Dear Commission:

Here we go again, Avista is asking for another raise in the rates of both electricity and gas for their customers, when will this end? Rate increases have been asked for every year and sometimes two times per year. When the rate increases are turned down by your commission, they just ask again for more. Where is the customer in this process but paying more money and for what; the same usage.

Avista is acquiring land and building on this land what seems like parking areas for their equipment, yet they don't seem to be using this equipment. To replace line poles, they hired out to another company from Oregon who used their own equipment not Avista's. There must be some financial benefit for acquiring and building on this new property or why would they be doing this?

To me this seems like a company who has learned of a new way to bilk customers out of more money and the UTC is the customers' only protection. I appreciate you standing strong against the last rate increase and hope it can occur again. My retirement pay has not increased in 10 years, how much have the Avista rates increased in that same time period?

Thank you for hearing my concerns and please take them into consideration for your upcoming decision.

Cheryl Johnson

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