbers subsequent			
to initial Common Block			
installation			
NOTE: Additional numbers are			
"chipped" into the Common			
Block at the time of request.			
Diock at the time of request.			

6.0 Enhanced Extended Loop Service Interval Table (EEL):

			Repair
Product	Services Ordered	Installation Commitments	Commitments
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL)-		Business Days	Density
DS0 or Voice Grade			
Equivalent		Low Density: Six (6) Business	4 hrs Low
	0 to 40	Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High Density
		Days	Density
		Low Density: Seven (7)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		·	,
		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
Edward Edward III	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 8	High Density: Five (5)	4 hrs High
(EEL) – DS1		Business Days	Density
D31		Low Density: Eight (8)	4 hrs Low
		Business Days	Density
	9 to 16	High Density: Six (6) Business	4 hrs High
	0.0.0	Days	Density
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	17 to 24	High Density: Seven (7)	4 hrs High
		Business Days	Density
		Low Density Top (10)	4 hrs Low
		Low Density: Ten (10) Business Days	Density
	25 or more	ICB	4 hrs
Enhanced Extended Loop	1 to 3 Circuits	High Density: Seven (7)	4 hrs High
(EEL) –	1 to o onound	Business Days	Density
DS3			_ = =,
		Low Density: Nine (9)	4 hrs Low
		Business Days	Density
	4 or more Circuits	ICB	4 hrs

Enhanced Extended Loop Conversions (EEL-C) –	ICB	24 hrs OOS 48 hrs AS
Private Line (PLTS) - Conversion as is		

* Installation Guidelines apply where facilities/network capacity is in place. Where facilities/network capacity are not in place, intervals are handled on an Individual Case Basis (ICB).