

Washington State PUC Report  
Customer Network Trouble Per 100 Switched Access Lines

		Dec-09	Dec-09	Dec-09
		Sw	Total	Trbl/
Central Office	CO Code	Lns	Rpts	100
ACME	NW1ACME			
ALGER	NW1ALGR			
ANACORTES	NW1ANCR			
ARLINGTON	NW1ARTN			
BENTON CITY	NW1BNCY			
BIG LAKE	NW1BGLK			
BIRCH BAY	NW1BRBA			
BLAINE	NW1BLAN			
BOTHELL	NW1BOTH			
BREWSTER	NW1BRWS			
BRIDGEPORT	NW1BRPT			
BURLINGTON	NW1BURL			
CAMANO ISLAND	NW1CMIS			
CAMAS	NW1CAMS			
CASHMERE	NW1CSHR			
CHELAN	NW1CHLN			
CLEARVIEW	NW1CLVW			
CONCRETE	NW1CNCR			
CONWAY	NW1CNWY			
COUPEVILLE	NW1CPVL			
CURLEW	NW1CRLW			
CUSTER	NW1CSTR			
DARRINGTON	NW1DRTN			
DEMING	NW1DMNG			
DUVALL	NW1DULL			
EAST WENATCHEE	NW1EWNC			
EDISON	NW1EDSN			
ENTIAT	NW1ENTT			
EVERETT CASINO	NW1CSNO			
EVERETT MAIN	NW1EVRT			
EVERSON	NW1EVSN			
FAIRFIELD	NW1FRFD			
FARMINGTON	NW1FRTN			
FERNDALE	NW1FNDL			
GARFIELD	NW1GRFD			
GEORGE	NW1GERG			
GRANITE FALLS	NW1GRFL			
GRAYLAND	NW1GRLD			
HALLS LAKE	NW1HLLK			
JUANITA	NW1JUNT			
KENNEWICK MAIN	NW1KNWC			
KENNEWICK MEADOW SPRINGS	NW1MSPG			
KENNEWICK HIGHLAND	NW1HIGH			
KIRKLAND	NW1KRLD			
LA CONNER	NW1LACN			
LAKE GOODWIN	NW1LKGW			
LAKE STEVENS	NW1LKST			
LAKE WENATCHEE	NW1LKWN			
LATAH	NW1LATH			
LAUREL	NW1LARL			
LEAVENWORTH	NW1LVWO			
LOOMIS	NW1LOMS			

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		Sw	Total	Trbl/
Central Office	CO Code	Lng	Rpts	100
LYMAN	NW1HMTN			
LYNDEN	NW1LYND			
MALDEN	NW1MLDN			
MANOR WAY	NW1MRWY			
MANSFIELD	NW1MNFD			
MANSON	NW1MNSN			
MAPLE FALLS	NW1MPFL			
MARBLEMOUNT	NW1MRBL			
MARYSVILLE	NW1MYVI			
MOLSON-CHESAW	NW1MLSN			
MONROE	NW1MONR			
MOSCOW	NW1MSCW			
MOUNT VERNON	NW1MTVR			
NACHES	NW1NCHS			
NEWPORT	NW1NWPT			
NILE	NW1NILE			
NORTH RICHLAND	NW1NTRD			
OAK HARBOR	NW1OKHR			
OAKESDALE	NW1OKDL			
PALOUSE	NW1PALS			
PULLMAN	NW1PLMN			
QUINCY	NW1QNCY			
REDMOND	NW1RDMD			
REPUBLIC	NW1RPBL			
RICHLAND	NW1RCLD			
RICHMOND BEACH	NW1RCBH			
ROCKFORD	NW1RCFR			
ROSALIA	NW1ROSL			
SAMMAMISH	NW1SMSh			
SEDRO WOOLLEY	NW1SWLY			
SILVER LAKE	NW1SLLK			
SKYKOMISH	NW1SKYK			
SNOHOMISH	NW1SNHS			
SOAP LAKE	NW1SOLK			
STANWOOD	NW1STWD			
STEVENS PASS	NW1STPS			
SULTAN	NW1SULT			
SUMAS	NW1SUMS			
TEKOA	NW1TEKO			
THORNTON	NW1THTN			
TONASKET	NW1TNSK			
WASHOUGAL	NW1WSHG			
WASHOUGAL RIVER	NW1WSHR			
WATERVILLE	NW1WTVL			
WENATCHEE	NW1WNTC			
WEST RICHLAND	NW1WRLD			
WESTPORT	NW1WSPT			
WOODLAND	NW1WDLA			
Washington State:				

VzNw Trbl 12mo

WASHINGTON STATE PUC REPORT

Customer Network Trouble Per 100 Switched Access Lines

Threshold is less than = 4

\* With Allowed Trouble codes Excluded

CENTRAL OFF. LOCATION	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
ACME													
ALGER													
ANACORTES													
ARLINGTON													
BENTON CITY													
BIG LAKE													
BIRCH BAY													
BLAINE													
BOTHELL													
BREWSTER													
BRIDGEPORT													
BURLINGTON													
CAMANO ISLAND													
CAMAS													
CASHMERE													
CHELAN													
CLEARVIEW													
CONCRETE													
CONWAY													
COUPEVILLE													
CURLEW													
CUSTER													
DARRINGTON													
DEMING													
DUVALL													
EAST WENATCHEE													
EDISON													
ENTIAT													
EVERETT CASINO													
EVERETT MAIN													
EVERSON													
FAIRFIELD													
FARMINGTON													
FERNDALE													
GARFIELD													
GEORGE													
GRANITE FALLS													
GRAYLAND													
HALLS LAKE													
JUANITA													
KENNEWICK MAIN													
KENNEWICK MEADOW SPRINGS													
KENNEWICK HIGHLAND													
KIRKLAND													
LA CONNER													
LAKE GOODWIN													
LAKE STEVENS													
LAKE WENATCHEE													
LATAH													
LAUREL													
LEAVENWORTH													
LOOMIS													
LYMAN													
LYNDEN													
MALDEN													
MANOR WAY													
MANSFIELD													
MANSON													
MAPLE FALLS													
MARBLEMOUNT													
MARYSVILLE													
MOLSON-CHESAW													
MONROE													

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Customer Network Trouble Per 100 Switched Access Lines

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Threshold is less than = 4													
CENTRAL OFF. LOCATION	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
MOSCOW													
MOUNT VERNON													
NACHES													
NEWPORT													
NILE													
NORTH RICHLAND													
OAK HARBOR													
OAKESDALE													
PALOUSE													
PULLMAN													
QUINCY													
REDMOND													
REPUBLIC													
RICHLAND													
RICHMOND BEACH													
ROCKFORD													
ROSALIA													
SAMMAMISH													
SEDRO WOOLLEY													
SILVER LAKE													
SKYKOMISH													
SNOHOMISH													
SOAP LAKE													
STANWOOD													
STEVENS PASS													
SULTAN													
SUMAS													
TEKOA													
THORNTON													
TONASKET													
WASHOUGAL													
WASHOUGAL RIVER													
WATERVILLE													
WENATCHEE													
WEST RICHLAND													
WESTPORT													
WOODLAND													
WASHINGTON													

4

Each CO is not to exceed 4 tpls per 100 lns per mth for 2 consecutive mths nor should they exceed this for 4 months in any 12 mth period.

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
ACME													
ALGER													
ANACORTES													
ARLINGTON													
BENTON CITY													
BIG LAKE													
BIRCH BAY													
BLAINE													
BOTHELL													
BREWSTER													
BRIDGEPORT													
BURLINGTON													
CAMANO													
CAMAS													
CASHMERE													
CHELAN													
CLEARVIEW													
CONCRETE													
CONWAY													
COUPEVILLE													
CURLEW													
CUSTER													
DARRINGTON													
DEMING													
DUVALL 1													
EAST WENATCHEE													
EDISON													
ENTIAT													
EVERETT CASINO													
EVERETT MAIN													
EVERSON													
FAIRFIELD													
FARMINGTON													
FERDALE													
GARFIELD													
GEORGE													
GRANITE FALLS													
GRAYLAND													
HALLS LAKE													
JUANITA													
KENNEWICK MAIN													
KENNEWICK MEADOW S													
KENNEWICK-HIGHLAND													
KIRKLAND													
LA CONNER													
LAKE GOODWIN													
LAKE STEVENS													
LAKE WENATCHEE													
LATAH													
LAUREL													
LEAVENWORTH													
LOOMIS													
LYMAN													
LYNDEN													
MALDEN													
MANOR WAY													
MANSFIELD													
MANSON													
MAPLE FALLS													
MARBLEMOUNT													
MARYSVILLE													
MOLSON-CHESAW													
MONROE													
MOSCOW													
MOUNT VERNON													
NACHES													

REDACTED

WASHINGTON STATE SWITCHED ACCESS LINES

Central Office	Dec-08	Jan-09	Feb-09	Mar-09	Apr-09	May-09	Jun-09	Jul-09	Aug-09	Sep-09	Oct-09	Nov-09	Dec-09
NEWPORT													
NILE													
NORTH RICHLAND													
OAK HARBOR													
OAKSDALE													
PALOUSE													
PULLMAN													
QUINCY													
REDMOND													
REPUBLIC													
RICHLAND													
RICHMOND BEACH													
ROCKFORD													
ROSALIA													
SAMMAMISH													
SEDRO WOOLLEY													
SILVER LAKE													
SKYKOMISH													
SNOHOMISH													
SOAP LAKE													
STANWOOD													
STEVENS PASS													
SULTAN													
SUMAS													
TEKOA													
THORNTON													
TONASKET													
WASHOUGAL													
WASHOUGAL RIVER													
WATERVILLE													
WENATCHEE													
WEST RICHLAND													
WESTPORT													
WOODLAND													
Total Lines	<hr/>												