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Steven King
Executive Director and Secretary
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive S.W.
Olympia, WA 98504-7250

RE: Annual Complaint Report of Cricket, Docket UT-111534

The Commission's order designating Cricket Communications, Inc. (Cricket) as an eligible telecommunications carrier ("ETC") for the purpose of receiving federal Low Income Support (Lifeline)¹ requires Cricket to file with the Commission, by March 31 of each year, a report of the number of complaints that it received from Washington Lifeline customers regarding Lifeline service during the prior calendar year. The report is to include complaints filed with Cricket, the Commission's Consumer Protection and Communications Section, the Washington State Office of the Attorney General, and the Federal Communications Commission, categorized by the nature of the complaints.

In 2014, Cricket received one related complaint as shown below, which was resolved and responded to on April 24, 2014:

Source of Complaint:	Attorney General
Date of Complaint:	April 21, 2014
Type of Complaint:	Lifeline Eligibility
Date Responded:	April 24, 2014

Please contact me if you have any questions.

Sincerely,

Sharon Mullin

¹ See Order Granting the Petition for Exemption from the Provisions of WAC 480-123-030(1)(d), and Designation as an Eligible Telecommunications Carrier, Docket UT-111534, Order 01 (May 10, 2012)(*Cricket Designation Order*).