

## Snyder, Jennifer (UTC)

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**From:** Pearson, Rayne (UTC)  
**Sent:** Friday, April 25, 2014 3:46 PM  
**To:** UTC DL Records Center  
**Subject:** FW: Regulatory Fees 2013 - Docket TV - 130963

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Hello, please accept this filing in the referenced docket. I told the company they could send it through me. Thank you!

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**From:** Iesha Blake [mailto:iesha@apexmovers.com]  
**Sent:** Friday, April 25, 2014 3:44 PM  
**To:** Pearson, Rayne (UTC)  
**Cc:** 'Dean Savage'  
**Subject:** Regulatory Fees 2013 - Docket TV - 130963

RECEIVED  
PROJECT MANAGEMENT  
2014 APR 25 AM 10:24  
STATE OF MASS.  
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COMMISSION

Rayne,  
Please forward the my email below to Gregory J. Kopta. Thanks Iesha

Dear Gregory J. Kopta,

Prior to sending out payment for Regulatory last year 2013, I called your office inquiring about the time and due date of Regulatory Fees. I called approximately a week or more prior to the May 1<sup>st</sup> due date to inquire whether the check just needed to be postmarked by May 1<sup>st</sup> or if it truly needed to be in your office by May 1<sup>st</sup>. I had quite few things due approximately the same time and I was trying to schedule accordingly. Since the woman stated that the check only needed to be postmarked by May 1<sup>st</sup>, I put off getting it sent sooner to your office to ensure it was there by May 1, 2013. I proceeded with mailing the documents and check by May 1<sup>st</sup>. On August 7, 2013 I received duplicate notifications via mail of the Penalty Assessment TV-130963 for \$50. I immediately called your office on August 7<sup>th</sup> and spoke with Linda inquiring the reason for the penalty. She stated that your office did not receive the Payment and Reports until May 3<sup>rd</sup> which was the reason for the penalty. I explained to Linda that I had spoken to someone in your office stating that it only had to be postmarked by May 1<sup>st</sup>. Linda stated that this had been a change for the year and that everyone in there office should have been fully aware. She told me to pay the \$50 and complete the mitigation form and that there were no guarantees of whether we would be refunded. I filled out the form and mailed the same day (August 7, 2013) along with a check for the \$50 penalty. The penalty was paid based on my conversation with Linda and that the penalty amount would escalate if not paid.

On April 15, 2014, almost a year later I received a notification in the mail stating that I had to respond whether or not we were still pursuing mitigation by April 25, 2014. I called your office and spoke with Debra Cromly and explained the situation that we were just getting notification almost a year later and were a little

confused by the poor communication and response time for the mitigation. She referred me to Rayne Pearson. I spoke with Rayne a few times. Rayne did state that someone in your office had told numerous people that the Regulatory Fees only needed to be postmarked by May 1<sup>st</sup>. At this point I would like all fees refunded along with any interest. I can be contacted via email ([iesha@apexmvoers.com](mailto:iesha@apexmvoers.com)) or phone (253) -864-7870. I look forward to hearing back from you.

Cc :Dean Savage/President & Owner

Thanks,  
iesha Blake

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