

**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|---------------------------------|------|--------------------------|
| CenturyLink Communications, LLC | dba: | Lumen Technologies Group |
|---------------------------------|------|--------------------------|

Official Physical Address

| | | |
|-----------------------|--------------------|--------------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|--------------------|--------------------------|
| <input checked="" type="checkbox"/> X if same as above | UT-940120 | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

Telephone

Fax

| | |
|----------------|--|
| (318) 388-9453 | |
|----------------|--|

Official Email Address mary.garris@lumen.com

Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| | | |
|-------------------|------------------------------|------------------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|---|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. | | | |
| - Group all owners holding less than five percent as 'Other Owners'. | | | |
| - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| Lumen Technologies, Inc. | Delaware | Parent | 100% |
| | | | |
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| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|-----------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$17,619,947.63 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|---------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | Federal |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | | Wireless | |
| Data Services | | | |

Enter services below offered that are not listed above:

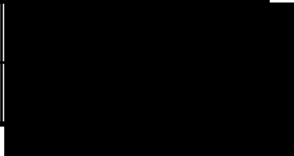
Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REDACTED

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Company Name: CenturyLink Communications, LLC dba: Lumen Technologies Group Annual Report Year: 2022

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$17,619,947.63 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$17,569,947.63 | x 0.002 | \$35,139.90 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$35,189.90 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | [] | x 0.02 | [] |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | [] | x [] | x 0.01 |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | [] |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$35,189.90 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|------------------------|-------|
| Reception #: | [] | 001-111-0268-170-01 | [] |
| Reference: | AR2022 | 001-111-0268-170-11 | [] |
| Payment ID: | [] | 001-111-0268-032-20 | [] |
| | | 001R-111-0268-032-20 (| []) |
| | | Total Paid: | [] |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: CenturyLink
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 601475740
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): LLC
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 6/10/1966

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X: Mary Garris

Date: 4/20/2023 13:37

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: CenturyLink Communications, LLC dba CenturyLink
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: (318) 388-9453
 Email: mary.garris@lumen.com

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98503

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

[The UTC's Electronic Filing Page](#)

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or
annualreporting@utc.wa.gov

REDACTED

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**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|--------------------------------|------|-------------|
| CenturyTel of Washington, Inc. | dba: | CenturyLink |
|--------------------------------|------|-------------|

Official Physical Address

| | | |
|-----------------------|--------------------|--------------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|--------------------|--------------------------|
| <input checked="" type="checkbox"/> X if same as above | N/A | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

| | |
|------------------------------------|----------------|
| Telephone (318) 388-9453 | Fax |
|------------------------------------|----------------|

| | |
|-------------------------------|-----------------------|
| Official Email Address | mary.garris@lumen.com |
| Company Website | www.lumen.com |

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
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Inquiries concerning this Annual Report should be addressed to:

| | | |
|-------------------|--|------------------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



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Please note that annual reports are subject to further investigation.

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Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

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Late Fees and Interest

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After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

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Extension Requests

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The UTC will:

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The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

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The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|---|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. | | | |
| - Group all owners holding less than five percent as 'Other Owners'. | | | |
| - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| CenturyTel of the Northwest, Inc. | Washington | Parent | 100% |
| | | | |
| | | | |
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| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|-----------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$18,557,581.00 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|-------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | Current | Wireless | |
| Data Services | Current | | |

Enter services below offered that are not listed above:

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477. [REDACTED]

How many of the lines reported above have access to E-911: [REDACTED]

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: CenturyTel of Washington, Inc. dba: CenturyLink Annual Report Year: 2022

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$18,557,581.00 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$18,507,581.00 | x 0.002 | \$37,015.16 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$37,065.16 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | [] | x 0.02 | [] |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | [] | x [] | x 0.01 |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | [] |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$37,065.16 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|------------------------|-------|
| Reception #: | [] | 001-111-0268-170-01 | [] |
| Reference: | AR2022 | 001-111-0268-170-11 | [] |
| Payment ID: | [] | 001-111-0268-032-20 | [] |
| | | 001R-111-0268-032-20 (| []) |
| | | Total Paid: | [] |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 321000006
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 2/13/1907

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X: Mary Garris

Date: 4/20/2023 13:38

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: CenturyTel of Washington, Inc. dba CenturyLink
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: (318) 388-9453
 Email: mary.garris@lumen.com

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98503

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

[The UTC's Electronic Filing Page](#)

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or
annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|----------------------------------|------|-------------|
| CenturyTel of Inter-Island, Inc. | dba: | CenturyLink |
|----------------------------------|------|-------------|

Official Physical Address

| | | |
|-----------------------|--------------------|--------------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|--------------------|--------------------------|
| <input checked="" type="checkbox"/> X if same as above | N/A | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

| | |
|------------------------------------|----------------|
| Telephone (318) 388-9453 | Fax |
|------------------------------------|----------------|

| | |
|-------------------------------|-----------------------|
| Official Email Address | mary.garris@lumen.com |
| Company Website | www.lumen.com |

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| | | |
|-------------------|------------------------------|------------------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|---|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. | | | |
| - Group all owners holding less than five percent as 'Other Owners'. | | | |
| - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| CenturyTel of the Northwest, Inc. | Washington | Parent | 100% |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|----------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$2,489,807.45 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|-------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | Current | Wireless | |
| Data Services | Current | | |

Enter services below offered that are not listed above:

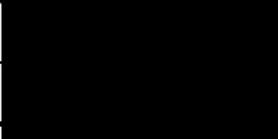
Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REDACTED

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: CenturyTel of Inter-Island, Inc. dba: CenturyLink Annual Report Year: 2022

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$2,489,807.45 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$2,439,807.45 | x 0.002 | \$4,879.61 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$4,929.61 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | | x 0.02 | |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | | x | |
| | | x 0.01 | |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$4,929.61 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|------------------------|--|
| Reception #: | | 001-111-0268-170-01 | |
| Reference: | AR2022 | 001-111-0268-170-11 | |
| Payment ID: | | 001-111-0268-032-20 | |
| | | 001R-111-0268-032-20 (| |
| | | Total Paid: | |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 281000273
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 7/1/1948

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

| | | | | |
|--|-----------------|--|--------|----|
| You may electronically sign by typing your signature in block. X: | Name: | Mary Garris | | |
| | Title: | Manager - Regulatory Finance | | |
| Date: | Company: | CenturyTel of Inter-Island, Inc. dba CenturyLink | | |
| | Street Address: | 100 CenturyLink Drive | | |
| | City: | Monroe | State: | LA |
| | Zip: | 71203 | | |
| | Telephone: | (318) 388-9453 | | |
| | Email: | mary.garris@lumen.com | | |

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98503

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

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[The UTC's Electronic Filing Page](#)

NEED MORE ASSISTANCE?

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[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or
annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|-----------------------------|------|-------------|
| CenturyTel of Cowiche, Inc. | dba: | CenturyLink |
|-----------------------------|------|-------------|

Official Physical Address

| | | |
|-----------------------|--------------------|--------------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|--------------------|--------------------------|
| <input checked="" type="checkbox"/> X if same as above | N/A | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

| | |
|------------------------------------|----------------|
| Telephone (318) 388-9453 | Fax |
|------------------------------------|----------------|

| | |
|-------------------------------|-----------------------|
| Official Email Address | mary.garris@lumen.com |
| Company Website | www.lumen.com |

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| | | |
|-------------------|------------------------------|------------------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

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Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|--|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| CenturyTel of Paradise, Inc. | Washington | Parent | 100% |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|--------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$360,596.22 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|-------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | Current | Wireless | |
| Data Services | Current | | |

Enter services below offered that are not listed above:

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REDACTED

| |
|--|
| REGULATORY FEE CALCULATION SCHEDULE |
| Due May 1, 2023 |

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

| | |
|---|--------------------|
| Company Name: | Annual Report Year |
| CenturyTel of Cowiche, Inc. dba: CenturyLink | 2022 |

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$360,596.22 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$310,596.22 | x 0.002 | \$621.19 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$671.19 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | | x 0.02 | |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | | x | 0.01 |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$671.19 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|------------------------|--|
| Reception #: | | 001-111-0268-170-01 | |
| Reference: | AR2022 | 001-111-0268-170-11 | |
| Payment ID: | | 001-111-0268-032-20 | |
| | | 001R-111-0268-032-20 (| |
| | | Total Paid: | |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 399000786
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 2/21/1905

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

| | | | | |
|--|-----------------|---|--------|----|
| You may electronically sign by typing your signature in block. X: | Name: | Mary Garris | | |
| | Title: | Manager - Regulatory Finance | | |
| Date: | Company: | CenturyTel of Cowiche, Inc. dba CenturyLink | | |
| | Street Address: | 100 CenturyLink Drive | | |
| | City: | Monroe | State: | LA |
| | Zip: | 71203 | | |
| | Telephone: | (318) 388-9453 | | |
| | Email: | mary.garris@lumen.com | | |

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98503

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Cash

The UTC building lobby is open for limited services, including payments. Appointments are recommended. Call 360-664-1234 to make an appointment during regular business hours. Lobby hours are Monday-Friday from 9am until 4pm. Proof of vaccination is required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

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UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online online visit:

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NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or
annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|-------------------|------|----------------|
| Qwest Corporation | dba: | CenturyLink QC |
|-------------------|------|----------------|

Official Physical Address

| | | |
|-----------------------|--------------------|--------------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|--------------------|--------------------------|
| <input checked="" type="checkbox"/> X if same as above | N/A | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

| | |
|------------------------------------|----------------|
| Telephone (318) 388-9453 | Fax |
|------------------------------------|----------------|

| | |
|-------------------------------|-----------------------|
| Official Email Address | mary.garris@lumen.com |
| Company Website | www.lumen.com |

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| | | |
|-------------------|--|------------------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreporting@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|---|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. | | | |
| - Group all owners holding less than five percent as 'Other Owners'. | | | |
| - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| Qwest Services Corporation | Colorado | Parent | 100% |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|------------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$182,821,728.89 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|---------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | Federal |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | Current | Wireless | |
| Data Services | Current | | |

Enter services below offered that are not listed above:

[Empty box for additional services]

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REDACTED

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: Qwest Corporation dba: CenturyLink QC Annual Report Year: 2022

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$182,821,728.89 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$182,771,728.89 | x 0.002 | \$365,543.46 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$365,593.46 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | [] | x 0.02 | [] |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | [] | x [] | x 0.01 |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | [] |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$365,593.46 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|------------------------|-------|
| Reception #: | [] | 001-111-0268-170-01 | [] |
| Reference: | AR2022 | 001-111-0268-170-11 | [] |
| Payment ID: | [] | 001-111-0268-032-20 | [] |
| | | 001R-111-0268-032-20 (| []) |
| | | Total Paid: | [] |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 601295793
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 7/17/1911

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

| | |
|--|---|
| You may electronically sign by typing your signature in block. | Name: Mary Garris |
| X: <input checked="" type="checkbox"/> | Title: Manager - Regulatory Finance |
| | Company: Qwest Corporation dba CenturyLink QC |
| Date: <input type="text" value="4/20/2023 13:43"/> | Street Address: 100 CenturyLink Drive |
| | City: Monroe State: LA Zip: 71203 |
| | Telephone: (318) 388-9453 |
| | Email: mary.garris@lumen.com |

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

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Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98503

Mark your check with your company name and regulatory fee payment.
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FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

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Staff Contact

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annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

**TELECOMMUNICATIONS COMPANIES - CLEC
2022
ANNUAL REPORT**

Report Year Ended: December 31, 2022

Registered Name of Business on file with Commission

| | | |
|---|------|-------------|
| United Telephone Company of the Northwest | dba: | CenturyLink |
|---|------|-------------|

Official Physical Address

| | | |
|-----------------------|-------------|-------------------|
| 100 CenturyLink Drive | | |
| City Monroe | State LA | ZIP Code 71203 |

Official Mailing Address

Telecom Certificate or Docket Number

| | | |
|--|-------------|-------------------|
| <input checked="" type="checkbox"/> X if same as above | N/A | |
| 100 CenturyLink Drive | | |
| City Monroe | State LA | Zip Code 71203 |

| | |
|-----------------------------|-----|
| Telephone (318) 388-9453 | Fax |
|-----------------------------|-----|

| | |
|------------------------|-----------------------|
| Official Email Address | mary.garris@lumen.com |
| Company Website | www.lumen.com |

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

| | | |
|------------|--|-----------------|
| Name: | Mary Garris | |
| Title: | Manager - Regulatory Finance | |
| Address: | 100 CenturyLink Drive | |
| City: | Monroe | |
| State: | LA | Zip Code: 71203 |
| Telephone: | (318) 388-9453 | |
| Email: | mary.garris@lumen.com | |



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2023

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After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

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The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

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The UTC will:

Consider extension requests at the last open meeting in April.

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Notify the company of the commission's decision.

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The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

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Staff Contact

Esther Neal at (360) 664-1157 or

annualreporting@utc.wa.gov

REDACTED

Shaded Information is CONFIDENTIAL Per Protective Order in Docket UT-181051

| OWNERSHIP | | | |
|---|---------------------------------|--------|-----------|
| Instructions: | | | |
| - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. | | | |
| - Group all owners holding less than five percent as 'Other Owners'. | | | |
| - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). | | | |
| First Name (or Company) | Last Name (or State Registered) | Title | Ownership |
| Embarq Corporation | Oregon | Parent | 100% |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| Other Owner's holding less than 0.0500 (5%) individually | | | |

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

| Name | Title | Address | Email | Phone |
|---------------|----------------------------|--------------------------------------|--|----------------|
| Cindy Girtman | Manager - Customer Service | 100 CenturyLink Dr. Monroe, LA 71203 | uswpuc@centurylink.com | (318) 340-5594 |
| | | | | |
| | | | | |
| | | | | |

SCHEDULE 1

(Complete all information for the year 2022)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is none, enter 0.

Revenue Confirmation

| | |
|--|----------------|
| Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations. | |
| Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State. | |
| Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State. | \$9,079,291.78 |
| What level of Income Statement are you reporting? (e.g., State, Federal, other) | State |
| Net Revenue of selected level of Income Statement | |

Balance Sheet Confirmation

| | |
|---|-------|
| What level of Balance Sheet are you reporting? (e.g., State, Federal, other) | State |
| Total Assets | |
| Total Liabilities | |

SCHEDULE 2

(Complete all information for the year 2022)

Part B: Service Offerings

Instructions:

- Use drop down list to indicate services offered as current, added or removed.

| | Current, Added, or Removed | | Current, Added, or Removed |
|------------------------|----------------------------|-----------------------|----------------------------|
| Local Exchange Service | Current | Prepaid Calling Cards | |
| Long Distance | Current | VOIP | Current |
| Operator Services | Current | Wireless | |
| Data Services | Current | | |

Enter services below offered that are not listed above:

Part C: Access Lines in service as of December 31, 2022

Instructions:

- All fields must be completed. If field is none, enter 0.

| | |
|--|--|
| The total number of voice grade equivalent lines: From FCC Form 477. | |
| How many of the lines reported above have access to E-911: | |

REDACTED

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2023

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: United Telephone Company of the Northwest dba: CenturyLink Annual Report Year: 2022

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

| Regulatory Fee Calculations | | | |
|---|------------------------|---------|---------------------|
| 1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue) | | | \$9,079,291.78 |
| 2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1% | \$50,000.00 | x 0.001 | \$50.00 |
| 3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2% | \$9,029,291.78 | x 0.002 | \$18,058.58 |
| NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies. | | | |
| 4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150. | | | \$18,108.58 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-01 |

| Late Fees and Interest Calculations | | | |
|--|------------------------|--------|---------------------|
| 5 Late Fees on Regulatory Fees being paid after May 1 | | | |
| 5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%) | | x 0.02 | |
| 6 Interest on Regulatory Fees being paid after May 31 | | | |
| 6a Number of months past May 31 x Amount from Line 4 x 1% | | x | x 0.01 |
| 7 Total Late Fees and Interest owed (Line 5a plus Line 6a) | | | |
| 8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7) | | | \$18,108.58 |
| | <i>Agency Use Only</i> | | 001-111-0268-170-11 |

| COMMISSION USE ONLY | | | |
|---------------------|--------|--------------------------------|-------|
| Reception #: | _____ | 001-111-0268-170-01 | _____ |
| Reference: | AR2022 | 001-111-0268-170-11 | _____ |
| Payment ID: | _____ | 001-111-0268-032-20 | _____ |
| | | 001R-111-0268-032-20 (_____) | |
| | | Total Paid: | _____ |

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: (318) 388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 409000048
 If you do not know your UBI No. contact: [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 7/18/1907

Accounting Records Information

Method of Accounting: Enter Cash or Accrual: Accrual

X if Address is same as cover:

Location of Books & Records: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

CERTIFICATION

I have examined this report, and to the best of my knowledge and belief, all statements of fact are accurate. The financial statements for the period from January 1, 2022 to December 31, 2022, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X: Mary Garris

Date: 4/20/2023 13:42

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: United Telephone Company of the Northwest dba CenturyLink
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: (318) 388-9453
 Email: mary.garris@lumen.com