

Washington State Lifeline Quarterly Customer Report

Company: Boomerang Wireless, LLC d/b/a enTouch Wireless-4Q17  
 Docket: UT-121610

	Prior Ending Qtr	Oct-17	Nov-17	Dec-17	Total	Notes
<b>1. Total customers at end of period:</b>						<b>Category Line 1, Month 3 Column = Total (End of Qtr) column</b>
Plan 1 - 500 Minute Plan	2,400	2,311	1,723	1,650	1,650	(A) Plan descriptions -- Provide all lifeline plans and differentiate between tribal vs. non-tribal plans. Add lines for additional plans if necessary.
Plan 2 - 500 MB Plan	117	110	-	-	110	
Plan 3 - Tribal Unlimited & 750 MB Plan	1,150	0	0	0	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan	-	-	-	-	-	
Plan 5 (eff 12/1/2017) Tribal Always on Plan	-	1,042	960	897	897	
<b>Total Washington customers:</b>	<b>3,667</b>	<b>3,463</b>	<b>2,683</b>	<b>2,547</b>	<b>2,657</b>	
<b>2. Total new customers enrolled:</b>						<b>Category Line 2, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		-	-	-	-	(B) Activity in Category Lines 2, 3, 4 and 5 <b>MAY NOT EQUAL</b> end of customer count in Category 1 since it <b>MAY</b> not include customers retained month to month, trueups and adjustments
Plan 2 - 500 MB Plan		-	-	-	-	
Plan 3 - Tribal Unlimited & 750 MB Plan		-	-	-	-	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	2	1	3	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		3	1	-	4	
<b>3. Total customers de-enrolled due to 60 day inactivity:</b>						<b>Category Line 3, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		100	81	61	242	
Plan 2 - 500 MB Plan		7	-	-	7	
Plan 3 - Tribal Unlimited & 750 MB Plan		95	-	-	95	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	6	-	6	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		-	91	61	152	
<b>4. Total customers de-enrolled due to failed annual verification:</b>						<b>Category Line 4, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		-	565	-	565	
Plan 2 - 500 MB Plan		1	-	-	1	
Plan 3 - Tribal Unlimited & 750 MB Plan		35	-	-	35	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	1	2	3	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		-	13	-	13	
<b>5. Total customers who de-enrolled voluntarily:</b>						<b>Category Line 5, Sum of Months 1+2+3 = Total</b>
Plan 1 - 500 Minutes Plan		27	17	12	56	
Plan 2 - 500 MB Plan		1	-	-	1	
Plan 3 - Tribal Unlimited & 750 MB Plan		8	-	-	8	
Plan 4 (eff 12/1/2017) 750 Minute Always on Plan		-	1	2	4	
Plan 5 (eff 12/1/2017) Tribal Always on Plan		-	7	10	25	