

REPORT OF PIONEER TELEPHONE COMPANY UNDER THE  
WASHINGTON UNIVERSAL COMMUNICATIONS SERVICES PROGRAM  
IN COMPLIANCE WITH WAC 480-123-130

July 1, 2020

Docket No. UT-190637

File electronically

1. WAC 480-123-130(1)(a) - Access Lines Served [NECA 1.3 working loops]

	January 1, 2019	December 31, 2019
Residential	445	420
Business	159	141

2. WAC 480-123-130(1)(b) - Use of Support

The funds received by the Company from the universal communications services program in calendar year 2019 represent monies that the Company formerly received through the Washington Exchange Carrier Association (WECA) pooling process and the reduction of support under the Federal Communications Commission's (FCC's) Connect America Fund InterCarrier Compensation Fund (CAF ICC) program. As such, the funds from the universal communications services program contributed to defrayal of the ongoing operation and maintenance expenses of the Company. The funds from the universal communication services program are contributing to the Company's ongoing provision of high-quality basic telecommunications service to customers residing in the area the Company serves.

In December 2019, the Company received \$168,509 from the universal communications services program for the fiscal year ending June 30, 2020.

During the first six months of 2020, the Company continued their fiber-to-the home construction work, fiber electronics, and fiber hookups to customer homes in the approximate amount of \$1,269,000 throughout their serving area to be funded in conjunction with Alternative Connect America Cost Model (ACAM) support to provide customers with higher quality broadband services. Additionally, the Company undertook additional costs for the required FCC mandatory performance testing for approximately \$17,000. The funds received from the universal communications services program can be viewed as contributing to the Company's ability to perform these projects. In the second half of 2020 the Company plans to continue work on the above mentioned projects for approximately \$87,000.

3. WAC 480-123-130(1)(c) - Unfilled Consumer Requests for New Basic Telecommunications Service\*

None

\* Service requests that are ongoing but still within normal processing times are not counted as unfulfilled.

4. WAC 480-123-130(1)(e) - FCC Form 477

This form was previously filed on or about March 1, 2020, under Docket UT-200002.

5. WAC 480-123-130(1)(f) - Report on Operational Efficiencies/Business Plan Modifications

The Company continually reviews its operations to determine if efficiencies can be achieved. The Company already has a plan in place to concentrate on improving broadband service while continuing to provide high-quality basic telecommunications service to the customers that are located within the area that the Company serves. The funds received from the universal communications services program can be viewed as assisting in the Company's efforts to obtain operational efficiencies.

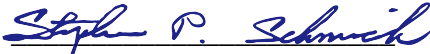
6. WAC 480-123-130(1)(g) and (h) - Other information

Not applicable.

Certified Statement as required by WAC 480-123-130(1)(d):

I, Stephen Schmick, am an officer of Pioneer Telephone Company, and upon personal knowledge and with responsibility therefor, hereby certify under penalty of perjury, that Pioneer Telephone Company materially complied with Commission rules under Chapter 480-120 WAC that are applicable to the Company and its provision of service within the area for which the Company received universal communications services program support.

Signed at LaCrosse, Washington this 25th day of June, 2020.

  
Interim President