

Qwest Corporation  
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Seattle, Washington 98191  
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Facsimile (206) 343-4040

Mark S. Reynolds  
Senior Director - Regulatory  
Policy and Law



September 28, 2009

David Danner, Secretary & Executive Director  
Washington Utilities and Transportation Commission  
1300 S. Evergreen Park Dr. SW  
Olympia, Washington 98504-7250

RECEIVED  
REGULATORY MANAGEMENT  
2009 SEP 29 AM 9:03  
STATE OF WASH.  
UTIL. AND TRANSP.  
COMMISSION

Attention: Kristen Russell  
Re: Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625

Dear Mr. Danner:

Enclosed are the August 2009 service quality performance reports required of Qwest Corporation in accordance with Docket Nos. UT-921192, UT-950200, UT-991358, UT-030704, UT-061625 and WAC 480-120-438 – 480-120-440.

The following reports are enclosed:

- 1) Summary Report,
- 2) Orders Summary,
- 3) Trouble Report,
- 4) Trunk Blocking Report

Pursuant to WAC 480-07-160(3), Qwest requests that the portions of these reports be held confidential, as these documents contain valuable commercial information, the release of which would be detrimental to Qwest Corporation.

Please call me on (503) 242-5089 if you have questions or need additional information.

Very truly yours,

By Ron L. Trullinger  
Ron L. Trullinger for  
Mark Reynolds

Enclosures

cc: Lisa Anderl

Washington Service Quality Summary Report - AUGUST 2009

METRIC DESCRIPTION	JANUARY 2009			FEBRUARY 2009			MARCH 2009		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	10285	13016	79.02%	7123	7207	98.83%	7933	8050	98.55%
OOS Tickets Not Cleared Within 48 Hrs	2731	1	2731	84	1	84	117	1	117
Number of OOS Exemptions	593	1	593	116	1	116	136	1	136
All Other Repairs Cleared LT < 72 Hrs	3261	3897	83.68%	2032	2047	99.27%	2266	2299	98.56%
All Other Troubles Cleared GTR > 72 Hrs	636	1	636	15	1	15	33	1	33
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	58	1	58	4	1	4	5	1	5
Physically Obstructed All Other Troubles Cleared > 72 Hrs	74	1	74	21	1	21	22	1	22
Repair Force Majeure Exclusions	129	1	129	51	1	51	57	1	57
Repair Physically Obstructed Exclusions	115	1	115	61	1	61	60	1	60
Installation Appointments Met	8127	8759	92.78%	7537	7902	95.38%	8618	9048	95.25%
Repair Appointments Met	4751	6062	78.37%	4784	5536	86.42%	5395	6274	85.99%
Provisioning Missed for Company Reasons	285	1	285	210	1	210	185	1	185
Provisioning Missed for Customer Reasons	1271	1	1271	953	1	953	1021	1	1021
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2009

METRIC DESCRIPTION	APRIL 2009			MAY 2009			JUNE 2009		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	7973	8074	98.75%	7734	7877	98.18%	8628	8730	98.83%
OOS Tickets Not Cleared Within 48 Hrs	101	1	101	143	1	143	102	1	102
Number of OOS Exemptions	132	1	132	105	1	105	131	1	131
All Other Repairs Cleared LT < 72 Hrs	2254	2280	98.86%	2426	2440	99.43%	2718	2733	99.45%
All Other Troubles Cleared GTR > 72 Hrs	26	1	26	14	1	14	15	1	15
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	0	1	0	2	1	2	1	1	1
Physically Obstructed All Other Troubles Cleared > 72 Hrs	13	1	13	20	1	20	24	1	24
Repair Force Majeure Exclusions	52	1	52	48	1	48	81	1	81
Repair Physically Obstructed Exclusions	62	1	62	41	1	41	33	1	33
Installation Appointments Met	8584	8997	95.41%	7507	7922	94.76%	8554	9093	94.07%
Repair Appointments Met	5504	6306	87.28%	5341	6236	85.65%	5568	6664	83.55%
Provisioning Missed for Company Reasons	207	1	207	209	1	209	213	1	213
Provisioning Missed for Customer Reasons	977	1	977	961	1	961	1018	1	1018
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Service Quality Summary Report - AUGUST 2009

METRIC DESCRIPTION	JULY 2009			AUGUST 2009		
	NUM	DENOM	RESULT	NUM	DENOM	RESULT
OOS Tickets Cleared Within 48 Hrs	8266	8351	98.98%	8606	8725	98.64%
OOS Tickets Not Cleared Within 48 Hrs	85	1	85	119	1	119
Number of OOS Exemptions	118	1	118	184	1	184
All Other Repairs Cleared LT < 72 Hrs	2497	2509	99.52%	2491	2503	99.52%
All Other Troubles Cleared GTR > 72 Hrs	12	1	12	12	1	12
All Other Troubles Cleared GTR > 72 Hrs - Force Majeure	1	1	1	2	1	2
Physically Obstructed All Other Troubles Cleared > 72 Hrs	9	1	9	23	1	23
Repair Force Majeure Exclusions	44	1	44	75	1	75
Repair Physically Obstructed Exclusions	37	1	37	40	1	40
Installation Appointments Met	8556	9140	93.61%	7743	8241	93.96%
Repair Appointments Met	5264	6400	82.25%	5240	6483	80.83%
Provisioning Missed for Company Reasons	191	1	191	219	1	219
Provisioning Missed for Customer Reasons	1050	1	1050	963	1	963
% of Switches Delivering Dial Tone Within 3 seconds			Met Standard			Met Standard

Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD						90.00%		99.00%	
ABERDEEN-HOQUIAM		151	2	31.50	2	98.68%	0	100.00%	
AUBURN		280	8	26.38	2	99.29%	0	100.00%	
BAINBRIDGE ISLAND		87	0		2	97.70%	0	100.00%	
BATTLEGROUND		104	0		3	97.12%	0	100.00%	
BELFAIR		65	2	4.00	3	95.38%	0	100.00%	
BELLEVUE		413	7	24.86	9	97.82%	0	100.00%	
	BELLEVUE GLENCOURT	165	5	13.20	2	98.79%	0	100.00%	
	BELLEVUE-SHERWOOD	248	2	54.00	7	97.18%	0	100.00%	
BELLINGHAM		327	2	4.00	3	99.08%	0	100.00%	
	BELLINGHAM LUMMI	22	0		2	90.91%	0	100.00%	
	BELLINGHAM REGENT	305	2	4.00	1	99.67%	0	100.00%	
BLACK DIAMOND		25	1	16.00	1	96.00%	0	100.00%	
BREMERTON		276	1	18.00	5	98.19%	0	100.00%	
	BREMERTON CROSBY	33	0		1	96.97%	0	100.00%	
	BREMERTON ESSEX	235	1	18.00	4	98.30%	0	100.00%	
	BREMERTON SUNNYSLOPE	8	0		0	100.00%	0	100.00%	
BUCKLEY		19	0		1	94.74%	0	100.00%	
CASTLE ROCK		32	1	14.00	0	100.00%	0	100.00%	
CENTRALIA		128	2	3.00	1	99.22%	0	100.00%	
CHEHALIS		120	3	58.00	3	97.50%	0	100.00%	
	CHEHALIS	88	2	84.50	2	97.73%	0	100.00%	
	CHEHALIS NAPAVINE	32	1	5.00	1	96.88%	0	100.00%	
CLE-ELUM		33	0		1	96.97%	0	100.00%	
COLFAX		26	2	6.00	0	100.00%	0	100.00%	
COLVILLE		83	2	39.50	0	100.00%	0	100.00%	
COPALIS(OCEAN SHORES)		36	0		1	97.37%	0	100.00%	

Source: 5 and 90 day data from RSOR completed orders  
180 day data from OP15A pending orders  
Blanks in the report indicate no activity for the measure.

Washington Orders Summary - AUGUST 2009  
from RSOR and OP15A

EXCHANGE	WIRECENTER	TOTAL INWARD ORDERS	TOTAL PENDING INWARD ORDERS	AVERAGE AGE OF PENDING INWARD ORDERS (BUS DAYS)	INWARD ORDS NOT COMPLETED WITHIN 5 DAYS	PCT INWARD ORDS COMPLETED WITHIN 5 DAYS	INWARD ORDS NOT COMPLETED > 90 DAYS FROM DUE DATE	PCT INWARD ORDS COMPLETED WITHIN 90 DAYS	INWARD ORDS NOT COMPLETED > 180 DAYS FROM DUE DATE
STANDARD		30	0			99.00%		99.00%	
COULEE DAM		4	1	0.00	0	100.00%	0	100.00%	
CRYSTAL MTN.		15	0		0	100.00%	0	100.00%	
DAYTON		64	1	38.00	1	98.44%	0	100.00%	
DEER PARK		334	3	67.33	2	99.40%	0	100.00%	
DES MOINES		114	2	72.00	0	100.00%	0	100.00%	
	DES MOINES FEDERAL WAY	220	1	58.00	2	99.09%	0	100.00%	
EASTON		8	0		0	100.00%	0	100.00%	
ELK		30	1	122.00	0	100.00%	0	100.00%	
ENJUMCLAW		65	2	11.00	0	100.00%	0	100.00%	
EPHRATA		34	1	0.00	1	97.06%	0	100.00%	
GRAHAM		143	3	42.00	1	99.30%	0	100.00%	
GREEN BLUFF		15	1	93.00	1	93.33%	0	100.00%	
HOODSPORT		17	0		0	100.00%	0	100.00%	
ISSAQUAH		157	3	50.33	9	94.27%	0	100.00%	
KENT		552	15	56.67	12	97.83%	0	100.00%	2
	KENT MERIDIAN	131	1	3.00	5	96.18%	0	100.00%	
	KENT O BRIEN	51	0		3	94.12%	0	100.00%	
	KENT ULRICH	370	14	60.50	4	98.92%	0	100.00%	2
LIBERTY LAKE		7	0		0	100.00%	0	100.00%	
LONGVIEW-KELSO		330	4	37.00	1	99.70%	0	100.00%	
LOON LAKE		6	0		1	83.33%	0	100.00%	
MAPLE VALLEY		51	0		2	96.08%	0	100.00%	
MOSES LAKE		166	3	144.33	3	98.19%	0	100.00%	1
	MOSES LAKE AFB	32	1	0.00	0	100.00%	0	100.00%	
	MOSES LAKE ALDER	134	2	216.50	3	97.76%	0	100.00%	1

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STANDARD						99.00%		99.00%	
NEWMAN LAKE		7	0		0	100.00%	0	100.00%	
NORTHPORT		18	0		0	100.00%	0	100.00%	
OLYMPIA		603	12	24.92	5	99.17%	0	100.00%	
	OLYMPIA EVERGREEN	38	0		0	100.00%	0	100.00%	
	OLYMPIA LACEY	283	5	36.00	3	98.94%	0	100.00%	
	OLYMPIA WHITEHALL	282	7	17.00	2	99.29%	0	100.00%	
OMAK-OKANOGAN		94	3	35.33	0	100.00%	0	100.00%	
OROVILLE		30	0		1	96.67%	0	100.00%	
OTHELLO		64	2	98.00	3	95.31%	0	100.00%	1
PASCO		290	5	46.00	3	98.97%	0	100.00%	
PATEROS		8	1	57.00	0	100.00%	0	100.00%	
POMEROY		9	0		0	100.00%	0	100.00%	
PT. ANGELES		144	4	25.75	0	100.00%	0	100.00%	
	PT. ANGELES JOYCE	10	3	32.67	0	100.00%	0	100.00%	
	PT. ANGELES	134	1	5.00	0	100.00%	0	100.00%	
PT. LUDLOW		20	1	115.00	0	100.00%	0	100.00%	
PT. ORCHARD		189	1	24.00	3	98.41%	0	100.00%	
	PORT ORCHARD COLBY	61	0		0	100.00%	0	100.00%	
	PT. ORCHARD	128	1	24.00	3	97.66%	0	100.00%	
PT. TOWNSEND		108	0		2	98.15%	0	100.00%	
PUYALLAP		280	3	49.67	3	98.93%	0	100.00%	
RENTON		442	3	45.67	3	99.32%	0	100.00%	
RIDGEFIELD		26	1	174.00	0	100.00%	0	100.00%	1
ROCHESTER		41	3	33.33	1	97.56%	0	100.00%	
ROY		37	0		0	100.00%	0	100.00%	
SEATTLE		2761	32	30.78	34	98.77%	0	100.00%	

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STANDARD	SEATTLE ATWATER	174	0		0	99.00%	0	99.00%	
	SEATTLE CAMPUS	102	5	24.00	2	98.04%	0	100.00%	
	SEATTLE CHERRY	441	10	35.90	3	99.32%	0	100.00%	
	SEATTLE DUWAMISH	140	1	75.00	5	96.43%	0	100.00%	
	SEATTLE EAST	339	7	31.57	2	99.41%	0	100.00%	
	SEATTLE ELLIOT	93	0		1	98.92%	0	100.00%	
	SEATTLE EMERSON	282	2	22.50	4	98.58%	0	100.00%	
	SEATTLE LAKEVIEW	196	0		0	100.00%	0	100.00%	
	SEATTLE MAIN	295	4	19.00	8	97.29%	0	100.00%	
	SEATTLE MERCER ISLAND (ADAMS)	74	0		1	98.65%	0	100.00%	
	SEATTLE PARKWAY	264	1	0.00	5	98.11%	0	100.00%	
	SEATTLE SUNSET	171	1	28.00	1	99.42%	0	100.00%	
	SEATTLE WEST	190	1	61.00	2	98.95%	0	100.00%	
SEQUIM		127	1	126.00	2	98.43%	0	100.00%	
SHELTON		174	2	54.50	2	98.85%	0	100.00%	
SILVERDALE		102	3	39.67	1	99.02%	0	100.00%	
SPOKANE		1608	18	33.89	17	98.94%	0	100.00%	
	SPOKANE CHESTNUT	38	3	73.00	0	100.00%	0	100.00%	
	SPOKANE FAIRFAX	253	2	25.00	1	99.60%	0	100.00%	
	SPOKANE HUDSON	250	1	5.00	1	99.60%	0	100.00%	
	SPOKANE KEYSTONE	165	1	5.00	5	96.97%	0	100.00%	
	SPOKANE MORAN	79	0		0	100.00%	0	100.00%	
	SPOKANE RIVERSIDE	225	4	10.50	3	98.67%	0	100.00%	
	SPOKANE WALNUT	405	3	32.33	3	99.26%	0	100.00%	
	SPOKANE WHITWORTH	193	4	48.00	4	97.93%	0	100.00%	
SPRINGDALE		23	2	4.00	1	95.65%	0	100.00%	

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STANDARD									
SUMNER (BONNEYLAKE)		126	3	50.67	2	98.41%	0	100.00%	
TACOMA		1866	20	28.50	20	98.93%	0	100.00%	
	TACOMA FORT LEWIS	72	4	61.75	0	100.00%	0	100.00%	
	TACOMA GREENFIELD	326	3	25.67	3	99.08%	0	100.00%	
	TACOMA JUNIPER	316	0		2	99.37%	0	100.00%	
	TACOMA LENNOX	306	6	25.00	7	97.71%	0	100.00%	
	TACOMA LOGAN	133	2	19.00	0	100.00%	0	100.00%	
	TACOMA MARKET (FAWCETT)	232	2	20.50	4	98.28%	0	100.00%	
	TACOMA SKYLINE	134	1	17.00	1	99.25%	0	100.00%	
	TACOMA WAVERLY-2	57	0		0	100.00%	0	100.00%	
	TACOMA WAVERLY-7	280	2	0.00	3	98.97%	0	100.00%	
VANCOUVER		966	14	51.71	6	99.38%	0	100.00%	2
	VANCOUVER ORCHARDS	463	6	60.33	2	99.57%	0	100.00%	1
	VANCOUVER OXFORD	343	4	18.00	2	99.42%	0	100.00%	
	VANCOUVER SALMON CRK(NORTH)	160	4	72.50	2	98.75%	0	100.00%	1
WAITSBURG		6	0		0	100.00%	0	100.00%	
WALLA WALLA (INCL TOUCHET)		178	2	35.00	5	97.19%	0	100.00%	
WARDEN		24	0		0	100.00%	0	100.00%	
WINLOCK		28	1	3.00	1	96.43%	0	100.00%	
YAKIMA		619	10	27.30	1	99.84%	0	100.00%	
	YAKIMA CHESTNUT	464	9	26.78	0	100.00%	0	100.00%	
	YAKIMA WEST	155	1	32.00	1	99.35%	0	100.00%	
Exchanges in Neighboring States									
CLARKSTON		58	0		0	100.00%	0	100.00%	

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STANDARD									
TOTALS		15311	218	38.56	187	90.00% 98.78%	0	99.00% 100.00%	7
Loon Lake percent completed in 5 days was below standard due to low volumes.									
Orchard order not completed > 180 days was due to order not being cancelled in one of our systems.									
Other six orders not completed > 180 days were all due to customer reasons									

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WASHINGTON TROUBLE REPORT RATE - AUGUST 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-09	JUL-09	JUN-09	MAY-09	APR-09	MAR-09	FEB-09	JAN-09	DEC-08	NOV-08	OCT-08	RATE SEP-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
ABERDEEN-HOQUIAM	0	10912	75	0.69	0.73	0.92	1.15	0.86	0.65	0.78	1.71	1.36	1.01	0.76	0.81
AUBURN	0	20471	217	1.06	0.72	1.06	0.73	0.74	0.79	0.81	1.49	1.03	1.18	1.05	0.97
BAINBRIDGE ISLAND	0	10452	96	0.92	0.79	0.75	1.30	0.63	0.56	0.48	0.89	0.63	0.88	0.77	0.65
BATTLEGROUND	0	9232	68	0.74	0.98	0.87	0.60	0.72	0.85	0.56	1.61	2.85	1.10	0.74	0.89
BEFAIR	0	6558	83	1.27	1.87	1.38	1.09	1.29	0.81	0.57	1.42	1.12	1.25	0.99	0.84
BELLEVUE	0	42125	269	0.64	0.67	0.53	0.57	0.56	0.56	0.59	1.20	0.71	0.82	0.70	0.75
BELLEVUE GLENCOURT	0	17135	71	0.41	0.42	0.49	0.39	0.48	0.57	0.46	0.80	0.47	0.53	0.51	0.48
BELLEVUE-SHERWOOD	0	24990	198	0.79	0.84	0.55	0.69	0.61	0.55	0.67	1.46	0.87	1.01	0.84	0.93
BELLINGHAM	0	28543	113	0.40	0.46	0.44	0.38	0.49	0.42	0.37	0.62	0.51	0.46	0.42	0.40
BELLINGHAM LUMMI	0	1293	9	0.70	0.69	0.45	0.76	0.97	0.68	0.53	1.88	0.53	0.90	0.83	0.37
BELLINGHAM REGENT	0	27250	104	0.38	0.44	0.44	0.36	0.47	0.41	0.36	0.56	0.51	0.45	0.40	0.40
BLACK DIAMOND	0	2523	31	1.23	0.90	1.08	0.77	0.80	1.46	1.33	2.31	2.14	1.54	1.24	1.19
BREMERTON	0	31484	205	0.65	0.54	0.49	0.52	0.53	0.46	0.47	0.67	0.63	0.65	0.69	0.67
BREMERTON CROSBY	0	3002	54	1.80	0.83	1.19	1.48	0.95	0.91	0.84	1.32	1.19	1.38	1.73	1.71
BREMERTON ESSEX	0	27817	142	0.51	0.48	0.40	0.41	0.48	0.41	0.42	0.59	0.55	0.57	0.58	0.56
BREMERTON SUNNYSLOPE	0	665	9	1.35	1.80	1.19	0.74	0.60	0.74	0.74	1.47	1.45	0.72	0.73	0.72
BUCKLEY	0	2152	29	1.35	1.51	1.40	1.16	1.71	1.57	1.04	2.79	1.30	1.61	1.32	1.86
CASTLE ROCK	1	3771	45	1.19	1.50	1.42	0.93	1.43	1.76	1.03	4.66	1.68	2.00	1.85	1.83
CENTRALIA	0	7336	58	0.79	0.90	0.99	0.97	0.95	1.32	0.66	2.46	0.97	1.03	0.70	1.10
CHEHALIS	0	8951	65	0.73	1.05	1.46	1.04	0.84	1.06	1.38	2.78	1.61	1.12	1.32	0.86
CHEHALIS	0	6498	42	0.65	1.10	1.78	0.88	0.78	1.07	1.13	1.93	1.45	0.95	1.33	0.76
CHEHALIS NAPAVALINE	0	2453	23	0.94	0.93	0.60	1.48	1.00	1.04	2.05	5.05	2.03	1.57	1.32	1.16
CLE-ELUM	0	2813	24	0.85	0.78	1.61	0.69	0.71	0.91	0.47	2.12	0.75	0.84	1.03	0.67
COLFAX	0	2239	45	2.01	1.34	1.42	0.31	1.19	1.14	0.48	2.78	1.43	0.95	0.90	1.08
COLVILLE	0	6609	65	0.98	1.52	1.56	0.70	0.92	0.68	0.68	1.31	1.40	1.16	0.63	0.91
COPALIS(OCEAN SHORES)	0	3462	69	1.99	1.49	1.62	0.94	0.74	1.42	1.24	1.95	1.98	1.58	1.47	1.98
COULEE DAM	0	2057	18	0.88	1.11	1.10	1.01	2.33	1.56	0.89	1.77	1.12	0.74	0.60	0.73
CRYSTAL MTN.	1	607	1	0.16	0.33	1.98	0.83	1.32	1.13	1.28	4.47	0.64	0.64	0.81	1.13
DAYTON	0	1745	39	2.23	0.75	0.46	0.97	1.93	1.14	0.79	1.97	1.24	0.56	1.13	1.58
DEER PARK	0	5981	179	2.99	1.60	1.09	1.02	2.31	1.03	0.93	2.07	1.34	0.77	0.72	0.80
DES MOINES	0	20683	172	0.83	0.67	0.97	0.80	0.81	0.89	0.68	1.27	0.93	0.95	0.92	0.78
DES MOINES	0	8059	81	1.01	0.78	1.07	0.94	1.00	0.73	0.70	1.25	0.97	1.12	1.07	0.79
DES MOINES FEDERAL WAY	0	12624	91	0.72	0.60	0.91	0.72	0.69	1.00	0.67	1.28	0.91	0.84	0.82	0.77

WASHINGTON TROUBLE REPORT RATE - AUGUST 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-09	JUL-09	JUN-09	MAY-09	APR-09	MAR-09	FEB-09	JAN-09	DEC-08	NOV-08	OCT-08	RATE SEP-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
EASTON	0	590	8	1.36	1.35	1.00	0.99	0.32	0.00	0.79	0.95	0.47	0.31	0.93	0.47
ELK	0	2527	64	2.53	1.85	2.66	1.56	1.24	1.30	1.41	3.26	1.31	1.31	0.82	1.30
ENJUMCLAW	0	6458	77	1.19	0.92	1.44	0.88	1.10	1.12	1.27	2.16	1.13	1.42	1.20	0.70
EPHRATA	0	2956	26	0.88	0.67	0.91	0.33	0.56	0.56	0.36	0.29	0.58	1.10	0.68	0.44
GRAHAM	0	11992	93	0.78	1.13	1.08	0.67	0.74	1.19	0.63	1.02	1.01	0.99	1.12	0.97
GREEN BLUFF	0	2488	38	1.53	1.23	0.90	0.71	0.86	1.00	1.87	1.06	0.97	0.89	1.08	1.13
HOODSPORT	0	2071	31	1.50	2.29	0.95	0.94	1.55	1.40	0.51	1.19	1.40	1.56	1.37	0.74
ISSAQUAH	0	17495	105	0.60	0.55	0.81	0.85	0.62	0.54	0.58	1.45	0.52	0.74	0.67	0.58
KENT	0	38596	269	0.70	0.69	0.69	0.62	0.59	0.70	0.63	0.95	0.82	0.72	0.75	0.68
	0	13380	114	0.85	0.93	0.84	0.87	0.79	1.01	0.77	1.43	1.22	0.91	0.88	0.74
KENT MERIDIAN															
KENT O BRIEN	0	8099	17	0.21	0.33	0.34	0.25	0.16	0.35	0.30	0.15	0.20	0.26	0.32	0.25
KENT ULRICH	0	17117	138	0.81	0.67	0.75	0.59	0.64	0.63	0.68	0.94	0.79	0.76	0.82	0.82
LIBERTY LAKE	0	981	6	0.61	1.10	0.56	0.36	1.36	0.09	0.35	0.86	0.74	0.66	0.36	0.72
LONGVIEW-KELSO	0	22470	289	1.29	1.13	1.03	0.90	1.04	0.82	0.87	2.29	1.33	1.31	0.88	1.07
LOON LAKE	0	1217	8	0.66	1.14	1.71	1.07	0.91	1.15	0.74	1.14	0.80	0.80	1.03	1.01
MAPLE VALLEY	0	8497	72	0.85	0.63	0.71	0.62	0.84	0.81	0.60	1.27	0.86	0.73	0.51	0.82
MOSES LAKE	0	12252	141	1.15	0.94	0.98	0.80	1.02	0.97	0.82	1.03	0.82	1.19	0.86	1.02
	0	2011	30	1.49	0.89	0.83	0.93	0.73	1.12	0.29	0.92	0.39	0.53	0.90	1.56
MOSES LAKE AFB															
MOSES LAKE ALDER	0	10241	111	1.08	0.95	1.01	0.77	1.08	0.94	0.92	1.06	0.91	1.32	0.86	0.92
	0	1620	16	0.99	0.98	1.09	1.25	0.65	1.75	1.26	1.47	1.01	1.22	0.99	1.58
NEWMAN LAKE															
NORTHPORT	0	1032	15	1.45	1.66	2.33	1.56	1.37	0.49	0.78	1.55	2.22	1.34	3.13	1.50
OLYMPIA	0	58169	443	0.76	0.71	0.58	0.66	0.58	0.56	0.52	0.91	0.80	0.71	0.67	0.64
	0	4511	116	2.57	1.31	0.96	0.88	0.89	0.55	0.64	0.82	1.01	1.02	0.95	0.77
OLYMPIA EVERGREEN															
OLYMPIA LACEY	0	25595	186	0.73	0.70	0.59	0.55	0.65	0.53	0.52	0.80	0.80	0.60	0.69	0.57
	0	28063	141	0.50	0.62	0.52	0.71	0.46	0.58	0.50	1.01	0.77	0.75	0.61	0.69
OLYMPIA WHITEHALL															
OMAK-OKANOGAN	0	6928	147	2.12	1.97	1.77	1.18	0.91	1.07	1.03	0.96	0.93	3.14	0.98	0.92
OROVILLE	0	1765	43	2.44	1.75	1.91	2.23	1.46	1.18	0.95	1.67	0.61	1.28	1.77	0.76
OTHELLO	0	4184	96	2.31	1.76	1.36	1.91	1.11	1.20	1.04	1.66	1.79	1.73	0.72	1.06
PASCO	0	15945	128	0.80	0.95	0.95	0.91	1.24	0.84	0.76	1.32	0.94	0.91	0.67	0.79
PATEROS	0	756	4	0.53	2.11	1.58	1.84	1.45	2.10	0.52	1.68	0.77	1.15	1.02	0.88
POMEROY	0	1275	20	1.57	1.72	1.24	1.16	3.34	1.27	2.85	3.64	2.37	1.74	1.41	2.57
	0	15069	112	0.74	1.20	1.16	0.58	0.61	0.68	0.57	0.96	0.92	1.13	0.65	0.98
PT. ANGELES															
PT ANGELES JOYCE	0	1101	16	1.45	1.45	6.21	1.89	0.81	2.06	0.89	2.82	2.92	2.65	2.03	2.87

WASHINGTON TROUBLE REPORT RATE - AUGUST 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	RATE AUG-09	RATE JUL-09	RATE JUN-09	RATE MAY-09	RATE APR-09	RATE MAR-09	RATE FEB-09	RATE JAN-09	RATE DEC-08	RATE NOV-08	RATE OCT-08	RATE SEP-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
PT. ANGELES	0	13968	96	0.69	1.18	0.76	0.48	0.59	0.57	0.54	0.82	0.77	1.01	0.55	0.84
PT. LUDLOW	0	2486	22	0.89	0.56	1.12	1.03	0.78	0.43	0.35	0.92	0.53	0.57	0.57	0.79
PT. ORCHARD	0	17282	162	0.94	1.02	1.00	0.78	0.63	0.97	0.72	1.30	1.17	1.22	1.26	1.00
PORT ORCHARD COLBY	0	6425	61	0.95	0.95	0.98	0.80	0.45	0.58	0.69	1.38	1.07	1.08	0.82	0.77
PT. ORCHARD	0	10857	101	0.93	1.07	1.02	0.76	0.74	1.19	0.74	1.25	1.24	1.30	1.52	1.14
PT. TOWNSEND	0	10621	81	0.76	0.88	0.94	0.74	0.78	0.64	0.48	0.83	0.81	0.80	0.92	0.74
PUYALLAP	0	22278	182	0.82	0.75	0.99	0.68	0.82	0.72	0.69	1.27	0.70	0.90	0.72	0.85
RENTON	0	35762	339	0.95	0.97	0.78	0.91	0.88	0.75	1.08	1.37	0.99	1.18	1.05	1.04
RIDGEFIELD	0	3156	64	2.03	1.10	1.71	1.95	1.53	0.91	1.27	2.06	1.57	1.30	1.55	0.84
ROCHESTER	0	4535	37	0.82	1.69	1.18	1.09	1.50	0.92	0.56	2.20	1.46	0.77	0.99	0.88
ROY	0	2224	40	1.80	1.03	1.16	0.75	0.80	0.75	0.79	1.77	1.84	1.16	1.87	1.30
SEATTLE	0	253724	1471	0.58	0.54	0.58	0.65	0.62	0.59	0.47	0.86	0.54	0.67	0.52	0.59
SEATTLE ATWATER	0	18680	75	0.40	0.41	0.35	0.47	0.65	0.34	0.30	0.56	0.31	0.81	0.44	0.37
SEATTLE CAMPUS	0	9521	43	0.45	0.42	0.59	0.58	0.42	0.48	0.41	0.58	0.28	0.56	0.47	1.08
SEATTLE CHERRY	0	28943	244	0.84	0.75	0.70	0.87	0.99	0.97	0.73	1.40	0.86	1.02	0.86	0.71
SEATTLE DUWAMISH	0	12102	77	0.64	0.57	0.65	0.79	0.62	0.54	0.61	0.95	0.59	0.67	0.50	0.59
SEATTLE EAST	0	27373	175	0.64	0.61	0.65	0.70	0.55	0.54	0.63	0.92	0.75	0.82	0.70	0.92
SEATTLE ELLIOT	0	7337	14	0.19	0.20	0.21	0.22	0.30	0.16	0.32	0.24	0.35	0.23	0.22	0.27
SEATTLE EMERSON	0	26724	185	0.69	0.57	0.77	0.84	0.60	0.53	0.54	0.96	0.67	0.67	0.52	0.60
SEATTLE LAKEVIEW	0	23260	169	0.73	0.83	0.69	0.61	0.59	0.77	0.49	0.85	0.56	0.70	0.48	0.67
SEATTLE MAIN	0	35863	54	0.15	0.16	0.24	0.19	0.13	0.20	0.14	0.21	0.13	0.16	0.14	0.17
SEATTLE MERCER ISLAND (ADAMS)	0	8410	61	0.73	0.49	0.72	0.49	0.79	0.69	0.39	1.17	0.76	1.00	0.55	0.71
SEATTLE PARKWAY	0	17225	146	0.85	0.76	0.97	0.84	1.05	1.22	0.69	1.18	0.66	0.84	0.86	0.78
SEATTLE SUNSET	0	19680	101	0.51	0.49	0.47	0.71	0.59	0.53	0.38	0.74	0.56	0.64	0.45	0.41
SEATTLE WEST	0	18606	127	0.68	0.58	0.52	0.98	0.85	0.56	0.50	1.40	0.55	0.72	0.53	0.63
SEQUIM	0	12819	78	0.61	0.85	0.81	0.76	0.71	1.03	0.57	0.95	0.89	0.76	0.76	0.88
SHELTON	0	13161	127	0.96	0.96	0.89	0.80	0.83	0.73	0.87	1.44	1.20	1.10	0.79	0.86
SILVERDALE	0	12344	77	0.62	0.69	0.65	1.00	0.72	0.69	0.42	0.70	0.66	0.93	0.64	0.73
SPOKANE	0	112636	1008	0.89	0.93	0.96	0.83	0.85	0.95	0.86	1.32	0.81	1.03	0.82	0.86
SPOKANE CHESTNUT	0	2477	38	1.53	1.00	1.23	1.06	0.86	1.21	0.86	1.73	1.22	1.48	0.49	1.26
SPOKANE FAIRFAX	0	15863	138	0.87	1.05	1.20	1.58	1.12	1.19	1.68	1.51	1.00	1.52	0.76	0.79
SPOKANE HUDSON	0	12325	115	0.93	0.77	0.96	0.75	0.78	0.89	0.69	1.56	0.73	1.25	1.12	0.76
SPOKANE KEYSTONE	0	11097	94	0.85	0.89	0.95	0.79	0.81	1.63	0.93	1.11	0.74	1.04	0.87	0.76

WASHINGTON TROUBLE REPORT RATE - AUGUST 2009

WIRECENTER	STD EXD CNT	LINES	RPTS	AUG-09	JUL-09	JUN-09	MAY-09	APR-09	MAR-09	FEB-09	JAN-09	DEC-08	NOV-08	OCT-08	RATE SEP-08
STANDARD				4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00	4.00
SPOKANE MORAN	0	7046	56	0.79	0.55	0.84	0.57	0.63	0.55	0.54	1.33	0.58	0.77	0.78	1.21
SPOKANE RIVERSIDE	0	16085	123	0.76	0.79	0.73	0.66	0.74	0.81	0.60	1.80	0.81	1.10	0.67	0.58
SPOKANE WALNUT	0	30813	267	0.87	1.06	0.90	0.70	0.81	0.82	0.72	1.11	0.68	0.76	0.78	0.91
SPOKANE WHITWORTH	0	16930	177	1.05	1.02	1.11	0.89	0.95	0.83	0.80	1.01	1.02	0.88	0.89	1.02
SPRINGDALE	1	1723	29	1.68	4.15	2.29	1.55	0.69	1.21	1.21	1.77	1.71	2.79	1.71	3.41
SUMNER (BONNEYLAKE)	0	13444	113	0.84	0.75	0.96	0.74	0.94	0.74	0.73	1.33	0.95	0.81	0.66	0.98
TACOMA	0	121840	1010	0.83	0.79	0.72	0.72	0.68	0.75	0.60	1.35	0.74	1.05	0.81	0.63
TACOMA FORT LEWIS	0	2855	19	0.72	1.04	0.36	0.53	0.55	0.54	0.37	0.70	0.46	0.42	0.58	0.63
TACOMA GREENFIELD	0	16620	156	0.94	0.70	0.64	0.73	0.74	1.00	0.68	1.76	0.89	1.15	0.87	0.82
TACOMA JUNIPER	0	16970	175	1.03	1.19	0.79	0.68	0.69	0.88	0.79	1.16	0.75	0.93	0.90	0.70
TACOMA LENNOX	0	20177	216	1.07	0.84	0.96	0.94	0.82	0.79	0.73	1.64	0.81	1.00	1.05	0.70
TACOMA LOGAN	0	11902	78	0.66	0.65	0.73	1.04	0.78	0.71	0.66	1.41	0.86	1.56	0.72	0.51
TACOMA MARKET (FAWCETT)	0	14264	82	0.57	0.51	0.59	0.52	0.53	0.72	0.48	1.05	0.50	0.90	0.53	0.44
TACOMA SKYLINE	0	11758	77	0.65	0.78	0.65	0.79	0.62	0.53	0.51	1.54	0.66	0.80	0.88	0.82
TACOMA WAVERLY-2	0	5476	43	0.79	0.85	0.65	0.59	0.77	0.72	0.64	1.29	0.80	1.28	0.80	0.60
TACOMA WAVERLY-7	0	22018	164	0.74	0.70	0.70	0.54	0.59	0.61	0.40	1.05	0.72	1.08	0.72	0.54
VANCOUVER	0	69494	605	0.87	0.87	1.18	0.85	0.84	0.83	0.76	1.27	0.92	0.88	0.93	0.77
VANCOUVER ORCHARDS	0	34807	284	0.82	0.89	1.26	0.72	0.72	0.78	0.73	1.21	0.98	0.75	0.85	0.84
VANCOUVER OXFORD	0	20077	152	0.76	0.91	1.12	0.90	1.00	0.85	0.81	1.32	0.83	0.96	1.03	0.96
VANCOUVER SALMON CRK(NORTH)	0	14610	169	1.16	0.76	1.08	1.08	0.91	0.91	0.75	1.35	0.89	1.09	1.00	0.81
WAITSBURG	0	554	6	1.08	2.71	1.62	1.62	3.40	1.42	1.43	1.07	2.13	1.23	1.06	0.52
WALLA WALLA (INCL TOUCHET)	0	14612	167	1.14	1.06	0.71	0.89	0.58	0.85	0.59	1.74	1.29	0.97	0.86	0.70
WARDEN	0	1159	13	1.12	1.10	1.68	1.00	1.24	1.07	0.49	2.30	1.70	1.46	1.46	1.12
WINLOCK	0	2047	22	1.07	1.41	0.82	0.96	1.20	1.24	1.34	1.36	0.89	0.70	1.86	0.55
YAKIMA	0	40065	311	0.78	0.77	0.71	0.67	0.62	0.65	0.55	0.75	0.47	0.67	0.67	0.67
YAKIMA CHESTNUT	0	26851	205	0.76	0.65	0.80	0.67	0.61	0.70	0.61	0.86	0.46	0.71	0.75	0.63
YAKIMA WEST	0	13214	106	0.80	1.01	0.52	0.66	0.65	0.55	0.42	0.54	0.50	0.58	0.50	0.75
Exchanges in Neighboring States															
CLARKSTON	0	6266	75	1.20	1.18	1.22	0.99	0.91	1.02	0.74	1.32	0.89	1.05	1.07	1.01
TOTALS	0	1242231	10256	0.83	0.81	0.82	0.75	0.75	0.75	0.66	1.20	0.82	0.90	0.77	0.76

WASHINGTON TRUNK BLOCKING SUMMARY - AUGUST 2009

TRUNK	# OF TRK GRPS	# OF TRK GRPS EXCEEDING STANDARD	% OF TRK GRPS BLOCKED
E911	120	0	0.00%
LOCAL	363	1	0.28%
TOLL	375	16	4.27%

WASHINGTON TRUNK BLOCKING - AUGUST 2009

TRUNK GROUP ID	CIS	A LOCATION	Z LOCATION	TYPE OF CALLS CARRIED	DIRECTION	% BLOCK	DETAILS OF ACTION TAKEN TRUNK SERVICING RESPONSE
AP070428	47			LOCAL	TWO_WAY	1.88%	Blocked hour 8 week of 8/10/09 due to spikes in pc sa issued
AP072418	216			TOLL	TWO_WAY	0.82%	Blocked hour 10 week of 8/10/09 due to spikes in pc sa issued
AP072420	168			TOLL	TWO_WAY	3.36%	Blocked hour 10 week of 8/10/09 due to spikes in pc sa issued
AP072428	264			TOLL	TWO_WAY	4.46%	Blocked hour 18 week of 8/10/09 due to spikes in pc sa issued
AP073982	192			TOLL	TWO_WAY	2.24%	Blocked hour 12 week of 8/10/09 due to spikes in pc sa issued
AP073995	144			TOLL	TWO_WAY	0.93%	Blocked hour 10 week of 8/10/09 due to spikes in pc sa issued
AP074015	168			TOLL	TWO_WAY	3.30%	Blocked hour 19 week of 8/10/09 due to spikes in pc sa issued
AP074414	216			TOLL	TWO_WAY	2.43%	Blocked hour 11 week of 8/10/09 due to spikes in pc sa issued
AP077411	96			TOLL	TWO_WAY	0.81%	Blocked hour 12 week of 8/3/09 due to spikes in pc sa issued
AP079934	288			TOLL	TWO_WAY	1.16%	Blocked hour 10 week of 8/10/09 due to spikes in pc sa issued
AP081423	24			TOLL	ONE_WAY	1.17%	Blocked hour 18 week of 8/10/09 due to spikes in pc sa issued
AP081878	24			TOLL	ONE_WAY	1.59%	Blocked hour 18 week of 8/10/09 due to spikes in pc sa issued
AP081936	24			TOLL	ONE_WAY	5.31%	Blocked hour 18 week of 8/10/09 due to spikes in pc sa issued
AP081940	192			TOLL	TWO_WAY	1.19%	Blocked hour 11 week of 8/10/09 due to spikes in pc sa issued
AP081953	264			TOLL	TWO_WAY	0.68%	Blocked hour 20 week of 8/3/09 due to spikes in pc sa issued
AP081958	216			TOLL	TWO_WAY	2.41%	Blocked hour 20 week of 8/3/09 due to spikes in pc sa issued
AP081965	216			TOLL	TWO_WAY	2.98%	Blocked hour 19 week of 8/3/09 due to spikes in pc sa issued

Redacted Copy  
Blanks in the report indicate no activity for the measure.