Docket No. TV-151656 - Vol. I

	Page 1		Page 3
1	BEFORE THE WASHINGTON STATE	1	OLYMPIA, WASHINGTON, OCTOBER 15, 2015
2	UTILITIES AND TRANSPORTATION COMMISSION	2	9:05 A.M.
3		3	
4	In the Matter of Determining) Docket No. TV-151656	4	PROCEEDINGS
5	In the Matter of Determining) Docket No. TV-151656 the Proper Carrier) Classification of and)	5	TROOLEDINGO
-	Complaint for Penalties) against:		
6 7	Heidi Bergman d/b/a Alice the)	6	JUDGE PEARSON: Okay. Good morning. My
8	Mover)	7	name is Rayne Pearson. I'm an administrative law judge
		8	for the Utilities and Transportation Commission, and I
9		9	am the presiding officer for today's hearing being
10	MOVERS COURT, VOLUME I	10	conducted at the Commission's headquarters in Olympia.
11	PAGES 1-49	11	Today is Thursday, October 15, 2015, and the
12	ADMINISTRATIVE LAW JUDGE RAYNE PEARSON	12	time is approximately 9:05 a.m. Today's hearing
13		13	involves a total of six household goods carriers, so the
14	9:05 a.m.	14	first thing we'll do is take a roll call to determine
15	October 15, 2015	15	who is present.
16	Washington Utilities and Transportation Commission 1300 South Evergreen Park Drive Southwest	16	Because there's a court reporter here today,
17	Olympia, Washington 98504-7250	17	when I call your name, please raise your hand, but also
18		18	please give a verbal response such as "here" or
19		19	"present" so that she can indicate that you're here.
20	REPORTED BY: ANITA W. SELF, RPR, CCR #3032	20	The first is Docket TV-151654, Edward
21	Buell Realtime Reporting, LLC.	21	Martin. Okay. Hearing nothing.
22	1325 Fourth Avenue Suite 1840 Sectile Washington 08101		Docket TV-151655, Dexter Petrie and/or
23	Suite 1840 Seattle, Washington 98101 206.287.9066 Olympia 360.534.9066 Olympia	22	
24	800.846.6989 National	23	Dexter Wendler.
25	www.buellrealtime.com	24	MR. PETRIE: Present.
		25	JUDGE PEARSON: And which one are you?
			-
	Page 2		Page 4
1	Page 2 A P P E A R A N C E S	1	-
1 2	APPEARANCES	1 2	Page 4
	A P P E A R A N C E S ADMINISTRATIVE LAW JUDGE:		Page 4 MR. PETRIE: Petrie.
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	Page 5		Page 7
1	appearance this morning?	1	So in a few minutes, I'll call each of you
2	MS. BANKS: Yes. I heard from yes, I	2	forward to make your choice on how you wish to proceed.
3	heard from	3	And at that time, I will swear you in so that anything
4	JUDGE PEARSON: Is the red light on?	4	you say will be under oath and considered sworn
5	MS. BANKS: Yes.	5	testimony.
6	JUDGE PEARSON: There you go.	6	Once you're sworn in, I'll ask you if you
7	MS. BANKS: Yes. I've heard from	7	understand your options for today's proceeding and then
8	Ms. Bergman this morning, and she will be running late	8	ask you to state what your choice is going to be. And
9	because of traffic.	9	if there's anything else that you want to explain to me,
10	JUDGE PEARSON: Okay. Did she indicate an	10	you can do so at that time.
11	approximate arrival time?	11	So in each of the complaints, Commission
12	MS. BANKS: She said approximately 10:00.	12	staff alleged you're providing household goods moving
13	JUDGE PEARSON: Okay. Thank you.	13	services without a permit, and they are also seeking to
	So you are all here today because the		have a penalty imposed. Staff will be making a penalty
14	Commission filed a complaint alleging that your	14	recommendation as part of any agreed order that you
15		15	might reach today. Ms. Banks will be explaining that
16	companies are performing or advertising to perform work	16	recommendation, but the Commission will be making the
17	as household goods carriers without the required permit.	17	_
18	And the purpose of today's proceeding is to	18	final decision about the amount of the penalty that will
19	formally explain what your choices are and then hear	19	be imposed.
20	from each of you regarding which option you wish to	20	If you choose to testify about how you're
21	pursue. So you can chose from one of two options today	21	getting out of the household goods business, I will
22	on behalf of your company.	22	allow you to make a statement explaining how you plan to
23	The first is to cease and desist providing,	23	do that, and depending on what proof you can provide,
24	offering to provide, or advertising to provide	24	you should be able to reach an agreed order resolving
25	unpermitted household goods services.	25	the matter with Ms. Banks, and you can speak to her
-	Page 6		Page 8
1	So if you choose this option, you'll need to	1	about that during the recess.
2	demonstrate what you've done to shut down your business	2	And finally, if you choose to contest the
3	either completely or partially to avoid further	3	allegations in the complaint, like I said, we will
4	enforcement action by the Commission. So I'm going to	4	schedule another hearing for the Commission to present
5	want to see some kind of proof that you're no longer	5	evidence to prove its case. And if we're going to set a
6	performing the services; for example, if you have proof	6	hearing, it would be helpful if you know your schedule
7	that you've taken down or changed your website or your	1	for the next month or so when we review our calendars.
8	online advertisements for your business.	8	So after I hear from each of the three of
9	The second option is to ask for a formal	9	you, we'll take a break for about an hour which will
10	classification hearing to show why you don't believe you	10	provide Commission staff time to meet with each of you
11	need a permit. So if you choose that option, you're	11	and prepare a final disposition for your cases.
12	contesting the allegations in the complaint and claiming	12	For most of you, I believe Ms. Banks will be
13	not to be conducting household goods moving services.	13	presenting agreed orders, and an agreed order will
14	So for that option, we will schedule a	14	essentially say that you agree that you are operating
15	formal hearing for a date in the near future with a	15	without a permit, that you advertised without a permit,
16	deadline two to three weeks from now for both your	16	and that you agree to stop operating until you get a
17	company and Commission staff to declare all witnesses	17	permit if you decide to apply for one.
18	and file any exhibits.	18	Once you're satisfied that you understand
19	Each of you has a right to be heard by the	19	all the terms of the order, you and Ms. Banks will both
20	Commission, so I will call you up individually to do	20	sign it, and it will also most likely include an
21	that. And Commission staff also has a right to be	21	agreement about the amount of the penalty, which to
22	heard, and Ms. Megan Banks will be representing the	22	be imposed. But if not, you can make your case about
23	Commission this morning. If you've not already met	23	why the penalty should be different than what Staff is
24	Ms. Banks, she's seated to the right over here, and	24	recommending.
25	she's a Commission Compliance Investigator.	25	Ms. Banks, do you want to make any general
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	Page 9		Page 11
1	statements on behalf of Commission staff before I call		to do, penaltalize [sic] him, that's fine or whatever,
2	the cases individually?	2	but I don't really have an hour to spare neither.
3	MS. BANKS: Not at this time.	3	JUDGE PEARSON: Okay. Did you bring any
4	JUDGE PEARSON: Okay.	4	documentation with you?
5	Why don't we go ahead and swear you in so	5	MR. PETRIE: I can call a friend that sold
6	that you'll be sworn in for the rest of the proceeding.	6	the truck and maybe send documentation through via
7	Please raise your right hand.	7	text or something. But he did write a letter to the
8		8	business license in Tacoma and let them know that it is
9	MEGAN BANKS, witness herein, having been	9	no longer up and running or whatever, so he doesn't get
10	first duly sworn on oath,	10	taxed. Because recently he's been incarcerated so he
11	was examined and testified	11	doesn't want to be taxed while he's gone.
12	as follows:	12	JUDGE PEARSON: Is he presently
13		13	incarcerated?
14	JUDGE PEARSON: Okay. Thank you.	14	MR. PETRIE: Yes.
15	So I will begin with the companies who are	15	JUDGE PEARSON: Okay. So he couldn't be
16	present in the hearing room today. And after hearing	16	here today?
17	from each of you, I will turn to the companies who have	17	MR. PETRIE: That's exactly the reason. But
18	not appeared.	18	he never got it up and running, never did any moves. He
19	And Ms. Banks, when I call those	19	bought a truck, figured out all this, sold the truck,
20	nonappearance cases, you may make a brief summary on the	20	and like maybe three weeks later a packet comes to the
21	status of each case and present your motion for default	21	door with my name on it. I just want to clear my name
22	at that time.	22	from it because I was never part of it.
23	So we'll start with Docket TV-151655 for	23	JUDGE PEARSON: Okay.
24	Budget Family Moving. Mr. Petrie, if you could come	24	MR. PETRIE: I got my own stuff going on.
24 25	forward to the table and I'll swear you in. If you can	24	
25		25	JUDGE PEARSON: So you can speak with
-	Page 10		Page 12
1	just remain standing and raise your right hand.	1	Ms. Banks about that during the recess.
2		2	MR. PETRIE: Yeah. I had called and talked
	DEXIER PEIRIE Witness nerein naving neen		
3	DEXTER PETRIE, witness herein, having been	3	to her, but she said try to be present.
4	first duly sworn on oath,	4	JUDGE PEARSON: Yes. It's definitely
4 5	first duly sworn on oath, was examined and testified	4 5	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the
4 5 6	first duly sworn on oath,	4 5 6	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default.
4 5 6 7	first duly sworn on oath, was examined and testified as follows:	4 5 6 7	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on
4 5 7 8	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a	4 5 6 7 8	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to
4 5 6 7	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a seat, and if you could pull the microphone towards you	4 5 6 7 8 9	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to him, but my name is not shouldn't be on this anyways.
4 5 7 8 9	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a seat, and if you could pull the microphone towards you and then press the button. And when the red light comes	4 5 6 7 8	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to him, but my name is not shouldn't be on this anyways. JUDGE PEARSON: Okay.
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4 5 7 9 10 11 12 13 14 15 16 17 18 19 20 21	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a seat, and if you could pull the microphone towards you and then press the button. And when the red light comes on, that means it's working. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Great. So how do you wish to proceed this morning? MR. PETRIE: The first option. It's already shut down. I mean, I'm the son of the owner, and my dad is he couldn't be present right now, but he told me to come anyways because my name's on it. JUDGE PEARSON: So you're representing the company today	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to him, but my name is not shouldn't be on this anyways. JUDGE PEARSON: Okay. Ms. Banks, do you have a recommendation regarding the cease and desist order? MS. BANKS: Staff would agree with the cease and desist order. JUDGE PEARSON: Okay. Thank you. All right. Mr. Petrie, you can go ahead and take a seat. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Next is Docket TV-151657, Charles Bartlett. MR. BARTLETT: Do I come
4 5 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a seat, and if you could pull the microphone towards you and then press the button. And when the red light comes on, that means it's working. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Great. So how do you wish to proceed this morning? MR. PETRIE: The first option. It's already shut down. I mean, I'm the son of the owner, and my dad is he couldn't be present right now, but he told me to come anyways because my name's on it. JUDGE PEARSON: So you're representing the company today MR. PETRIE: Yeah, I guess.	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to him, but my name is not shouldn't be on this anyways. JUDGE PEARSON: Okay. Ms. Banks, do you have a recommendation regarding the cease and desist order? MS. BANKS: Staff would agree with the cease and desist order. JUDGE PEARSON: Okay. Thank you. All right. Mr. Petrie, you can go ahead and take a seat. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Next is Docket TV-151657, Charles Bartlett. MR. BARTLETT: Do I come JUDGE PEARSON: Yes, please. And if you
4 5 7 8	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and take a seat, and if you could pull the microphone towards you and then press the button. And when the red light comes on, that means it's working. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Great. So how do you wish to proceed this morning? MR. PETRIE: The first option. It's already shut down. I mean, I'm the son of the owner, and my dad is he couldn't be present right now, but he told me to come anyways because my name's on it. JUDGE PEARSON: So you're representing the company today MR. PETRIE: Yeah, I guess. JUDGE PEARSON: as the owner's son?	4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	JUDGE PEARSON: Yes. It's definitely necessary that you be present today to avoid the default. MR. PETRIE: Yeah. I don't want my name on it. If there's a default, you can send it directly to him, but my name is not shouldn't be on this anyways. JUDGE PEARSON: Okay. Ms. Banks, do you have a recommendation regarding the cease and desist order? MS. BANKS: Staff would agree with the cease and desist order. JUDGE PEARSON: Okay. Thank you. All right. Mr. Petrie, you can go ahead and take a seat. MR. PETRIE: Okay. JUDGE PEARSON: Okay. Next is Docket TV-151657, Charles Bartlett. MR. BARTLETT: Do I come

Do	cket No. 1V-151656 - Vol. I		In the Matter of: Heidi Bergman d/b/a Alice the Mover
	Page 13		Page 15
1	CHARLES BARTLETT, witness herein, having been	1	MR. BARTLETT: I would ask to because it's
2	first duly sworn on oath,	2	just too much money, and I'm gonna I'm gonna just get
3	was examined and testified	3	a regular job and be a normal individual.
4	as follows:	4	JUDGE PEARSON: Okay.
5		5	MR. BARTLETT: I only got ten years left.
6	JUDGE PEARSON: Okay. Thank you,	6	I'm in my 50s.
7	Mr. Bartlett.	7	JUDGE PEARSON: Okay. Just stay seated for
8	How do you wish to proceed this morning?	8	a moment.
9	MR. BARTLETT: Basically I'm just	9	Ms. Banks, do you wish to make a
10	JUDGE PEARSON: If you can just take a seat	10	recommendation regarding the cease and desist order?
11	and speak into the microphone. I'm sorry.	11	MS. BANKS: The Staff would agree with a
12	MR. BARTLETT: Okay. Basically I've done	12	cease and desist order.
13		13	JUDGE PEARSON: Okay. Great. Thank you.
14	up for consignment over here at M&M Motors. They're	14	Mr. Bartlett, you can go ahead and take a
15		15	
16		16	MR. BARTLETT: Thank you.
17	JUDGE PEARSON: So you wish	17	JUDGE PEARSON: Okay.
18	MR. BARTLETT: I wasn't making no money. I	18	Docket TV-151658, James Mwangi.
19	wasn't making the kind of money that I felt I needed to	19	All right. Mr. Mwangi, if you could raise
20	be making anyway, and I thought I mean, I had my	20	your right hand.
21	insurance anyway my certificate and my insurance	21	
22	anyway until the 16th of September I mean until the	22	JAMES MWANGI, witness herein, having been
23		23	first duly sworn on oath,
24		24	was examined and testified
25		25	as follows:
	Page 14		Page 16
1	And it's, like, once you know, I think you got	1	JUDGE PEARSON: Okay. Thank you. You can
2	once you pay for the pay for the permit, then you	2	go ahead and have a seat.
3	gotta pay this high insurance.	3	All right. And just to clarify, you are the
4	I mean, I had a 24-footer. To me, \$379 a	4	owner of Safe to Go Movers; is that correct?
5	month for insurance, to be honest with you, to tell the	5	MR. MWANGI: I am.
6	truth, is too high for me. And so, therefore, that was	6	JUDGE PEARSON: Okay. And how do you want
7	one of the reasons why when you guys did what you all	7	
8	did, set me up and did what you did, I said, end of an	8	MR. MWANGI: Your Honor, I would like to go
9	era, you know.	9	with the first option.
10	I gave it a shot, and I was spending more	10	JUDGE PEARSON: Okay. You want to do the
11	money than I was making, you know. So if I was getting	11	cease and desist?
12	into the business if I would get back into the	12	MR. MWANGI: Um-hmm.
13 14	business, I would have to have, like, maybe a 15-footer. Hopefully the insurance would be a little cheaper, you	13 14	JUDGE PEARSON: Okay. MR. MWANGI: However, I would like to
14 15	know.	14	mention, I have called Ms. Banks a few times regarding
16		16	this option that I chose, and I've been working
	But you know, I need a job that I have benefits. I mean, I wasn't getting no benefits. You	17	diligently toward the attainment of licensing.
17 18	gotta pay this and pay that, it's a lot of money, to be	18	Now, as luck would have it, I just a
	honest with you. You say tell the truth. So I'm done.		couple last week the license came. And I actually
19 20		19	
20 21	JUDGE PEARSON: Okay. And you are the owner of Affordable Haulers & Movers?	20 21	called Ms. Banks a couple days ago, I left her an e-mail I mean I left a voicemail, and we do have the
21 22	MR. BARTLETT: Yes, ma'am.	21	
22 23	JUDGE PEARSON: Okay. So you wish to	22	license now. And from the time I got the packet summoning
· · · ·			
24 25	MR. BARTLETT: Decline. JUDGE PEARSON: Cease and desist?	24 25	me to come here to the Court, I have desisted from posting, from and also I brought down the website.

	Page 17		Page 19
1	And I do have all the documentation to prove that that	1	Movers; is that correct?
2	has been the website has been brought down, and I've	2	MR. MARTIN: Yes.
3	desisted from posting on Craigslist.	3	JUDGE PEARSON: Okay. So you're here today
4	JUDGE PEARSON: Okay. Great. The	4	because the Commission filed a complaint against you
5	Commission's goal is always compliance, so I'm happy to	5	alleging that you are providing, offering to provide or
6	hear that you've applied for a permit, and signing the	6	advertising for unpermitted household goods moving
7	cease and desist order won't affect the status of your	7	services.
8	permit application. It's just saying that, in the event	8	And what we're doing here today is asking
9	that you don't have a permit, you will not operate until	9	each of you and your companies to make a decision about
10	your permit is back in active status.	10	whether you agree to cease and desist from operating
11	MR. MWANGI: Okay.	11	without a permit, which doesn't mean that you can't get
12	JUDGE PEARSON: Okay?	12	a permit, it just means that you're agreeing that you
13	MR. MWANGI: Okay. So it's now back and	13	will not operate until such time that the Commission
14	active, so the temporary one. But I mean, I wanted	14	grants you a permit.
15	to wait until I appeared in court today before I can	15	Have you had an opportunity to speak with
16	assume the procedure of posting and advertising.	16	Ms. Banks in advance of today's hearing?
17	JUDGE PEARSON: Okay. Great.	17	MR. MARTIN: Yes.
18	And Ms. Banks, do you have a recommendation	18	JUDGE PEARSON: Okay. So the other option
19	with regard to the cease and desist order?	19	that would be available to you is if you wanted a
20	MS. BANKS: Staff would agree with the cease	20	classification hearing to contest the allegations
21	and desist until the permit was received.	21	against you, where you would be arguing that you're not
22	JUDGE PEARSON: Okay. Thank you.	22	providing household goods moves, and Staff would have an
23	All right. Mr. Mwangi, you may step down.	23	opportunity to prove that, in fact, that is what you're
24	Thank you.	24	doing.
25	MR. MWANGI: Thank you.	25	So do you know which option you want to go
	Page 18		Page 20
1	JUDGE PEARSON: And can you please identify	1	with today?
2	yourself?	2	MR. MARTIN: Well, I can cease until I get
3	MR. MARTIN: Edward Martin.	3	the permit.
4	JUDGE PEARSON: So you're Edward Martin.	4	JUDGE PEARSON: Okay. So you want to do the
5	Okay. Great.		
6		5	cease and desist then?
	So that is Docket TV-151654 for Martin	5	
7	So that is Docket TV-151654 for Martin	6	MR. MARTIN: Yeah.
7	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front,	6 7	MR. MARTIN: Yeah. JUDGE PEARSON: Okay.
7	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's	6 7 8	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has
7 8 9	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's happening this morning.	6 7 8 9	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has recommended a \$5,000 penalty against each company, but
7 8 9 10	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's happening this morning. MR. MARTIN: Up here?	6 7 8 9 10	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has recommended a \$5,000 penalty against each company, but when we take a recess, you'll have the opportunity to
7 8 9 10 11	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's happening this morning. MR. MARTIN: Up here? JUDGE PEARSON: You can come to this seat	6 7 8 9 10 11	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has recommended a \$5,000 penalty against each company, but when we take a recess, you'll have the opportunity to meet with Staff and discuss the possibility of modifying
7 8 9 10 11 12	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's happening this morning. MR. MARTIN: Up here? JUDGE PEARSON: You can come to this seat right here. Why don't you just go ahead and raise your	6 7 8 9 10 11 12	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has recommended a \$5,000 penalty against each company, but when we take a recess, you'll have the opportunity to meet with Staff and discuss the possibility of modifying that penalty amount, most likely with a portion of it
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7 8 9 10 11 12 13 14	So that is Docket TV-151654 for Martin Movers. If you could please come forward to the front, I'll swear you in and then I will brief you on what's happening this morning. MR. MARTIN: Up here? JUDGE PEARSON: You can come to this seat right here. Why don't you just go ahead and raise your right hand.	6 7 8 9 10 11 12 13 14	MR. MARTIN: Yeah. JUDGE PEARSON: Okay. So there's also going to be Staff has recommended a \$5,000 penalty against each company, but when we take a recess, you'll have the opportunity to meet with Staff and discuss the possibility of modifying that penalty amount, most likely with a portion of it suspended for two years. MR. MARTIN: A portion? Well, this is my
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	Deve 04		In the Matter of. Theid Berghlan d/b/a Alice the Mover
1	Page 21	1	Page 23
1	MR. MARTIN: Okay. So by me saying cease	1	your own business, and to do your due diligence to
2	and desist, that puts me in a position to where I have	2	determine what types of licenses that you would need to
3	to receive a penalty; is that what that is?	3	have to perform household goods moving services.
4	JUDGE PEARSON: Regardless of what position	4	So the Commission's not under any obligation
5	you took, the Commission would most likely assess a	5	to contact you. The burden is on you to figure out
6	penalty today unless you asked for a classification	6	which licenses and permits you need to conduct your
.7	hearing and claim not to be providing household goods	7	business. But that's certainly something you can
8	moving services, in which case you would have to prove	8	address with Ms. Banks at the break.
9	that you weren't providing household goods moving	9	MR. MARTIN: Okay. Well, if I change my
10	services.	10	mind, can I do that here, or do I have to
11	But these complaints were brought forward,	11	JUDGE PEARSON: You can change your mind
12	and the Commission has already found probable cause.	12	after talking with Ms. Banks, yes.
13	And you've seen Ms. Banks' declarations that include	13	MR. MARTIN: Okay.
14	offers that she received and proof of advertisements.	14	JUDGE PEARSON: You're free to do that.
15	So it would be difficult for anyone who was brought here	15	Ms. Banks, do you have a recommendation with
16	today to prove that they were not, in fact, offering	16	respect to the cease and desist?
17	household goods moves unless it was some case of	17	MS. BANKS: Staff would agree with a cease
18	mistaken identity or identity theft.	18	and desist.
19	MR. MARTIN: Well, I was providing help with	19	JUDGE PEARSON: Okay. Great. Thank you.
20	unload and load. That's what I was providing.	20	All right. You may have a seat.
21	JUDGE PEARSON: Okay. Well, you can discuss	21	Okay. So we're still waiting for
22	that with Ms. Banks at the break and discuss what	22	Ms. Bergman. I think at this point, it's about 9:25
23	evidence that she's brought against you. She's the best	23	a.m., we can take a recess and you can begin your
24	person for you to discuss what the penalty	24	discussions with the movers who are present here today.
25	recommendation should be at this point in time.	25	And when Ms. Bergman or when Ms. Bergman
	Page 22		Page 24
1	MR. MARTIN: Okay. So if I go the other	1	arrives, if that is prior to the time when you have
2	route, am I saying that I want to go to court hearing or	2	completed your conversations with these gentlemen, you
3	trial or something?	3	can give me a call and I can come back into the hearing
4	JUDGE PEARSON: You'd have another hearing	4	room and brief her on what her choices are and then we
5	here where you would be contesting that you ever offered	5	can proceed.
6	to provide a household goods move or offered to a	6	So at this point, like I said, we'll take a
7	provide a truck in connection with a household goods	7	recess. You'll have a chance to review the cease and
8	move, and contesting that any of the documentation that	8	desist orders and the language with Staff, and there'll
9	has been put forth by Staff is real, basically. You'd	9	be some negotiation about the penalty. Typically, a
10	have to prove that it's that it's not true.	10	portion of the penalty is suspended, which is meant to
11	MR. MARTIN: Okay. Well, like I said, the	11	deter you from future illegal operations.
12	issue I have is I didn't know I was out of compliance.	12	So you would pay a portion today, and the
13	That's my I mean, I never got an e-mail, a notice,	13	remaining portion of the \$5,000 penalty would not become
14	hey, you're out of compliance, you can't do this no	14	due and payable unless you violated the order at some
15	more. I never got a notice like that.	15	point in the next two years.
16	So I'm just wondering, how can I get	16	So hopefully, within the next hour to hour
17	punished for something that I never even got an e-mail	17	and a half, we'll have all your orders prepared and
18	or a text or anything saying, hey, you're out of	18	we'll then call each of you back up, make sure that you
19	compliance, not even a phone call.	19	understand the order, and I will sign it on the record
20	JUDGE PEARSON: So the Commission does send	20	today, and you will leave here with a copy of it.
21	compliance letters as a courtesy to people who	21	Ms. Banks, is there anything else before we
22	MR. MARTIN: Right, I never got none of	22	take a break?
23	JUDGE PEARSON: are conducting moves	23	MS. BANKS: No, not at this time.
	JUDGE PEARSON: are conducting moves illegally; however, it is your responsibility to know the laws of Washington state if you're going to open	23 24 25	JUDGE PEARSON: Okay. Then at approximately 9:26 a.m., we are at

	cket No. TV-151656 - Vol. I		In the Matter of: Heidi Bergman d/b/a Alice the Move
	Page 25		Page 27
1		1	so my answer would be the 500, fine. The pay
2	get me or give me a call when I need to come back.	2	immediately, not fine, because I don't have it to pay
3	(A break was taken from	3	right now today.
4	9:26 a.m. to 11:04 a.m.)	4	JUDGE PEARSON: Okay.
5	JUDGE PEARSON: Okay. Good morning. We are	5	So you'd like to make payment arrangements?
6	back on the record at approximately 11:04 a.m. following	6	MR. MARTIN: Yep.
7	a recess.	7	JUDGE PEARSON: Okay.
8	Ms. Banks, do you have any updates for me	8	When when would you be able to make a
9	since we took the recess this morning on any of the	9	payment?
10	carriers? Did you hear from Ms. Bergman?	10	MR. MARTIN: That right there, I really have
11	MS. BANKS: I heard from Ms. Bergman at	11	to go home and assess with my other half.
12	about 10:30, and she was supposedly about ten minutes	12	JUDGE PEARSON: Okay. Is there any amount
13	away, so I don't know any more than that.	13	that you could pay today?
14	JUDGE PEARSON: Okay. So as of now, Heidi	14	MR. MARTIN: No, there's nothing I could pay
15	Bergman of Alice the Mover in Docket TV-151656 is still	15	today.
16	not present and has not entered an appearance today, so	16	JUDGE PEARSON: Ms. Banks?
17	we will go ahead and proceed.	17	MS. BANKS: Staff would prefer some payment
18	Once we take up with each of the companies	18	today, but Staff would be willing to accept a payment
19	here, if she's still not present at that point in time,	19	arrangement.
20	you may approach me with a motion for default at that	20	JUDGE PEARSON: Okay. Thank you. So
21	time. Okay.	21	MR. MARTIN: Well, I work. I got a job. So
22	And is there any particular order in which	22	my income doesn't have me where I can give anything
23	you'd like me to call the companies?	23	today. I have bills just like everybody else. And
24	MS. BANKS: Yes. Could you please call	24	today I wasn't expecting to pay a \$500 bill or give \$10,
25	Mr. Martin of Martin Movers, TV-151654, first?	25	\$5 or anything.
	Page 26		Page 28
1	JUDGE PEARSON: Okay. And then who after	1	JUDGE PEARSON: I understand that. My
2	that?	2	preference is that we enter an agreed order today as
3	MS. BANKS: And then if we could call	3	opposed to me entering an order following this hearing,
4	Mr. Bartlett, TV-151657.	4	in which case I would likely accept Staff's
5	JUDGE PEARSON: Okay.	5	recommendation of imposing the \$500 penalty due and
6	MS. BANKS: Mr. Petrie, 151655; and	6	payable immediately.
7	Mr. Mwangi, TV-151658.	7	So if you are able to make any sort of
8			
	JUDGE PEARSON: Okay. Great.	8	payment today and you want a second opportunity to talk
9	All right. Mr. Martin, if you'd please come	8 9	
9 10			payment today and you want a second opportunity to talk
	All right. Mr. Martin, if you'd please come	9	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that
10	All right. Mr. Martin, if you'd please come to the table. Okay. Thank you.	9 10	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that opportunity.
10 11	All right. Mr. Martin, if you'd please come to the table. Okay. Thank you. I'll just remind you that you're still under	9 10 11	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that opportunity. MR. MARTIN: Okay. But like I said, I have
10 11 12	All right. Mr. Martin, if you'd please come to the table. Okay. Thank you. I'll just remind you that you're still under oath from earlier this morning.	9 10 11 12	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that opportunity. MR. MARTIN: Okay. But like I said, I have no money to give today.
10 11 12 13	All right. Mr. Martin, if you'd please come to the table. Okay. Thank you. I'll just remind you that you're still under oath from earlier this morning. Is the microphone on?	9 10 11 12 13	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that opportunity. MR. MARTIN: Okay. But like I said, I have no money to give today. JUDGE PEARSON: Okay. If you're absolutely
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10 11 12 13 14 15 16 17 18 19 20	All right. Mr. Martin, if you'd please come to the table. Okay. Thank you. I'll just remind you that you're still under oath from earlier this morning. Is the microphone on? MR. MARTIN: Yeah. JUDGE PEARSON: Okay. And Ms. Banks, what is the disposition with respect to Mr. Martin? MS. BANKS: We were unable to come to an agreement with Mr. Martin. Staff would recommend the \$5,000 penalty with \$4,500 suspended and \$500 due	 9 10 11 12 13 14 15 16 17 18 19 20 	payment today and you want a second opportunity to talk to Ms. Banks about that, I will give you that opportunity. MR. MARTIN: Okay. But like I said, I have no money to give today. JUDGE PEARSON: Okay. If you're absolutely unable to make a payment today, then I will go ahead and issue an order following this hearing, which we will serve to you. And I will tell you right now that I'm going to accept Staff's recommendation of imposing the \$500 penalty and suspending a \$4,500 portion of that for a period of two years.
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	Page 29		Page 31
1	MR. MARTIN: Okay.	1	penalty with \$4,000 suspended and \$1,000 due.
2	JUDGE PEARSON: Okay?	2	The reason for the increased penalty is
3	MR. MARTIN: So when you say suspended for	3	because Mr. Bartlett has had a permit from 2012 through
4	two years, you mean you're saying after the two years	4	2014. He lost it briefly for insurance. He received it
5	I have to pay 45, or is it just over, just pay the 5?	5	again in two thousand October 2014, and then he
6	JUDGE PEARSON: Correct. As long as you no	6	requested that his permit be cancelled and he it was
7	longer advertise or offer to perform moves, you will	7	cancelled for insurance in March 2015.
8	never have to pay that \$4,500. It will only be imposed	8	Because Mr. Bartlett is aware of the rules
9	upon you if you continue the illegal moving service.	9	and has been in compliance with the rules previously and
10	MR. MARTIN: That's beautiful.	10	has chosen since March 2015 to be out of compliance,
11	JUDGE PEARSON: Okay?	11	Staff recommends a higher penalty of \$1,000 be imposed.
12	MR. MARTIN: Yep.	12	JUDGE PEARSON: All right.
13	JUDGE PEARSON: All right. Anything	13	And Mr. Bartlett, what's your response to
14	further?	14	Staff's recommendation?
15	MR. MARTIN: Not from me.	15	MR. BARTLETT: I mean, that means the price
16	JUDGE PEARSON: Okay. So I will issue an	16	is, I guess I mean, whatever, the situation what she
17	order, which you will receive a copy of that. We'll	17	said, I mean, I guess that's the way she you know,
18	have that served to you.	18	she looked at it.
19	MR. MARTIN: Do I have to wait for it or can	19	But for me, like I said, I don't have a job,
20	I leave?	20	and I don't have no way of paying it. I mean, where I'm
21	JUDGE PEARSON: Well, if you had been	21	at, I'm basically I'm basically homeless is what I
22	willing to make a payment today, I would have signed the	22	tried to tell her. I'm in a situation where it's, like,
23	order today and we could have sent you off with it. But	23	housing, and I'm just trying to get a job and do the
24	because you're unwilling to make a payment today, the	24	right thing because, hey, I can't afford it. I don't
25	\$500 will be immediately due and payable as soon as I	25	have anything, ma'am. To be honest with you, I'm
	Page 30		Page 32
1	Page 30	1	Page 32 basically homeless.
1 2	issue the order.	1	basically homeless.
	issue the order. MR. MARTIN: Well, I got \$3.		•
2	issue the order. MR. MARTIN: Well, I got \$3. JUDGE PEARSON: That's	2	basically homeless. JUDGE PEARSON: Okay. I understand that. MR. BARTLETT: I don't have it.
2 3 4	issue the order. MR. MARTIN: Well, I got \$3. JUDGE PEARSON: That's MR. MARTIN: I got \$3 I was going to use	2 3	basically homeless. JUDGE PEARSON: Okay. I understand that. MR. BARTLETT: I don't have it. JUDGE PEARSON: Like I said
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	issue the order. MR. MARTIN: Well, I got \$3. JUDGE PEARSON: That's MR. MARTIN: I got \$3 I was going to use for JUDGE PEARSON: That's not sufficient. MR. MARTIN: Okay. JUDGE PEARSON: We would need probably at least a hundred dollar payment today in order to work out a payment arrangement. MR. MARTIN: Sorry, Judge. JUDGE PEARSON: Okay. So I will issue an order reflecting my decision within the next few days. MR. MARTIN: Okay. Do I have to sit in this courtroom and wait or JUDGE PEARSON: You are free to go. MR. MARTIN: Thank you. JUDGE PEARSON: Next I'll call Docket TV-151657, Mr. Bartlett, if you could come up to the front and have a seat. Okay. And Ms. Banks, what was the disposition of Mr. Bartlett's case?	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	basically homeless. JUDGE PEARSON: Okay. I understand that. MR. BARTLETT: I don't have it. JUDGE PEARSON: Like I said MR. BARTLETT: I don't have anything. JUDGE PEARSON: Like I said to Mr. Martin you need to be quiet while I'm talking. Like I said to Mr. Martin, if you were able to make a payment today, then we would be able to set up a payment arrangement with you. But if you're not, then I'm going to go ahead and accept Staff's recommendation and impose \$1,000 of a penalty and suspend the other \$4,000 for a two-year period contingent on you refraining from providing or advertising to provide household goods moving services. MR. BARTLETT: Can I say something? JUDGE PEARSON: Sure. MR. BARTLETT: Would I be able to work out getting the getting the permit within 30 days and because it will be a better deal than and then it would be a better deal than the \$1,000 of the payment. JUDGE PEARSON: That is not an offer that

-	Page 33	1	Page 35
1	ask for a formal classification hearing.	1	arrangement, but we did ask for some payment today, yes.
2	So so no, I can't issue an order with a	2	JUDGE PEARSON: And unfortunately, the
3	30-day condition on it like that.	3	Commission cannot and does not extend payment
4	MR. BARTLETT: Or	4	arrangements unless you can make a good faith payment
5	JUDGE PEARSON: Are you able to make any	5	today. We don't make exceptions for that.
6	payment today whatsoever?	6	So if there's nothing further, I will issue
7	MR. BARTLETT: I'm not working, and that	7	an order shortly following this hearing reflecting my
8	means I don't have any	8	decision to go with Staff's recommendation and impose
9	JUDGE PEARSON: Okay. I understand that.	9	the \$1,000 penalty, suspending a \$4,000 portion for a
10	So if you're not able to make a payment today, then I	10	period of two years, which means that you must refrain,
11	will go ahead and issue an order.	11	cease and desist from all household goods moving
12	MR. BARTLETT: Well, can I ask you a	12	services, advertising or offering to provide those
13	question then? Would I still be able to get the permit?	13	services, or you risk the imposition of the additional
14	JUDGE PEARSON: You are not you're not	14	\$4,000 penalty.
15	banned from getting a permit; however, you will have to	15	MR. BARTLETT: Oh, wow. I don't understand.
16	pay the \$1,000 penalty before you're able to apply for a	16	I can't make the deal of getting a permit?
17	permit. And the permit costs \$550, as you know. So if	17	JUDGE PEARSON: You cannot make that deal,
18	you have the money	18	which I already explained to you.
19	MR. BARTLETT: Well, that's cheaper than the	19	MR. BARTLETT: So I'm suspended for two
20	thousand dollars, though.	20	years?
21	JUDGE PEARSON: But you could make a payment	21	JUDGE PEARSON: No. The penalty, the \$4,000
22	towards the \$1,000 penalty if you have the money for a	22	penalty is suspended for two years. You are welcome to
23	permit.	23	apply for a permit; however, you will need to pay the
24	MR. BARTLETT: I didn't say I had the money	24	\$1,000 penalty.
25	for the permit. I said I would be able to get it within	25	MR. BARTLETT: And then pay a permit?
	Page 34		Page 36
1	the 30 days.	1	JUDGE PEARSON: Yeah, and then pay the
1 2	the 30 days. JUDGE PEARSON: Okay. Well, you had an	1 2	JUDGE PEARSON: Yeah, and then pay the permit fee, that's right.
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2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	the 30 days. JUDGE PEARSON: Okay. Well, you had an opportunity to negotiate a payment arrangement with Ms. Banks, and it sounds like you were unwilling or unable to do that. So at this point MR. BARTLETT: Well, this is what I was willing to do, what I'm just talking about right as we speak right now. JUDGE PEARSON: That was not an option that was presented to you, however. So your options were to accept the \$1,000 penalty and make some sort of payment arrangement with Ms. Banks, which it sounds like you declined to do MR. BARTLETT: How can you make payment arrangements when you don't have anything, ma'am? That's all I'm trying to say. JUDGE PEARSON: I understand, but it sounds like there was not an attempt to make a payment arrangement at all, and that you were unwilling to reach an agreement with Ms. Banks. Is my understanding of that correct? MS. BANKS: That is correct. JUDGE PEARSON: Okay. Were there any	2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	JUDGE PEARSON: Yeah, and then pay the permit fee, that's right. MR. BARTLETT: You're talking about getting really set back, ma'am. JUDGE PEARSON: Mr. Bartlett, you are well aware of Commission rules and requirements. You've been to household goods training at least two times in the past, you've been a permit holder in the past, so this is not new information to you. You voluntarily cancelled your permit in March and then continued to provide household goods moves without a permit. MR. BARTLETT: I had insurance, ma'am. I had a certificate of insurance. JUDGE PEARSON: It doesn't matter. If you don't have an active permit, then you're providing those services MR. BARTLETT: I didn't know the full I didn't know the full details of it, ma'am. JUDGE PEARSON: You should have known the full details MR. BARTLETT: I should have known. JUDGE PEARSON: because this is covered

20			in the Matter of. The Dergman a big where the Mover
	Page 37		Page 39
1	MR. BARTLETT: Wow. And if I don't pay the		reflecting the date and time set for the hearing, and
2	thousand dollars, then I'm homeless, basically. What do	2	explaining what kind of documents you'll need to gather
3	I do, go to jail or what?	3	and how to file those with the Commission in advance of
4	JUDGE PEARSON: Sir, this is an	4	the hearing.
5	administrative penalty. We don't have any police	5	MR. PETRIE: Okay.
6	powers, so no, you will not go to jail over anything	6	JUDGE PEARSON: Okay? All right.
7	that happens here at the Commission.	7	Thank you very much. You're free to go.
8	MR. BARTLETT: Well, I'm trying to hey	8	MR. PETRIE: Thank you.
9	JUDGE PEARSON: I think we've reached the	9	JUDGE PEARSON: Okay.
10	conclusion at this point.	10	Docket TV-151658, James Mwangi. Good
11	MR. BARTLETT: Can we go back and talk about	11	morning, Mr. Mwangi.
12	this again?	12	MR. MWANGI: Good morning, your Honor.
13	JUDGE PEARSON: You cannot go back and talk	13	JUDGE PEARSON: And Ms. Banks, were you able
14	about this again. You had your opportunity, so I'd like	14	to reach a disposition with Mr. Mwangi?
15	you to step down now, and I'm going to call the next	15	MS. BANKS: Yes, we did reach an agreement.
16	docket.	16	Staff is recommending and Mr. Mwangi has
17	MR. BARTLETT: All right.	17	agreed to a \$5,000 penalty with \$4,500 suspended, and
18	JUDGE PEARSON: Okay.	18	\$500 that he has already paid, I believe.
19	Docket TV-151655, Dexter Petrie. You can	19	JUDGE PEARSON: Okay.
20	just go ahead and take a seat.	20	So Mr. Mwangi, did you have a chance to
21	MR. PETRIE: Okay.	21	review the order?
22	JUDGE PEARSON: And Ms. Banks, what was the	22	MR. MWANGI: I did.
23	disposition of this case?	23	JUDGE PEARSON: Okay. Great.
24	MS. BANKS: Mr. Petrie states that he is not	24	And you understand everything that's in it?
25	a part of this company and that it is his father's	25	MR. MWANGI: Perfectly.
	Page 38		Page 40
1	company, so he would like a separate hearing,	1	JUDGE PEARSON: Okay.
2	classification hearing.	2	MS. BANKS: May I please approach the bench
3	JUDGE PEARSON: Okay.	3	with the order?
4	So do you have your calendar available so we	4	JUDGE PEARSON: Yes, absolutely.
5	could schedule that now?	5	MS. BANKS: Thank you.
6	MR. PETRIE: That's fine.	6	JUDGE PEARSON: All right. So just for the
7	JUDGE PEARSON: Okay. So I can tell you my	7	record, Ms. Banks, it looks like you recommended two
8	availability. I'm available the morning of	8	violations, one for operating a move, one for
9	November 10th, morning or afternoon on the 12th,	9	advertising, and a \$4,500 portion of the penalty will be
10	afternoon only on November 16th, or any time on	10	suspended, and the company will pay the \$500 penalty; is
11	November 17th.	11	that correct?
12	Ms. Banks, do you have a preference?	12	MS. BANKS: That is correct.
13	MS. BANKS: Staff would be available on any	13	JUDGE PEARSON: And did you receive any
14	of those dates.	14	payment for that today or is there a payment
15	JUDGE PEARSON: Okay. So it sounds	15	arrangement?
16	MR. PETRIE: Morning is fine.	16	MS. BANKS: I believe there was a payment
17			made today.
18	JUDGE PEARSON: Okay. Which of those dates	17	•
	works for you?	17 18	JUDGE PEARSON: Okay. You've paid the \$500
19	-		JUDGE PEARSON: Okay. You've paid the \$500 today?
19 20	works for you? MR. PETRIE: The 10th. JUDGE PEARSON: The 10th? Okay. So why	18	JUDGE PEARSON: Okay. You've paid the \$500 today? MR. MWANGI: Yes, your Honor.
	works for you? MR. PETRIE: The 10th.	18 19	JUDGE PEARSON: Okay. You've paid the \$500 today?
20	works for you? MR. PETRIE: The 10th. JUDGE PEARSON: The 10th? Okay. So why	18 19 20	JUDGE PEARSON: Okay. You've paid the \$500 today? MR. MWANGI: Yes, your Honor.
20 21	works for you? MR. PETRIE: The 10th. JUDGE PEARSON: The 10th? Okay. So why don't we go ahead and schedule that hearing for 9:30.	18 19 20 21	JUDGE PEARSON: Okay. You've paid the \$500 today? MR. MWANGI: Yes, your Honor. JUDGE PEARSON: Okay. And you've already received your permit; is that correct? MR. MWANGI: I have, yes.
20 21 22	works for you? MR. PETRIE: The 10th. JUDGE PEARSON: The 10th? Okay. So why don't we go ahead and schedule that hearing for 9:30. Does that work for you?	18 19 20 21 22	JUDGE PEARSON: Okay. You've paid the \$500 today? MR. MWANGI: Yes, your Honor. JUDGE PEARSON: Okay. And you've already received your permit; is that correct?
20 21 22 23	works for you? MR. PETRIE: The 10th. JUDGE PEARSON: The 10th? Okay. So why don't we go ahead and schedule that hearing for 9:30. Does that work for you? MR. PETRIE: That's fine.	18 19 20 21 22 23	JUDGE PEARSON: Okay. You've paid the \$500 today? MR. MWANGI: Yes, your Honor. JUDGE PEARSON: Okay. And you've already received your permit; is that correct? MR. MWANGI: I have, yes. JUDGE PEARSON: Okay. So just to reiterate,

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1	years, the \$4,500 suspended penalty will still be	1	
2	hanging out there. So if you lose your permit but	2	explain to you what your choices are, and then you to
3	continue to operate, then Staff will seek to have that	3	indicate which option you wish to pursue.
4	\$4,500 penalty imposed.	4	Did you have a chance to speak with
5	Okay?	5	Ms. Banks in advance of the hearing to understand what
6	MR. MWANGI: All right.	6	your options are?
7	JUDGE PEARSON: All right. So do you have	7	MS. BERGMAN: No, I hadn't.
8	any additional questions about this order before I sign	8	JUDGE PEARSON: Okay. So the first option
9	it?	9	is to agree to cease and desist providing, offering to
10	MR. MWANGI: No, your Honor.	10	provide or advertising to provide any household goods
11	JUDGE PEARSON: Okay. So I will go ahead	11	moving services unless and until you get your permit
12	and sign it and pass that back to Ms. Banks, and I	12	back.
13	believe you will leave here with a copy of this today.	13	So if you choose this option, you'll need to
14	MR. MWANGI: Okay.	14	demonstrate what you've done to shut down your business
15	JUDGE PEARSON: So it's official at this	15	either completely or partially to avoid further
16	point. And if you want to follow Mr. Tinnerstet, he	16	enforcement action by the Commission.
17	will get you a copy of that order and you will be free	17	The other thing you can do is ask for a
18	to go.	18	formal classification hearing if your contention is that
19	MR. MWANGI: All right.	19	you are not providing household goods moving services
20	JUDGE PEARSON: Okay. Thank you so much.	20	and that the allegations in the complaint were
21	Ms. Banks, anything further?	21	incorrect.
22	MS. BANKS: I believe Ms. Bergman is now	22	So do you know which option you would like
23	here.	23	to choose today?
24	JUDGE PEARSON: Okay. So this is Docket	24	MS. BERGMAN: Yes. I want to proceed
25	TV-151656 for Heidi Bergman, Alice the Mover.	25	with we have been actively moving, so we have been
	Page 42		Page 44
1	Are you Heidi Bergman?	1	actually, I was unaware that we did not have a permit.
2	MS. BERGMAN: Yes, I am.	2	JUDGE PEARSON: So you weren't aware that
3	JUDGE PEARSON: Okay. If you could please	3	you'd been cancelled for lack of insurance did you
4	stand and raise your right hand, I'll swear you in.	4	know that your insurance had lapsed?
5		5	MS. BERGMAN: It was a combination of things
6	HEIDI BERGMAN, witness herein, having been		
7	TEIDI DEI Com III, Mulless Herein, having been	6	that happened.
/	first duly sworn on oath,	6 7	that happened. JUDGE PEARSON: Okay.
8		6 7 8	
	first duly sworn on oath,		JUDGE PEARSON: Okay.
8	first duly sworn on oath, was examined and testified	8	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling
8 9	first duly sworn on oath, was examined and testified	8 9	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th,
8 9 10	first duly sworn on oath, was examined and testified as follows:	8 9 10	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the
8 9 10 11	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be	8 9 10 11	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my
8 9 10 11 12	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated.	8 9 10 11 12	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th
8 9 10 11 12 13	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I	8 9 10 11 12 13	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so
8 9 10 11 12 13 14	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here	8 9 10 11 12 13 14	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late.
8 9 10 11 12 13 14 15	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning.	8 9 10 11 12 13 14 15	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it
8 9 10 11 12 13 14 15 16	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an	8 9 10 11 12 13 14 15 16	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call
8 9 10 11 12 13 14 15 16 17	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and	8 9 10 11 12 13 14 15 16 17	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount
8 9 10 11 12 13 14 15 16 17 18	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and Transportation Commission.	8 9 10 11 12 13 14 15 16 17 18	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount because I applied for a partial, not a full, and so I
8 9 10 11 12 13 14 15 16 17 18 19	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and Transportation Commission. And you were you were called here today	8 9 10 11 12 13 14 15 16 17 18 19	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount because I applied for a partial, not a full, and so I didn't know I needed to apply for full.
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8 9 10 11 12 13 14 15 16 17 18 19 20 21	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and Transportation Commission. And you were you were called here today because the Commission filed a complaint alleging that your company performed or advertised to perform work as	8 9 10 11 12 13 14 15 16 17 18 19 20 21	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount because I applied for a partial, not a full, and so I didn't know I needed to apply for full. And so at that point, that's what I remember, and then everything kind of changed for me,
8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and Transportation Commission. And you were you were called here today because the Commission filed a complaint alleging that your company performed or advertised to perform work as a household goods carrier without the required permit.	8 9 10 11 12 13 14 15 16 17 18 19 20 21 22	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount because I applied for a partial, not a full, and so I didn't know I needed to apply for full. And so at that point, that's what I remember, and then everything kind of changed for me, so my daughter was murdered and
8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	first duly sworn on oath, was examined and testified as follows: JUDGE PEARSON: Okay. Go ahead and be seated. So just briefly, I want to go over what I went over with all of the other companies that were here this morning. My name's Rayne Pearson. I'm an administrative law judge for the Utilities and Transportation Commission. And you were you were called here today because the Commission filed a complaint alleging that your company performed or advertised to perform work as a household goods carrier without the required permit. And you understand that, I'm sure.	8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23	JUDGE PEARSON: Okay. MS. BERGMAN: I have I remember calling on I knew that our insurance was, like, on the 24th, we got coverage on that day. But I know that by the time it got here, it was a few days later. And so my understanding was that if it didn't get here on the 24th that you guys couldn't really verify the actual date, so they counted it as being late. So I filled out an application and sent it in with a certain amount, and I remember getting a call from Gina that I didn't fill out the proper amount because I applied for a partial, not a full, and so I didn't know I needed to apply for full. And so at that point, that's what I remember, and then everything kind of changed for me, so my daughter was murdered and JUDGE PEARSON: I'm sorry to hear that. MS. BERGMAN: my family tried to take

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1	knew there was no permit. So we actively did all we	1	very sorry about your loss, Ms. Bergman. Thank you for
2	could to help the community, and we didn't know there	2	appearing here today.
3	was no permit.	3	MS. BERGMAN: Thank you.
4	JUDGE PEARSON: Okay. So at this point I	4	JUDGE PEARSON: So I will sign this order
5	think we should take a brief recess so that you can meet	5	and hand it back to you, Ms. Banks.
б	with Ms. Banks and hopefully come to an agreement and	6	So we will get you a copy of this, which you
7	sign an agreed order here today.	7	can take home with you. And then after you get your
8	MS. BERGMAN: Okay.	8	copy, you are free to go today. So you can go ahead and
9	JUDGE PEARSON: Okay?	9	follow Mr. Tinnerstet there.
10	So I would anticipate you might need	10	MS. BERGMAN: Thank you very much.
11	15 minutes. Does that sound about right?	11	JUDGE PEARSON: Thank you.
12	MS. BANKS: Yeah.	12	Okay. Ms. Banks, do you have any additional
13	JUDGE PEARSON: Okay. Why don't you just	13	information about Docket TV-151680, Daniel Zeufeldt?
14	give me a call in my office, and then we can resume.	14	MS. BANKS: Yes. Staff has received
15	So we'll be off the record at recess.	15	information and has confirmed this information that
16	(A break was taken from	16	Mr. Zeufeldt has had a medical emergency.
17	11:24 a.m. to 11:58 a.m.)	17	At this point, Staff would like to recommend
18	JUDGE PEARSON: All right.	18	a motion to dismiss his complaint.
19	We will back on the record a little before	19	JUDGE PEARSON: Okay. So I will grant that
20	12:00 p.m. following a brief recess.	20	motion to dismiss the complaint. I will dismiss it
21	Ms. Banks, were you and Ms. Bergman able to	21	without prejudice, however, so that in the event that
22	reach an agreement?	22	you want to bring this complaint again at the next group
23	MS. BANKS: We were. May I please approach	23	classification proceeding, you will be free to do that.
24	the bench?	24	So I will just issue a notice indicating
25	JUDGE PEARSON: Yes. Okay.	25	that Docket TV-151680 has been dismissed without
	Page 46		Page 48
_	So did you have a chapped to read the order?		projudioo
1	So did you have a chance to read the order?	1	prejudice.
1 2	MS. BERGMAN: Yes, I did.	1 2	MS. BANKS: Thank you, Judge Pearson.
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1	CERTIFICATE			
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3	STATE OF WAȘHINGTON)			
4	COUNTY OF KING)			
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6				
7	I, ANITA W. SELF, a Certified Shorthand Reporter			
8	in and for the State of Washington, do hereby certify			
9	that the foregoing transcript is true and accurate to			
10	the best of my knowledge, skill and ability.			
11	IN WITNESS WHEREOF, I have hereunto set my ha	and		
12	and seal this 28th day of October, 2015.			
	and sear this zoth day of October, 2015.			
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17	ANITA W. SELF, RPR, CCR #3032			
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