



August 9, 2019

Mark L. Johnson  
Executive Director/Secretary  
Utilities and Transportation Commission  
621 Woodland Square Loop SE  
Lacey, WA 98503

RE: Docket UT-190262

Dear Mr. Johnson:

We would like to go on record with the UTC as being a qualified Private Switch/Automatic Location Identification (PS/ALI) update service provider.

My firm, Louis Consulting & Systems Integration, Inc. (LCSI), provides PS/ALI update services to the Automatic Location Identification Database Management System (ALI DBMS) of record, currently managed by Comtech Telecommunications Corp., for the State of Washington. We have been providing PS/ALI update services on a consulting basis for clients since 1987 and still support our first customer, the City of Seattle. We incorporated in the State in 1999. Prior to that, consulting activities were performed under my name only.

Our expertise in this field is well known with CenturyLink, West/Intrado, King County, the City of Seattle, and many school districts, county and city governments, and businesses throughout the State. We developed and deployed the first automated PS/ALI compilation and update service in North America 10 years before companies like "911ETC, LLC", entered the market and 15 years before "RedSky, Inc.", and a host of other providers. Updated versions of these automation tools are still in use today.

We recently leveraged PS/ALI tools used in our consulting business to form a web-based service to support a much larger market. Our ALIProWeb™ PS/ALI portal service allows customers to submit their own compiled ALI change records to the ALI DBMS of record through a simple Internet based file upload tool. This service then validates and tests each file submission and its contents, generates an update file for submission to the ALI DBMS of record, submits changes to the ALI DBMS, and reports results and potential data integrity anomalies back to the customer. In addition, we provide excellent support services to guide our customers through ALI update processes and to improve the quality and accuracy of their ALI data.

Thank you for your consideration.

Sincerely,

Dean Arnold  
President  
Louis Consulting and Systems Integration, Inc.  
[Dean.Arnold@LCSIInc.com](mailto:Dean.Arnold@LCSIInc.com)

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Records Management  
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UTIL. AND TRANSP.  
COMMISSION

Att: Exhibit A (UT-190262), LCSI Technology Services  
Exhibit B (UT-190262), LCSI Key Personnel Qualifications  
Exhibit C (UT-190262), LCSI City of Seattle Mayoral Recognition Proclamation  
Exhibit D (UT-190262), LCSI City of Seattle Service Recommendation

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