

SERVICE GUIDE FOR TELECOMMUNICATIONS SERVICES

9. NETWORK SERVICES

9.1 SCHOOLS AND LIBRARIES NETWORK SERVICE

9.1.1 NETWORK SERVICE FOR E-RATE ELIGIBLE INSTITUTIONS

A. General

1. Schools and Libraries Network Service is a high-speed data service that uses point to point T1 circuits for the interconnection of Local Area networks (LANs) across the customer's physical locations. The service delivers connections between customer locations at a T1 (1.5 Mbps) level. In some locations, a channelized T1 service option (described in 9.1.3, following) may be available.
2. Service availability is subject to the availability of Type I (on-net) facilities, as defined below. The Company shall not be required to provide Type II (off-net) facility arrangements, as defined below; provided, however, that in the event the Company chooses to provide Type II arrangements, additional charges shall apply.
 - a. Type I Facilities – Type I facilities are provided where both endpoints of a connection are served by the Company's network (or the network of its affiliates).
 - b. Type II Facilities – Type II facilities are provided where at least one endpoint of a connection is served by the Company's network and the other end-point is served by an entity other than the Company. Such facilities are provided via a combination of the Company's facilities and those of the interconnecting entity. The Company may apply a service charge or mark-up to the rates charged to the Company by the interconnected entity.
3. Schools and Libraries Network Service is exclusively available to primary and secondary educational institutions, corresponding municipal libraries and other "e-rate eligible" institutions. Visit: <http://www.sl.universalservice.org/> for e-rate eligibility criteria.
4. Schools and Libraries Network Service is not available for resale.
5. The terms and conditions set forth in this Section 9.1 are in addition to the terms and conditions found in the associated contract.

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SERVICE GUIDE FOR TELECOMMUNICATIONS SERVICES

9. NETWORK SERVICES

9.1 SCHOOLS AND LIBRARIES NETWORK SERVICE (CONT'D)

9.1.2 POINT-TO-POINT SERVICE

A. Service Description

1. Point-to-Point Service permits the customer to connect their physically distributed locations as if they were on the same Local Area Network (LAN). This service is provided between designated customer locations within a metropolitan area.

B. Rate and Charge Description

1. Nonrecurring Charges

- a. Facilities and equipment of a type and/or quantity necessary to provide Schools and Libraries Network service are not available on a ubiquitous basis in the Company's service area(s). To limit the real potential for stranded investment, nonrecurring costs will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a competitive bid for service. Charges will be offered to the customer in writing and on a nondiscriminatory basis.
- b. Repair and maintenance of service shall be provided on a time and materials basis.

2. Recurring Rates

- a. Point-to-Point Service is offered for the contractual periods and at the rates specified below. Requests for different service configurations, alternative speeds, or for a term not specified in this Service Guide will be considered on a Special Assembly basis.
- b. A termination liability applies to accounts terminated prior to the fulfillment of the initial contract period. The termination liability shall be equal to the monthly rates applicable for the remaining months of the initial period plus outstanding nonrecurring charges (if any).

C. Rates and Charges

	MONTHLY RATE
• Point-to-Point Service	
- 1.5 Mbps Point to Point circuit between two locations, initial 36 month period	\$ 650.00

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9. NETWORK SERVICES

9.1 SCHOOLS AND LIBRARIES NETWORK SERVICE (CONT'D)

9.1.3 CHANNELIZED EXCHANGE SERVICE

A. Service Description

1. Subject to facility and system availability, Channelized Exchange Service delivers the functional equivalent of 24 voice grade facilities (via a channelized T1 facility) providing local and long distance dialing capability through the Public Switched Telephone Network (PSTN). Subscription is limited to e-rate qualifying institutions as defined in 9.1.1, preceding.

B. Rate and Charge Description

1. Nonrecurring Charges

- a. Facilities and equipment of a type and/or quantity necessary to provide Schools and Libraries Network service are not available on a ubiquitous basis in the Company's service area(s). To limit the real potential for stranded investment, nonrecurring costs will be developed on a case-by-case basis in response to a bona fide request from a customer or prospective customer to develop a competitive bid for service. Charges will be offered to the customer in writing and on a nondiscriminatory basis.
- b. Repair and maintenance of service shall be provided on a time and materials basis.

2. Recurring Rates

- a. Channelized Exchange Service is offered for the contractual periods and at the rates specified below. Requests for different service configurations or for a term not specified in this Service Guide will be considered on a Special Assembly basis.
- b. A termination liability applies to accounts terminated prior to the fulfillment of the initial contract period. The termination liability shall be equal to the monthly rates applicable for the remaining months of the initial period plus outstanding nonrecurring charges (if any).
- c. Usage rates and monthly recurring charges for services subscribed to in connection with Channelized Exchange Service are in addition to the basic monthly rate.

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9. NETWORK SERVICES

9.1 SCHOOLS AND LIBRARIES NETWORK SERVICE

9.1.3 CHANNELIZED EXCHANGE SERVICE (CONT'D)

C. Features

1. The following features as defined in Section 5.5, preceding, are available in connection with Channelized Exchange Service at rates set forth in Section 9.1.3.G:
 - Caller ID Blocking
 - Caller ID Name and Number
 - Prohibit Billed to Third Number Calls
 - Prohibit Collect Calls
 - Toll Blocking
 - 900/976 Blocking

D. Directory Listings

The following Directory Listing Options as defined in Section 5.3, preceding, are offered in connection with Channelized Exchange Service at the rates set forth in Section 9.1.3.G:

- Standard Listing
- Additional Listing
- Non-Published Numbers
- Non-Listed Numbers

E. Directory Assistance and Call Completion Service

Directory Assistance Service as defined in Section 7.3, preceding, is available with Channelized Exchange Service at the rate set forth in Section 9.1.3.G.

Directory Assistance Call Completion Service as defined in Section 7.4, preceding, is available with Channelized Exchange Service at the rate set forth in Section 9.1.3.G.

F. Operator Services

Operator Services as defined in Section 7.1, preceding, are available with Channelized Exchange Service at the rates set forth in Section 9.1.3.G.

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9.1.3 CHANNELIZED EXCHANGE SERVICE (CONT'D)

G. Rates and Charges

	MONTHLY RATE
1. Channelized Exchange Service	
• 24 voice equivalent channels, initial 36 month period [1]	\$ 720.00
2. Features	
• Caller ID Blocking	Included
• Caller ID Name and Number	Included
• Prohibit Billed to Third Number Calls	Included
• Prohibit Collect Calls	Included
• Toll Blocking	Included
• 900/976 Blocking	Included
3. Directory Listings	
• Standard Listing	Included
• Additional Listing, per listing	\$ 1.80
• Non-Published Numbers	.85
• Non-Listed Numbers	.60

[1] Channelized Exchange Service includes a statewide local calling area.

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9.1.3 CHANNELIZED EXCHANGE SERVICE

G. Rates and Charges (Cont'd)

	NONRECURRING CHARGE
4 Service Charges	
• Change of Billing, per occurrence	\$ 10.00
• Number Change, per occurrence	10.00
• Directory Listing Change, per occurrence	10.00
• Feature Change, per occurrence	10.00
	RATE PER CALL
5. Directory Assistance	
• Local and Intrastate Directory Assistance with Call Completion [1]	\$ 0.99
6. Operator Services	
• Local and Intrastate Operator Service [2]	
- Station to Station	\$ 2.99
- Person to Person	2.99
	USAGE
7. Operator Services Usage	
• Per minute	\$ 0.12

[1] Call Completion service may not be available in all locations.

[2] Usage charge applies for operator handled calls.

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