

**TELECOMMUNICATIONS COMPANIES - CLEC  
2019  
ANNUAL REPORT**

FOR

Registered Name of Business on file with Commission

CenturyLink Communications, LLC dba:

Official Mailing Address

100 CenturyLink Drive

Telecom Certificate Number

UT-940120

City

Monroe

State

LA

ZIP Code

71203

Official Email Address

[mary.garris@centurylink.com](mailto:mary.garris@centurylink.com)

'X' if any information listed above has been updated

**Report Year Ended: December 31, 2019**

Inquiries concerning this Annual Report should be addressed to:

Name:	Phil Grate	
Title:	Government Affairs Director	
Address:	1600 7th Avenue	
City:	Seattle	
State:	WA	Zip Code: 98191
Telephone:	1-206-345-6224	
Email:	<a href="mailto:phil.grate@centurylink.com">phil.grate@centurylink.com</a>	



**UTC**

Washington Utilities  
and Transportation  
Commission

**REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2020**

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

<b>OWNERSHIP</b>			
<b>Instructions:</b>			
<ul style="list-style-type: none"> <li>- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners <b>holding directly or indirectly five percent or greater</b> of voting securities of the Company.</li> <li>- Group all owners holding less than five percent as 'Other Owners'.</li> <li>- <b>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).</b></li> </ul>			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyLink, Inc.	Delaware	Parent	100%
<b>Other Owner's holding less than 0.0500 (5%) individually</b>			

Does the company understand and acknowledge the responsibilities under Washington Administrative Code (WAC) 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Please type Yes or No:

**UTC Referred Consumer Complaint Contact Information**

Name	Title	Address	Email	Phone
Scott Be ka	Manager - Customer Service	931 14th St. Denver, CO 80202	<a href="mailto:scott.belka@centurylink.com">scott.belka@centurylink.com</a>	1-720-779-8369

**SCHEDULE 1**

(Complete all information for the year 2019)

**Part A: Income Statement and Balance Sheet Financial Information**

**Instructions:**

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- Do NOT include Income Statement or Balance Sheet as attachment. Only information in annual report form is required.
- **All fields must be completed. Do not leave fields blank** - if field is non-applicable, enter 0.

**Revenue Confirmation**

<b>Total Company Revenue:</b> All company revenues from all operations including regulated, non-regulated, interstate, and intrastate.	
<b>Total Washington Revenue:</b> All revenues earned from all operations in Washington State including regulated, non-regulated, interstate, and intrastate.	
<b>Washington Intrastate Revenue:</b> All revenues from regulated, intrastate operations.	26,452,863
<b>What level of Income Statement are you reporting (e.g., State, Federal, other)?</b>	State
<b>Net Revenue of selected level of Income Statement</b>	

**Balance Sheet Confirmation**

<b>What level of Balance Sheet are you reporting (e.g., State, Federal, other)?</b>	Federal
<b>Total Assets</b>	
<b>Total Liabilities</b>	

**SCHEDULE 2**

(Complete all information for the year 2019)

**Part B: Service Offerings**

**Instructions:**  
- Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services		Wireless	
Data Services			

Enter services offered not listed above:

**Part C: Access Lines in service as of December 31, 2019**

**Instructions:**  
- All fields must be completed. If field is non-applicable, enter 0.

<b>The total number of voice grade equivalent lines: FCC Form 477 Part II. A. 1.</b>	
<b>How many of the lines reported above have access to E-911:</b>	

REDACTED



**PREPARER INFORMATION**

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo  
 Title: Senior Analyst

If different; Company Name: CenturyLink  
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive  
 City: Monroe State: LA Zip: 71203

**COMPANY INFORMATION**

Washington Unified Business Identifier (UBI) No.: 601475740  
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): LLC  
*Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation*

Date First Organized or Regulated: 6/10/1966

Business Website: [www.centurylink.com](http://www.centurylink.com)

'X' if Address is same as Cover:

Business Physical Address: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
 Telephone: 318-388-9000 Fax: 318-388-9991

**Accounting Records Information**

Method of Accounting: Enter Cash or Accrual  Accrual

'X' if Address is same as above:

Location of Books & Records: \_\_\_\_\_  
 City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**CERTIFICATION**

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2019 to December 31, 2019, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block. X Mary Garris	Name	Mary Garris		
	Title	Manager - Regulatory Finance		
Date 4/24/2020	Company	CenturyLink Communications, LLC		
	Street Address	100 CenturyLink Drive		
	City	Monroe	State	LA
	Zip	71203		
	Telephone	318-388-9453		
	Email	mary.garris@centurylink.com		

## PAYMENT INFORMATION

Utilities and Transportation Commission (UTC) accepts the following methods of payment

### Cash (in-person at the UTC)

Deliver Cash to:  
621 Woodland Square Loop SE  
Lacey, WA 98504

### Check (must be in US Funds)

Deliver to the UTC office above or mail checks to:  
Utilities and Transportation Commission  
PO Box 47250  
Olympia, WA 98504-7250

### Online payments\* (ACH, American Express, Discover/Novus, MasterCard, Visa)

To pay online visit:

<https://www.utc.wa.gov/regulatedIndustries/Pages/online-payments.aspx>

### Pay-by-phone (credit card payments only) at (360) 664-1349

*\*Please note: A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.*

## FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year (or the following business day if May 1 lands on a weekend) - NOT the postmarked date.

### Submit reports online:

<https://www.utc.wa.gov/docs/Pages/ElectronicFiling.aspx>

## NEED MORE ASSISTANCE?

For more information about annual reports please reference the Annual Report FAQ document at the website below

<https://www.utc.wa.gov/regulatedIndustries/Pages/annualReports.aspx>

You may also contact Rachel Stark at (360) 664-1157 or

[annualreports@utc.wa.gov](mailto:annualreports@utc.wa.gov)

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