



January 25, 2009

Washington Utilities and Transportation Commission
P.O. Box 47250
Olympia, WA 98504-7250

Attention: Kristen Russell
Robert Williamson

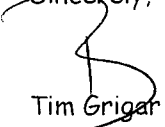
Reference: SERVICE QUALITY PERFORMANCE REPORT - December, 2009

Dear Ms. Russell:

Enclosed please find the combined performance results for CenturyLink of Washington for December, 2009. These statistics are based on criteria approved in Docket No UT-921192: General Order No. R-384.

If you have any questions, please feel free to contact Mary Taylor, Government Relations Manager, at 360-943-6996.

Sincerely,


Tim Grigar
VP and General Manager, WA OR
CenturyLink of Washington, Inc

cc Distribution Listed Below:

Terry Beeler
Cal Simshaw
Tom Speake
Mary Taylor
Steve Densley

Mark Johnston
Ted Hankins
John Fryling
Larry VanCamp
Ross Skinner

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GENERAL MANAGER
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UT-921192



CenturyLink™

Trouble Ticket Report

December 2009

EXCHANGE	Dec 08	Jan 09	Feb 09	Mar 09	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	December		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
ALMIRA	1.53%	3.31%	1.03%	0.78%	1.55%	1.07%	1.87%	2.12%	1.06%	0.82%	2.19%	1.65%	4	1.10%	
AMES LAKE	0.97%	0.49%	0.67%	0.84%	0.50%	0.35%	1.21%	0.53%	0.17%	0.53%	1.07%	0.89%	3	0.54%	
ARLETTA	0.75%	1.04%	0.48%	0.59%	0.79%	0.67%	0.63%	0.80%	0.77%	0.79%	0.85%	1.02%	10	0.55%	
ASHFORD	2.15%	1.27%	1.77%	1.08%	1.57%	1.04%	2.08%	1.65%	0.97%	0.98%	1.68%	2.27%	7	0.69%	
BASIN CTTY	1.19%	0.17%	0.70%	0.70%	0.70%	0.98%	0.98%	0.33%	0.82%	1.00%	0.17%	0.34%	4	0.68%	
BEAVER	0.49%	0.49%	0.00%	0.49%	0.24%	0.00%	0.00%	0.00%	0.00%	0.00%	0.28%	0.83%	1	0.27%	
BLAKELY ISL	1.77%	1.47%	0.29%	0.00%	0.29%	0.57%	1.71%	1.71%	0.00%	0.57%	0.87%	0.59%	4	1.17%	
CARNATION	1.59%	1.82%	0.74%	1.05%	0.75%	1.02%	1.11%	0.56%	0.66%	1.41%	1.24%	0.67%	16	1.35%	
CATHLAMET	1.33%	1.26%	0.60%	1.05%	0.90%	1.08%	1.61%	1.46%	1.24%	1.24%	0.94%	2.11%	20	1.58%	
CHENEY / EWU	1.05%	1.14%	0.30%	0.69%	0.34%	0.51%	0.83%	1.07%	0.55%	0.62%	0.46%	0.56%	25	0.64%	
CHEWELAH / VALLEY	0.66%	1.55%	0.67%	0.85%	1.09%	0.65%	0.83%	0.91%	0.78%	0.54%	0.72%	0.72%	25	0.65%	
CHINOOK	0.51%	2.06%	0.26%	0.52%	1.29%	0.25%	1.03%	1.01%	1.01%	0.76%	1.79%	2.60%	4	1.03%	
CLALLAM BAY	1.92%	1.13%	0.16%	0.32%	0.32%	0.65%	0.16%	0.49%	0.00%	0.33%	0.50%	0.83%	8	1.33%	
CLEARWATER	1.35%	1.36%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%	0.68%	0.00%	0.70%	0.00%	1	0.71%	
CONNELL	0.51%	0.29%	0.22%	0.93%	0.93%	0.64%	0.32%	0.65%	0.82%	0.49%	0.25%	0.16%	3	0.25%	
COULÉE CITY	1.48%	1.08%	0.27%	0.81%	0.81%	0.81%	1.23%	1.10%	0.97%	0.84%	0.71%	1.28%	6	0.85%	
COWICHE	0.22%	0.22%	0.22%	0.11%	0.33%	0.23%	0.81%	0.46%	0.57%	0.12%	0.35%	0.47%	7	0.83%	
CRESTON	0.77%	1.54%	0.52%	1.29%	0.00%	1.34%	1.87%	1.07%	0.80%	0.83%	0.55%	1.68%	1	0.28%	
CURTIS	1.13%	3.20%	1.37%	1.38%	0.46%	0.25%	1.25%	2.24%	0.00%	0.49%	1.77%	3.02%	10	2.56%	
DAVENPORT	1.27%	1.93%	0.46%	1.03%	1.18%	0.79%	1.33%	0.55%	0.50%	0.40%	0.70%	0.86%	14	0.71%	
EASTSOUND	1.13%	0.96%	0.85%	0.77%	1.21%	0.82%	1.06%	1.12%	0.79%	1.00%	1.34%	0.87%	35	0.79%	
EDWALL-TYLER	2.52%	1.51%	2.02%	1.02%	0.51%	2.16%	1.70%	1.23%	0.24%	0.74%	1.99%	1.24%	4	1.01%	



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Trouble Ticket Report

December 2009

EXCHANGE	Dec 08	Jan 09	Feb 09	Mar 09	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	December	
													Trouble Tickets	% of Trouble Tickets
ELMA	1.04%	1.56%	0.85%	0.80%	0.83%	0.80%	0.92%	1.02%	0.54%	0.89%	1.05%	1.31%	54	1.69%
ELTOPIA	0.38%	0.38%	0.38%	0.00%	0.00%	2.20%	0.00%	1.48%	1.48%	1.13%	0.00%	0.00%	4	1.49%
EUREKA	0.33%	0.99%	0.98%	0.34%	0.67%	1.05%	0.35%	1.78%	0.00%	1.48%	2.24%	0.75%	4	1.49%
FALL CITY	0.96%	1.51%	0.63%	0.71%	0.75%	1.14%	1.11%	1.17%	1.05%	0.77%	1.26%	0.71%	19	0.85%
FORKS	0.50%	0.38%	0.35%	0.41%	0.27%	0.20%	0.15%	0.32%	0.20%	0.45%	0.18%	0.33%	13	0.39%
FOX ISLAND	0.89%	0.90%	0.45%	0.92%	0.18%	0.37%	0.09%	0.48%	0.60%	1.02%	0.93%	1.16%	6	0.65%
FRIDAY HARBOR	1.07%	0.57%	0.55%	0.74%	0.60%	0.61%	0.77%	0.56%	0.53%	0.60%	0.67%	0.90%	70	1.12%
GIG HARBOR	0.68%	0.72%	0.48%	0.49%	0.47%	0.49%	0.56%	0.55%	0.70%	0.67%	0.57%	0.85%	100	0.64%
GLENOMA	0.00%	3.06%	1.40%	1.40%	1.40%	0.56%	1.12%	2.25%	0.85%	1.40%	3.69%	0.57%	6	1.70%
HANSVILLE	0.78%	0.46%	0.26%	0.33%	0.80%	0.26%	0.32%	0.32%	0.26%	0.40%	0.80%	0.61%	13	0.88%
HARRINGTON	1.24%	0.75%	0.50%	1.25%	1.25%	1.47%	1.48%	1.49%	0.25%	0.51%	0.26%	1.29%	3	0.77%
HUMPTULIPS	1.82%	0.60%	0.61%	0.61%	0.61%	1.97%	0.65%	1.30%	2.94%	1.69%	0.69%	0.34%	10	3.41%
INCHELLUM/HUNTERS	0.14%	0.55%	0.49%	0.28%	0.49%	0.58%	1.22%	0.58%	0.73%	0.37%	0.60%	0.53%	5	0.38%
KAHILOTUS	0.00%	0.58%	1.16%	0.58%	0.58%	0.58%	0.59%	2.98%	0.00%	0.00%	0.61%	0.00%	1	0.61%
KETTLE FALLS	0.75%	0.75%	0.43%	0.48%	0.48%	0.59%	0.55%	0.63%	0.80%	0.40%	0.40%	0.40%	14	0.56%
KINGSTON	0.66%	0.56%	0.52%	0.30%	0.65%	0.79%	0.65%	0.47%	0.40%	0.59%	0.89%	0.89%	24	0.65%
LAKE QUINAULT	1.38%	1.40%	0.53%	1.06%	0.35%	1.13%	0.38%	0.38%	1.52%	1.73%	0.97%	2.33%	8	1.56%
LAKEBAY	1.32%	1.31%	0.89%	1.28%	0.80%	0.75%	0.96%	1.23%	0.70%	0.58%	1.11%	2.14%	53	1.04%
LIND	0.23%	0.23%	0.23%	0.45%	0.45%	0.67%	0.91%	1.37%	0.23%	0.69%	0.47%	1.40%	3	0.70%
LONG BEACH	0.91%	1.02%	0.71%	0.63%	0.73%	0.42%	0.74%	0.75%	0.59%	0.38%	0.65%	1.57%	43	1.17%
LOPEZ	1.52%	1.43%	0.67%	0.80%	0.97%	0.88%	1.16%	1.45%	1.45%	1.13%	2.23%	1.05%	42	1.77%
MATHEWS CORNER	0.24%	0.95%	0.24%	1.21%	0.97%	1.15%	1.37%	0.92%	0.94%	0.00%	0.00%	1.69%	1	0.24%



CenturyLink™

Trouble Ticket Report

December 2009

EXCHANGE	Dec 08	Jan 09	Feb 09	Mar 09	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09	December		
													Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
MCCLEARY	1.69%	1.10%	0.90%	0.30%	0.81%	0.63%	1.28%	0.76%	0.44%	0.76%	0.97%	0.65%	16	1.74%	
MEDICAL LAKE	0.98%	0.99%	0.88%	0.48%	0.44%	0.70%	1.02%	1.06%	0.60%	0.46%	0.39%	0.79%	20	0.72%	
MESA	1.94%	1.18%	0.40%	0.40%	1.19%	0.81%	1.22%	0.40%	0.40%	0.41%	0.82%	0.83%	2	0.83%	
MINERAL	2.42%	3.27%	0.91%	0.92%	1.53%	1.17%	1.75%	5.85%	0.88%	0.59%	4.12%	2.08%	5	1.47%	
MONTESANO	1.32%	1.20%	0.54%	0.30%	0.37%	0.50%	0.60%	0.41%	0.93%	0.29%	0.95%	0.85%	25	0.93%	
MORTON	2.13%	3.56%	1.03%	0.97%	0.63%	0.71%	1.07%	1.01%	0.78%	0.80%	0.87%	0.51%	15	1.09%	
NEAH BAY	0.11%	0.22%	0.11%	0.11%	0.55%	0.54%	0.11%	0.11%	0.11%	0.00%	0.22%	0.55%	4	0.44%	
NEPELEM	0.68%	3.01%	1.34%	0.50%	0.99%	2.59%	0.87%	0.75%	0.75%	2.45%	0.77%	0.76%	5	0.77%	
NORTH BEND 831/888	0.92%	1.57%	0.73%	0.81%	0.67%	0.72%	0.66%	0.51%	0.59%	0.66%	0.59%	0.83%	29	0.55%	
NORTH VASHON	1.30%	1.21%	1.61%	0.48%	1.05%	0.95%	1.06%	0.87%	1.57%	1.19%	1.49%	1.70%	6	0.60%	
OCEAN PARK	1.61%	1.84%	1.47%	0.94%	0.82%	0.80%	0.92%	1.05%	1.18%	0.56%	1.19%	2.81%	50	1.58%	
OCCOSTA	0.65%	0.33%	0.33%	1.00%	0.66%	1.75%	1.07%	0.36%	0.37%	0.38%	0.37%	0.76%	3	1.14%	
ODESSA	0.89%	1.40%	0.77%	0.89%	0.76%	1.12%	0.51%	1.65%	0.26%	0.77%	1.42%	0.39%	5	0.65%	
ORTING	1.17%	1.39%	1.31%	1.29%	0.93%	1.13%	0.99%	0.57%	0.75%	0.94%	1.22%	1.10%	42	1.06%	
PACIFIC BEACH	0.60%	0.40%	0.50%	0.51%	0.51%	0.61%	0.41%	0.21%	0.10%	0.41%	1.35%	1.46%	7	0.73%	
PACKWOOD	0.59%	1.66%	0.40%	0.70%	0.40%	0.10%	0.50%	0.50%	0.40%	0.20%	0.82%	0.51%	6	0.62%	
PE ELL	1.20%	0.27%	0.79%	0.93%	0.40%	0.79%	0.79%	0.67%	0.80%	0.67%	1.33%	1.34%	9	1.21%	
PUGET ISLAND	2.35%	1.05%	0.26%	3.47%	1.07%	1.56%	2.37%	3.73%	1.34%	3.20%	3.78%	1.63%	5	1.37%	
RANDLE	2.38%	3.14%	0.43%	1.19%	0.22%	0.93%	1.86%	1.45%	0.83%	1.15%	1.15%	0.63%	18	1.90%	



CenturyLink™

Trouble Ticket Report

December 2009

EXCHANGE	December												Trouble Tickets	% of Trouble Tickets	Trouble Tickets Moved to Lower Index. Goal 4% or below
	Dec 08	Jan 09	Feb 09	Mar 09	Apr 09	May 09	Jun 09	Jul 09	Aug 09	Sep 09	Oct 09	Nov 09			
RAYMOND-LEBAN	1.29%	1.49%	0.82%	0.90%	0.56%	0.75%	1.31%	1.09%	0.80%	0.58%	1.36%	1.47%	34	1.33%	
REARDAN	1.61%	3.58%	1.20%	0.94%	1.71%	0.59%	2.47%	2.54%	2.30%	0.78%	1.22%	1.05%	26	2.27%	
RMROCK/WHITEPASS	0.00%	1.11%	0.37%	0.00%	0.38%	0.00%	0.00%	0.43%	0.00%	0.00%	0.91%	0.00%	1	0.45%	
RITZVILLE-BENGE	1.03%	0.96%	0.28%	0.41%	0.55%	0.85%	0.26%	0.33%	0.66%	0.53%	0.80%	0.67%	15	1.00%	
ROYAL CITY	0.63%	0.63%	0.57%	0.69%	0.46%	0.87%	1.73%	0.75%	0.87%	2.09%	1.28%	0.94%	27	1.59%	
SNOQUALMIE RIDGE 396	0.37%	0.23%	0.31%	0.31%	0.08%	0.15%	0.30%	0.67%	0.15%	0.38%	0.54%	0.23%	4	0.31%	
SNOQUALMIE PASS 434	1.44%	1.91%	1.45%	1.47%	0.74%	0.70%	0.23%	0.00%	0.70%	0.24%	0.47%	1.85%	5	1.15%	
SOUTH BEND	1.37%	1.16%	0.73%	1.24%	0.22%	0.30%	0.45%	1.59%	1.77%	0.92%	1.39%	1.09%	19	1.49%	
SOUTH PRAIRIE	1.04%	2.51%	1.58%	1.37%	0.69%	1.64%	2.70%	1.23%	2.70%	1.54%	1.29%	1.87%	29	1.96%	
SPANGLE	2.15%	3.44%	1.30%	1.75%	0.87%	1.47%	0.21%	1.27%	1.06%	1.08%	0.43%	1.07%	4	0.85%	
SPRAGUE	0.44%	1.12%	0.67%	1.33%	1.11%	0.44%	1.79%	0.45%	0.91%	0.23%	1.16%	1.63%	3	0.70%	
STARBUCK	1.60%	1.60%	0.00%	0.81%	0.00%	0.88%	0.00%	0.00%	0.88%	0.00%	0.00%	6.86%	4	3.92%	
TETON	0.28%	0.55%	0.27%	0.41%	0.68%	0.38%	0.77%	0.00%	0.52%	0.26%	0.92%	0.53%	5	0.67%	
TWISP	0.46%	0.36%	0.41%	0.62%	0.62%	0.99%	0.83%	2.22%	0.89%	0.79%	0.46%	0.68%	8	0.46%	
VADER	0.90%	1.01%	0.67%	1.00%	0.56%	0.69%	0.80%	1.39%	0.82%	0.83%	0.24%	2.73%	26	3.10%	16
VASHON	1.12%	1.42%	0.63%	0.46%	0.83%	0.64%	0.85%	0.70%	0.51%	1.00%	0.80%	0.81%	24	0.63%	
WASHTUCNA	1.27%	0.00%	1.28%	0.85%	0.00%	0.00%	0.81%	1.67%	0.84%	0.43%	0.43%	0.43%	2	0.87%	
WILBUR	0.96%	2.47%	1.08%	1.30%	0.65%	1.69%	1.02%	2.37%	1.47%	0.23%	1.40%	1.06%	5	0.59%	
WILSON CREEK	0.61%	2.46%	0.93%	2.15%	0.31%	0.95%	0.64%	1.95%	0.00%	0.66%	0.99%	3.99%	5	1.68%	
WINTHROP	0.36%	0.14%	0.32%	0.51%	0.41%	0.56%	0.65%	0.90%	0.86%	0.48%	0.39%	0.35%	10	0.44%	
YACOLT	1.14%	1.33%	0.97%	0.30%	0.97%	0.55%	1.05%	0.50%	0.50%	2.00%	1.07%	0.44%	10	0.62%	
GRAND TOTAL	0.98%	1.15%	0.67%	0.72%	0.67%	0.71%	0.71%	0.86%	0.74%	0.72%	0.87%	1.04%	1246	0.92%	



CenturyLink™

WASHINGTON STATE
DETAIL OF TICKETS EXCLUDED
FROM TROUBLE INDEX REPORT

December 2009

EXCHANGE	TOTAL EXCLUDED	REASON
Vader	16	10 due to natural causes
		2 due to no trouble found
		4 due to other workmen

Quality of Service

December 2009

(3) Missed Appointments / Installation

Total Appointments	Missed Appointments	Excluded Appointments
8,874	865	16

(4) Installation or Activation of Basic Service

Exchange Name	Total Orders for Month	7 Days or Less
Monthly Report:	See Attachment A - December 2009	
Quarterly Report:	See Attachment B	
Bi-Annual Report	See Attachment C	

(5) Major Outages Over 48 Hours

# Over 48 Hours:	None
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(7) Switches - Dial Tone

On Track for Month?	Yes
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(8) Trunk Blocking

On Track for Month?	Yes
---------------------	-----

(9) Repair Report / Repair Appointments Met

Total OOS	Total OOS Exempted by Rule	Net Trouble (total exempt)	Total of Net Trouble Cleared in 48 Hrs (Appts Met)	Total Net Not Cleared within 48 Hrs (Appointments Missed)
679	1	678	674	4
Total Other Regulated Tickets	Total Exempted	Net Trouble Tickets (total exempt)	Total of Net Trouble Cleared in 72 Hrs (Appts Met)	Total Net Tickets Cleared in 72 Hours (Appointments Missed)
586	2	584	579	5

(4) Installation or Activation of Basic Service
Attachment A for December 2009

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
LONG BEACH	40	0
OCEAN PARK	33	0
CHINOOK	8	0
GIG HARBOR	117	1
FOX ISLAND	5	0
ARLETTA	11	0
MORTON	13	0
MINERAL	7	0
GLENOMA	5	0
RANDLE	8	0
PACKWOOD	5	0
ASHFORD	7	0
YACOLT	42	0
ORTING	30	0
SOUTH PRAIRIE	13	0
CONNELL	13	0
MESA	4	0
BASIN CITY	3	0
ELTOPIA	2	0
MATHEWS CORNER	2	0
KAHLOTUS	1	0
WASHTUCNA	0	0
LIND	2	0
STARBUCK	1	0
EUREKA	5	0
ROYAL CITY	21	0
LOPEZ/SHAW ISLAND	14	0
PUGET ISLAND	1	0
RAYMOND	7	0
RAYMOND/LEBAM	7	0
CATHLAMET	14	0
SOUTH BEND	14	0
OCOSTA	2	0
CURTIS	5	0
PE ELL	4	0
VADER	12	0
LAKEBAY (includes 1302)	51	0
MCCLEARY	13	0
ELMA	40	0
MONTESANO	21	0
KINGSTON	28	0
HANSVILLE	8	0
TWISP	17	0
WINTHROP	14	0
VASHON	20	0
NORTH VASHON	10	0

(4) Installation or Activation of Basic Service
Attachment A for December 2009

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	# of Orders Not Completed In 7 Days or Less
CHENEY	43	0
E.W.U.	0	0
SPANGLE	4	0
MEDICAL LAKE	23	0
REARDAN	8	0
DAVENPORT	16	0
CRESTON	2	0
HUNTERS/INCHELIUM	12	0
VALLEY	5	0
CHEWELAH	36	0
KETTLE FALLS	38	0
WILBUR	7	0
ODESSA	7	0
HARRINGTON	3	0
ALMIRA	1	0
COULEE CITY	13	0
WILSON CREEK	2	0
NESPELEM	7	0
RITZVILLE-BENGE	19	0
SPRAGUE	4	0
EDWALL-TYLER	1	0
NORTHBEND	34	0
SNOQUALMIE PASS	6	0
FALL CITY	5	0
CARNATION	8	0
SNOQUALMIE RIDGE	8	0
AMES LAKE	5	0
FRIDAY HARBOR	45	0
EAST SOUND	40	0
BLAKELY ISLAND/DECATURE	7	0
FORKS	41	0
NEAH BAY	14	0
BEAVER	4	0
CLALLAM BAY	2	0
CLEARWATER	1	0
PACIFIC BEACH	7	0
LAKE QUINAULT	2	0
HUMPTULIPS	3	0
COWICHE	10	0
TIETON	6	0
RIMROCK	2	0

(4) Installation or Activation of Basic Service
Attachment B for 4th Qtr 2009 (Oct, Nov, Dec)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (December Snapshot)
LONG BEACH	127	0
OCEAN PARK	89	0
CHINOOK	22	0
GIG HARBOR	308	0
FOX ISLAND	10	0
ARLETTA	31	0
MORTON	47	0
MINERAL	16	0
GLENOMA	13	0
RANDLE	28	0
PACKWOOD	22	0
ASHFORD	36	0
YACOLT	71	0
ORTING	112	0
SOUTH PRAIRIE	43	0
CONNELL	51	0
MESA	13	0
BASIN CITY	12	0
ELTOPIA	7	0
MATHEWS CORNER	12	0
KAHLOTUS	2	0
WASHTUCNA	5	0
LIND	12	0
STARBUCK	5	0
EUREKA	10	0
ROYAL CITY	72	0
LOPEZ/SHAW ISLAND	54	0
PUGET ISLAND	6	0
RAYMOND	33	0
RAYMOND/LEBAM	32	0
CATHLAMET	49	0
SOUTH BEND	46	0
OCOSTA	5	0
CURTIS	14	0
PE ELL	18	0
VADER	33	0
LAKEBAY (includes 1302)	144	0
MCCLEARY	36	0
ELMA	101	0
MONTESANO	57	0
KINGSTON	89	0
HANSVILLE	25	0
TWISP	57	0
WINTHROP	46	0
VASHON	75	0
NORTH VASHON	32	0

(4) Installation or Activation of Basic Service
Attachment B for 4th Qtr 2009 (Oct, Nov, Dec)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	90 to 179 Days (December Snapshot)
CHENEY	207	0
E.W.U.	0	0
SPANGLE	13	0
MEDICAL LAKE	72	0
REARDAN	22	0
DAVENPORT	58	0
CRESTON	10	0
HUNTERS/INCHELIUM	46	0
VALLEY	20	0
CHEWELAH	122	0
KETTLE FALLS	93	0
WILBUR	26	0
ODESSA	14	0
HARRINGTON	12	0
ALMIRA	11	0
COULEE CITY	23	0
WILSON CREEK	4	0
NESPELEM	39	0
RITZVILLE-BENGE	47	0
SPRAGUE	15	0
EDWALL-TYLER	7	0
NORTHBEND	94	0
SNOQUALMIE PASS	25	0
FALL CITY	20	0
CARNATION	28	0
SNOQUALMIE RIDGE	29	0
AMES LAKE	11	0
FRIDAY HARBOR	156	0
EAST SOUND	120	0
BLAKELY ISLAND/DECATURE	9	0
FORKS	119	0
NEAH BAY	29	0
BEAVER	9	0
CLALLAM BAY	16	0
CLEARWATER	3	0
PACIFIC BEACH	23	0
LAKE QUINAULT	16	0
HUMPTULIPS	11	0
COWICHE	31	0
TIETON	37	0
RIMROCK	3	0

(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual December 2009 (July-December)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	>180 Days (December Snapshot)
LONG BEACH	257	0
OCEAN PARK	172	0
CHINOOK	47	0
GIG HARBOR	667	0
FOX ISLAND	27	0
ARLETTA	54	0
MORTON	117	0
MINERAL	30	0
GLENOMA	24	0
RANDLE	56	0
PACKWOOD	43	0
ASHFORD	71	0
YACOLT	118	0
ORTING	253	0
SOUTH PRAIRIE	84	0
CONNELL	120	0
MESA	20	0
BASIN CITY	36	0
ELTOPIA	11	0
MATHEWS CORNER	17	0
KAHLOTUS	5	0
WASHTUCNA	7	0
LIND	23	0
STARBUCK	5	0
EUREKA	24	0
ROYAL CITY	139	0
LOPEZ/SHAW ISLAND	109	0
PUGET ISLAND	21	0
RAYMOND	75	0
RAYMOND/LEBAM	56	0
CATHLAMET	102	0
SOUTH BEND	98	0
OCOSTA	10	0
CURTIS	35	0
PE ELL	50	0
VADER	66	0
LAKEBAY	309	0
MCCLEARY	63	0
ELMA	188	0
MONTESANO	119	0
KINGSTON	188	0
HANSVILLE	54	0
TWISP	119	0
WINTHROP	102	0
VASHON	143	0
NORTH VASHON	58	0

(4) Installation or Activation of Basic Service
Attachment C - Bi-Annual December 2009 (July-December)

EXCHANGE	TOTAL NUMBER OF PRIMARY ORDERS	>180 Days (December Snapshot)
CHENEY	591	0
E.W.U.	0	0
SPANGLE	25	0
MEDICAL LAKE	177	0
REARDAN	59	0
DAVENPORT	116	0
CRESTON	19	0
HUNTERS/INCHELIUM	91	0
VALLEY	51	0
CHEWELAH	233	0
KETTLE FALLS	178	0
WILBUR	45	0
ODESSA	35	0
HARRINGTON	27	0
ALMIRA	23	0
COULEE CITY	46	0
WILSON CREEK	15	0
NESPELEM	73	0
RITZVILLE-BENGE	83	0
SPRAGUE	36	0
EDWALL-TYLER	23	0
NORTHBEND	212	0
SNOQUALMIE PASS	39	0
FALL CITY	59	0
CARNATION	60	0
SNOQUALMIE RIDGE	73	0
AMES LAKE	22	0
FRIDAY HARBOR	340	0
EAST SOUND	286	0
BLAKELY ISLAND/DECATURE	28	0
FORKS	263	0
NEAH BAY	64	0
BEAVER	23	0
CLALLAM BAY	30	0
CLEARWATER	13	0
PACIFIC BEACH	64	0
LAKE QUINAULT	30	0
HUMPTULIPS	18	0
COWICHE	70	0
TIETON	73	0
RIMROCK	6	0