

Exhibit D
(UT-190262)

LCSI City of Seattle Service Recommendation



Seattle
Information Technology

August 5, 2019

David Danner
Chair
Washington Utilities and Transportation Commission
621 Woodland Square Loop SE
Lacey, WA 98503

Subject: Letter of Recommendation for Louis Consulting and Systems Integration, Inc.

Dear Mr. Danner:

As the Telecommunications Manager for the City of Seattle, I am writing you today in support of Louis Consulting and Systems Integration, Inc. (LCSI) and highly recommend them as a PS/ALI service provider.

LCSI has been a vendor to the City of Seattle since the inception of our e911 service which began in the late 80's early 90's. Since that time Dean Arnold (President and CTO for LCSI) has been supporting our 911 Services. Dean, along with members of his team, have done an outstanding job supporting and developing the ALIPro application and ensuring five 9's uptime. Dean's vast experience in telecommunications, data networking and 800 MHz radio systems has also been a plus for us, as he understands the complexity of our environment.

LCSI is consistently proactive, collaborative and professional, with efficient processes giving attention to detail. A recent example occurred with the transition of the 911 contract from CenturyLink to ComTech, a change that occurred very quickly. Dean proactively led the City through the process of setting up new ALI accounts with ComTech on very short notice, keeping me apprised of requirements from the City and ensuring a successful transition. Its times like these that call out what an outstanding business partner LCSI is to the City.

Sincerely,

A handwritten signature in blue ink that reads "Kelly Walker".

Kelly Walker
Engineering Manager-Data and Telecommunications
Seattle Information Technology
T: 206-233-2787 | M: 206-255-6758 | F: 206-684-0979 | Kelly.walker@seattle.gov

Best-in-Class Digital Services
Facebook | Twitter | E-Newsletter