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STATE OF WASH.
UTIL. & TRANSP. COMMISSION

Washington Utilities and Transportation Commission
Attn: Mr. Mark Johnson, Executive Director and Secretary
P.O. Box 47250
Olympia, WA 98503

02/04/2020

RE: Arrow Launch Service, Inc. rate adjustment / TS-200065

Dear Mr. Johnson:

We have been utilizing Arrow Launch Service for more than 20 years and are writing in support of their current rate increase proposal or rate request. We understand the need for a business to adjust its rates in order to continue to provide the reliable and professional service we have come to expect from Arrow Launch Service.

Certainly the cost for equipment and personnel alone has necessitated a rate increase since the last tariff adjustment. Although as often as possible we schedule launch services in advance, often we find the need for immediate last minute service associated with our Top Side Ship Repair in the Puget Sound area. We understand rate increases are necessary to cover increasing costs of maintaining equipment and personnel availability for 24 hour per day, 365 days a year business. We are based in Port Angeles and deal with many vendors in Puget Sound and have always found Arrow to be responsive very to our customer's and vessel's needs.

We support their request because they provide the level of service required to facilitate our 24 hour service needs.

Should you have any questions, please feel free to contact me at Vigor Port Angeles Office 1-360-452-7122 or Mobil 1-360-739-9586

Thank you,

Bob Kennedy

Bob Kennedy
Ship Repair Manager
Vigor Alaska, LLC.
Office 1-360-452-7122
Cell 1-360-739-9586
Bob.kennedy@vigor.net

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