



Re: UG-180989—2019 Annual Conservation Report on NW Natural's Energy Efficiency Program

Dear Mr. Johnson:

Northwest Natural Gas Company, dba NW Natural (NW Natural or the Company) hereby files the 2019 Annual Conservation Report on the Company's Energy Efficiency program. This report is submitted in compliance with the Company's 2019 Energy Efficiency Plan, which is by reference part of the Company's Tariff Schedule G, Energy Efficiency Services and Programs – Residential and Commercial that was filed and approved in docket UG-180989.

In 2019, the Company's Energy Efficiency program for residential and commercial customers saved 372,948 therms at a cost of \$2.3 million. The Washington Low-Income Energy Efficiency program saved 20,170 therms at a cost of \$260,071. In addition, at a cost of \$184,101 for the Northwest Energy Efficiency Alliance natural gas market transformation pilot saved 7,641 therms. Lastly, the Company spent \$93,002 on potential pilot programs.

The Company's Energy Efficiency program is monitored by the interested parties who have formed the Energy Efficiency Advisory Group (EEAG) in compliance with the stipulated agreement approved in Order 04 in docket UG-080546 and the Company's Energy Efficiency Plan. Per the stipulation approved in Order 06 in the Company's last completed rate case in docket UG-181053, the Company shared a draft of this 2019 Annual Conservation Report with the EEAG on May 12, 2020.

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If you have any questions, please call me at (503) 610-7326.

Respectfully submitted,

/s/ Rebecca T. Brown

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cc: EEAG

Enclosure: UG-180989-NWNs-2019-Annual-EE-Rpt-06-01-2020