TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022 **Registered Name of Business on file with Commission** CenturyLink Communications, LLC Lumen Technologies Group dba: **Official Physical Address** 100 CenturyLInk Drive City **ZIP Code** State Monroe LA 71203 **Official Mailing Address Telecom Certificate or Docket Number** UT-940120 X if same as above 100 CenturyLInk Drive City State Zip Code Monroe LA 71203 Telephone Fax (318) 388-9453 Official Email Address mary.garris@lumen.com Company Website www.lumen.com NOTE : If any information listed above has been updated, you must immediately inform the UTC. Please send updates to records@utc.wa.gov Inquiries concerning this Annual Report should be addressed to: Name: Mary Garris Manager - Regulatory Finance Title: 100 CenturyLink Drive Address: City Monroe Zip Code: 71203 LA State (318) 388-9453 Telephone

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

mary.garris@lumen.com

Email:

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authorit

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site

The Washington State Legislature - 80.04.080

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory fees are set by UTC order A-140166.

Regulatory Fees

Deadline.

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report and a regulatory fee payment must be received by the UTC no later than May 1. NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest. After May 1: 2% late fee on balance due

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31

Penalties

You will owe a penalty if you don't file a complete annual report and pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty 61 to 90 days late = \$1,000 penalty

> RCW 80.04.080(2)(a) sets penalty amounts Extension Requests

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Extension requests can be sent to:

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The UTC will:

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The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential

The regulatory fee calculation schedule is not a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must

- 1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment. 2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160"
- at the top of the cover page and each page containing confidential information.
- 3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page

containing redacted information.

Click here to view the confidential requirements in WAC 480-07-160 **Completing Information**

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply: Enter "0" for numberic fields

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UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

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Staff Contac

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

| OWNERSHIP | | | | | | |
|---|-------------------------------------|----------|-----------|--|--|--|
| Instructions: | | | | | | |
| List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. Group all owners holding less than five percent as 'Other Owners'. <u>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000)</u>. | | | | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership | | | |
| Lumen Technologies, Inc. | Delaware | Parent | 100% | | | |
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| Other Owner's h | nolding less than 0.0500 (5%) indiv | vidually | | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complaintant any decision may be appealed to a higher level representative at the company, inform the complaintant, if still dissatisfied after speaking with the higher level respesentive, of the commission's availability, provide the complainant wi h the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below.

WAC 480-120-165

WAC 480-120-166

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted. *Do not* include Income Statement or Balance Sheet as an attachment.

Only information requested in the annual report form is required.

All fields must be completed.

Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
|---|-----------------|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$17,619,947.63 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

| Balance Sheet Confirmation | | | | |
|---|---------|--|--|--|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | Federal | | | |
| Total Assets | | | | |
| Total Liabilities | | | | |
| | | | | |

| SCHEDULE 2 | | | | | | |
|-----------------------------|---|-----------------------------|-------------------------------|--|--|--|
| | (Complete all information for the year 2022) | | | | | |
| | Part B: Serv | ice Offerings | | | | |
| | Instru | ctions: | | | | |
| - Use drop down list to inc | licate services offere | ed as current, added or rem | noved. | | | |
| | Current, Added, or Removed | | Current, Added, or Removed | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | | |
| Long Distance | Current | VOIP | Current | | | |
| Operator Services | | Wireless | | | | |
| Data Services | | | | | | |
| Ente | Enter services below offered that are not listed above: | | | | | |
| | | | | | | |
| | | | | | | |

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:

001-111-0268-170-01

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

| Company Name: | Anr | nual Report Year | |
|---|---|------------------|--------------------|
| CenturyLink Communications, LLC dba: Lumen Technologies Group |) | | 2022 |
| In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunication operating revenue and pay fees on that revenue. Every company subject to regulation sits gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed **Note: The revenues subject to the UTC's regulatory fees are gross Washington intrast uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site characteristic revenues and deductions from revenue receipts. | hall file with the UTC a sed below. state operating revenues | statement | under oath showing |
| Regulatory Fee Calculation | S | | |
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue | :) | | \$17,619,947.63 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | 0.001 | \$50.0 | |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | 0.002 | \$35,139.90 | |
| NOTE - There is a minimum \$150 regulatory fee on all te | elecommunications | compa | inies. |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | \$35,189.9 | |

Agency Use Only

| | Lat | e Fees and Interest Cal | culations | | | |
|-----------------------------|------------------------------------|-------------------------|---------------|----|------|---------------------|
| 5 Late Fees on Regulatory | / Fees being paid after May 1 | | | | | |
| 5a Late Fees on Regulatory | Fees owed (enter amount from L | ine 4 x 2%) | | x | 0.02 | |
| 6 Interest on Regulatory Fe | ees being paid after May 31 | | | | | |
| 6a Number of months past I | May 31 x Amount from Line 4 x 19 | 6 | x | х | 0.01 | |
| 7 Total Late Fees and Inte | rest owed (Line 5a plus Line 6a) | | | | | |
| | | | | | | |
| 8 Total Regulatory, Late, a | and Interest Fees Due (Line 4 plus | Line 7) | | | | \$35,189.90 |
| | | | Agency Use On | ly | | 001-111-0268-170-11 |
| | | COMMISSION USE O | NLY | | | |
| Reception #: | | 001-111-0268-170 | -01 | | | |
| Reference: | AR2022 | 001-111-0268-170 | -11 | | | |
| Payment ID: | | 001-111-0268-032 | -20 | | | _ |
| | | 001R-111-0268-032 | • | | |) |
| | | Total Pa | nid: | | | - |

| | PREPARER INFORMATION | | | | | | | | |
|-------------|--|--|---|--|--|--|--------------------------|-----------------------------------|----------|
| | 'X' if Preparer same as Cover: | | | | | | | | |
| | Person who prepared report: | Wayne ∨o | | | | | | | |
| | Title: | Senior Analyst | | | | | | | |
| | If different; Company Name: | CenturyLink | | | | | | | |
| | Telephone: | (318) 388-9772 | | | | | | | |
| | Principal Business Address: | | Drive | | | | | | |
| | | City: Monroe | | State: | LA | | Zip: | 71203 | 3 |
| | | COMPAN | NY INFORM | | N | | | | |
| - | Washington Unified Business Ide | entifier (UBI) No.: | 60 | 147574 | 0 | | | | |
| | If you do not know your UBI No. conta | ct: <u>Secretary of St</u> | ate's Office | | | | | | |
| | Business Structure (please enter t | the appropriate des | signation): | | LLC | | | | |
| | Please enter: Individual/Sole Proprieto | r, Partnership, LP, L | LP, LLC, Col | poratio | n, or Nonpr | ofit Corporatior |) | | |
| | Date First Org | janized or Regulate | ed: 6/10/196 | 6 | | | | | |
| _ | | _ | | | | | | | |
| | | Accounting | Accounting Records Information | | | | | | |
| | Method of Accounting: Enter Cash or Accrual: Accrual | | | | | | | | |
| - | Method of Accounting: Enter Cash of | or Accrual: Ac | crual | | | | | | |
| - | Method of Accounting: Enter Cash o X if Address is same as cover: | | crual | | | | | | |
| - | X if Address is same as cover: | X | | | | | | | |
| - | _ | X 100 CenturyLink I | | | | | | | |
| - | X if Address is same as cover: | X | | State: | | | Zip: | 71203 | 3 |
| Ī | X if Address is same as cover: | X 100 CenturyLInk I City: Monroe | | State: | | | Zip: | 71203 | 3 |
| I | X if Address is same as cover: Location of Books & Records: I have examined this report, and to the financial statements for the period for reflect the business affairs of the res | X 100 CenturyLInk I City: Monroe CEF the best of my kno from January 1, 202 spondent. | Drive RTIFICATIC wledge and I 22 to Decemb | State: DN Delief, a Der 31, 2 | LA II statemei 2022, conta | ained in this r | accur eport, | ate. Th correct | le |
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| <u>x:</u> | X if Address is same as cover: Location of Books & Records: I have examined this report, and to a financial statements for the period f reflect the business affairs of the re- (PLEASE VERIFY THAT You may electronically sign by typing your signature in block. Mary Garris | X 100 CenturyLink I City: Monroe CEF the best of my known rom January 1, 202 spondent. ALL SCHEDULES A Name: Title: | Drive RTIFICATIC wledge and I 22 to Decemb ARE ACCUR Mary Garris Manager - F CenturyLink | State: DN Delief, a Der 31, 2 ATE AN Regulat | LA II stateme 2022, conta D COMPLI ory Finance nunications | ained in this r ETE BEFORE Ce | accur eport, SIGNI | ate. Th correct NG) Link | e tly |
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PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

UTC Online Payment Page

Check

(must be in US Funds)

Mail checks to: Utilities and Transportation Commission **Mailing Address:** PO Box 47250 Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE Lacey, WA 98503

Mark your check with your company name and regulatory fee payment. Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

The UTC's Electronic Filing Page

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below: <u>The UTC's Annual Report Page</u>

Staff Contact

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022 **Registered Name of Business on file with Commission** CenturyTel of Washington, Inc. CenturyLink dba: **Official Physical Address** 100 CenturyLInk Drive City **ZIP Code** State Monroe LA 71203 **Official Mailing Address Telecom Certificate or Docket Number** N/A X if same as above 100 CenturyLInk Drive City State Zip Code Monroe LA 71203 Telephone Fax (318) 388-9453 Official Email Address mary.garris@lumen.com Company Website www.lumen.com NOTE : If any information listed above has been updated, you must immediately inform the UTC. Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| Name: | Mary Garris | | | | |
|------------|------------------------------|-------|--|---|--|
| Title: | Manager - Regulatory Finance | | | | |
| Address: | 100 CenturyLink Drive | | | | |
| City: | Monroe | | | | UT |
| State: | LA Zip Code: 71203 | | | | Washington Uti and Transporta Commission |
| Telephone: | (318) 388-9453 | | | | |
| Email: | mary.garris@lumer | n.com | | | |
| | | | | - | |

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Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

| OWNERSHIP | | | | | | |
|---|-------------------------------------|----------|-----------|--|--|--|
| | Instructions: | | | | | |
| List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. Group all owners holding less than five percent as 'Other Owners'. <u>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000)</u>. | | | | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership | | | |
| CenturyTel of the Northwest, Inc. | Washington | Parent | 100% | | | |
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| Other Owner's h | nolding less than 0.0500 (5%) indiv | vidually | | | | |

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WAC 480-120-165

WAC 480-120-166

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Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
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SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

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Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
|---|-----------------|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$18,557,581.00 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

| Balance Sheet Confirmation | | | | |
|----------------------------|--|--|--|--|
| State | | | | |
| State | | | | |
| | | | | |
| | | | | |
| | | | | |

| SCHEDULE 2 | | | | | | |
|---|---|-------------------------|---------|--|--|--|
| | (Complete all informa | tion for the year 2022) | | | | |
| | Part B: Serv | ice Offerings | | | | |
| | Instru | ctions: | | | | |
| - Use drop down list to inc | - Use drop down list to indicate services offered as current, added or removed. | | | | | |
| Current, Added, or Removed Or Removed Or Removed | | | | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | | |
| Long Distance | Current | VOIP | Current | | | |
| Operator Services | Current | Wireless | | | | |
| Data Services | Current | | | | | |
| Ente | Enter services below offered that are not listed above: | | | | | |
| | | | | | | |

| Part C: Access | Lines in sei | rvice as of De | cember 31, 2022 |
|----------------|--------------|----------------|-----------------|
| | | | |

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:

Annual Report Year

2022

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name:

CenturyTel of Washington, Inc. dba: CenturyLink

| In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunical operating revenue and pay fees on that revenue. Every company subject to regulation s its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed and the transmission of the | hall file with the UTC a s | | | | |
|--|----------------------------|-------|------------------------|--|--|
| **Note: The revenues subject to the UTC's regulatory fees are gross Washington intras uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site cl Revenues" means before any deductions from revenue receipts. | | | | | |
| Regulatory Fee Calculation | S | | | | |
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue | ?) | | \$18,557,581.00 | | |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter $50,000 \times 0.1\%$ | \$50,000.00 x | 0.001 | \$50.00 | | |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$18,507,581.00 x | 0.002 | \$37,015.16 | | |
| NOTE - There is a minimum \$150 regulatory fee on all te | elecommunications | compa | anies. | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$37,065.16 | | |
| | Agency Use Only | | 001-111-0268-170-01 | | |
| Late Fees and Interest Calculat | tions | | | | |
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | x | 0.02 | | | |
| 6 Interest on Regulatory Fees being paid after May 31 | | | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | x | 0.01 | | | |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | | | |
| | | | | | |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$37,065.16 | | |
| | Agency Use Only | | 001-111-0268-170-11 | | |
| COMMISSION USE ONLY | | | | | |
| Reception #: 001-111-0268-170-01 | | | | | |
| Reference: AR2022 001-111-0268-170-11 | | | - | | |
| Payment ID: 001-111-0268-032-20 | | | | | |
| 001R-111-0268-032-20 (| | |) | | |
| Total Paid: | | | | | |

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| | PREPARER INFORMATION | | | | | | |
|---|--|------------------|--------------------|-------------------|--|--|--|
| 'X' if Preparer same as Cover: | | | | | | | |
| Person who prepared report: | Wayne Vo | | | | | | |
| Title: | Senior Analyst | | | | | | |
| If different; Company Name: | Lumen Technolog | ies, Inc. | | | | | |
| Telephone: | (318) 388-9772 | | | | | | |
| Principal Business Address: | | Drive | | | | | |
| | City: Monroe | Sta | te: LA | Zip: 71203 | | | |
| | COMPAN | IY INFORMATI | ON | | | | |
| Washington Unified Business Id | entifier (UBI) No.: | 321000 | 0006 | | | | |
| lf you do not know your UBI No. conta | nct: <u>Secretary of Sta</u> | ate's Office | | | | | |
| Business Structure (please enter | the appropriate des | ignation): | Corporation | | | | |
| Please enter: Individual/Sole Proprieto | or, Partnership, LP, L | LP, LLC, Corpora | tion, or Nonprofit | Corporation | | | |
| Date First Or | ganized or Regulate | ed: 2/13/1907 | | | | | |
| | | | | | | | |
| | Accounting | Records Infor | mation | | | | |
| Method of Accounting: Enter Cash | or Accrual: Ac | crual | | | | | |
| X if Address is same as cover: | x | | | | | | |
| Location of Books & Records: | 100 Contund Ink [| Drivo | | | | | |
| Location of Books & Records. | | | | | | | |
| | City: Monroe | Stat | e: LA | Zip: 71203 | | | |
| | CEF | TIFICATION | | | | | |
| financial statements for the period reflect the business affairs of the re | I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent. | | | | | | |
| (PLEASE VERIFY THAT | ALL SCHEDULES | ARE ACCURATE | AND COMPLETE | E BEFORE SIGNING) | | | |
| You may electronically sign by | Name: | Mary Garris | | | | | |
| typing your signature in block. | Title: Manager - Regulatory Finance | | | | | | |
| <u>(</u> Mary Garris | Company: | CenturyTel of W | ashington, Inc. | dba CenturyLink | | | |
| | Street Address: | 100 CenturyLInk | Drive | | | | |
| 4/20/2023 13:38 | - | Monroe | State: LA | zip: 71203 | | | |
| Telephone: (318) 388-9453 | | | | | | | |
| | Telephone: | (318) 388-9453 | | | | | |

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

UTC Online Payment Page

Check

(must be in US Funds)

Mail checks to: Utilities and Transportation Commission **Mailing Address:** PO Box 47250 Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE Lacey, WA 98503

Mark your check with your company name and regulatory fee payment. Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

The UTC's Electronic Filing Page

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below: <u>The UTC's Annual Report Page</u>

Staff Contact

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022 **Registered Name of Business on file with Commission** CenturyTel of Inter-Island, Inc. CenturyLink dba: **Official Physical Address** 100 CenturyLInk Drive City **ZIP Code** State Monroe LA 71203 **Official Mailing Address Telecom Certificate or Docket Number** N/A X if same as above 100 CenturyLInk Drive City State Zip Code Monroe LA 71203 Telephone Fax (318) 388-9453 Official Email Address mary.garris@lumen.com Company Website www.lumen.com NOTE : If any information listed above has been updated, you must immediately inform the UTC. Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| Name: | Mary Garris | | | | |
|------------|------------------------------|-----------|-------|----|---|
| Title: | Manager - Regulatory Finance | | | | |
| Address: | 100 CenturyLink Drive | | | | |
| City: | Monroe | | | UT | |
| State: | LA | Zip Code: | 71203 | | Washington Ut and Transporto Commission |
| Telephone: | (318) 388-9453 | | | | |
| Email: | mary.garris@lumen.com | | | | |
| | | | | | |

REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authorit

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site

The Washington State Legislature - 80.04.080

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory fees are set by UTC order A-140166.

Regulatory Fees

Deadline.

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report and a regulatory fee payment must be received by the UTC no later than May 1. NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest. After May 1: 2% late fee on balance due

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31

Penalties

You will owe a penalty if you don't file a complete annual report and pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty 61 to 90 days late = \$1,000 penalty

> RCW 80.04.080(2)(a) sets penalty amounts Extension Requests

You may file a written request for an extension to file the completed annual report; however, the UTC will not extend the deadline for paying your regulatory fee. Extension requests must be filed with the UTC no later than April 15, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential

The regulatory fee calculation schedule is not a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must

- 1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment. 2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160"
- at the top of the cover page and each page containing confidential information.
- 3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page

containing redacted information.

Click here to view the confidential requirements in WAC 480-07-160 **Completing Information**

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply: Enter "0" for numberic fields

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

The UTC's Annual Report Page

Staff Contac

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

| OWNERSHIP | | | | | | | |
|---|-------------------------------------|----------|-----------|--|--|--|--|
| | Instructions: | | | | | | |
| List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. Group all owners holding less than five percent as 'Other Owners'. <u>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000)</u>. | | | | | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership | | | | |
| CenturyTel of the Northwest, Inc. | Washington | Parent | 100% | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| Other Owner's h | nolding less than 0.0500 (5%) indiv | vidually | | | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complaintant any decision may be appealed to a higher level representative at the company, inform the complaintant, if still dissatisfied after speaking with the higher level respesentive, of the commission's availability, provide the complainant wi h the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below.

WAC 480-120-165

WAC 480-120-166

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted. *Do not* include Income Statement or Balance Sheet as an attachment.

Only information requested in the annual report form is required.

All fields must be completed.

Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | | |
|---|----------------|--|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$2,489,807.45 | |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State | |
| Net Revenue of selected level of Income Statement | | |

| Balance Sheet Confirmation | | | | | |
|---|-------|--|--|--|--|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State | | | | |
| Total Assets | | | | | |
| Total Liabilities | | | | | |
| | | | | | |

| SCHEDULE 2 | | | | | | |
|-----------------------------|---|--------------------------|-------------------------------|--|--|--|
| | (Complete all informa | ation for the year 2022) | | | | |
| | Part B: Serv | ice Offerings | | | | |
| | Instru | ctions: | | | | |
| - Use drop down list to inc | - Use drop down list to indicate services offered as current, added or removed. | | | | | |
| | Current, Added, or Removed | | Current, Added, or Removed | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | | |
| Long Distance | Current | VOIP | Current | | | |
| Operator Services | Current | Wireless | | | | |
| Data Services | Current | | | | | |
| Ente | Enter services below offered that are not listed above: | | | | | |
| | | | | | | |

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:

Annual Report Year

2022

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name:

CenturyTel of Inter-Island, Inc. dba: CenturyLink

| operating revenue and pay | | e UTC requires telecommunica company subject to regulation ay to the UTC a fee as instruct | shall file with the UTC a s | | |
|--------------------------------|---------------------------------------|--|-----------------------------|-------|---------------------|
| uncollectibles, unbillables, | , , , | ees are gross Washington intra issions or the payment of site c receipts. | | | |
| | | Regulatory Fee Calculatior | IS | | |
| 1 Total Gross Intrastate Op | erating Revenue** (From Schedu | le 1, Part A, WA Intrastate Revenue | | | \$2,489,807.45 |
| 2 If Line 1 is less than \$100 | ,000, skip to Line 4, otherwise en | ter \$50,000 x 0.1% | \$50,000.00 x | 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, | , enter Line 1 less \$50,000 x 0.2% | 5 | \$2,439,807.45 x | 0.002 | \$4,879.61 |
| NOTE - | • There is a minimum \$1 | 50 regulatory fee on all t | elecommunications | comp | anies. |
| 4 Total Regulatory Fees ow | ved (add lines 2 and 3). If Line 1 is | s less than, \$100,000, enter \$150 | | | \$4,929.61 |
| | | | Agency Use Only | | 001-111-0268-170-01 |
| | | | | | |
| | Late | e Fees and Interest Calcula | tions | | |
| 5 Late Fees on Regulatory I | Fees being paid after May 1 | | | | |
| 5a Late Fees on Regulatory I | Fees owed (enter amount from Li | ne 4 x 2%) | X | 0.02 | |
| 6 Interest on Regulatory Fee | es being paid after May 31 | | | | |
| 6a Number of months past M | lay 31 x Amount from Line 4 x 1% | x | x | 0.01 | |
| 7 Total Late Fees and Intere | est owed (Line 5a plus Line 6a) | | | | |
| | | | | | |
| 8 Total Regulatory, Late, an | nd Interest Fees Due (Line 4 plus | Line 7) | | | \$4,929.61 |
| | | | Agency Use Only | | 001-111-0268-170-11 |
| | | COMMISSION USE ONLY | , | | |
| Reception #: | | 001-111-0268-170-01 | | | |
| Reference: | AR2022 | 001-111-0268-170-11 | | | |
| Payment ID: | | 001-111-0268-032-20 | | | |
| | | 001R-111-0268-032-20 (| | |) |
| | | Total Paid: | | | = |

| | | PREPAR | | ΙΑΤΙΟ | N | | | |
|--|---|---|--|--|---|--------------------------|------------------------------|--|
| 'X' if Preparer sar | me as Cover: | | | | | | | |
| Person who prep | pared report: | Wayne Vo | | | | | | |
| | Title: | Senior Analyst | | | | | | |
| If different; Com | If different; Company Name: Lumen Technologies, Inc. | | | | | | | |
| | | ne: (318) 388-9772 | | | | | | |
| Principal Busine | ess Address: | 100 CenturyLink Drive | | | | | | |
| City: Monroe State: LA Zip: 71203 | | | | | | | | |
| | COMPANY INFORMATION | | | | | | | |
| Washington Unified | Business Ide | entifier (UBI) No.: | 28 | 100027 | '3 | | | |
| If you do not know your | UBI No. contac | ct: <u>Secretary of Sta</u> | ate's Office | | | | | |
| Business Structure (| please enter t | he appropriate des | ignation): | | Corporation | | | |
| Please enter: Individual/ | Sole Proprieto | r, Partnership, LP, L | LP, LLC, Cor | poratior | n, or Nonprofit Corporation | n | | |
| | Date First Org | anized or Regulate | ed: 7/1/1948 | | | | | |
| | | | | | | | | |
| | | Accounting | Records Ir | nforma | ition | | | |
| Method of Accounting: | Enter Cash o | or Accrual: Ac | crual | | | _ | | |
| | | | | | | | | |
| X if Address is sa | me as cover: | | | | | | | |
| X if Address is sa | L | X | Defi ca | | | | | |
| | L | x 100 CenturyLink I | Drive | | | - | | |
| | L | X | | State: | LA | Zip: | 71203 | |
| | L | X 100 CenturyLInk I City: Monroe | | | LA |] Zip: | 71203 | |
| Location of Books I have examined this re financial statements fo reflect the business aff | s & Records: eport, and to t or the period fi fairs of the res | X 100 CenturyLInk I City: Monroe CEF the best of my know rom January 1, 202 spondent. | RTIFICATIC wledge and b 2 to Decemb | DN belief, a ber 31, 2 | ll statements of fact are 2022, contained in this r | accur eport, | ate. The correctly | |
| Location of Books I have examined this re financial statements fo reflect the business aff | s & Records: eport, and to t or the period fi fairs of the res | X 100 CenturyLInk I City: Monroe CEF the best of my know rom January 1, 202 spondent. | RTIFICATIC wledge and b 2 to Decemb | DN belief, a ber 31, 2 | II statements of fact are | accur eport, | ate. The correctly | |
| Location of Books I have examined this re financial statements fo reflect the business aff (PLEASE V You may electronically s | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | X 100 CenturyLink I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: | RTIFICATIC wledge and b 2 to Decemb ARE ACCURA Mary Garris | ON Delief, a Der 31, 2 ATE AN | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE | accur eport, | ate. The correctly | |
| Location of Books I have examined this re financial statements fo reflect the business aff (PLEASE V | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | X 100 CenturyLink I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: | RTIFICATIC wiedge and b 2 to Decemb | ON Delief, a Der 31, 2 ATE AN | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE | accur eport, | ate. The correctly | |
| Location of Books I have examined this re financial statements fo reflect the business aff (PLEASE V You may electronically s | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | X 100 CenturyLink I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: Title: | RTIFICATIC wledge and b 2 to Decemb ARE ACCURA Mary Garris Manager - F | DN pelief, a per 31, 2 ATE AN Regulat | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE | accur eport, SIGNI | ate. The correctly NG) | |
| Location of Books I have examined this re- financial statements fo reflect the business aff (PLEASE V You may electronically s typing your signature in the Many Garris | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | X 100 CenturyLink I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: Title: | RTIFICATIC wiedge and b 2 to Decemb ARE ACCURA Mary Garris Manager - F CenturyTel | DN Delief, a Der 31, 2 ATE AN Regulat | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE ory Finance -Island, Inc. dba Centu | accur eport, SIGNI | ate. The correctly NG) | |
| Location of Books I have examined this re- financial statements fo reflect the business aff (PLEASE V You may electronically s typing your signature in the Many Garris | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | x 100 CenturyLink I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: Title: Company: Street Address: | RTIFICATIC wiedge and b 2 to Decemb ARE ACCURA Mary Garris Manager - F CenturyTel | DN Delief, a Der 31, 2 ATE AN Regulat | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE ory Finance -Island, Inc. dba Centu | accur eport, SIGNI | ate. The correctly NG) | |
| Location of Books I have examined this refinancial statements for reflect the business aff (PLEASE V You may electronically s typing your signature in the typing your signature in t | s & Records: eport, and to t r the period fi fairs of the res /ERIFY THAT / | x 100 CenturyLInk I City: Monroe CEF the best of my know rom January 1, 202 spondent. ALL SCHEDULES A Name: Title: Company: Street Address: City: | RTIFICATIC wledge and b 2 to Decemb ARE ACCURA Mary Garris Manager - F CenturyTel 100 Century | ON pelief, a er 31, 2 ATE AN Regulat of Inter | Il statements of fact are 2022, contained in this r D COMPLETE BEFORE ory Finance -Island, Inc. dba Centu | accur eport, SIGNI | ate. The correctly NG) | |

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Staff Contact

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022 **Registered Name of Business on file with Commission** CenturyTel of Cowiche, Inc. CenturyLink dba: **Official Physical Address** 100 CenturyLInk Drive City **ZIP Code** State LA Monroe 71203 **Official Mailing Address Telecom Certificate or Docket Number** N/A X if same as above 100 CenturyLInk Drive City State Zip Code Monroe LA 71203 Telephone Fax (318) 388-9453 Official Email Address mary.garris@lumen.com Company Website www.lumen.com NOTE : If any information listed above has been updated, you must immediately inform the UTC. Please send updates to records@utc.wa.gov Inquiries concerning this Annual Report should be addressed to: Name: Mary Garris Manager - Regulatory Finance Title: 100 CenturyLink Drive Address: City Monroe Zip Code: 71203 LA State (318) 388-9453 Telephone mary.garris@lumen.com Email:

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authorit

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site

The Washington State Legislature - 80.04.080

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory fees are set by UTC order A-140166.

Regulatory Fees

Deadline.

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report and a regulatory fee payment must be received by the UTC no later than May 1. NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest. After May 1: 2% late fee on balance due

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31

Penalties

You will owe a penalty if you don't file a complete annual report and pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty 61 to 90 days late = \$1,000 penalty

> RCW 80.04.080(2)(a) sets penalty amounts Extension Requests

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Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential

The regulatory fee calculation schedule is not a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must

- 1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment. 2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160"
- at the top of the cover page and each page containing confidential information.
- 3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page

containing redacted information.

Click here to view the confidential requirements in WAC 480-07-160 **Completing Information**

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply: Enter "0" for numberic fields

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

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Staff Contac

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

| OWNERSHIP | | | | | |
|---|---|---------------------------|-----------|--|--|
| | Instructions: | | | | |
| owners holding directly or indi - Group all owners holding less t | y Name), last name (or State of Regi rectly five percent or greater of vo han five percent as 'Other Owners'. imal form (e.g., 80% is entered as | ting securities of the Co | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership | | |
| CenturyTel of Paradise, Inc. | Washington | Parent | 100% | | |
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| | | | | | |
| Other Owner's h | nolding less than 0.0500 (5%) indiv | /idually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complaintant any decision may be appealed to a higher level representative at the company, inform the complaintant, if still dissatisfied after speaking with the higher level respesentive, of the commission's availability, provide the complainant wi h the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below.

WAC 480-120-165

WAC 480-120-166

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted. *Do not* include Income Statement or Balance Sheet as an attachment.

Only information requested in the annual report form is required.

All fields must be completed.

Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
|---|--------------|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$360,596.22 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

| Balance Sheet Confirmation | |
|---|-------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State |
| Total Assets | |
| Total Liabilities | |

| SCHEDULE 2 | | | | | | | |
|---|------------------------|-------------------------------|---------|--|--|--|--|
| (Complete all information for the year 2022) | | | | | | | |
| Part B: Service Offerings | | | | | | | |
| | Instru | ctions: | | | | | |
| - Use drop down list to inc | licate services offere | ed as current, added or rem | noved. | | | | |
| Current, Added, or Removed Current, Added, or Removed | | | | | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | | | |
| Long Distance | Current | VOIP | Current | | | | |
| Operator Services | Current | Wireless | | | | | |
| Data Services | Current | | | | | | |
| Ente | r services below offer | ed that are not listed above: | | | | | |
| | | | | | | | |

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name:

CenturyTel of Cowiche, Inc. dba: CenturyLink

| operating revenue and pa | 480.24.010 Regulatory Fees, the UTC requires telecon ay fees on that revenue. Every company subject to reg ue for the preceding year and pay to the UTC a fee as | ulation s | shall file with the UTC a s | | 5 | | |
|---|--|------------------------|-----------------------------|-------|---------------------|--|--|
| uncollectibles, unbillables | ubject to the UTC's regulatory fees are gross Washingt s, subscriber/aggregator commissions or the payment e any deductions from revenue receipts. | | | | | | |
| | Regulatory Fee Calc | ulation | IS | | | | |
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | | | \$360,596.22 | | |
| 2 If Line 1 is less than \$10 | 0,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | | \$50,000.00 x | 0.001 | \$50.00 | | |
| 3 If Line 1 is over \$100,00 | 0, enter Line 1 less \$50,000 x 0.2% | | \$310,596.22 x | 0.002 | \$621.19 | | |
| NOTE | - There is a minimum \$150 regulatory fee o | <mark>n all t</mark> e | elecommunications | comp | anies. | | |
| 4 Total Regulatory Fees of | wed (add lines 2 and 3). If Line 1 is less than, \$100,000, en | er \$150. | | | \$671.19 | | |
| | | | Agency Use Only | | 001-111-0268-170-01 | | |
| | Late Fees and Interest C | alcula | tions | | | | |
| 5 Late Fees on Regulatory | y Fees being paid after May 1 | | | | | | |
| 5a Late Fees on Regulatory | Fees owed (enter amount from Line 4 x 2%) | | x | 0.02 | | | |
| 6 Interest on Regulatory F | ees being paid after May 31 | | | | | | |
| 6a Number of months past | May 31 x Amount from Line 4 x 1% | х | x | 0.01 | | | |
| 7 Total Late Fees and Inte | erest owed (Line 5a plus Line 6a) | | | | | | |
| | | | | | | | |
| 8 Total Regulatory, Late, a | and Interest Fees Due (Line 4 plus Line 7) | | | | \$671.19 | | |
| | | | Agency Use Only | | 001-111-0268-170-11 | | |
| | COMMISSION USE | ONLY | , | | | | |
| Reception #: | 001-111-0268-3 | 170-01 | | | | | |
| Reference: | AR2022 001-111-0268-: | 70-11 | | | | | |
| Payment ID: | 001-111-0268-0 | 32-20 | | | | | |
| | 001R-111-0268-0 | 32-20 (| | |) | | |
| | Tota | l Paid: | | | = | | |

Annual Report Year

2022

| | PREPAR | | ΙΑΤΙΟ | N | | | | |
|---|---|---|--|--|---------------------------|----------------------------------|--|--|
| 'X' if Preparer same as Cover | : | | | | | | | |
| Person who prepared report | Wayne ∨o | | | | | | | |
| Title | Senior Analyst | | | | | | | |
| If different; Company Name: Lumen Technologies, Inc. | | | | | | | | |
| Telephone: (318) 388-9772 | | | | | | | | |
| Principal Business Address | | | | | | | | |
| City: Monroe State: LA Zip: 71203 | | | | | | | | |
| | COMPANY INFORMATION | | | | | | | |
| Washington Unified Business Io | lentifier (UBI) No.: | 39 | 900078 | 36 | | | | |
| If you do not know your UBI No. cont | act: <u>Secretary of St</u> | ate's Office | | | | | | |
| Business Structure (please enter | the appropriate des | signation): | | Corporation | | | | |
| Please enter: Individual/Sole Propriet | or, Partnership, LP, L | LP, LLC, Cor | poratior | n, or Nonprofit Corporatio | n | | | |
| Date First Or | ganized or Regulate | ed: 2/21/190 | 5 | | | | | |
| | | | | | | | | |
| | Accounting | Records Ir | nforma | ation | | | | |
| Method of Accounting: Enter Cash | or Accrual: Ac | crual | | | | | | |
| X if Address is same as cover | x | | | | | | | |
| | | | | | | | | |
| | | | | | | | | |
| Location of Books & Records | 100 CenturyLink I | Drive | | | - | | | |
| | | | State: | LA | Zip: | 71203 | | |
| | : 100 CenturyLlnk I City: Monroe | | | LA | Zip | 71203 | | |
| | Dity: Monroe | RTIFICATIC wledge and b | <mark>)N</mark> belief, a | Il statements of fact are | e accu | rate. The | | |
| Location of Books & Records | City: Monroe City: Monroe CEF the best of my know from January 1, 202 espondent. | RTIFICATIC wledge and b 22 to Decemb | DN belief, a ber 31, 2 | II statements of fact are 2022, contained in this | ■ e accu report, | rate. The correctly | | |
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PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

UTC Online Payment Page

Check

(must be in US Funds)

Mail checks to: Utilities and Transportation Commission **Mailing Address:** PO Box 47250 Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE Lacey, WA 98503

Mark your check with your company name and regulatory fee payment. Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

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Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

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NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below: <u>The UTC's Annual Report Page</u>

Staff Contact

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022 **Registered Name of Business on file with Commission** Qwest Corporation CenturyLink QC dba: **Official Physical Address** 100 CenturyLInk Drive City **ZIP Code** State Monroe LA 71203 **Official Mailing Address Telecom Certificate or Docket Number** N/A X if same as above 100 CenturyLInk Drive City State Zip Code Monroe LA 71203 Telephone Fax (318) 388-9453 Official Email Address mary.garris@lumen.com Company Website www.lumen.com NOTE : If any information listed above has been updated, you must immediately inform the UTC. Please send updates to records@utc.wa.gov Inquiries concerning this Annual Report should be addressed to: Name: Mary Garris Manager - Regulatory Finance Title: 100 CenturyLink Drive Address: City Monroe Zip Code: 71203 LA State (318) 388-9453 Telephone mary.garris@lumen.com Email:

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Staff Contac

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

| OWNERSHIP | | | | | |
|---|-------------------------------------|----------|-----------|--|--|
| Instructions: | | | | | |
| List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. Group all owners holding less than five percent as 'Other Owners'. <u>Represent Percentage in decimal form (e.g., 80% is entered as 0.8000)</u>. | | | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership | | |
| Qwest Services Corporation | Colorado | Parent | 100% | | |
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| Other Owner's h | nolding less than 0.0500 (5%) indiv | /idually | | | |

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WAC 480-120-165

WAC 480-120-166

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
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SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted. *Do not* include Income Statement or Balance Sheet as an attachment.

Only information requested in the annual report form is required.

All fields must be completed.

Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
|---|------------------|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | - |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$182,821,728.89 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

| Balance Sheet Confirmation | | |
|----------------------------|--|--|
| Federal | | |
| 1 odordi | | |
| | | |
| | | |
| | | |

| SCHEDULE 2 | | | | | |
|---|---|-------------------------|---------|--|--|
| | (Complete all informa | tion for the year 2022) | | | |
| | Part B: Serv | ice Offerings | | | |
| | Instru | ctions: | | | |
| - Use drop down list to inc | - Use drop down list to indicate services offered as current, added or removed. | | | | |
| Current, Added, or Removed Or Removed Or Removed | | | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | |
| Long Distance | Current | VOIP | Current | | |
| Operator Services | Current | Wireless | | | |
| Data Services | Current | | | | |
| Ente | Enter services below offered that are not listed above: | | | | |
| | | | | | |

| Part C: Access Lines in service as of December 31, 2022 | | | |
|--|--|--|--|
| Instructions: | | | |
| - All fields must be completed. If field is none, enter 0. | | | |
| The total number of voice grade equivalent lines: From FCC Form 477. | | | |
| How many of the lines reported above have access to E-911: | | | |

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below. **Note: The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts. **Regulatory Fee Calculations** \$182,821,728.89 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% \$50,000,00 x 0.001 \$50.00 \$182,771,728.89 \$365,543.46 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% 0 002 X NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. \$365,593.46 Agency Use Only 001-111-0268-170-01 Late Fees and Interest Calculations 5 Late Fees on Regulatory Fees being paid after May 1 0.02 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) 6 Interest on Regulatory Fees being paid after May 31 0.01 6a Number of months past May 31 x Amount from Line 4 x 1% 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) \$365,593,46 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) Agency Use Only 001-111-0268-170-11 **COMMISSION USE ONLY** Reception #: 001-111-0268-170-01 AR2022 001-111-0268-170-11 Reference: Payment ID: 001-111-0268-032-20 001R-111-0268-032-20 (Total Paid:

Company Name:

Qwest Corporation dba: CenturyLink QC

Annual Report Year 2022

| | PREPARER INFORMATION | | | | | | |
|---|--|--|---|---|---|--|------------|
| | 'X' if Preparer same as Cover: | | | | | | |
| | Person who prepared report: | Wayne ∨o | Nayne Vo | | | | |
| | Title: | Senior Analyst | | | | | |
| | If different; Company Name: | Lumen Technolog | jies, Inc. | | | | |
| | Telephone: | (318) 388-9772 | | | | | |
| | Principal Business Address: | | Drive | | | | |
| | | City: Monroe | | State: LA | | Zip: 7120 |)3 |
| | | COMPAN | | IATION | | | |
| Wa | shington Unified Business Ide | entifier (UBI) No.: | 60 | 1295793 | | | |
| lf yo | ou do not know your UBI No. conta | ct: <u>Secretary of St</u> | ate's Office | | | | |
| Bu | siness Structure (please enter t | the appropriate des | signation): | Co | rporation | | |
| Plea | ase enter: Individual/Sole Proprieto | r, Partnership, LP, L | LP, LLC, Co | poration, o | Nonprofit Corporatio | n | |
| | Date First Org | anized or Regulate | ed: 7/17/191 | 1 | | | |
| | | _ | | | | | |
| | Accounting Records Information | | | | | | |
| | Method of Accounting: Enter Cash or Accrual: Accrual | | | | | | |
| Met | thod of Accounting: Enter Cash o | or Accrual: Ac | crual | | | | |
| Met | thod of Accounting: Enter Cash o X if Address is same as cover: | or Accrual: Ac | crual | | | | |
| Met | - | X | | | | | |
| Met | X if Address is same as cover: | X 100 CenturyLink I | | State: LA | | Zip: 7120 |)3 |
| Met | X if Address is same as cover: | X 100 CenturyLInk I City: Monroe | Drive | State: LA | |] Zip: 7120 |)3 |
| | X if Address is same as cover: Location of Books & Records: | X 100 CenturyLInk I City: Monroe CEF | Drive RTIFICATIO | DN | | | |
| l ha | X if Address is same as cover: Location of Books & Records: ave examined this report, and to t | X 100 CenturyLink I City: Monroe CEF | Drive RTIFICATIO wledge and I | DN Delief, all s | tatements of fact are | e accurate. T | he |
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| I ha fina refl <u>You</u> <u>typi</u> <u>X:</u> Ma | X if Address is same as cover: Location of Books & Records: ave examined this report, and to the ancial statements for the period filect the business affairs of the reso (PLEASE VERIFY THAT) u may electronically sign by ing your signature in block. ary Garris | x 100 CenturyLink I City: Monroe CEF the best of my known rom January 1, 202 spondent. ALL SCHEDULES / Name: Title: Company: Street Address: City: | Drive RTIFICATIO wledge and l 22 to Decemb ARE ACCUR Mary Garris Manager - I Qwest Corp 100 Centur | DN Delief, all s Der 31, 202 ATE AND C Regulatory poration db yLInk Drive | tatements of fact are 2, contained in this r COMPLETE BEFORE Finance a CenturyLink QC | accurate. T report, correct SIGNING) | he ctly |

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

UTC Online Payment Page

Check

(must be in US Funds)

Mail checks to: Utilities and Transportation Commission **Mailing Address:** PO Box 47250 Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE Lacey, WA 98503

Mark your check with your company name and regulatory fee payment. Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

The UTC's Electronic Filing Page

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below: <u>The UTC's Annual Report Page</u>

Staff Contact

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

REDACTED Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

TELECOMMUNICATIONS COMPANIES - CLEC 2022

ANNUAL REPORT

Report Year Ended: December 31, 2022

| Registered Name of Busines | s on file with Com | mission | | | | |
|--|--------------------|------------|--------|--------------------|--------|------------|
| United Telephone Company of | the Northwest | dba: | Centur | yLink | | |
| Official Physical Address | | | | | | |
| 100 CenturyLInk Drive | | | | | | |
| City | | | | State | | ZIP Code |
| Monroe | | | 1 | LA | | 71203 |
| Official Mailing Address | | | Teleco | m Certificate or I | Docket | Number |
| X if same as above | | [| N/A | | | |
| 100 CenturyLInk Drive | | | | | | |
| City | | | | State | | Zip Code |
| Monroe | | | I | LA | | 71203 |
| Telephone | | Fax | _ | | | |
| (318) 388-9453 | | | | | | |
| Official Email Address | marv.garris@lume | n.com | | | | |
| Company Website | | | | | | |
| NOTE : If any information lis Please send updates to I Inquiries | | lov | | | - | m the UTC. |
| Name: | Mary Garris | | | | | |
| Title: | Manager - Regulat | ory Financ | ce | | | |
| Address: | 100 CenturyLink D | rive | | | | |
| City: | Monroe | | | | | |
| State: | LA | Zip (| Code: | 71203 | | |
| Telephone: | (318) 388-9453 | | | | | |

REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Email: mary.garris@lumen.com

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authorit

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80 04 080. To view the UTC's authority requiring this report, visit the following site

The Washington State Legislature - 80.04.080

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory fees are set by UTC order A-140166.

Regulatory Fees

Deadline.

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report and a regulatory fee payment must be received by the UTC no later than May 1. NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest. After May 1: 2% late fee on balance due

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31

Penalties

You will owe a penalty if you don't file a complete annual report and pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty 61 to 90 days late = \$1,000 penalty

> RCW 80.04.080(2)(a) sets penalty amounts Extension Requests

You may file a written request for an extension to file the completed annual report; however, the UTC will not extend the deadline for paying your regulatory fee. Extension requests must be filed with the UTC no later than April 15, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential

The regulatory fee calculation schedule is not a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must

- 1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment. 2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160"
- at the top of the cover page and each page containing confidential information.
- 3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page

containing redacted information.

Click here to view the confidential requirements in WAC 480-07-160 **Completing Information**

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply: Enter "0" for numberic fields

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online online visit:

The UTC's Annual Report Page

Staff Contac

Esther Neal at (360) 664-1157 or annualreporting@utc.wa.gov

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complaintant any decision may be appealed to a higher level representative at the company, inform the complaintant, if still dissatisfied after speaking with the higher level respesentive, of the commission's availability, provide the complainant wi h the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166? To review the requirements, go to the website below.

WAC 480-120-165

WAC 480-120-166

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Yes

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|------------------------|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted. *Do not* include Income Statement or Balance Sheet as an attachment.

Only information requested in the annual report form is required.

All fields must be completed.

Do not leave fields blank - if field is none, enter 0.

Revenue Confirmation

| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
|---|----------------|
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$9,079,291.78 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

| Balance Sheet Confirmation | | |
|---|-------|--|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State | |
| Total Assets | | |
| Total Liabilities | | |
| | | |

| SCHEDULE 2 | | | | | |
|---|---|-----------------------|---------|--|--|
| | (Complete all information for the year 2022) | | | | |
| | Part B: Serv | ice Offerings | | | |
| | Instru | ctions: | | | |
| - Use drop down list to inc | - Use drop down list to indicate services offered as current, added or removed. | | | | |
| Current, Added, or Removed Or Removed | | | | | |
| Local Exchange Service | Current | Prepaid Calling Cards | | | |
| Long Distance | Current | VOIP | Current | | |
| Operator Services | Current | Wireless | | | |
| Data Services | Current | | | | |
| Enter services below offered that are not listed above: | | | | | |
| | | | | | |

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:

Annual Report Year

2022

REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name:

United Telephone Company of the Northwest dba: CenturyLink

| In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below. | | | | | | | | | |
|--|---|-------------------|------------------|---------------------|---------------------|--|--|--|--|
| uncollectibles, unbillables | ubject to the UTC's regulatory fees are gross W s, subscriber/aggregator commissions or the p e any deductions from revenue receipts. | | | | | | | | |
| | Regulatory F | ee Calculation | IS | | | | | | |
| 1 Total Gross Intrastate O | \$9,079,291.78 | | | | | | | | |
| 2 If Line 1 is less than \$10 | 0,000, skip to Line 4, otherwise enter \$50,000 x 0.1 | % | \$50,000.00 x | 0.001 | \$50.00 | | | | |
| 3 If Line 1 is over \$100,00 | 0, enter Line 1 less \$50,000 x 0.2% | | \$9,029,291.78 x | 0.002 | \$18,058.58 | | | | |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | | | | | | | |
| 4 Total Regulatory Fees of | \$18,108.58 | | | | | | | | |
| | | | Agency Use Only | | 001-111-0268-170-01 | | | | |
| | | | • • • | | | | | | |
| Late Fees and Interest Calculations | | | | | | | | | |
| 5 Late Fees on Regulatory | Fees being paid after May 1 | | | | | | | | |
| 5a Late Fees on Regulatory | Fees owed (enter amount from Line 4 x 2%) | X | 0.02 | | | | | | |
| 6 Interest on Regulatory F | | | | | | | | | |
| 6a Number of months past | May 31 x Amount from Line 4 x 1% | x | 0.01 | | | | | | |
| 7 Total Late Fees and Inte | erest owed (Line 5a plus Line 6a) | | | | | | | | |
| | | | | | | | | | |
| 8 Total Regulatory, Late, a | \$18,108.58 | | | | | | | | |
| | | Agency Use Only | | 001-111-0268-170-11 | | | | | |
| COMMISSION USE ONLY | | | | | | | | | |
| Reception #: | 001- | 111-0268-170-01 | | | | | | | |
| Reference: | | 111-0268-170-11 | | | - | | | | |
| Payment ID: | | 111-0268-032-20 | | | - | | | | |
| | 001R-: | 111-0268-032-20 (| | |) | | | | |
| | | Total Paid: | | | | | | | |
| | | | | | - | | | | |

| | PREPARER INFORMATION | | | | | | | | |
|--|--------------------------|---|-----------|------------|--|--|--|--|--|
| 'X' if Preparer same as Cover: | | | | | | | | | |
| Person who prepared report: | Wayne Vo | | | | | | | | |
| Title: | Senior Analyst | | | | | | | | |
| If different; Company Name: | Lumen Technologies, Inc. | | | | | | | | |
| | (318) 388-9772 | | | | | | | | |
| Principal Business Address: | | | | | | | | | |
| | City: Monroe | State | : LA | Zip: 71203 | | | | | |
| COMPANY INFORMATION | | | | | | | | | |
| Washington Unified Business Identifier (UBI) No.: 409000048 | | | | | | | | | |
| If you do not know your UBI No. contact: Secretary of State's Office | | | | | | | | | |
| Business Structure (please enter the appropriate designation): Corporation | | | | | | | | | |
| Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation | | | | | | | | | |
| Date First Organized or Regulated: 7/18/1907 | | | | | | | | | |
| | | | | | | | | | |
| Accounting Records Information | | | | | | | | | |
| Method of Accounting: Enter Cash or Accrual: Accrual | | | | | | | | | |
| X if Address is same as cover: X | | | | | | | | | |
| | | | | | | | | | |
| Location of Books & Records: 100 CenturyLInk Drive | | | | | | | | | |
| | City: Monroe | State | LA | Zip: 71203 | | | | | |
| | CERTIFICATION | | | | | | | | |
| I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent. | | | | | | | | | |
| (PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING) | | | | | | | | | |
| You may electronically sign by | Name: | Mary Garris | | | | | | | |
| typing your signature in block. | Title: | Manager - Regulatory Finance | | | | | | | |
| Mary Garris | | United Telephone Company of the Northwest dba CenturyLink | | | | | | | |
| | 100 CenturyLInk | | | | | | | | |
| : 4/20/2023 13:42 | - | Monroe | State: LA | Zip: 71203 | | | | | |
| | Talas da ana an | (318) 388-9453 nary.garris@lumen.com | | | | | | | |
| | | | | | | | | | |