

**TELECOMMUNICATIONS COMPANIES - CLEC
2021
ANNUAL REPORT**

Report Year Ended: December 31, 2021

Registered Name of Business on file with Commission

CenturyTel of Washington, Inc. dba: CenturyLink

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address

X if same as above

City

State

Zip Code

Telephone

1-318-388-9453

Fax

N/A

Official Email Address mary.garris@lumen.com

Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose
Title: Regulatory Affairs Director
Address: Not Available - Work From Home
City:
State: **Zip Code:**
Telephone: 1-303-324-5678
Email: peter.gose@lumen.com



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

OWNERSHIP			
Instructions:			
- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyTel of the Northwest, Inc.	Washington	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

SCHEDULE 1

(Complete all information for the year 2021)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is non-applicable, enter 0.

Revenue Confirmation

Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations.	
Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State.	
Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$24,949,175.25
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REGULATORY FEE CALCULATION SCHEDULE Due May 1, 2022
--

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: CenturyTel of Washington, Inc. dba CenturyLink	Annual Report Year 2021
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In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

Regulatory Fee Calculations			
1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$24,949,175
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1%	\$50,000.00	x 0.001	\$50.00
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$24,899,175	x 0.002	\$49,798
NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.			
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$49,848
	<i>Agency Use Only</i>		001-111-0268-170-01

Late Fees and Interest Calculations			
5 Late Fees on Regulatory Fees being paid after May 1			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after May 31			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$49,848
	<i>Agency Use Only</i>		001-111-0268-170-11

COMMISSION USE ONLY			
Reception #:		001-111-0268-170-01	
Reference:	AR2021	001-111-0268-170-11	
Payment ID:		001-111-0268-032-20	
		001R-111-0268-032-20 ()
		Total Paid:	

PREPARER INFORMATION			
'X' if Preparer same as Cover:	<input type="checkbox"/>		
Person who prepared report:	Wayne Vo		
Title:	Senior Analyst		
If different; Company Name:	Lumen Technologies, Inc.		
Telephone:	318-388-9772		
Principal Business Address:	100 CenturyLink Drive		
City:	Monroe	State:	LA
		Zip:	71203

COMPANY INFORMATION	
Washington Unified Business Identifier (UBI) No.:	321000006
If you do not know your UBI No. contact Secretary of State's Office	
Business Structure (please enter the appropriate designation):	Corporation
Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation	
Date First Organized or Regulated:	2/13/1907

Accounting Records Information	
Method of Accounting: Enter Cash or Accrual	Accrual
X if address is same as cover:	<input checked="" type="checkbox"/>
Location of Books & Records:	
City:	State: Zip:

CERTIFICATION

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.	
X	Mary Garris
Date	4/22/2022 8:35

Name	Mary Garris		
Title	Manager - Regulatory Finance		
Company	CenturyTel of Washington, Inc dba CenturyLink		
Street Address	100 CenturyLink Drive		
City	Monroe	State	LA
		Zip:	71203
Telephone	318-388-9453		
Email	mary.garris@lumen.com		

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98504

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Pay-by-phone

(credit card payments only)
(360) 664-1349

Cash

The UTC building remains closed until April 1, 2022. After April 1, the UTC will reopen its lobby for limited services, including payments. Lobby hours will be 9am until 4pm. Proof of vaccination will be required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online visit:

[The UTC's Electronic Filing Page](#)

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

Staff Contact

Rachel Stark at (360) 664-1272 or
annualreports@utc.wa.gov

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreports@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Rachel Stark at (360) 664-1272 or

annualreports@utc.wa.gov

**TELECOMMUNICATIONS COMPANIES - CLEC
2021
ANNUAL REPORT**

Report Year Ended: December 31, 2021

Registered Name of Business on file with Commission

CenturyTel of Cowiche, Inc. dba: CenturyLink

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City	State	ZIP Code
Monroe	LA	71203

Official Mailing Address

X if same as above

City	State	Zip Code

Telephone	Fax
1-318-388-9453	N/A

Official Email Address mary.garris@lumen.com
Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
 Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

Name:	Peter Gose	
Title:	Regulatory Affairs Director	
Address:	Not Available - Work From Home	
City:		
State:	Zip Code:	
Telephone:	1-303-324-5678	
Email:	peter.gose@lumen.com	



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

OWNERSHIP			
Instructions:			
<ul style="list-style-type: none"> - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). 			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyTel of Paradise, Inc.	Washington	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

SCHEDULE 1

(Complete all information for the year 2021)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is non-applicable, enter 0.

Revenue Confirmation

Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations.	
Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State.	
Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$463,224
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.	
How many of the lines reported above have access to E-911:	

REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name:	Annual Report Year
CenturyTel of Cowiche, Inc. dba CenturyLink	2021

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

Regulatory Fee Calculations			
1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$463,224
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1%	\$50,000.00	x 0.001	\$50.00
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$413,224	x 0.002	\$826
NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.			
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$876
	<i>Agency Use Only</i>		001-111-0268-170-01

Late Fees and Interest Calculations			
5 Late Fees on Regulatory Fees being paid after May 1			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)	<input style="width:100px;" type="text"/>	x 0.02	<input style="width:100px;" type="text"/>
6 Interest on Regulatory Fees being paid after May 31			
6a Number of months past May 31 x Amount from Line 4 x 1%	<input style="width:100px;" type="text"/>	x <input style="width:100px;" type="text"/>	x 0.01
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			<input style="width:100px;" type="text"/>
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$876
	<i>Agency Use Only</i>		001-111-0268-170-11

COMMISSION USE ONLY			
Reception #:	<input style="width:100%;" type="text"/>	001-111-0268-170-01	<input style="width:100%;" type="text"/>
Reference:	AR2021	001-111-0268-170-11	<input style="width:100%;" type="text"/>
Payment ID:	<input style="width:100%;" type="text"/>	001-111-0268-032-20	<input style="width:100%;" type="text"/>
		001R-111-0268-032-20 (<input style="width:100%;" type="text"/>)
		Total Paid:	<input style="width:100%;" type="text"/>

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 399-000-786
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 2/21/1905

Accounting Records Information

Method of Accounting: Enter Cash or Accrual Accrual

X if address is same as cover:

Location of Books & Records:
 City: State: Zip:

CERTIFICATION

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X Mary Garris

Date 4/22/2022 8:35

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: CenturyTel of Cowiche, Inc.dba CenturyLink
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: 318-388-9453
 Email: mary.garris@lumen.com

PAYMENT INFORMATION

The UTC accepts the following methods of payment

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(ACH, American Express, Discover/Novus, MasterCard, Visa)

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Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98504

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Pay-by-phone

(credit card payments only)
(360) 664-1349

Cash

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31 to 60 days late = \$500 penalty

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[Click here to view the confidential requirements in WAC 480-07-160](#)

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Staff Contact

Rachel Stark at (360) 664-1272 or

annualreports@utc.wa.gov

**TELECOMMUNICATIONS COMPANIES - CLEC
2021
ANNUAL REPORT**

Report Year Ended: December 31, 2021

Registered Name of Business on file with Commission

CenturyTel of Inter-Island, Inc. dba: CenturyLink

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City	State	ZIP Code
Monroe	LA	71203

Official Mailing Address

X if same as above

City	State	Zip Code

Telephone	Fax
1-318-388-9453	N/A

Official Email Address mary.garris@lumen.com
Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
 Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

Name:	Peter Gose	
Title:	Regulatory Affairs Director	
Address:	Not Available - Work From Home	
City:		
State:	Zip Code:	
Telephone:	1-303-324-5678	
Email:	peter.gose@lumen.com	



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

OWNERSHIP			
Instructions:			
- List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000).			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
CenturyTel of the Northwest, Inc.	Washington	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

SCHEDULE 1

(Complete all information for the year 2021)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is non-applicable, enter 0.

Revenue Confirmation

Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations.	
Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State.	
Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$3,118,417
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

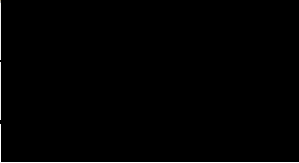
Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



PREPARER INFORMATION			
'X' if Preparer same as Cover:	<input type="checkbox"/>		
Person who prepared report:	Wayne Vo		
Title:	Senior Analyst		
If different; Company Name:	Lumen Technologies, Inc.		
Telephone:	318-388-9772		
Principal Business Address:	100 CenturyLink Drive		
City:	Monroe	State:	LA
		Zip:	71203

COMPANY INFORMATION	
Washington Unified Business Identifier (UBI) No.:	281-000-273
If you do not know your UBI No. contact Secretary of State's Office	
Business Structure (please enter the appropriate designation):	Corporation
Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation	
Date First Organized or Regulated:	7/1/1948

Accounting Records Information	
Method of Accounting: Enter Cash or Accrual	Accrual
X if address is same as cover:	<input checked="" type="checkbox"/>
Location of Books & Records:	
City:	State: Zip:

CERTIFICATION

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.	
X	Mary Garris
Date	4/22/2022 8:36

Name	Mary Garris		
Title	Manager - Regulatory Finance		
Company	CenturyTel of Inter-Island, Inc.dba CenturyLink		
Street Address	100 CenturyLink Drive		
City	Monroe	State	LA
		Zip:	71203
Telephone	318-388-9453		
Email	mary.garris@lumen.com		

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98504

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Pay-by-phone

(credit card payments only)
(360) 664-1349

Cash

The UTC building remains closed until April 1, 2022. After April 1, the UTC will reopen its lobby for limited services, including payments. Lobby hours will be 9am until 4pm. Proof of vaccination will be required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

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[The UTC's Annual Report Page](#)

Staff Contact

Rachel Stark at (360) 664-1272 or
annualreports@utc.wa.gov

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

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Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreports@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

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OWNERSHIP			
Instructions:			
<ul style="list-style-type: none"> - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). 			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
Embarq Corporation	Oregon	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

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Respond by entering Yes or No:

Yes

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

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(Complete all information for the year 2021)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
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Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations.	
Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State.	
Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$8,526,174
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	State
Total Assets	
Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
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Data Services	Current		

Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



PREPARER INFORMATION			
'X' if Preparer same as Cover:	<input type="checkbox"/>		
Person who prepared report:	Wayne Vo		
Title:	Senior Analyst		
If different; Company Name:	Lumen Technologies, Inc.		
Telephone:	318-388-9772		
Principal Business Address:	100 CenturyLink Drive		
City:	Monroe	State:	LA
		Zip:	71203

COMPANY INFORMATION	
Washington Unified Business Identifier (UBI) No.:	409-000-048
If you do not know your UBI No. contact Secretary of State's Office	
Business Structure (please enter the appropriate designation):	Corporation
Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation	
Date First Organized or Regulated:	7/18/1907

Accounting Records Information	
Method of Accounting: Enter Cash or Accrual	Accrual
X if address is same as cover:	<input checked="" type="checkbox"/>
Location of Books & Records:	
City:	State: Zip:

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I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

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You may electronically sign by typing your signature in block.	
X	Mary Garris
Date	4/22/2022 8:37

Name	Mary Garris		
Title	Manager - Regulatory Finance		
Company	United Telephone Company of the Northwest dba CenturyLink		
Street Address	100 CenturyLink Drive		
City	Monroe	State	LA
		Zip:	71203
Telephone	318-388-9453		
Email	mary.garris@lumen.com		

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Olympia, WA 98504-7250

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Lacey, WA 98504

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Staff Contact

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annualreports@utc.wa.gov

**TELECOMMUNICATIONS COMPANIES - CLEC
2021
ANNUAL REPORT**

Report Year Ended: December 31, 2021

Registered Name of Business on file with Commission

Qwest Corporation dba: CenturyLink QC

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

N/A

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address

X if same as above

City

State

Zip Code

Telephone

1-318-388-9453

Fax

N/A

Official Email Address mary.garris@lumen.com

Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose
Title: Regulatory Affairs Director
Address: Not Available - Work From Home
City:
State: **Zip Code:**
Telephone: 1-303-324-5678
Email: peter.gose@lumen.com



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OWNERSHIP			
Instructions:			
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First Name (or Company)	Last Name (or State Registered)	Title	Ownership
Qwest Services Corporation	Colorado	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

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Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

SCHEDULE 1

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Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$204,469,909
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	Federal
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Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
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	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services	Current	Wireless	
Data Services	Current		

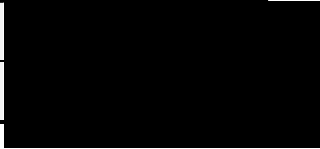
Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.

How many of the lines reported above have access to E-911:



REGULATORY FEE CALCULATION SCHEDULE
Due May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you must make sure your report and payment reaches the UTC offices the business day before May 1.

Company Name: Qwest Corporation dba CenturyLink QC Annual Report Year 2021

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

Regulatory Fee Calculations			
1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$204,469,909
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1%	\$50,000.00	x 0.001	\$50.00
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$204,419,909	x 0.002	\$408,840
NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.			
4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$408,890
<i>Agency Use Only</i>			001-111-0268-170-01

Late Fees and Interest Calculations			
5 Late Fees on Regulatory Fees being paid after May 1			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after May 31			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$408,890
<i>Agency Use Only</i>			001-111-0268-170-11

COMMISSION USE ONLY			
Reception #:		001-111-0268-170-01	
Reference:	AR2021	001-111-0268-170-11	
Payment ID:		001-111-0268-032-20	
		001R-111-0268-032-20 ()
		Total Paid:	

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: Lumen Technologies, Inc.
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 601295793
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): Corporation
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 7/17/1911

Accounting Records Information

Method of Accounting: Enter Cash or Accrual Accrual

X if address is same as cover:

Location of Books & Records:
 City: State: Zip:

CERTIFICATION

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X Mary Garris

Date

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: Qwest Corporation dba CenturyLink QC
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: 318-388-9453
 Email: mary.garris@lumen.com

PAYMENT INFORMATION

The UTC accepts the following methods of payment

Online payments*

(ACH, American Express, Discover/Novus, MasterCard, Visa)

*A convenience fee of 2.5 percent (minimum of \$3.95) is charged by Official Payments for using the credit card processing service.

To pay online visit:

[UTC Online Payment Page](#)

Check

(must be in US Funds)

Mail checks to:
Utilities and Transportation Commission

Mailing Address:

PO Box 47250
Olympia, WA 98504-7250

Physical Address:

621 Woodland Square Loop SE
Lacey, WA 98504

Mark your check with your company name and regulatory fee payment.
Please include a copy of your company's regulatory fee calculation page.

Pay-by-phone

(credit card payments only)
(360) 664-1349

Cash

The UTC building remains closed until April 1, 2022. After April 1, the UTC will reopen its lobby for limited services, including payments. Lobby hours will be 9am until 4pm. Proof of vaccination will be required to gain entry to the building. Masks may be required subject to agency safety requirements.

FILING YOUR REPORT

All annual reports and regulatory fees must be received by the UTC no later than May 1 each year.

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Electronic Filing

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report online visit:

[The UTC's Electronic Filing Page](#)

NEED MORE ASSISTANCE?

For more information about annual reports please reference the UTC's annual report page by clicking the link below:

[The UTC's Annual Report Page](#)

Staff Contact

Rachel Stark at (360) 664-1272 or
annualreports@utc.wa.gov

**TELECOMMUNICATIONS COMPANIES - CLEC
2021
ANNUAL REPORT**

Report Year Ended: December 31, 2021

Registered Name of Business on file with Commission

CenturyLink Communications, LLC dba: Lumen Technologies Group

Official Physical Address

100 CenturyLink Drive

Telecom Certificate or Docket Number

UT-940120

City

Monroe

State

LA

ZIP Code

71203

Official Mailing Address

X if same as above

City

State

Zip Code

Telephone

1-318-388-9453

Fax

N/A

Official Email Address mary.garris@lumen.com

Company Website www.lumen.com

NOTE: If any information listed above has been updated, you must immediately inform the UTC.
Please send updates to records@utc.wa.gov

Inquiries concerning this Annual Report should be addressed to:

Name: Peter Gose
Title: Regulatory Affairs Director
Address: Not Available - Work From Home
City:
State: **Zip Code:**
Telephone: 1-303-324-5678
Email: peter.gose@lumen.com



REPORT MUST BE RECEIVED NO LATER THAN: May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

FREQUENTLY ASKED QUESTIONS, RULES, LAWS, INSTRUCTIONS, AND INFORMATION

Commission Authority

The purpose of this form is to collect financial and operational information from telecommunications companies regulated by the Washington Utilities and Transportation Commission (UTC). This is a non-confidential report. The UTC's authority for requiring this report is found in RCW 80.04.080. To view the UTC's authority requiring this report, visit the following site:

[The Washington State Legislature - 80.04.080](#)

Please note that annual reports are subject to further investigation.

Certification

An authorized officer, partner or owner must sign the annual report certification. Unsigned reports are considered incomplete and may be subject to penalties.

Regulatory Fees

Regulatory fees are set by UTC order A-140166.

Deadlines

All telecommunications companies regulated by the UTC are required to complete this form. Failure to properly complete all schedules will result in the report being considered incomplete. A completed report **and** a regulatory fee payment must be received by the UTC no later than May 1. **NOTE:** If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Late Fees and Interest

Companies who don't pay their regulatory fee by the deadline will owe a late fee and could owe interest.

After May 1: 2% late fee on balance due.

After May 31: 2% late fee on balance due and 1% interest fee for each month after May 31.

Penalties

You will owe a penalty if you don't file a complete annual report **and** pay your company's regulatory fee by the May 1 deadline, this is in addition to any late fees. Late fees and penalties are not the same thing.

The following penalties apply for filing and paying late:

1 to 30 days late = \$250 penalty

31 to 60 days late = \$500 penalty

61 to 90 days late = \$1,000 penalty

[RCW 80.04.080\(2\)\(a\) sets penalty amounts](#)

Extension Requests

You may file a written request for an extension to file the completed annual report; however, **the UTC will not extend the deadline for paying your regulatory fee.** Extension requests must be filed with the UTC no later than **April 15**, must state a valid reason explaining why the extension is needed, and must identify a date the report will be filed with the UTC.

Extension requests can be sent to:

annualreports@utc.wa.gov

The UTC will:

Consider extension requests at the last open meeting in April.

The commissioners will grant or deny extension requests.

Notify the company of the commission's decision.

Confidential Status

Companies regulated under RCW Title 80, including telecommunications companies, may claim certain information in this report as confidential.

The regulatory fee calculation schedule is **not** a confidential document and will not be treated as confidential under the rule.

To apply confidential treatment, the company must properly mark confidential documents as described in WAC 480-07-160.

The company must:

1. Submit a cover letter requesting confidential treatment stating the basis for confidential treatment.
2. Submit a confidential report placing the wording "Shaded information is designated as confidential per WAC 480-07-160" at the top of the cover page and each page containing confidential information.
3. Submit a redacted report by placing the wording "REDACTED" on the top of the cover page and each page containing redacted information.

[Click here to view the confidential requirements in WAC 480-07-160](#)

Completing Information

Do NOT leave fields blank or the report will be considered incomplete.

Instead, if the field does not apply:

Enter "0" for numeric fields.

Enter "N/A" for non-applicable text fields

No longer operating in Washington

You may cancel your company's registration by writing a letter to the UTC.

Electronic Filing and Payment

UTC rules require that annual reports must be electronically filed using the UTC's E-filing system available on our website. To submit a report and make your payment online visit:

[The UTC's Annual Report Page](#)

Staff Contact

Rachel Stark at (360) 664-1272 or

annualreports@utc.wa.gov

OWNERSHIP			
Instructions:			
<ul style="list-style-type: none"> - List the first name (or Company Name), last name (or State of Registration), title, and percentage of all owners holding directly or indirectly five percent or greater of voting securities of the Company. - Group all owners holding less than five percent as 'Other Owners'. - Represent Percentage in decimal form (e.g., 80% is entered as 0.8000). 			
First Name (or Company)	Last Name (or State Registered)	Title	Ownership
Lumen Technologies, Inc.	Delaware	Parent	100%
Other Owner's holding less than 0.0500 (5%) individually			

Complaint Contact Information

When companies receive a consumer complaint, companies are required to following consumer complaint rules under Washington Administrative Code (WAC) specific to each industry. Companies must acknowledge the complaint, investigate promptly, report results of the investigation, take corrective action, inform the complainant any decision may be appealed to a higher level representative at the company, inform the complainant, if still dissatisfied after speaking with the higher level representative, of the commission's availability, provide the complainant with the commission's address and toll-free telephone number.

Does the company understand and acknowledge the responsibilities under WAC 480-120-165 and WAC 480-120-166?
To review the requirements, go to the website below.

[WAC 480-120-165](#)

[WAC 480-120-166](#)

Respond by entering Yes or No:

The UTC may receive a consumer complaint regarding your company. The UTC will send the complaint to your company for a response. Please enter your company's contact information for any UTC-referred consumer complaint.

Name	Title	Address	Email	Phone
Scott Belka	Manager - Customer Service	931 14th St. Denver, CO 80202	scott.belka@lumen.com	1-720-779-8369

SCHEDULE 1

(Complete all information for the year 2021)

Part A: Income Statement and Balance Sheet Financial Information

Instructions:

- Gross Revenues are all revenues from all sources of income before expenses or taxes are deducted.
- **Do not** include Income Statement or Balance Sheet as an attachment.
Only information requested in the annual report form is required.
- **All fields must be completed.**
- **Do not leave fields blank** - if field is non-applicable, enter 0.

Revenue Confirmation

Total Company Revenue: All company revenues earned from regulated, non-regulated, interstate, and intrastate operations.	
Total Washington Revenue: All revenues earned from regulated, non-regulated, interstate, and intrastate operations in Washington State.	
Washington Intrastate Revenue: All revenues from regulated intrastate operations in Washington State.	\$21,427,128
What level of Income Statement are you reporting? (e.g., State, Federal, other)	State
Net Revenue of selected level of Income Statement	

Balance Sheet Confirmation

What level of Balance Sheet are you reporting? (e.g., State, Federal, other)	Federal
Total Assets	
Total Liabilities	

SCHEDULE 2

(Complete all information for the year 2021)

Part B: Service Offerings

Instructions:
 - Use drop down list to indicate services offered as current, added or removed.

	Current, Added, or Removed		Current, Added, or Removed
Local Exchange Service	Current	Prepaid Calling Cards	
Long Distance	Current	VOIP	Current
Operator Services		Wireless	
Data Services			

Enter services below offered not listed above:

Part C: Access Lines in service as of December 31, 2021

Instructions:
 - All fields must be completed. If field is non-applicable, enter 0.

The total number of voice grade equivalent lines: From FCC Form 477.	
How many of the lines reported above have access to E-911:	

REGULATORY FEE CALCULATION SCHEDULE

Due May 1, 2022

NOTE: If May 1 falls on a weekend, unless you are filing your report and making your payment electronically, you **must** make sure your report and payment reaches the UTC offices the business day **before** May 1.

Company Name: CenturyLink Communications, LLC dba Lumen Technologies Group Annual Report Year 2021

In accordance with RCW 80.24.010 Regulatory Fees, the UTC requires telecommunications companies to file reports of gross intrastate operating revenue and pay fees on that revenue. Every company subject to regulation shall file with the UTC a statement under oath showing its gross intrastate revenue for the preceding year and pay to the UTC a fee as instructed below.

****Note:** The revenues subject to the UTC's regulatory fees are gross Washington intrastate operating revenues before deductions for uncollectibles, unbillables, subscriber/aggregator commissions or the payment of site charges and state and federal taxes, i.e., "Gross Revenues" means before any deductions from revenue receipts.

Regulatory Fee Calculations

1 Total Gross Intrastate Operating Revenue** (From Schedule 1, Part A, WA Intrastate Revenue)			\$21,427,128
2 If Line 1 is less than \$100,000, skip to Line 4, otherwise enter \$50,000 x 0.1%	\$50,000.00	x 0.001	\$50.00
3 If Line 1 is over \$100,000, enter Line 1 less \$50,000 x 0.2%	\$21,377,128	x 0.002	\$42,754.26

NOTE - There is a minimum \$150 regulatory fee on all telecommunications companies.

4 Total Regulatory Fees owed (add lines 2 and 3). If Line 1 is less than, \$100,000, enter \$150.			\$42,804
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Agency Use Only 001-111-0268-170-01

Late Fees and Interest Calculations

5 Late Fees on Regulatory Fees being paid after May 1			
5a Late Fees on Regulatory Fees owed (enter amount from Line 4 x 2%)		x 0.02	
6 Interest on Regulatory Fees being paid after May 31			
6a Number of months past May 31 x Amount from Line 4 x 1%		x	x 0.01
7 Total Late Fees and Interest owed (Line 5a plus Line 6a)			
8 Total Regulatory, Late, and Interest Fees Due (Line 4 plus Line 7)			\$42,804

Agency Use Only 001-111-0268-170-11

COMMISSION USE ONLY

Reception #: 001-111-0268-170-01
 Reference: AR2021 001-111-0268-170-11
 Payment ID: 001-111-0268-032-20
001R-111-0268-032-20 ()
 Total Paid: _____

PREPARER INFORMATION

'X' if Preparer same as Cover:

Person who prepared report: Wayne Vo
 Title: Senior Analyst

If different; Company Name: CenturyLink
 Telephone: 318-388-9772

Principal Business Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203

COMPANY INFORMATION

Washington Unified Business Identifier (UBI) No.: 601475740
 If you do not know your UBI No. contact [Secretary of State's Office](#)

Business Structure (please enter the appropriate designation): LLC
 Please enter: Individual/Sole Proprietor, Partnership, LP, LLP, LLC, Corporation, or Nonprofit Corporation

Date First Organized or Regulated: 6/10/1966

Accounting Records Information

Method of Accounting: Enter Cash or Accrual Accrual

X if address is same as cover:

Location of Books & Records:
 City: State: Zip:

CERTIFICATION

I have examined this report and to the best of my knowledge and belief, all statements of fact are accurate, the financial statements, for the period from January 1, 2021 to December 31, 2021, contained in this report, correctly reflect the business affairs of the respondent.

(PLEASE VERIFY THAT ALL SCHEDULES ARE ACCURATE AND COMPLETE BEFORE SIGNING)

You may electronically sign by typing your signature in block.

X Mary Garris

Date 4/22/2022 10:15

Name: Mary Garris
 Title: Manager - Regulatory Finance
 Company: CenturyLink Communications, LLC dba CenturyLink
 Street Address: 100 CenturyLink Drive
 City: Monroe State: LA Zip: 71203
 Telephone: 318-388-9453
 Email: mary.garris@lumen.com