

MEMORANDUM


September 15, 2004

TO: Gene Eckhardt, Regulatory Services Assistant Director,
Transportation and Water Section

FROM: Bonnie L. Allen, Regulatory Analyst 

SUBJECT: Household Goods Carrier Permit
Application No. P-79253 Docket No. TV-040234

Aloha Joe Movers, LLC
1402 Auburn Way #201
Auburn, WA 98002

9/15/04
I agree.


Discussion

On February 13, 2004, Aloha Joe Movers, LLC filed Application No. P-79253 requesting permanent household goods authority.

The Commission granted the company temporary authority subject to conditions pending a decision on its application for permanent authority. The company has operated under Household Goods Carrier Permit No. HG-61236 since March 1, 2004.

Application No. P-79253 appeared on the Commission's March 1, 2004, application docket subject to comment for no less than 180 days while the company conducted operations under its temporary authority. No comments were received.

Under the provisions of WAC 480-15-330 the Commission will grant or deny an application for permanent authority after conducting a complete review of the application filing, supporting statements, reports, or other information necessary to determine fitness, public interest, and current or future public convenience and necessity.

Joseph Wayne Ness, 100% owner of Aloha Joe Movers, LLC states that he has twenty plus years moving friends and family and has worked in the industry for

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one year. He has not been convicted of a Class A or B felony or previously been denied authority based on fitness.

Compliance staff worked with the company providing technical assistance during its temporary operations. Investigator Leon Macomber completed a Safety Compliance Review and a Household Goods Technical Assistance and Records Review Checklist. Investigator Macomber found the company in general compliance and August 9, 2004, he recommended the applicant be considered for permanent authority.

Aloha Joe Movers, LLC is registered with the Department of Licensing, Master License Services. The company holds a valid UBI number with active tax registration.

The Commission received three survey questionnaires from customers that were satisfied with the service received from Aloha Joe Movers, LLC, would use the service again, and would recommend the service to others. The Commission received no customer complaints regarding this company's service.

Recommendation

P-79253 is an uncontested application and therefore no hearing is required. There are no outstanding issues that suggest staff should ask the Commission to set the application for hearing.

I recommend that Licensing Services Staff prepare an order to grant Application No. P-79253 without hearing and reissue Permit No. HG-61236 to Aloha Joe Movers, LLC as unrestricted permanent authority to operate as a household goods carrier in the state of Washington.