# RECEIVED FEB 21, 2018 WA. UT. & TRANS. COMM. ORIGINAL UT-180159 SUB 03/09/18

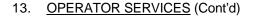
WN U-16
FRONTIER COMMUNICATIONS NORTHWEST INC.

1st Revised Sheet 541

Canceling

Original Sheet 541

#### **FACILITIES FOR INTRASTATE ACCESS**



- 13.2 Operator Transfer Service/Inward Operator Assistance Service (Cont'd)
  - 13.2.1 General Description (Cont'd)
    - (B) Inward Operator Assistance Service (Cont'd)

(D)

(T)

Effective: June 1, 2018

(T)

(D)

(1) Operator Assistance – The Telephone Company operator will provide the customer's operator with assistance or information regarding service conditions.

Advice No. 3357

# RECEIVED FEB 21, 2018 WA. UT. & TRANS. COMM. ORIGINAL UT-180159 SUB 03/09/18

WN U-16
FRONTIER COMMUNICATIONS NORTHWEST INC.

1st Revised Sheet 544
Canceling
Original Sheet 544

#### **FACILITIES FOR INTRASTATE ACCESS**

### 13. OPERATOR SERVICES (Cont'd)

#### 13.2 Operator Transfer Service/Inward Operator Assistance Service (Cont'd)

#### 13.2.3 Rate Regulations (Cont'd)

#### (A) Operator Services (Cont'd)

#### (1) Operator Transfer Service Rate

The Operator Transfer Service Rate is assessed per 0 call transferred to a customer. A 0- call is considered transferred when the Telephone Company Operator activates the transfer function sending the call to the designated customer.

## **Switched Access Charges**

FGC, FGD, BSA-C or BSA-D Switched Access usage charges and Carrier Common Line Charges will also apply per minute of use for Operator Transfer Service.

### (2) Inward Operator Assistance Service

Inward Operator Assistance Service includes the functions of Operator Assistance. The Inward Operator Assistance rate applies on a per call basis. Each call may include any combination of functions for the same telephone number. A call is considered an Inward Operator Assistance call when the call is received at the Telephone Company's operator position.

FGC, FGD, BSA-C or BSA-D Switched Access usage charges do not apply to Inward Operator Assistance Service.

Advice No. 3357

Effective: June 1, 2018

(C)

Issued: February 21, 2018 Issued by Frontier Communications Northwest Inc. By Allison Ellis, Senior Vice President of Regulatory Affairs