



December 2, 2003
Via Overnight Delivery

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Winter Park, FL
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Mr. David Dittmore
Washington Utilities and Transportation Commission
1300 S. Evergreen Park Drive, S.W.
Olympia, WA 98504

RE: Universal Access, Inc
WA Emergency Operations Information Request
RE: UT-031755

RECEIVED
RECORDS MANAGEMENT UNIT
03 DEC -3 AM 10:59
STATE OF WASHINGTON
COMPTROLLER

Dear Mr. Dittmore:

Enclosed please find a copy of the WA Emergency Operations Information Request, filed on behalf of Universal Access, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose.

Questions regarding this filing should be directed to Cathy Ekern's attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,

Elizabeth A. Corddry
Director, Compliance Reporting

cc: Christina Weiksnar - Universal Access, Inc
file: Universal Access, Inc - Reporting - Washington

Rulemaking on Emergency Information
Docket No. UT-031755

WAC 480-120-414 Emergency operation.

(1) All companies must maintain, revise, and provide to the commission the following:

- (a) The titles and telephone numbers of the company's disaster services coordinator and alternates; and

NOC: 888-482-4669; 312-881-4111; 312-952-2587

- (b) Upon request of the commission, the company's current plans for emergency operation, including current plans for recovery of service to governmental disaster recovery response agencies within the state of Washington.

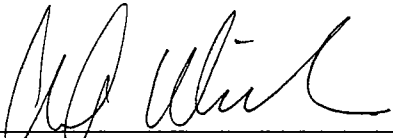
(2) For coordination of disaster response and recovery operations, each company must maintain on file with the Washington state emergency management division the titles and telephone numbers of the managers of the company's:

- (a) Local network operating center;

Frank Florentine, NOC Manager
312-660-1241

- (b) Regional network operations center; or

- (c) Emergency operations center.



Christina Weiksnar, Tax and Insurance Manager

11-25-03
Date