

NORTHWEST NATURAL
UNCOLLECTIBLE ACCOUNTS ANALYSIS
December 2019

	CURRENT MONTH			YEAR-TO-DATE			TWELVE MONTHS		
	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR
GAS REVENUES									
Residential	64,590,753	58,481,627	6,109,126	438,515,279	415,008,335	23,506,944	438,515,279	415,008,335	23,506,943
Commercial	28,319,771	26,651,640	1,668,131	215,041,939	205,058,445	9,983,494	215,041,939	205,058,445	9,983,494
Industrial - Firm	2,090,124	1,884,909	205,214	20,843,187	20,943,491	(100,304)	20,843,187	20,943,491	(100,304)
Industrial - Interruptible	1,979,318	1,908,645	70,673	17,033,259	19,534,730	(2,501,471)	17,033,259	19,534,730	(2,501,471)
Transportation	3,050,749	1,682,715	1,368,034	34,720,152	22,255,565	12,464,587	34,720,151	22,255,565	12,464,587
Sub-total	100,030,714	90,609,536	9,421,178	726,153,816	682,800,567	43,353,249	726,153,816	682,800,567	43,353,249
Unbilled	2,049,727	10,567,039	(8,517,312)	(3,763,064)	(4,665,302)	902,238	(3,763,065)	(4,665,302)	902,237
Interstate Storage (3)	1,614,969	2,906,806	(1,291,837)	32,053,421	36,820,942	(4,767,520)	32,053,421	36,820,942	(4,767,521)
TOTAL	103,695,410	104,083,381	(387,971)	754,444,173	714,956,206	39,487,967	754,444,172	714,956,206	39,487,966
ACCOUNTS RECEIVABLE BALANCE									
Residential	36,888,055	31,736,691	5,151,364						
Commercial	18,070,774	14,632,883	3,437,891						
Industrial - Firm & Trans	2,554,498	2,491,086	63,412						
Industrial - Inter & Trans	1,290,590	943,758	346,832						
Interstate Storage	1,685,829	2,301,228	(615,399)						
Miscellaneous (SAP)	654,653	1,147,576	(492,923)						
TOTAL	61,144,400	53,253,222	7,891,177						
DELINQUENT ACCOUNTS									
Residential	1,284,534	1,191,764	92,770						
Commercial	104,941	117,910	(12,969)						
Industrial - Firm	1,751	180	1,570						
Industrial - Interruptible	N/A	N/A	N/A						
Interstate Storage	N/A	N/A	N/A						
Miscellaneous (SAP)	105,926	154,172	(48,246)						
TOTAL	1,497,152	1,464,027	33,125						
% of Accounts Receivable	2.45%	2.75%	2.26%						

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	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR	CURRENT YEAR	PREVIOUS YEAR	INCREASE OVER LAST YEAR
UNCOLLECTIBLE ACCRUAL									
Residential	171,568	107,429	64,140	548,309	366,844	181,465	548,309	366,844	181,465
Commercial	32,964	22,200	10,765	137,655	85,095	52,560	137,655	85,095	52,560
Industrial - Firm	34,168	33,105	1,062	18,093	25,663	(7,570)	18,093	25,663	(7,570)
Industrial - Interruptible	1,106	1,173	(67)	21,120	4,110	17,011	21,120	4,110	17,011
Unbilled revenues	2,152	11,239	(9,087)	(3,991)	(16,156)	12,166	(3,956)	(16,156)	12,200
Interstate Storage	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Miscellaneous (SAP)	(24,000)	160,000	(184,000)	(272,000)	213,000	(485,000)	(296,034)	213,000	(509,034)
TOTAL	217,959	335,146	(117,187)	449,187	678,555	(229,368)	425,186	678,555	(253,369)
% of Gas Revenues (4)	0.23%	0.17%	-34.97%	0.10%	0.07%	-33.80%	0.10%	0.07%	-37.34%
NET WRITE OFF									
Residential	(17,184)	(19,030)	1,846	517,851	456,864	60,987	517,851	456,864	60,988
Commercial	(1,220)	2,157	(3,377)	111,884	109,386	2,498	111,884	109,386	2,498
Industrial - Firm	(143)	(0)	(143)	15,821	1,306	14,516	15,821	1,306	14,516
Industrial - Interruptible	0	0	0	20,000	0	20,000	20,000	0	20,000
Unbilled revenues	0	0	0	0	0	0	34	0	34
Interstate Storage	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Miscellaneous (SAP)	1,176	5,301	(4,125)	87,403	91,262	(3,859)	87,371	91,262	(3,892)
TOTAL	(17,371)	(11,572)	(5,799)	752,959	658,817	94,142	752,961	658,817	94,144
% of Gas Revenues (2) (4) (5)	-0.02%	-0.02%	50.11%	0.09%	0.08%	14.29%	0.09%	0.08%	14.29%
ALLOWANCE FOR UNCOLLECTIBLE ACCOUNTS BALANCE									
Residential	432,046	401,588	30,458						
Commercial	56,516	30,744	25,771						
Industrial - Firm	40,682	38,411	2,271						
Industrial - Interruptible	31,185	30,065	1,120						
Unbilled	57,829	61,820	(3,991)						
Interstate Storage	N/A	N/A	N/A						
Miscellaneous (SAP)	53,336	412,739	(359,403)						
TOTAL	671,593.94	975,367	(303,773)						
% of Accounts Receivable (1) (4)	0.92%	0.94%	-31.14%						

Footnotes to "Uncollectible Accounts Analysis" report:

- 1) Calculation excludes Unbilled Allowance for Uncollectible Accounts Balance.
- 2) Calculation excludes Unbilled Gas Revenues.
- 3) Interstate Storage revenues include optimization and interstate gas storage services.
- 4) Excludes Miscellaneous
- 5) Net write off amount is net of Allowance for Uncollectible Accounts for public purpose programs.